Department of Veterans Affairs
Telehealth Presentation

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Phoenix Veterans Affairs Health Care System (PVAHCS)
...improves convenience to Veterans by providing access to care from their home or local communities when they need it.

...allows Veterans to refill prescriptions, message their care teams and access their personal health record online.

...collects new and innovative ideas from VA employees and industry professionals to enhance VA care delivery.

...develops mobile solutions, such as the VA App Store and mobile health apps, that offer safe and secure access to patient data while on-the-go.

Top Priority: Expanding Access

*Connected Care is about expanding access for Veterans by using technology to extend the reach of healthcare and empower patients to assume a greater role in managing their own health.*
Telehealth & Fire Departments: INSTANT Access to Care

• Federal government
• State government
• City government

Relationships
Relationships

Phoenix VA Telehealth Program Partner With Chandler Fire Health & Medical

Reality of Care

• Med “correction” on every visit
Project Outcomes

- Lab Services
- Pharmacy – Medication reconciliation and renewals.
- Herbal / OTC / Non-VA Meds
- Consults to other services
- Radiology / Nuclear Medicine

Telehealth Support During Hurricane Harvey
Telehealth Support During Hurricane Harvey
VA Light Electronic Action Framework (LEAF)
Telehealth Support During Hurricane Harvey

What Else Is Happening Now?
Conclusion