

Communication Skills for Successful Health Care Team Relationships

Thursday, June 22, 2017 ~ 12:00pm PT (1pm MT, 2pm CT, 3pm ET)

This webinar will review communication and group dynamic issues that can impact the working relationship within health care teams. Participants will learn tools and resources to help improve communication and group interactions to help support successful health care teams.

Learning Objectives:

1. Recognize and understand the importance of communication and relationship development in the development of, and ongoing work of a health care team.
2. Identify communication strategies for participants to use to foster better communication within their own health care team.
3. Understand the theory of group dynamics and how it applies to health care teams.
4. Recognize the characteristics of an effective and an ineffective team and identify strategies to move a team from ineffective to effective.



Cathy Frey has over twenty-five years of experience working in a variety of different health care organizations. Currently, Ms. Frey serves as the Chief Executive Officer for the Central Valley Health Network (CVHN), a network of community health centers located throughout 20 counties in California's Central Valley. Prior to joining CVHN, Ms. Frey served as the Executive Director for the Alliance for Rural Community Health and as Director of Health Policy and Resource Development for the Redwood Community Health Coalition. She has held administrative positions in large hospitals, private practices and coordinated the Continuing Education Program for Physicians at the California Medical Association. Ms. Frey is a member of the Board of Directors for the California Primary Care Association where she served as the Chair of the Board from 2009-2010. Nationally, Ms. Frey continues to serve on several committees of the National Association for Community Health Centers, including the Rural Health, Legislative and Health Policy Committees.

Continuing Nursing Education Information: 1.0 Contact Hour

The University of Arizona Continuing Nursing Education is an approved provider of continuing nursing education by the Western Multi-State Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

1.0 CECH for CHES

The University of Arizona Mel and Enid Zuckerman College of Public Health is a Designated Multiple Event Provider of Continuing Education Contact Hours (CECH) for Certified Health Education Specialists (CHES) through the National Commission for Health Education Credentialing, Inc.

1.0 CPEU for RDs

The Western Region Public Health Training Center is a Continuing Professional Education (CPE) Accredited Provider with the Commission on Dietetic Registration (CDR).

Click the link below to register!

<https://aztelemedicine.zoom.us/webinar/register/a0ca25a311ed5a85d746f627e8486654>

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