Resources for Families: Enhancing the Genetic/Telegenetic Experience
Presenters:
Janet Major, BS
Associate Director, Distance Education and Facilities
Arizona Telemedicine Program and the Southwest Telehealth Resource Center
Kristi Wees, MS Chem
Consumer Engagement Director & Social Media Coordinator
Mountain States Regional Genetics Network
Sylvia Mann, MS, CGC
Supervisor, Genomics Section Hawaii Department of Health
Director, Western States Regional Genetics Network
Learning Objectives:

1. Describe the Telehealth Resource Centers, the Regional Genetics Networks and the National Coordinating Center for the Regional Genetics Networks.

2. Distinguish elements of public health genetics.

3. Identify resources and tools available for families to learn about telegenetic and genetic services.

4. Name three genetics and/or telegenetics family resources offered by the Western and Mountain States Regional Genetics Networks.
http://www.telehealthresourcecenter.org/
## 12 Regional Resource Centers

<table>
<thead>
<tr>
<th>Center Name</th>
<th>States Served</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>TexLa Telehealth Resource Center</td>
<td>Texas and Louisiana</td>
<td>Phone: 1-877-996-6487, Direct: 816-714-4160</td>
</tr>
<tr>
<td>Mid-Atlantic Telehealth Resource Center</td>
<td>Virginia, West Virginia, Kentucky, Maryland, Delaware, North Carolina, Pennsylvania, Washington, DC, and New Jersey (shared)</td>
<td>Phone: 877-994-6942, Direct: 334-309-9490</td>
</tr>
<tr>
<td>Upper Midwest Telehealth Resource Center</td>
<td>Indiana, Illinois, Michigan, and Ohio</td>
<td>Phone: 569-282-3724</td>
</tr>
<tr>
<td>Southwestern Telehealth Resource Center</td>
<td>Georgia, South Carolina, Alabama, and Florida</td>
<td>Phone: 1-888-730-2160</td>
</tr>
<tr>
<td>Pacific Basin Telehealth Resource Center</td>
<td>Hawaii and Pacific Basin</td>
<td>Phone: 866-596-2167</td>
</tr>
<tr>
<td>Heartland Telehealth Resource Center</td>
<td>Kansas, Missouri, and Oklahoma</td>
<td>Phone: 877-642-1472</td>
</tr>
<tr>
<td>South Central Telehealth Resource Center</td>
<td>Arkansas, Mississippi, and Tennessee</td>
<td>Phone: 501-660-2650</td>
</tr>
<tr>
<td>Southwest Telehealth Resource Center</td>
<td>Arizona, Colorado, New Mexico, Nevada, and Utah</td>
<td>Phone: 877-531-6466, Direct: 434-714-3216</td>
</tr>
<tr>
<td>Northwest Regional Telehealth Resource Center</td>
<td>Washington, Oregon, Idaho, Montana, Utah, Wyoming, and Alaska</td>
<td>Phone: 888-862-1881</td>
</tr>
<tr>
<td>Great Plains Telehealth Resource &amp; Assistance Center</td>
<td>North Dakota, South Dakota, Minnesota, Iowa, Wisconsin, and Nebraska</td>
<td>Phone: 800-529-7092</td>
</tr>
<tr>
<td>California Telehealth Resource Center</td>
<td>Serving California</td>
<td>Phone: 877-940-8144</td>
</tr>
<tr>
<td>NorthEast Telehealth Resource Center</td>
<td>Serving New England (Connecticut, Maine, Massachusetts, New Hampshire, New Jersey (shared), New York, Rhode Island, and Vermont)</td>
<td>Phone: 800-379-2038</td>
</tr>
</tbody>
</table>
National Resource Centers

National Telehealth Policy Resource Center
Serving all Telehealth Resource Centers and All States
Phone: 877-707-7172
Direct: 916-285-1860

National Telehealth Technology Assessment Resource Center
Serving All Telehealth Resource Centers and All States
Phone: 877-885-5672
Direct: 907-729-4703
COVID-19
Telehealth Resources

The Telehealth Resource Centers are dedicated to provide healthcare providers with the resources to develop a telehealth program.
TTAC National Telehealth Technology Assessment Center
telehealthtechnology.org
https://southwesttrc.org/

**Resources**

- Telemedicine & Telehealth Service Provider Directory
- Business & Finance
- Form Templates
- Policy & Sustainability
- Standards & Guidelines
- Telemedicine Information
- Tools & Tips
- General

National Consortium of Telehealth Resource Centers (NCTRC) - Find your TRC
Clinical Case Presentation
Go through the steps required to set up, carry out and complete a clinical telemedicine referral.
The Arizona Telemedicine Program, the Southwest Telehealth Resource Center and the Telehealth Technology & Distance Learning Special Interest Group of the American Telemedicine Association invite you to a free webinar to review the telemedicine and telehealth technology recently exhibited at the American Telemedicine Association’s 23rd Annual Telemedicine Meeting & Trade Show, ATA 2018.

**Webinar**

Thursday, August 9, 2018 ~ 12:00pm Arizona Time
(11am PDT - 2pm EDT; 10am CT; 8am MST)

"ATA 2018 Exhibit Hall Technology Review"

Learning Objectives:
1. Review some of the current trends observed at the annual signature event for telemedicine technology.
2. Take a virtual tour of the ATA, 2018 Exhibit Hall Showcase at the Chicago Convention Center.
3. Learn who and where you can go to get access to the best resources in telemedicine and telehealth technology.

Insert Major in the Associate Director of Facilities for the Arizona Telemedicine Program (ATP). She earned her B.S. degree in Telecommunications from Northern Arizona University, where she was employed as a producing and editing. She has worked at the University of Arizona for 19 years and is currently the manager of telecommunication services at the Arizona Health Sciences Center. She has been employed at the ATP for 10 years. As Associate Dean of Telemedicine Education & Facilities, her current responsibilities include the design, development and implementation of telecommunication and telemedicine facility equipment and telecommunication services. She also provides training to healthcare professionals in the effective use of telecommunication for both clinical and educational applications.

For more information and registration instructions please visit our website:
http://www.telemedicine.arizona.edu/webinar
Telehealth Technology Resources

Arizona Telemedicine Program
Telemedicine & Telehealth Service Directory
Southwest Telehealth Resource Center
National Telehealth Resource Centers
ATA American Telemedicine Association
USDLA United States Distance Learning Association
University of New Mexico Center for Telehealth
Project ECHO
  ATP Project ECHO
  UNR Project ECHO
  CO ECHO
TTAC Telehealth Technology Assessment Resource Center

http://telemedicine.arizona.edu/servicedirectory
http://telemedicine.arizona.edu
www.southwesttrc.org
www.telehealthresourcecenter.org
www.americantelemed.org
www.usdla.org
http://hsc.unm.edu/community/telehealth/
http://echo.unm.edu/
http://telemedicine.arizona.edu/echo/
https://med.unr.edu/echo
https://echocolorado.org/
www.telehealthtechnology.org
Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a resource for hospital and healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc. The directory lists companies providing medical specialty services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices and urgent care centers.

Search the Directory

<table>
<thead>
<tr>
<th>Company Name (or part of)</th>
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<th>Customers</th>
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<td>Audiology</td>
<td>Accountable Care Organizations</td>
<td>Continuing education</td>
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<td>Alabama</td>
<td>Allergy</td>
<td>Autism</td>
<td>Assisted living facilities</td>
<td>Continuing medical education</td>
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<tr>
<td>Alaska</td>
<td>Anesthesiology</td>
<td>Bipolar medicine</td>
<td>Community mental health clinics</td>
<td>Distance education</td>
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<td>Arizona</td>
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<td>Brain</td>
<td>Education institutions</td>
<td>Health call center</td>
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<td>Chronic disease management</td>
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<td>Cardiology</td>
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<td>Support groups</td>
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Service Providers: List your company here.

Search the Directory

Company Name (or part of)

Services In
Alabama
Arkansas
California
Colorado
Connecticut
Delaware

Tele-services
Euripus
Emergency medicine
Gastroenterology

Ancillary Services
Continuing education
Continuing medical education
Distance education
Health care center
Language interpretation services
Patient education
Patient engagement
Support groups

Customers
Accreditation organizations
Assisted living facilities
Community mental health clinics
Correctional facilities
Educational institutions
Employers

Items per page
20

Search listings
Clear search
Service Providers: List your company here.

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</table>

5 record(s) found, scroll down to see results. Page 1 of 1 page(s); up to 20 displayed per page.

Directory Listings

Scroll to view company dashboard listings in alphabetical order.

Click on company name or logo to see more detailed information.
ATP Training
https://telemedicine.arizona.edu/training

Arizona Telemedicine Training Program
TRACK 1: Developing a Telemedicine Program

2020: January 27, June 1, September 14

Course Content:
This conference gives a broad overview of a variety of telemedicine topics, including:
- Clinical services
- Telecommunications and infrastructure development/operations
- Distance education
- Evaluation
- Business aspects
- Equipment demonstration virtual tour

Who should attend?
This course is excellent for individuals or groups who have some telehealth experience and are interested in expanding their services. It is also a great course for those new to telehealth who are interested in gaining a deeper understanding of this growing industry.

Conference Goals:
- To provide ongoing training for health care professionals involved or interested in clinical telemedicine and telehealth services
- To promote improved public health in rural and urban communities by providing current telemedicine and telehealth information and training
- To provide health care systems throughout Arizona and nationally with information, training, and expertise in telemedicine and telehealth applications

Register Now!
TRACK 2: Telemedicine Applications

2020: July 20 & November 2

Course Content:
This conference covers advanced telemedicine topics through an in-depth look at real-world clinical applications of telemedicine and telehealth.

Who should attend?
This course is excellent for individuals or groups who have some telehealth experience and are interested in expanding their services. It is also a great course for those new to telehealth who are interested in gaining a deeper understanding of this growing industry.

Conference Goals:
- To provide ongoing training for health care professionals involved or interested in clinical telemedicine and telehealth services.
- To promote improved public health in rural and urban communities by providing current telemedicine and telehealth information and training.
- To provide health care systems throughout Arizona and nationally with information, training, and expertise in telemedicine and telehealth applications.

Register Now!

Join us at an upcoming training course to enhance your telemedicine and telehealth knowledge, to network and build relationships, and discover resources to help advance your telemedicine and telehealth efforts.

Space is limited. Contact Melanie Fisher-Blair for more information.

*Accredited by the ATA since May 2009
Western States Genetic Services Collaborative

By Elizabeth A. Wargalla on Aug. 19, 2014

The need for genetic counselors is immense as there simply are not enough to cover the number of patients requiring these services.

Good Counselor? Can you think of a solution? Telemedicine is the answer!

But as we all know, you can’t just jump into telemedicine without some degree of training. That’s where the Western States Genetic Services Collaborative (WSGSC) comes in.

WSGSC is a HHS-funded, multidisciplinary project seeking to improve genetics and related counseling services through telehealth of resources across the region. The WSGSC includes Alaska, California, Colorado, Hawaii, Idaho, Oregon, and Washington.

The Telemedicine Education and Training Program is a joint effort organized by the WSGSC and the Western Regional Genetics and Newborn Screening Collaborative. Working collaboratively with the northwest telehealth resource center, genetic counselors in Alaska, Hawaii, Idaho, and the health center telehealth resource center (CTRC in Little Rock, Arkansas, the Program seeks to train genetics providers, including genetic counselors and medical geneticists, in the use of telehealth in clinical genetics practice.}

September 22 – 23, 2014
The Arizona Rural Health Association, Inc. (AzRHA) was established in 1994 as an independent organization after serving as the Advisory Committee of the University of Arizona Rural Health Office (RHO) for many years. AzRHA is a not-for-profit corporation and while we continue to serve as the RHO advisory body, we’ve expanded to cover many other areas involving advocacy for rural healthcare programs.

The mission of the Arizona Rural Health Association is to be a leader in partnerships, education and policy for improving the health status of rural communities in Arizona.
ATA American Telemedicine Association
https://www.americantelemed.org/
GENETICS
This is how it works.
Thank You, Merci, Gracias y CIAO!

jmajor@telemedicine.arizona.edu
jmajor@usdla.org