

# Arizona State Office of Rural Health (SORH) Webinar Series



The SORH provides technical assistance to rural stakeholders to disseminate research findings, policy updates, best-practices and other rural health issues to statewide rural partners and stakeholders.





# Arizona State Office of Rural Health



THE UNIVERSITY OF ARIZONA  
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH  
**Center for Rural Health**

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- Audience is muted during the presentation.
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Today's presentation:

## Controlled Substances Prescription Monitoring Program

### CSPMP, Statutes, COVID-19, and Resources for You



Lynn Curtis, Marketing Specialist  
Arizona Board of Pharmacy





# Today's Presentation

- ❖ **The PMP**
- ❖ **Updates to the Statutes**
- ❖ **COVID-19 Updates**
- ❖ **Additional Tools/Resources**





# What is the PMP?



<https://pharmacypmp.az.gov>  
Arizona Board of Pharmacy  
Phoenix, AZ  
1-855-929-4767

Report Prepared: 05/14/2019

Patient Report

Date Range: 05/14/2014 – 05/14/2019

test patient

Linked Records				
Name	DOB	ID	Gender	Address
Test Patient	01/01/1900	1	female	555 Fake Dr. Witchita KS 6
TEST PATIENT	01/01/1900	3		555 FAKE DR WITCHITA KS 67203
Test Patient	01/01/1900	2	unknown	10401 LINN STATION RD STE 201 LOUISVILLE KY 40223

## Report Criteria

First Name: test, Last Name: patient, DOB: 01/01/1900

Summary				
Summary	Opioids* (excluding buprenorphine)		Buprenorphine*	
Total Prescriptions	15	Current Qty	0.0	Current Qty 0.0
Total Private Pay	14	Current MME/day	0.0	Current mg/day 0.0
Total Prescribers	7	30 Day Avg MME/day	0.0	30 Day Avg mg/day 0.0
Total Pharmacies	6			

## Prescriptions

Filled	ID	Written	Drug	QTY	Days	Prescriber	Rx #	Pharmacy*	Refills	Daily Dose	Pymt Type	PMP
03/02/2018	1	03/02/2018	OXYCONTIN 20 MG TABLET	60.0	0	Ca Ties	7789456	Dave's (0000)	0			AZ

1 / 3





# Patient Utilization Report



<https://pharmacypmp.az.gov>  
Arizona Board of Pharmacy  
Phoenix, AZ  
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# Patient Utilization Report

## Prescriptions

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03/02/2018	1	03/02/2018	OXYCONTIN 20 MG TABLET	60.0	0	Ca Tes	7789456	Dave' (0000)	0			AZ
10/05/2017	2	10/05/2017	OXYCODONE-ACETAMINOPHEN 5-325	1.0	1	Ap Pre	10052017	Appri (0000)	0	7.5 MME	Private Pay	AZ
10/05/2017	2	10/05/2017	HYDROCODON-ACETAMINOPHEN 10-325	1.0	1	Ap Pre	20171005	Appri (0000)	0	10.0 MME	Private Pay	AZ
01/10/2017	3	01/10/2017	OXYCONTIN 80 MG TABLET	90.0	30	CA TES	TP000005	Carol (2222)	0	480.0 MME	Private Pay	AZ
01/04/2017	3	01/04/2017	OXYCODONE HCL 20 MG TABLET	60.0	30	AL TES	90000000	Alice (4567)	0	80.0 MME	Private Pay	AZ
01/03/2017	3	01/03/2017	OXYCODONE HCL 20 MG TABLET	60.0	30	DA TES	TP000008	Dave' (0000)	0	80.0 MME	Private Pay	AZ
12/14/2016	3	12/14/2016	OXYCODONE HCL 20 MG TABLET	60.0	60	EV TES	TP000011	Dave' (0000)	0	40.0 MME	Private Pay	AZ
12/14/2016	3	12/14/2016	OXYCODONE HCL 20 MG TABLET	60.0	30	DA TES	TP000009	Dave' (0000)	0	80.0 MME	Private Pay	AZ
12/11/2016	3	12/11/2016	OXYCODONE HCL 20 MG TABLET	60.0	25	BO TES	TP000002	Bob's (1111)	0	96.0 MME	Private Pay	AZ
12/07/2016	3	12/07/2016	OXYCODONE HCL 20 MG TABLET	60.0	30	AL TES	TP000001	Alice (4567)	0	80.0 MME	Private Pay	AZ



# Patient Utilization Report

## Prescribers

Name ▲	Address	City	State	Zip	Phone
Prescriber, Apriss					
Testprescriber, Carol					
TESTPRESCRIBER, EVE	10110 TEST ST	WICHITA	KS	67204	
TESTPRESCRIBER, ALICE	1111 FAKE ST	WICHITA	KS	67203	
TESTPRESCRIBER, CAROL	2910 HIGH ST	WICHITA	KS	67203	

## Dispensers

Pharmacy ▼	Address	City	State	Zip	Phone
Dave's PHARMACY CHAIN (0000)	7th TEST ST	WICHITA	KS	67212	3165551111
Dave's Pharmacy Chain (0000)	7TH TEST ST	WICHITA	KS	67212	
Carol's PHARMACY CHAIN (2222)	2nd NOWHERE ST	WICHITA	KS	67206	3365550000
Bob's PHARMACY (1111)	1234 NOT-A-REAL-PLACE DR	WICHITA	KS	67202	3160000000
Apriss Pharmacy (0000)	10401 LINN STATION RD	LOUISVILLE	KY	40223	8662777477
Alice's PHARMACY (4567)	1111 FAKE ST	WICHITA	KS	67202	3165555555



# Arizona Opioid Epidemic Act





# It's the Law - Registration

A.R.S. § 36-2606

## **A prescriber who has:**

- ❖ Valid license from a state licensing board
- ❖ Valid DEA registration number(s)



---

## **A pharmacist who has:**

- ❖ Valid license from State Board of Pharmacy
- ❖ Employed at facility with valid DEA #





# *It's the Law* - Who has access the PMP

- ❖ Prescribers
  - ❖ Pharmacists
  - ❖ Delegates
  - ❖ Licensing boards
  - ❖ Medical Examiners
- ❖ Law enforcement/  
criminal justice agencies
    - Affidavit
  - ❖ Medicaid fraud  
investigators
  - ❖ Attorneys
    - Court orders
  - ❖ Individual patients



# *It's the Law* – When to pull a Report

## ❖ Prescribers – Patient Report

- Before prescribing an opioid or benzodiazepine
- Include preceding 12 months
- Initial course of treatment
- Every 3 mo. during ongoing treatment





# Exemptions to Reviewing the Report

- ❖ Cancer diagnosis
- ❖ Traumatic injury
  - *(fractures, amputations, burns)*
- ❖ Hospice, palliative, end of life care
- ❖ Skilled nursing facility
- ❖ Medication-Assisted Treatment (MAT)



# *It's the Law* – When to pull a Report

## ❖ Pharmacists – Patient Report

- Before dispensing a C2 Controlled Substance
- Past 12 month report (Default)
- For each new course of treatment





# Appropriate Uses

- ❖ **To provide medical or pharmaceutical care to a patient OR to evaluate a patient**
- ❖ **Part of an open investigation**
  - Law Enforcement
  - Medicaid Investigator
  - Licensing boards





# Advantages to using the PMP

- ❖ **Assists in prescribing/dispensing appropriately**
  - *Best Practice/Standard of Care*
- ❖ **Identify, deter, and prevent abuse and diversion of prescription CS drugs**
- ❖ **Safeguard your DEA number**



# It's the Law - Prescribers who Dispense

- ❖ **May no longer dispense C2 opioids**
  - MAT dispensations are exempt
- ❖ **Must report daily**
  - All controlled substances dispensed
  - Including “zero” reports
  - MAT dispensations are exempt





# COVID-19 Information

## ❖ Board of Pharmacy

## ❖ Medical Professionals

- Visit your licensing board website often!

[pharmacy.az.gov](https://pharmacy.az.gov)

**COVID-19 Information and Updates**

[Submit COVID-19 Questions](#)

COVID-19 FAQs [updated 4/7/20](#) (as situations progress, the FAQ will continue to change and be revised). Please check the ASBP website for updates.

[Governor Ducey's Executive Order - Expanding Access to Pharmacies](#) [\(see updated FAQs\)](#)

[COVID-19 RESOURCES](#)

**COVID-19: Resources**

COVID-19 HOTLINE (FOR PATIENTS AND HEALTHCARE PROVIDERS): 1-844-542-8201

[AZPA](#)

[Arizona Department of Health \(ADHS\)](#)

[ADHS's Guidance for Healthcare Providers & Long-term Care Facilities](#)

[U.S. Centers for Disease Control and Prevention \(CDC\)](#)

[WHO's COVID-19 Info](#)

**COVID-19: Resources for Compounding and PPE/Garb**

[Hand Sanitizer Info](#)

[CDC's Interim Guidance on preventing COVID-19 from spreading, which includes Strategies for Optimizing the Supply of N95 Respirators](#)

[Healthcare Supply of Personal Protective Equipment](#)

[FDA's Surgical Mask and Gown Conservation Strategies - Letter to Healthcare Providers](#)

[USP Guidance on PPE and Garb Shortages](#)



# Executive Order – Board of Pharmacy

**March 11, 2020**

- ❖ Public Health State of Emergency Declared

**April 2, 2020**

- ❖ Executive Order Issued by Governor



# Board of Pharmacy FAQs

## ❖ If Pharmacies need to close

### ❖ To-Do list

- Notify Board of Pharmacy
- Communicate to patients/prescribers
  - *Include expected reopen date*
  - *How to transfer/fill at other pharmacies*

## ❖ Changing operation hours allowed



# Board of Pharmacy FAQs

## ❖ Receiving Prescriptions

- EPCS is still available (C2 Opioids)
  - Maybe handwritten
- Phone, Fax, scan or photo (C2 Medications)
  - Original is kept by prescriber



# Board of Pharmacy FAQs

## ❖ **Consultations with Pharmacist** *(New Prescriptions)*

- Telephone, drive thru, other technological means
- Signature of patient not required to document consultation with pharmacist

## ❖ **Working By Remote Access**

- Both pharmacists and technicians may work remotely
- See FAQs for requirements



# Board of Pharmacy FAQs

## ❖ Dispensing quantity greater than prescribed

- Maintenance medications
- Pharmacists are allowed if refills still exist
  - *Must exercise professional judgment*
  - *Must follow prescribers instructions*
  - *Recommended to reach out to prescriber*



# Board of Pharmacy FAQs

## ❖ Licensure

- Technician trainee – expiring licenses will be extended up to 6 months after the health emergency has been lifted
  - Pharmacists *licenses are renewed in October*
- Immunizing Pharmacists - expiring CPR certifications will be extended up to 6 months after the health emergency has been lifted



# Integration – PMP Direct to your EHR/PS

*I heard it was  
difficult to use?!?!?*



- ❖ **PMP Button in EHR/PS**
  - Saves time
  - Keeps focus on patient
- ❖ **Aware system still available**



# Integration Webpage

The screenshot shows the Arizona State Board of Pharmacy website. The header includes the logo, the text "Arizona State Board of Pharmacy" and "Controlled Substances Prescription Monitoring Program", a search bar, and a navigation menu with links: ABOUT, FRAUD ALERT, ASBP WEBSITE, RESOURCES, FORMS, FAQs, INTEGRATION, and NALOXONE. The main content area is titled "Statewide Integration Resources" and is divided into two columns. The left column, under the heading "MAIN PAGE", contains three orange buttons: "GENERAL INFORMATION", "STATEWIDE INTEGRATION PRESS RELEASE", and "STATEWIDE INTEGRATION FAQ". Below these is the "INTEGRATION PROCESS:" section with a numbered list of six steps. The right column contains three sections: "RULES, STATUTES & MINUTES" with links for Rules, Statutes, New Reporting Mandates, Mandated PMP Usage, and PMP Task Force Meeting 2017 Minutes; "TRAINING" with a link for PMP Training; and "USER ACCESS & REGISTRATION" with links for REGISTER for the PMP, Login to Database, and PMP Registration Info Change Form. A footer note states that the CSPMP currently integrates with health care entities and lists nearly 8,000 licensed medical practitioners.

Arizona State Board of Pharmacy  
Controlled Substances Prescription Monitoring Program

Search

ABOUT FRAUD ALERT ASBP WEBSITE RESOURCES FORMS FAQs INTEGRATION NALOXONE

### Statewide Integration Resources

MAIN PAGE

[GENERAL INFORMATION](#)

[STATEWIDE INTEGRATION PRESS RELEASE](#)

[STATEWIDE INTEGRATION FAQ](#)

**INTEGRATION PROCESS:**

1. Complete the [Integration Interest Form](#). Be sure to identify the primary contact as the person who is championing the effort on your organization's behalf.
2. Review and sign the [Terms & Conditions](#).
3. Wait for your software vendor to be approved for integration by the Board of Pharmacy.
4. Have your software vendor review the [API](#) to determine the level of effort and how long the implementation will take.
5. Appriss, Arizona's CSPMP's software vendor, will set up a technical meeting with your software vendor.
6. Encourage your software vendor to make progress.

The CSPMP currently integrates with these [health care entities](#).  
There are nearly 8,000 licensed medical practitioners who have access through an electronic health records system.

### RULES, STATUTES & MINUTES

[Rules](#)

[Statutes](#)

[New Reporting Mandates](#)

[Mandated PMP Usage](#)

[PMP Task Force Meeting 2017 Minutes](#)

### TRAINING

[PMP Training](#)

### USER ACCESS & REGISTRATION

[REGISTER for the PMP](#)

[Login to Database](#)

[PMP Registration Info Change Form](#)

❖ General Info

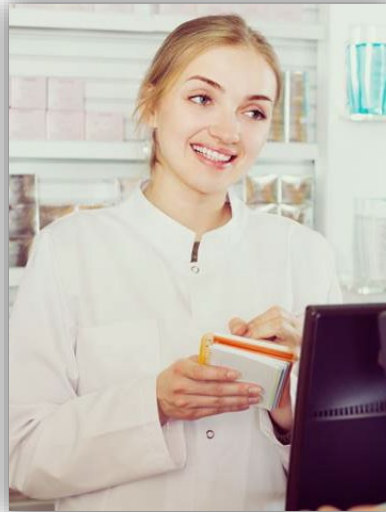
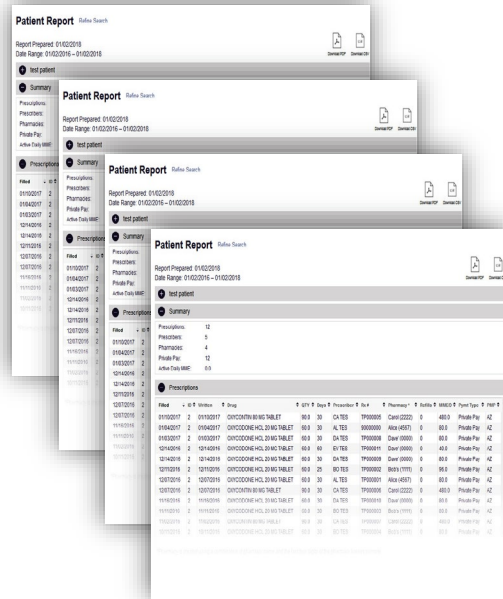
❖ FAQs

❖ Useful Links

<https://pharmacypmp.az.gov/integration/statewide-integration-resources>




# Delegates





# Ultimate Goal: Well-being of patients



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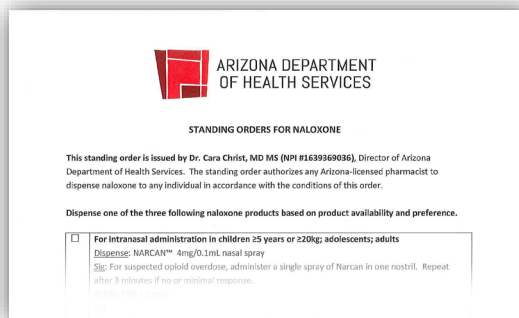


## Additional Resources

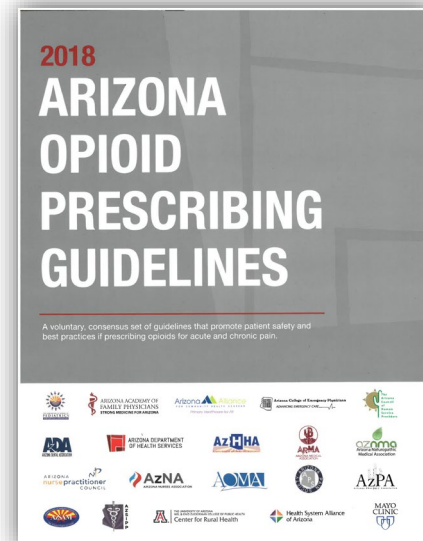
# OAR Line



# Naloxone Access



# Prescribing Guidelines





# Resources – PMP Website



- ❖ Latest announcements/updates
- ❖ Training material/FAQs
- ❖ Important links and forms
- ❖ Contact Information

<https://pharmacypmp.az.gov/>



# Resources – Training Videos



- Registration
- Request a patient report
- Understand a patient report

<https://pharmacypmp.az.gov/pmp-training>



# Questions







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## Questions and Discussion

Please type your questions and comments into the Zoom Webinar Platform Chat box.

# **Controlled Substances Prescription Monitoring Program**

## **CSPMP, Statutes, COVID-19, and Resources for You**



**Thank you!**



**Your opinion is valuable to us.  
Please participate in this brief survey:**

**[https://uarizona.co1.qualtrics.com/jfe/form/SV\\_2otV69JRcqpnBxX](https://uarizona.co1.qualtrics.com/jfe/form/SV_2otV69JRcqpnBxX)**

**Find this and our previous webinars at:**  
**<http://www.crh.arizona.edu/programs/sorh/webinars>**

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# Controlled Substances Prescription Monitoring Program

Thanks for Attending!

