

ARIZONA POISON
AND DRUG
INFORMATION
CENTER STEPPED UP
DURING COVID FOR
ARIZONANS

A Desert Expertise Presentation;
Speakers: F. Mazda Shirazi,
Steven Dudley, and Laura
Morehouse; Moderator: Stephen
A. Klotz



The **Arizona Telemedicine Program, Southwest Telehealth Resource Center and the Arizona Poison and Drug Information Center** welcome you to this free webinar. The practice & delivery of healthcare is changing, with an emphasis on **improving quality, safety, efficiency, & access to care.**

Telemedicine can help you achieve these goals!

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Presented by
Southwest
Telehealth Resource
Center, Arizona
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Program &
Arizona Poison and
Drug Information
Center

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A Little Bit of Background for Everyone Regarding COVID-19 Pandemic

- 24 January 2020: Description of 41 patients with novel viral pneumonia in Wuhan
- 24 January 2020: Identification and characterization of SARS-CoV-2 from patient samples
- 11 February 2020: WHO announces COVID-19 as the name for the new disease
- 11 March 2020: WHO declares COVID-19 a pandemic

What plans did you have at this time for addressing the pandemic? I confess I had none.


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- **March 2020: Arizona Poison and Drug Information Center (APDIC) begins Response**

From March 3, 2020-March 3, 2021:

◦The APDIC accepted 320,000 phone calls and completed 48,346 Teleconsults

I find this astounding, and I have some burning questions for the speakers

- How did the public know to call you? Was this all by word of mouth?
- How did you know what the public would ask you? Or did you have any idea of what the calls would be about?
- How did you avoid providing conflicting information? The CDC could not; the Federal the Task Force made conflicting statements.
- Where do things stand now with the program?



KLOTZ SA, MILLER ML, POGREBA-BROWN KM,
KOMATSU KK, MOREHOUSE LM, DUDLEY SW,
SHIRAZI FM. E-HEALTH FOR COVID-19 EPIDEMIC:
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