



# Resources for Telehealth: Building Connections and Relationships

Kris Erps Stewart
Interim Director, ATP
Program Administration, SWTRC



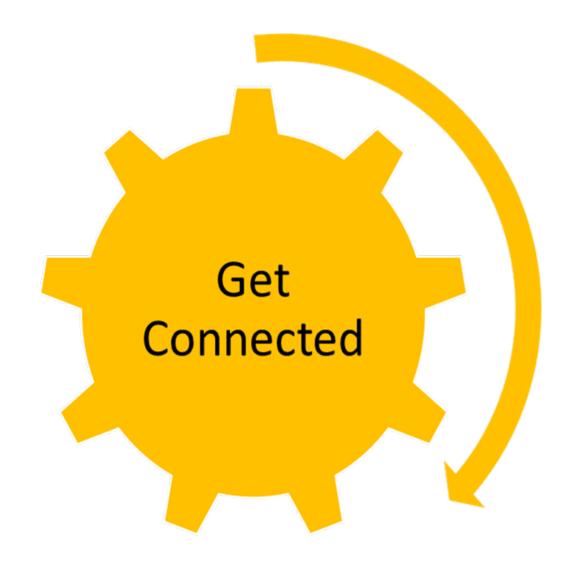




# Get Connected

### Network

- Alliances
- Councils
- Associations









Alliances

### Southern Arizona Telehealth Alliance (SATA)





#### Northern Arizona Telehealt



The Northern Arizona Telehealth Alliance (NATA) is by Arizona Telemedicine Program (ATP) staff. NATA Flagstaff-based healthcare organizations that want experiences and information, look for opportunitie other and the ATP advance telehealth and avoid du

Since then, NATA has grown to 40 organizational m Zoom and is open to any organization serving nort working on starting a telehealth program for its pa students.

For more information or to request to join, contact Director for Education and Facilities, jmajor@telem



TELEHEALTH RESOURCES | COMMUNITY | PROGRAM SUPPORT



NMTHA

HOME ABOUT EVENTS RESOURCES NEWS JOIN NOW



Connecting New Mexican's to Better Health. The New Mexico Telehealth Alliance (NMTHA) is a tax-exempt 501(c)(3) non-profit corporation dedicated to promotina telehealth solutions that deliver quality healthcare throughout the state. The NMTHA is a network of members representing a broad spectrum of public and private healthcare organizations. The NMTHA provides program support enabling members to effectively share resources. Board members and officers are all volunteers.

Vision: Through the efforts of the NMTHA's work on policy, quality, and equitable access to telehealth services, New Mexicans will be able to get the care they need when they need it.

SATA) is an autonomous group facilitated n (SEAHEC) staff, with assistance from the stablished in 2019 to offer southern are telehealth experiences and elp each other and the ATP advance kimilar to the Northern Arizona Telehealth

open to any organization serving southern a telehealth program for its patients,

contact Janet Major, ATP Associate jmajor@telemedicine.arizona.edu.







# Arizona Telemedicine Council

**Quarterly Meeting** 

• A.T. Still University, Arizona School of

• El Rio CHC

Pascua Yaqui9 T

Dentistry & Oral Health

• Emory University ATD SWITEC

• Pima County He

- A.T. Still University Sch Osteopathic Medicine
- AI 7Path
- Arizona Complete Healt Plan
- Arizona Department of
- Arizona State Senate
- Arizona State University
- Arizona Telemedicine P
- Arizona Western Colleg
- Southwest Telehealth R
- Az Rural Health Associa
- Banner Health
- Benson Hospital
- BJG Consulting
- Bullhead City Clinic Corp
- Centers for Medicare & Medicaid Services
- Copa Health
- Coppersmith Brockelman

#### Members include:

- Governmental
- Agency
- Education
- Corporate
- **Public**

Meeting are open to the public

Meet, network and learn about what is going on in the state

- Northern Arizona University
- Noble Health Associates
- nodMD
- North Country HealthCare
- Northern Arizona Healthcare

### **APRIL**

Community Plan licine-Tucson rado Anschutz medical

Vizient

- World Nehemiah Project
- Wyoming Telehealth Network







# Arizona Telemedicine Council

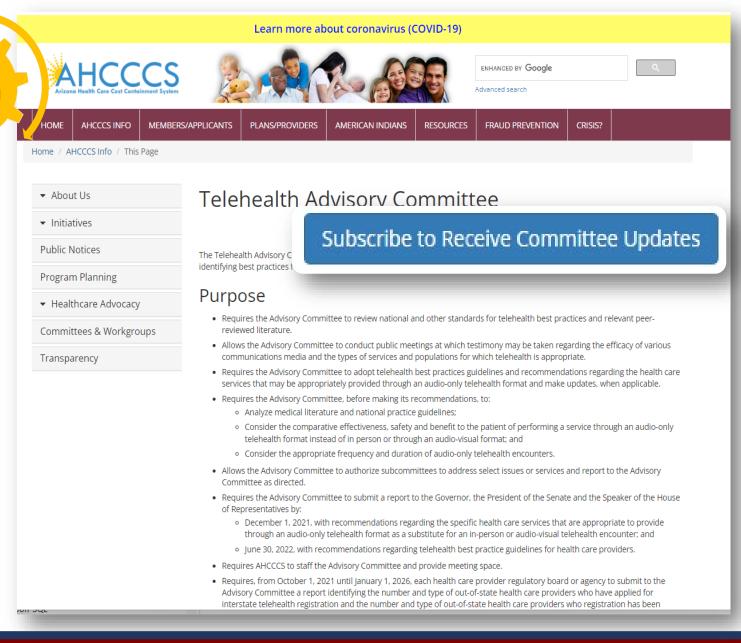
- •A.T. Still University, Arizona School of Dentistry & Oral Health
- A.T. Still University School of Osteopathic Medicine
- ALZPath
- Arizona Complete Health Complete Care Arizona Plan
- Arizona Department of Health Services
   Hope bridge LLC
- Arizona State Senate
- Arizona State University
- Arizona Telemedicine Program
- Arizona Western College
- •Southwest Telehealth Resource Center
- Az Rural Health Association
- Banner Health
- Benson Hospital
- BJG Consulting
- Bullhead City Clinic Corp
- Centers for Medicare & Medicaid Services
- Copa Health
- Coppersmith Brockelman

- •El Rio CHC
- •Emory University, ATP, SWTRC
- GlobalMed
- Health Choice AZ
- •Health Choice/Blue Cross Blue Shield of •Southwest Health Equity Research
- HonorHealth
- Hospital UPR
- Independent
- •Industrial Commission of Arizona
- International Research Center
- •Keeling Law Offices. PC
- Mariposa Community Health Center
- Mayo Clinic Arizona
- Midwestern University Arizona College of Osteopathic Medicine
- Northern Arizona University
- Noble Health Associates
- nodMD
- North Country HealthCare
- Northern Arizona Healthcare

- Pascua Yaqui9 Tribe
- Pima County Health Department
- Regional Center for Border Health, Inc.
- Shriners Hospitals for Children
- Collaborative
- Summit Healthcare Regional Medical Center
- T-MedRobotics
- Tohono O'odham Nation Healthcare
- UC Davis Health
- United Healthcare Community Plan
- University of Arizona
- •UA College of Medicine-Tucson
- University of Colorado Anschutz medical Campus
- Vizient
- World Nehemiah Project
- Wyoming Telehealth Network







- HB2454
- Open meetings
- Subcommittees
  - Audio Only Physical Health
  - Audio Only Behavioral Health
  - Best Practices
  - Coding



Get

Connected





#### Office of the Director Telehealth Advisory Committee

# Telehealth Advisory Committee Telehealth Best Practice Guidelines for Health Care Providers

Christina Corun

Christina Corieri, Telehealth Advisory Committee Co-Chair

Sara Salek, M.D., Telehealth Advisory Committee Co-Chair

# TAC BestPracticesRecommenda tions2022.pdf (azahcccs.gov)

June 2022



# Associations



**AWARDS** 

EVENTS AND EDUCATION



Will's Blog

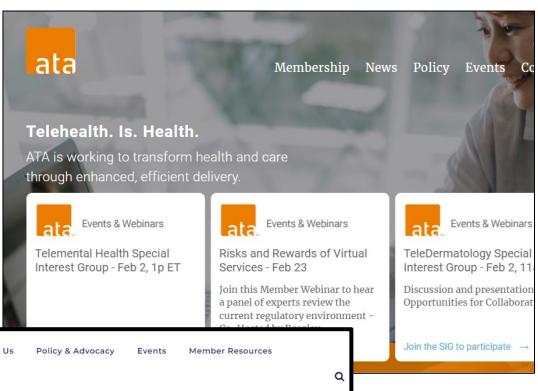
Improving the Health of Arizona's Communities

LEARN MORE





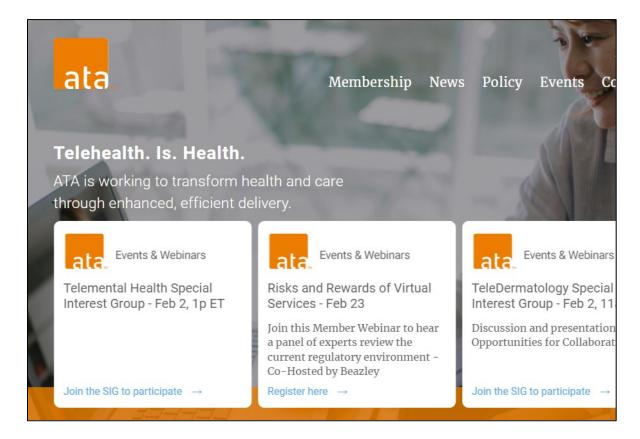






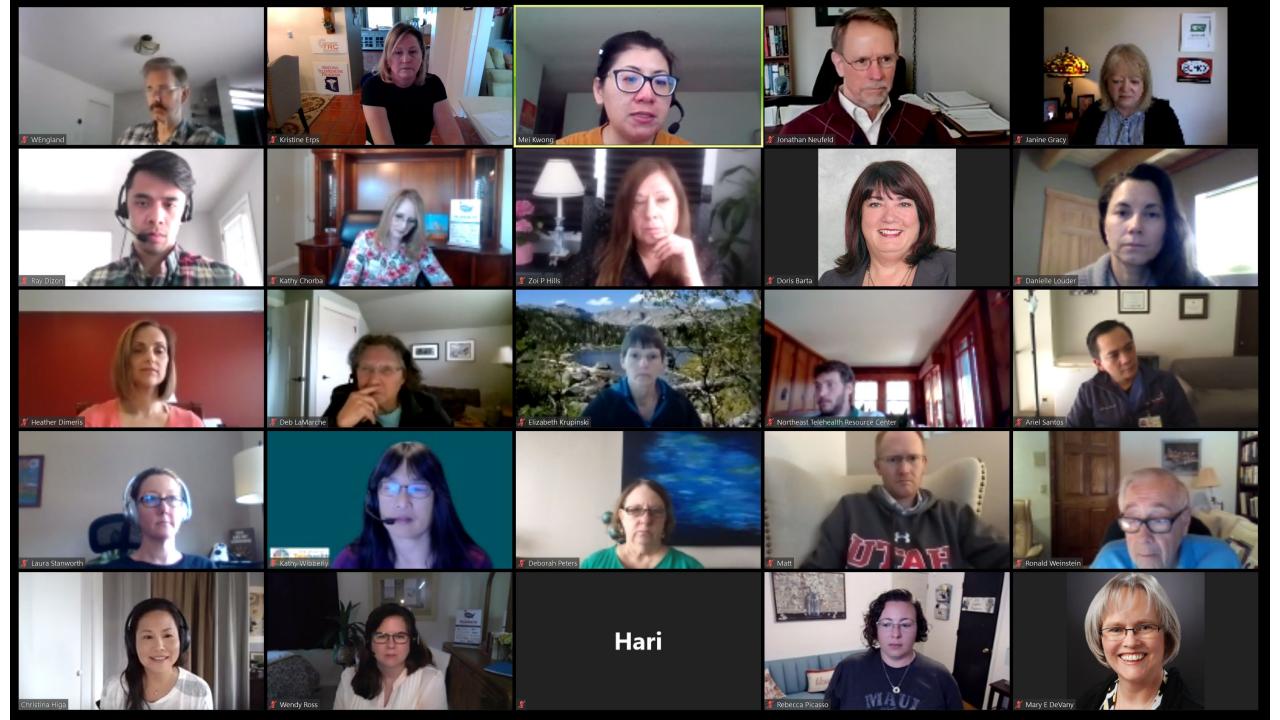


# Special Interest Groups



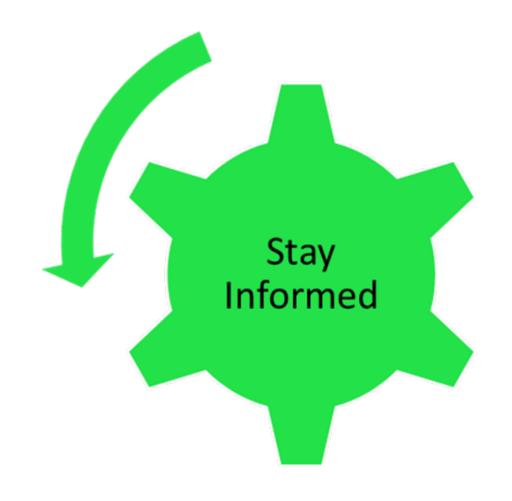
- Async Telehealth
- Decentralized Clinical Trails
- Digital Transformation
- Government Relations
- Healthy Aging
- Home Telehealth
- Home Testing
- Interdisciplinary Clinicians
- International
- Interstate
- Ocular
- Pediatric
- Remote Patient Monitoring
- Teledermatology
- Telehealth Technology
- TeleICU & Acute Care
- Telemental Health
- TeleRehabilitation



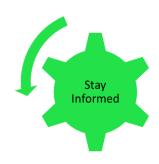


# Stay Informed

- Newsletters
- Trainings
- Webinars











#### **UPCOMING EVENTS**

Get ATP/Blog Updates

**Subscribe** 

Get SWTRC Updates
Email Address
Subscribe

January 27, 2022 1:00pm MST

Medicaid School Based Claiming: How the AHCCCS "Open Care" Model Can Serve

Rural Arizona

Click here to find out more and to register

February 1, 2022, 11:30am MST

2022 Arizona Rural & Public Health Policy Forum

<u>Click here</u> to find out more and to register

February 2 - 3, 2022

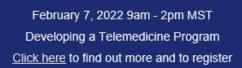
Building Tomorrow's Virtual Healthcare with Today's Technology

<u>Click here</u> to find out more and to register

February 6-9, 2022

American Hospital Association's 2022 Rural Health Care Leadership Conference

Click here to find out more and to register



February 8, 2022 10am MST

Meet the Grant Writing Experts & Write a Successful Grant Series

<u>Click here</u> to find out more and to register

February 22, 2022 1:00pm MST

Sharing is (Critical) Caring

Click here to find out more and to register

February 22, 2022 5:30pm MST

Occupational and Physical Therapy Webinar Series Session 1: Building

Relationships and Rapport with Telehealth

<u>Click here</u> to find out more and to register

Miss one of our webinars? Our past webinars are available at https://telemedicine.arizona.edu/webinars/previous



















# Monthly "Telehealth In the News"



#### Telemedicine In the News

Welcome to the Arizona Telemedicine Program's first 'Telemedicine In the News' update.

Each month we will be compiling interesting Telemedicine stories from around

Arizona and Nationally making it easier for you to see what is going on. Keep an eye

out in your inbox for our monthly recap!

# 15-20 Articles







# Rural Health Information Hub



Sign-up to receive our weekly newsletter:

email

Daily and weekly custom alerts also available

#### Funding Opportunities



Discover the latest funding and opportunities to support rural health. Browse all funding opportunities.

#### Am I Rural?

health issues.



The Rural Data Explorer and

Chart Gallery provide access to

a wide range of data on rural

Learn how to locate and use

data in the Finding Statistics

and Data Related to Rural Health topic guide.

Use the Am I Rural? Tool to find out if a location is considered rural based on various definitions of rural, including definitions that are used as



#### Exploring Rural Health Podcast

Check out Insights on Educating the Rural Nursing Workforce with Jan Probst, the inaugural episode of RHIhub's new podcast. New episodes will be released the first Tuesday of each month.



#### The RURAL MONITOR

A New Era of Health Literacy? Expanded Definitions, Digital Influences, and Rural Inequities

The priority for rural population health is access, including access to health information needed to make personal health decisions. Two of the

nation's health literacy experts join a federal agency official to review current rural challenges of accessing health information that is clear and usable. Along with an exploration of digital health literacy, recently expanded definitions of health literacy are discussed.

### **Customize Updates**

- By State
- By Topics (100+)
- By Type
- Frequency

https://www.ruralhealthinfo.org/







# Webinars

- 20 Webinars 2022
- Averaging 150
   Registrations per webinar



















































**The Arizona Council of Human Service Providers** 













Stay Informed

#### 2023 Arizona Center for Rural Health Spring Webinar Series

A webinar series focused on providing technical assistance to rural stakeholders to disseminate research findings, policy updates, best-practices and other rural health issues to statewide rural partners and stakeholders throughout the state.

#### Will Humble

**Executive Director, Arizona Public Health Association** 

Tons of Public Health Authority
Was Lost to Preemption in 2022:
Is a Claw-back Possible?

February 16th, 2023 12:00 - 1:00 pm

#### **Learning Objectives**

- Identify 3 new ways local public health authority has been preempted by state laws.
- Describe how the current and future governors will have less public health emergency authority compared with that enjoyed by the governor and ADHS director during the COVID-19 public health emergency.
- ▶ Be able to provide a status update of bills affecting public health authority that have been introduced during the 2023 legislative session.



Will Humble is a long-time public health enthusiast and is currently the Executive Director for the Arizona Public Health Association (AzPHA). His 40 years in public health include more than 2 decades at the Arizona Department of Health Services, where he served in various roles including as the Director from 2009 to 2015. He continues it be involved in health policy in his role as the Executive Director for the AZPHA. Will is a believer in using evidence-based health policy to improve health outcomes and in leading and managing with emotional intelligence. Follow him on Twitter @willhumble az

For more information contact Mariah Erhart: <u>merhart@arizona.edu</u> • 520.626.2243

To register: <a href="https://telemedicine.arizona.edu">https://telemedicine.arizona.edu</a>

This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527). Arizona State Office of Rural Health is funded granted through a grant from US Department of Health and Human Services. Grant number H95RH00102-25-00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, DHHS or the U.S. Government.





#### ARIZONA TELEMEDICINE PROGRAM WEBINAR SERIES

The practice and delivery of healthcare is changing with an emphasis on improving quality, safety, efficiency, & access to care. Telemedicine can help you achieve these goals! The Arizona Telemedicine Program and Southwest Telehealth Resource Center invite you to a free one-hour CME webinar on the implementation and practice of telemedicine.

CME provided by The University of Arizona College of Medicine - Tucson

### TAKING YOUR TELEMEDICINE PROGRAM TO THE NEXT LEVEL: EXPLORING ASSESSMENT METRICS & METHODS

#### **WEDNESDAY, FEBRUARY 15, 2023**

11:00 am MST ~ 12:00 pm CST ~ 1:00 PM EST

Join us to learn about how assessments can be utilized in positively transforming your telemedicine practice into a more effective process.

#### **OUTCOME OBJECTIVES**

- Name the different types of metrics available for assessing telemedicine program impact
- Describe the fundamentals of Implementation Sciences when assessing programs and interventions
- Increase telemedicine program effectiveness by measuring impact

CONTINUING MEDICAL EDUCATION

#### **PRESENTER**



Elizabeth Krupinski, PhD Professor, Emory University Associate Director, Program Evaluation, Arizona Telemedicine Program Director, Southwest Telehealth Resource Center

Dr. Krupinski is Professor and Vice Chair for Research in the Department of Radiology and Imaging Sciences at Emory University School of Medicine. Prior to joining Emory, Dr. Krupinski was a Professor at the University of Arizona in the Departments of Radiology, Psychology and Public Health, and was also Vice Chair of Research in Radiology. She is past president of the American Telemedicine Association, and past chair of the Society for Imaging Informatics in Medicine.

#### REGISTRATION

www.telemedicine.arizona.edu

#### Accreditation Statement

The University of Arizona College of Medicine - Tucson is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Arizona College of Medicine - Tucson designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credit(s)\*.

Physicians should claim only the credit commensurate with the extent of their participation in the activity.

#### Disclosure Statement

All Faculty, CME Planning Committee Members, and the CME Office Reviewers have disclosed that they do not have any relevant financial relationships with ineligible companies that could constitute a conflict of interest concerning this CME activity.

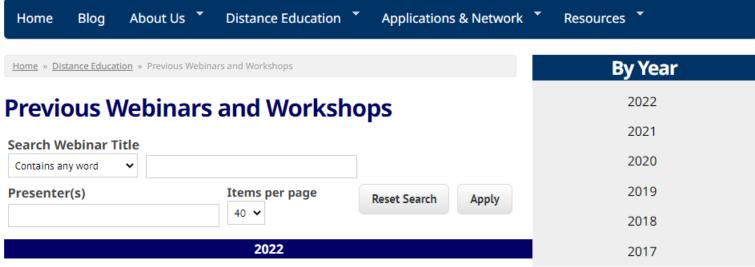
For more information, contact Melanie Esher, MAdm, at mesher@telemedicine.arizona.edu

This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527).









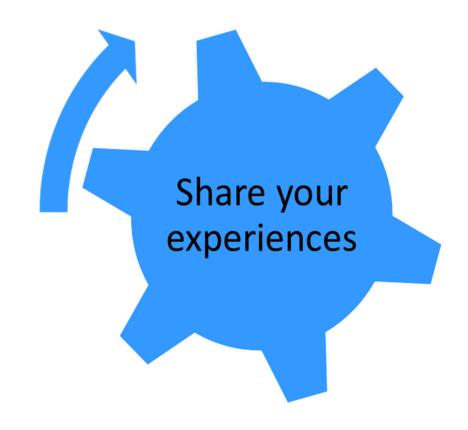
- Recorded & Archived
- Searchable
- Slide Decks Available





# Share your experiences

- Write a blog
- Present on a webinar
- Twitter/Facebook









### **Guest Author Information**



Writing for the Arizona Telemedicine Program Blog

We're always looking for guest authors to share their experiences and perspectives related to **telemedicine** and **telehealth**.

#### **Who Can Contribute**

We welcome guest posts from healthcare executives and professionals, community members, patients, faculty, students and anyone else who has a telemedicine story to share.

57 blog published
34 ATP
23 SWTRC
19 authors
6,432 subscribers







Covid-19's Telemedicine Sea Change: A Surge or a Tsunami? Imagining the

By Camryn Payne, Elizabeth A. Krupinski PhD, Ronald S. Weinstein MD on Jan 14, 2021

A storm surge and a tsunami are vastly different entities. A storm surge is an oceanic phenomenon resulting from the piling up of surface water from the sustained pressure of wind in a storm. Damage.



Seven Vital Questions To Ask When Choosing A Virtual Care Platform

Seeking a virtual care platform? Here are seven critical questions to ask your vendor before

Felemedicine has inevitably reached its pinnacle during the recent public health emergency. Virtual care nas evolved as the new norm in the healthcare industry. However, it is subject to technological barriers and limitations which must nacescarily be addressed to deliver quality care



Telehealth Does Not Equal Video Visit!

spend many hours every week in meetings regarding telehealth. I lead one on proving the value of 3y Jan Ground, PT, MBA on Jan 20, 2021 elehealth. I participate in others focused on mental health, pediatrics, ocular care, the business of elehealth the associated technology etc. etc. etc. Over time I've realized that in most cases the focil



by knonga martinez on Sep 10, 2020
The coronavirus pandemic has changed our lives in many ways. Adapting to the "new normal" can be



4 Rural Perspective on COVID-19: Yavapai County, Arizona

The COVID-19 pandemic has completely transformed our world in a matter of a few months. Issues ine LUVIU-19 pandemic has completely transformed our world in a matter of a few months. Issues that have prevailed for years like healthcare access disparity, have become exacerbated even though 3y Nandini Sodhi on Jul 30, 2020

agencies have put forth their best efforts to mitigate the effects.



elemedicine Helps Hard-hit Navajo Nation Hospital Deal with the Pandemic

By Nancy Rowe on Jul 01, 2020

n May, the Navajo Nation surpassed New York and New Jersey for the highest per-capita infection rate of OVID-19 in the US. In an area where 30 to 40 percent of residents don't have running water and amilies live together in multigenerational homes, containing the spread has been difficult. In addition, and also and also also and and a hall-base avoider using the spices and seem anneals at sections,





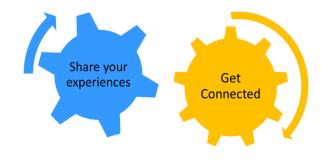


# Top ten viewed Blogs

- 1. The Risks of Multi-State Licensure for Telemedicine Providers (16)
- 2. Telehealth Reimbursement: What You Don't Know Could Hurt You! (15.8)
- 3. Telemedicine and HIPAA (15.3)
- 4. Heading Into 2019 Hopes & Expectations for Telehealth (15.1)
- 5. Good News from Washington: Congress and CMS are Embracing Telehealth (14.9)
- 6. UA's Rural Health Professions Program: Teaching Students How to Practice Medicine Outside the Big Cities (14.7)
- 7. Rural Telehealth Certificate Program (14.6)
- 8. Seniors Stepping into the World Wide Web (14.5)
- 9. UA CON Telehealth Training Program Receives Wide Recognition and Approval for Graduate Certificate in Rural Telehealth (14.4)
- 10. Telemedicine Brings Better Outcomes for Patients with Strokes and Chronic Disease (14.4)







- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program



#telemedicine #telehealth

#PowerOfRural



















# National Consortium of Telehealth Resource Centers



#### Regionals



















































#### Nationals









Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.







# **Consortium Members**

#### **California Telehealth Resource Center**

Lindsey Haase, Executive Director www.caltrc.org

#### **Great Plains Telehealth Resource & Assistance Center**

Jonathan Neufeld, PhD, Program Director www.gptrac.org

#### **Heartland Telehealth Resource Center**

Eve-Lynn Nelson, PhD www.heartlandtrc.org

#### Mid Atlantic Telehealth Resource Center

Kathy Hsu Wibberly, PhD, Director www.matrc.org

#### Northeast Telehealth Resource Center

Danielle Louder, Program Director www.netrc.org

#### **Northwest Regional Telehealth Resource Center**

Matt McCullough, Principal Investigator www.nrtrc.org

#### **Pacific Basin Telehealth Resource Center**

Christina Higa, Program Co-Director www.pbtrc.org

#### **South Central Telehealth Resource Center**

Hari Eswaran, PhD, Principal Investigator www.learntelehealth.org

#### **Southeast Telehealth Resource Center**

Rena Brewer, RN, MA, Principal Investigator www.setrc.us

#### **Southwest Telehealth Resource Center**

Elizabeth Krupinski, PhD, Co-Director www.southwesttrc.org

#### TexLa Telehealth Resource Center

Ariel Santos, MD, Principal Investigator www.texlatrc.org

#### **Upper Midwest Telehealth Resource Center**

Cameron Hilt, Program Director www.umtrc.org

#### **Center for Connected Health Policy**

Mei Wa Kwong, JD, Executive Director www.cchpca.org

#### **Telehealth Technology Assessment Resource Center**

Jordan Berg, Director www.telehealthtechnology.org

# Power of Partnerships!





# Fact Sheets

- HIPAA & Telehealth A Stepwise Guide to Compliance
- How Patients Can Engage Teleheatlh
- Telehealth 101 The Basics
- Virtual Healthcare What Should I Know?
- What is Telehealth? Context for Framing your Perspective



# Telesalud 101

ATENCIÓN MÉDICA ADECUADA A LOS PACIENTES DONDEY CUANDO LA NECESITAN

en telesalud?

bjetivos

La tecnología actual se está aprovechando para:

Supervisar a distancia el estado de salud y el comportamiento de los pacientes.

Reunirse cara a cara con los pacientes usando videoconferencias para hablar y dar tratamiento.

Obtener imágenes para hacer diagnósticos usando miras y cámaras

Capturar, guardar y luego enviar imágenes

¿Espera...

- ▶ darles más **3CCESO** a los pacientes?
- ▶ aumentar el **mercado** para los proveedores?
- ▶ reducir costos?



Béésh Nitsíkeesí Biníkáá' Góne Ak'i Adéest'í'íí 101 t'ááláhídi neeznádiin dóó bi'aan t'áálá'í

daasdzohíí

esultados médicos? latisfacción de los

latisfacción de los

Díísh jíidi Béésh Nitsíkeesí binahji' t'óó ahayóigó bee k'íhoodool:

T'áá háádééshíí' nidi diné bits'íís bik'i da'déest'íí' dóó bíni baa áko

hwiindzin Azee' ííl'íní éí diné vil naalkidgo ałhizhníl'íigo ałch'i' hane' dóó ałch'i' yáti' go bee aa áháyá

Ha'áshíí dínóol'iilígi biniiyé bii adéest'íí'í dóó bee eda'alne'e dóó

Eda'alyaaígíí éi nááná ła' azee' ádeel'íní bich'i' náás kódadoolnííł dóó binahji' ajít'éhíí bił béédahodooziił dóó haah ádoolnííł

Ak'i dadéez'í'íí naalkid alhil hane' dóó hodinél'í éí diné vínideiniltin

Diné t'áá ákwíí jí yaa naagháhíí éí hait' éego bits'íís bá yá'át'ééhíí yik'i dadéez'íí'

Diné éí bee ádahodoonílíí yee yiká nídaalwo'go áko t'áá bí yá'át'éehgo bits'íís yaa áhályáado Ha'át'íísh étí laanaa dooleel nínízin díí béésh nitsíkeesí biníkáá' góne' ak'i adéest'f'íí?

#### Díí Daats'í Biká Hojooba' Íínínízin...

- ► Haash yit'éego diné díí hózhó yich'i' Cho'ool'íido?
- ► Haash yit'éego łahdéé' bee aa áháyáníí diné yich'i' cho'ool'iido?
- ▶ Baah Ílíníí vaa kódoonííł?
- ► Haash **vit'éego** hózhó ats'íístah yá'áhoot'éehdo?
- Haash yit'éego diné baa áháyání bil vá'át'éehdo?
- ► Haash yit'éego aah **á'ál'íníí bil yá'át'éehdo**?

Ha'át'íísh Baa Nitsáhákees Dooleel Díí Ílíigo Baa Hodzódlíi dooleelígíí

Ya'iishjááshtsoh biyi, naaki dimííl dóó bi'aan t'ááłá'í yihah yéedáá', Centers for Medicare dóó Medicaid Services' bił nahaz'áádéé' díí azee' ál'í bił nahaz'á (diné nábidínél'jihdi) éí báá hodzodlíido dóó nááná łahdi azee'

Factores que se deben considerar sobre las credenciales

En julio de 2001, la decisión final de los Centros de Servicios de Medicare y Medicaid sobre la emisión de credenciales y privilegios establecía un proceso para que los hospitales del lugar de origen (ubicación del paciente) confiaran en las decisiones sobre credenciales y privilegios del hospital en el



Díí aah áda'ał'íníí éí díí bik'ehgo binaaltsoos bá ílí ádeil'íní bibee nahaz'áaníí yich'į' cho'ooł'įį dooleeł. Nidi, díí éí bee nahaz'á bídéét'i':

 Díí díkwíídéé' binaaltsoos da'ílíidoogo éí díí binaaltsoos bá ílí ádaalne'í doo bá nantl'a da do. Azee' Neiikáhí Binaaltsoos éí díkwíídéé hadahasdzo bá ílíi leh. Díkwíídéé









Q search this site

The Southwest TRC is a subsidiary of



About Us

Region

Online Education

Resources Events Training Contact Us

#### **Online Education: Video Library**



Click here to take our quick survey and get a user name and password (on the last page of your survey) to access the videos below. Then click on the title to start the video. If you already have your username and password, click here to login.

#### Telemedicine and Telehealth Overview

The history, progression and current uses of Telemedicine and Telehealth.

#### Clinical Applications Overview

Clinical services (real-time and store-forward) that have been amenable to telemedicine consultation and how these services can help underserved areas.

Definition of telecardiology services, requirements to provide this service, and current applications.

#### Teledermatology

Definition of teledermatology services, requirements to provide this service, and current applications.

How telenursing can help close the nursing shortage gap. Case studies are presented and outcome results are discussed.

Definition of telepathology services, requirements to provide this service, and current applications.

Definition of telepsychiatry services, requirements to provide this service, and current applications.

#### Teleradiology

Definition of teleradiology services, requirements to provide this service, and current applications.

#### Teletrauma

Definition of teletrauma services, requirements to provide this service, and current

#### Distance Education

The role of tele-education in continuing medical education for various healthcare professionals and the necessary components to set up such a program.

#### Evaluation

The importance of evaluation in telemedicine/telehealth and how it relates to acquiring and organizing data about the program that can be used to obtain funding for increased sustainability.

Sources of funding for telemedicine/telehealth programs, the business model developed and used by the Arizona Telemedicine Program, and paths towards sustainability and business planning.

#### Facility Design

Go through the steps required to set up a telemedicine/telehealth facility, including placement of the equipment, lighting, wall color, etc.

#### Video and Data Communication

Basic introduction to networking and data communications. Description of the Internet, local area networks, Ethernet, wireless communications and communication modes (e.g., Internet, satellite, wireless), including the advantages and disadvantages of each as they relate to telemedicine/telehealth.

#### Telemedicine/Telehealth Network

Basics of how a telemedicine/telehealth network is set up and the roles of various pieces of equipment: CODECs, MCUs, computer applications (e.g., videoconferencing, Skype), video bridges, gatekeepers, and communication protocols (e.g., H.239).

#### Culture, Etiquette & Technology

The impact of technology on social interaction and the universal rules of good manners and technology.

#### Online Education

Arabic

**English** 

French

Mandarin

Navajo

Spanish



https://southwesttrc.org/online education



205 Healthcare Organizations Listed73 Tele-services Listed8 Ancillary ServicesOn average 2,500 hits on the SPD

#### **Search the Directory**

Company Name (or part of)

#### Services In

Alabama
Alaska
Arizona
Arkansas
California
Colorado
Connecticut
Delaware

#### Tele-services

Addiction
Allergy
Audiology
Autism
Bariatric medicine
Burn
Cardiology
Chronic disease management

#### Customers

Accountable Care Organizations
Assisted living facilities
Community mental health clinics
Correctional facilities
Educational institutions
Employers
FQHCs
Government agencies

#### **Ancillary Services**

Continuing education

Home » Resources » Service Provider Directory

#### **Service Provider Directory**











Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a free resource for hospital or healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc through teleservices. The directory lists companies

providing clinical telehealth services by a healthcare professional who provides medical services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing private practices, urgent care centers, and/or to consumers

Service Providers: Lift your company here.

205 record(s) found, scroll down to see results. Page 1 displayed per page.

List your company here.





#### Search

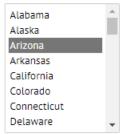
- Neurology
- Arizona
- > FQHCs

12 out of the 205 offer this service

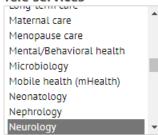
#### **Search the Directory**

Company Name (or part of)

#### Services In



#### Tele-services



#### Customers



#### **Ancillary Services**

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Service Providers: List your company here.

12 record(s) found, scroll down to see results. Page 1 of 1 page(s); up to 20 displayed per page.





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- Telehealth
- Evisit
- Virtual Check Ins
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#### Payor Guidelines

- Aetna
- BCBS Of Arizona
- Cigna
- Medica
- Medicare
- Arizona Medicaid
- United Healthcare

#### **Cost Sharing Waivers**

#### Telehealth Guidelines By Facility Type

- Rural Health Clinics/FQHC
- Hospital Outpatient
- Physical Occupational Speech Therapy

#### **HIPAA Compliant Software**

References\_and\_Resources

- State specific Telehealth Billings Manual (AZ, NM, CO, NV)
- Update quarterly
- Partnering with







# People are our number 1 resource





















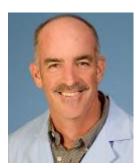




















# Thank you! Questions

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https://telemedicine.arizona.edu/contact

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