





## Improving Access to Quality Medical Care

The practice and delivery of healthcare is changing, with an emphasis on improving quality, safety, efficiency, & access to care. The Arizona Telemedicine Program & the Southwest Telehealth Resource Center inviteyou to a free webinar on the implementation and practice of telemedicine.

## **Building Bridges, Connecting Two Worlds.**

Tuesday, August 24, 2021 ~ 12:00 pm PDT

(1pm MDT; 2pm CDT; 3pm EDT)

In this session, tribal history is discussed, tribal cultural awareness, and cultural considerations when delivering service. Related to these topics, we will also be exploring variances within tribal members/communities and how to be culturally sensitive and appropriate in cross cultural situations.

## **Learning Objectives:**

- Gain understanding of Tribal Histories
- Gain an understanding of Cultural Considerations
- Tips on effective engagement with Tribal Members/Communities

## Presenter:



Holly Figueroa

**Holly Figueroa** is Ohkay Owingeh and Hopi from the village of Sipaulovi and is Sun Clan. Holly serves as the Tribal Liaison for Health Choice Arizona. As the Tribal Liaison, she works to strengthen tribal relations with 17 tribes in HCA service area, focusing on Crisis Service, Access to Care, Prevention, Coordination of Care, Nation Building, Training & Education, Reducing Health Disparities and Stigma Reduction.

With a Cultural Competency background, Holly works to ensure that culturally appropriate services are delivered to all including HCA members and that providers meet the language and unique cultural needs of those they serve. Additionally, Holly pursues other ways to give back to her community and to be an effective advocate for Native American people everywhere.

REGISTRATION: https://telemedicine.arizona.edu

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