



Resources for Telehealth: Building Connections and Relationships

Kris Erps Stewart Interim Director, ATP Program Administration, SWTRC







Get Connected

- Alliances
- Councils
- Associations









Northern Arizona Telehealth Alliance (NATA)

NORTHERN Arizona ELEHEALTH Alliance

The Northern Arizona Telehealth Allia by Arizona Telemedicine Program (A Flagstaff-based healthcare organizat experiences and information, look fo other and the ATP advance telehealth

Since then, NATA has grown to 40 ord Zoom and is open to any organizatio working on starting a telehealth proc students.

For more information or to request t Director for Education and Facilities,





peaker and Telehealth plane

r. Weinstein, plus Russel Too

Southern Arizona Telehealth Alliance (SATA)



The Southern Arizona Telehealth Alliance (SATA) is an autonomous group facilitated by Southeast Arizona Area Health Education (SEAHEC) staff, with assistance from the

.

Dr. Elizabeth Krupinski discusses

the impact of COVID on

Telehealth, Then and Nov

was established in 2019 to offer southern to share telehealth experiences and nd help each other and the ATP advance ort, similar to the Northern Arizona Telehealth

It is open to any organization serving southern ting a telehealth program for its patients,

join, contact Janet Major, ATP Associate alth, jmajor@telemedicine.arizona.edu.



Arizona Telemedicine Council

- •A.T. Still University, Arizona School of
- Dentistry & Oral Health
- •A.T. Still University School of
- Osteopathic Medicine
- ALZPath

Get

Connected

- •Arizona Complete Health Complete Care Arizona Plan •HonorHealth
- •Arizona Department of Health Services •Hope bridge LLC
- •Arizona State Senate
- •Arizona State University
- •Arizona Telemedicine Program
- •Arizona Western College
- •Southwest Telehealth Resource Center
- •Az Rural Health Association
- •Banner Health
- Benson Hospital
- •BJG Consulting
- Bullhead City Clinic Corp
- •Centers for Medicare & Medicaid Services
- •Copa Health
- •Coppersmith Brockelman

- •El Rio CHC
- •Emory University, ATP, SWTRC

Industrial Commission of Arizona

Mariposa Community Health Center

Midwestern University Arizona College

International Research Center

•Keeling Law Offices. PC

of Osteopathic Medicine

Noble Health Associates

North Country HealthCare

Northern Arizona Healthcare

Northern Arizona University

Mayo Clinic Arizona

GlobalMed

Hospital UPRIndependent

nodMD

- •Health Choice AZ
- •Health Choice/Blue Cross Blue Shield of
 - d of •Southwest Health Equity Research Collaborative
 - •Summit Healthcare Regional Medical Center

• Regional Center for Border Health, Inc.

• Pima County Health Department

•Shriners Hospitals for Children

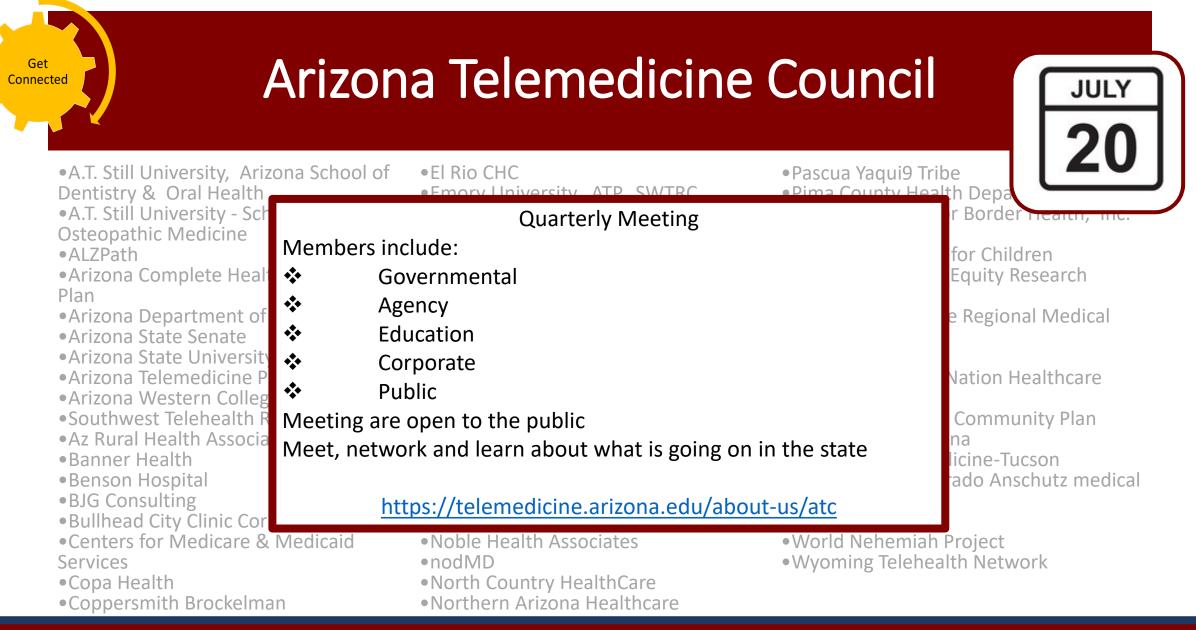
- •T-MedRobotics
- •Tohono O'odham Nation Healthcare
- UC Davis Health
- •United Healthcare Community Plan
- University of Arizona

• Pascua Yaqui9 Tribe

- •UA College of Medicine-Tucson
- •University of Colorado Anschutz medical
- Campus
- Vizient
- World Nehemiah Project
- •Wyoming Telehealth Network

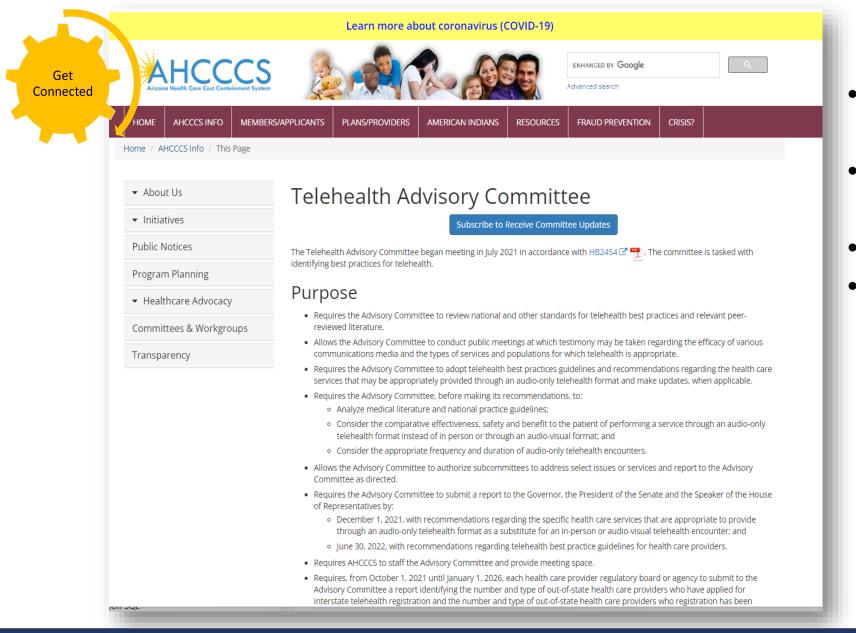












HB2454

- 23 current members
 - 4 vacancies
- Open meetings
- Subcommittees
 - Audio Only Physical Health
 - Audio Only Behavioral Health
 - Best Practices
 - Coding



https://www.azahcccs.gov/AHCCCS/CommitteesAndWorkgroup s/telehealthadvisorycommittee.html





Associations





Membership News Policy

Events

LEARN MORE

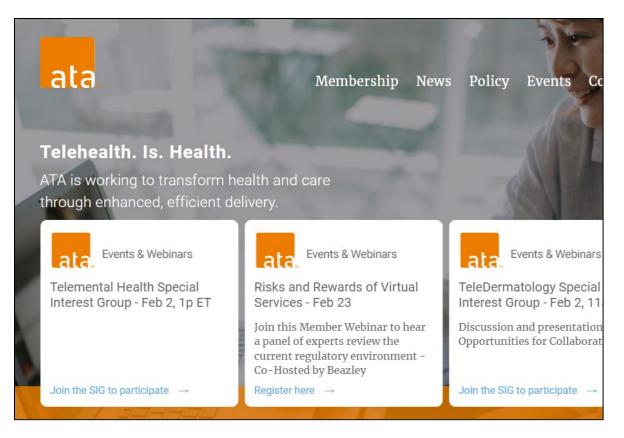
https://azpha.org/

ata





Special Interest Groups : /



https://www.americantelemed.org/



- Decentralized Clinical Trails
- Digital Transformation
- Government Relations
- Healthy Aging
- Home Telehealth
- Home Testing
- Interdisciplinary Clinicians
- International
- Interstate
- Ocular
- Pediatric
- Remote Patient Monitoring
- Teledermatology
- Telehealth Technology
- TeleICU & Acute Care
- Telemental Health
- TeleRehabilitation





Get Connected





Heather Dimeris











🔏 Janine Gracy









۲







Hari





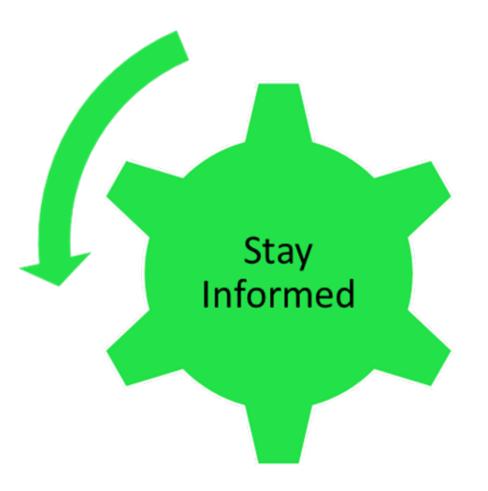






Stay Informed

- Newsletters
- Trainings
- Webinars









Monthly "In the News" summary



Telemedicine In the News

Welcome to the Arizona Telemedicine Program's first 'Telemedicine In the News' update.

Each month we will be compiling interesting Telemedicine stories from around Arizona and Nationally making it easier for you to see what is going on. Keep an eye out in your inbox for our monthly recap!

AZ Governor News Release: Accomplishment, Optimism And Strength: Arizona's 2021 Year In Review

"Arizona dramatically expanded telehealth, providing greater opportunities for accessible medical services. The broadest telemedicine law in the nation, House Bill 2454 expanded access to telemedicine for patients, ensured doctors receive equal compensation from insurance companies for telemedicine services, and allowed outof-state health care professionals to provide telemedicine in Arizona...."

Accomplishment, Optimism And Strength: Arizona's 2021 Year In Review Office of the Arizona Governor (azgovernor.gov)

Companies are trying to reconfigure their telehealth strategies for the long term

"Next year—and possibly the next decade—will be all about defining how telehealth is best deployed, integrated, and used....Telehealth is not a bust – it's just in its infancy."

https://www.fastcompany.com/90706243/telehealth-in-2021-and-beyond

Practitioners like 'telerehab', but want more training

"According to a study published in JMIR, providers are generally positive about remote therapy and tele-rehabilitation, but they need more training and support to overcome obstacles like technology hurdles and practical concerns..."

https://www.mobihealthnews.com/news/study-practitioners-telerehab-want-moretraining





Get ATP/Blog Updates

Subscribe

Get SWTRC Updates

email address

Email Address



UPCOMING EVENTS

ARIZONA

TELEMEDICINE PROGRAM

January 27, 2022 1:00pm MST Medicaid School Based Claiming: How the AHCCCS "Open Care" Model Can Serve Rural Arizona

Click here to find out more and to register

February 1, 2022, 11:30am MST 2022 Arizona Rural & Public Health Policy Forum Click here to find out more and to register

February 2 - 3, 2022 Building Tomorrow's Virtual Healthcare with Today's Technology Click here to find out more and to register

February 6-9, 2022 Click here to find out more and to register

February 7, 2022 9am - 2pm MST Developing a Telemedicine Program Click here to find out more and to register

February 8, 2022 10am MST Meet the Grant Writing Experts & Write a Successful Grant Series Click here to find out more and to register

> February 22, 2022 1:00pm MST Sharing is (Critical) Caring Click here to find out more and to register

February 22, 2022 5:30pm MST Occupational and Physical Therapy Webinar Series Session 1: Building Relationships and Rapport with Telehealth Click here to find out more and to register

Miss one of our webinars? Our past webinars are available at https://telemedicine.arizona.edu/webinars/previous

> FIND MORE EVENTS AT TELEMEDICINE.ARIZONA.EDU



American Hospital Association's 2022 Rural Health Care Leadership Conference

ATP Facebook ATP Twitter SWTRC Twitter ATP LinkedIn ATP Site SWTRC Site

Rural Health Information Hub



Stay Informed

ELEMEDICINE

ROGRAM

Customize Updates

- By State
- By Topics
- By Type
- Frequency

https://www.ruralhealthinfo.org/





- 36 Webinars
- 5,991 Registrations







National Rural Health Day – Virtual Road Trip

ATP/SWTRC



Rural Programs from around Arizona

Get Connected

Dan Derksen, MD, **AZ Center for Rural Health**; Ronald Weinstein, MD, **Arizona Telemedicine Program**; Sean Clendaniel, **Arizona Rural Health Association**; Gail Emrick, **SEAHEC**; Judy Hunt, MD, **EAHEC Payson Longitudinal**; Amanda Aguirre, **Center for Border Health**; Marica Martinic, **North Country HealthCare**; Lorraine Ramirez, **AZ Rural Women's Health Network**; Ed Paul, MD, **Family Medicine Residency Program North County**; Floribella Redondo, **AZ Community Health Workers** Association; Darren Vicenti, MD, **Hopi Health Care Center**



- Recorded & Archived
- Searchable
- Slide Decks Available

https://telemedicine.arizona.edu/webinars/previous

revious Webin	ars and Workshops		By Year
		·	2020
Search Webinar Title			2019
Contains any word			2018
Duccontou(c)			2017
Presenter(s)	Items per page	Apply	2016
		Reset Search	2015
			2014
	2020		2013
			2012
01/09/2020	Applications of Telegentic Counse	ling in Research	2011
Applications of	and the Clinic		
Telegenetic Counseling in Research and the Clinic Water Scheller PO Acava Telenedicite Argine Medicar Series on Vergenetics Interery 7, 200	Valerie Schaibley, PhD		
	Click to view webinar		
	Attachment Size		
	dWebinar Flyer 313.8 dPresentation Slides 3.85 №		
	2019		
12/19/2019 Not research 2019	Addressing the Opioid Epidemic in With AmeriCorps	ו Rural Arizona	
Addressing the Opicid Epidemic in Reral Arizona: AmeriCorps & VISTA	Andrew Facemire		





Telemedicine Training Program

Started offering CME January 2020



TRACK 1: Developing a Telemedicine Program

- February 7, 2022
- May 9, 2022
- August 15, 2022

Course Content:

This course gives a broad overview of a variety of telemedicine topics, including:

- Clinical services
- Telecommunications and infrastructure development/operations
- Evaluation
- Business aspects
- Equipment demonstration virtual tour

TRACK 2: Telemedicine Applications

- March 28, 2022
- June 6, 2022
- November 7, 2022

Course Content:

This course covers advanced telemedicine topics through an in-depth look at real-world clinical applications of telemedicine and telehealth.

- Pediatrics neonatal
- Telepsychiatry
- Infectious Disease
- Teleradiology
- Telehealth and Physical Therapy
- Telehealth and Nursing
- Telehealth and Occupational Therapy

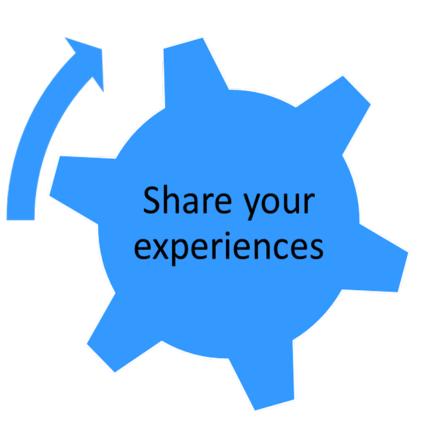
Contact: Melanie Esher-Blair - mesher@telemedicine.arizona.edu





Share your experiences

- Write a blog
- Present on a webinar
- Twitter/Facebook









By Rhonda Martinez on Sep 16, 2020

5 Tips for Preparing Your Child for a Telemedicine Visit by Knonga Marcinez on Sep 10, 2020 The coronavirus pandemic has changed our lives in many ways. Adapting to the "new normal" can be nat nave prevaned for years like nearficare access disparity, nav agencies have put forth their best efforts to mitigate the effects.

Ine COVID-19 pandemic has completely transformed our world in a matter of a rew months. Issues that have prevailed for years like healthcare access disparity, have become exacerbated even though 3y Nandini Sodhi on Jul 30, 2020

A Rural Perspective on COVID-19: Yavapai County, Arizona The COVID-19 pandemic has completely transformed our world in a matter of a few months. Issues

3y Nancy Rowe on Jul 01, 2020

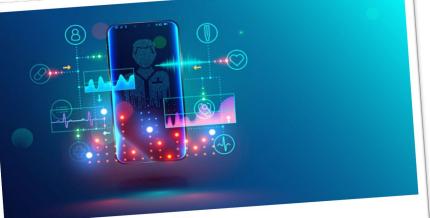
Felemedicine Helps Hard-hit Navajo Nation Hospital Deal with the Pandemic

n May, the Navajo Nation surpassed New York and New Jersey for the highest per-capita infection rate of OVID-19 in the US. In an area where 30 to 40 percent of residents don't have running water and amilies live together in multigenerational homes, containing the spread has been difficult. In addition, annos ive ugener in mangenerational nomes, containing the optical new over, announces at additions



spend many hours every week in meetings regarding telehealth. I lead one on proving the value of 3y Jan Ground, PT, MBA on Jan 20, 2021 elehealth. I participate in others focused on mental health, pediatrics, ocular care, the business of elehealth the accordated technology atc atc atc Over time I/ve realized that in most caced the form

Telehealth Does Not Equal Video Visit!





Seeking a virtual care platform? Here are seven critical questions to ask your vendor before

Felemedicine has inevitably reached its pinnacle during the recent public health emergency. Virtual care

has evolved as the new norm in the healthcare industry. However, it is subject to technological barriers



Covid-19's Telemedicine Sea Change: A Surge or a Tsunami? Imagining the By Camryn Payne, Elizabeth A. Krupinski PhD, Ronald S. Weinstein MD on Jan 14, 2021 A storm surge and a tsunami are vastly different entities. A storm surge is an oceanic phenomenon A storm surge and a containt are vasity unreference induces. A storm surge is an oceanic prenomenon resulting from the piling up of surface water from the sustained pressure of wind in a storm. Damage,





Guest Author Information



Writing for the Arizona Telemedicine Program Blog

We're always looking for guest authors to share their experiences and perspectives related to **telemedicine** and **telehealth**.

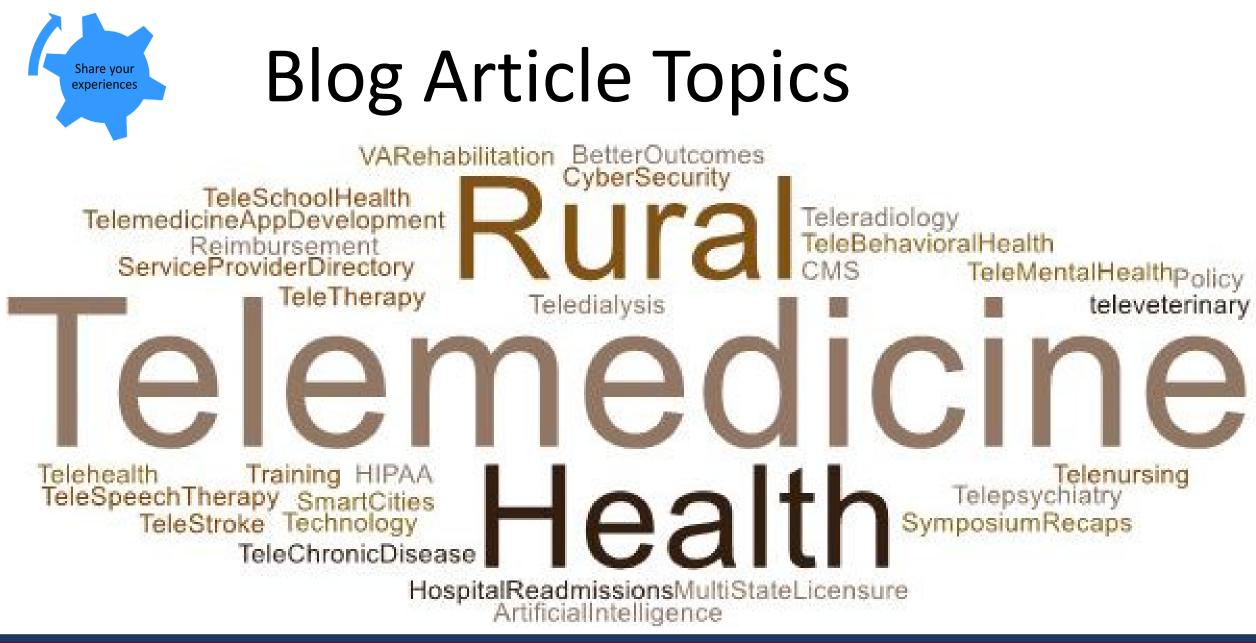
Who Can Contribute

We welcome guest posts from healthcare executives and professionals, community members, patients, faculty, students and anyone else who has a telemedicine story to share.

57 blog published 34 ATP 23 SWTRC 19 authors 6,432 subscribers













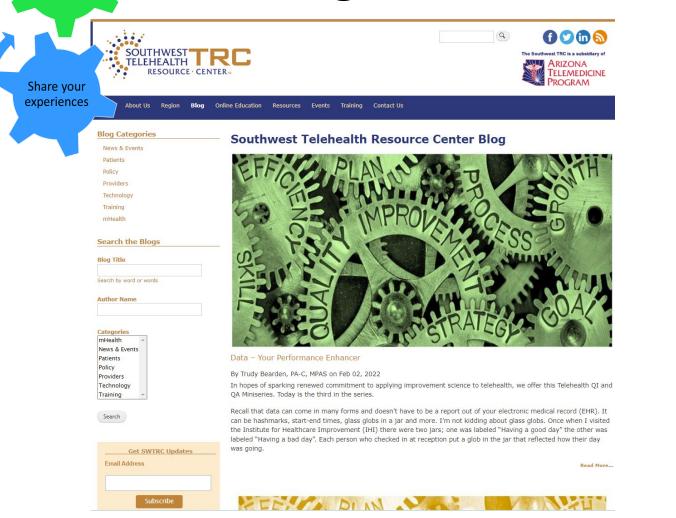
Top ten viewed Blogs

- The Risks of Multi-State Licensure for Telemedicine Providers (16)
- Telehealth Reimbursement: What You Don't Know Could Hurt You! (15.8)
- Telemedicine and HIPAA (15.3)
- 4. Heading Into 2019 Hopes & Expectations for Telehealth (15.1)
- 5. Good News from Washington: Congress and CMS are Embracing Telehealth (14.9)
- 6. UA's Rural Health Professions Program: Teaching Students How to Practice Medicine Outside the Big Cities (14.7)
- 7. Rural Telehealth Certificate Program (14.6)
- 8. Seniors Stepping into the World Wide Web (14.5)
- 9. UA CON Telehealth Training Program Receives Wide Recognition and Approval for Graduate Certificate in Rural Telehealth (14.4)
- 10. Telemedicine Brings Better Outcomes for Patients with Strokes and Chronic Disease (14.4)





Searching our archive



Home	Blog	About Us 👗	Distance Education 🔻	Applications & Network	Resources
Home » The	Arizona Tel	emedicine Program Blo	g		Search the Blogs
he A	rizor	na Telem	edicine Progra	m Blog	Blog Title
S		ST	MY ORY	Р Н В	Search by word or words Author Name Categories MHealth News & Events Patients Patients Policy Providers Technology Training Blog Categories News & Events
My Story: A Patient's Perspective By Tara Barry on Jan 27, 2022			Patients		
ne pande eing one et regula ealth issu lergist), a m-packe as truly ta	mic has of them r check-u ies, I see and it's o d schedu aken a lo	created a lot of r As someone wit ups (sometimes multiple differe ften very hard fo ule. Telemedicine	new realities throughout the th thyroid disease and othe every month when it's real nt doctors (primary, cardic or me to find time to fit the has been such a welcome ppointment" stress, like co	er ailments, I have to ly flaring up). With my ologist, endocrinologist, em all in to my already e adaption for me, as it	Policy Providers Technology Training mHealth
				► Read more	Get ATP Updates



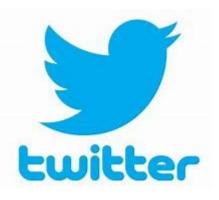
Stay Informed





- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program









#telemedicine #telehealth

#PowerOfRural











Service Provider Directory

188 Healthcare Organizations Listed73 Tele-services Listed8 Ancillary ServicesOn average 2,500 hits on the SPD

Company Name (or part of)

Services In Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware

Tele-services

Addiction Allergy Audiology Autism Bariatric medicine Burn Cardiology Chronic disease management \checkmark

Customers

Accountable Care Organizations	
Assisted living facilities	
Community mental health clinics	
Correctional facilities	
Educational institutions	
Employers	
FQHCs	
Government agencies	

Ancillary Services

Continuing education Continuing medical education Distance education Health call center

Service Provider Directory





DIRECTORY OVERVIEW

Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a resource for hospital and healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc. The directory lists companies providing

medical specialty services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices and urgent care centers.



Directory Listings

Scroll to view company dashboard listings in alphabetical order.

Click on company name or logo to see more detailed information.





https://telemedicine.arizona.edu/servicedirectory

Search the Directory

Company Name (or part of)

Search

Arizona

Neurology

FQHCs

9 out of the 188 offer this service



Tele-services

Maternal care	۴
Menopause care	
Mental/Behavioral health	
Microbiology	
Mobile health (mHealth)	
Neonatology	
Nephrology	
Neurology	•

Customers

Accountable Care Organizations
Assisted living facilities
Community mental health clinics
Correctional facilities
Educational institutions
Employers
FQHCs
Government agencies

Ancillary Services

Continuing education Continuing medical education Distance education Health call center Home » Resources » Service Provider Directory

Service Provider Directory





DIRECTORY OVERVIEW

Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a resource for hospital and healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc. The directory lists companies providing

medical specialty services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices and urgent care centers.

Service Providers: List your company here.

9 record(s) found, scroll down to see results. Page 1 of 1 page(s); up to 20 displayed per page.

Directory Listings

Scroll to view company dashboard listings in alphabetical order.

Click on company name or logo to see more detailed information.





Directory Listings

Scroll to view company dashboard listings in alphabetical order.

Click on company name or logo to see more detailed information.

Alina Telehealth

www.alinatelehealth.com 877-744-6483 USA



TeleMed2U

www.TeleMed2U.com 855-446-8628 USA



CareClix

careclix.com 855-227-3259 USA

CareClix

LifeMD

www.LifeMD.com 866-954-8281 USA

Synergy Physicians PLLC

https://www.thesynergyhealth.com/ 713-302-6420 United States



S

SYNERGY

Ochsner Health System https://www.ochsner.org/careconnect-360

504-842-4204 USA



VIVO

Vivo HealthStaff Inc./Vivo TeleHealth

www.VivoTelehealth.com 510-284-5400 USA

Virtual Medical Staff www.virtualmedstaff.com 770-643-5647 USA

Vituity https://www.vituity.com/services/telehealth 510-350-2777 USA

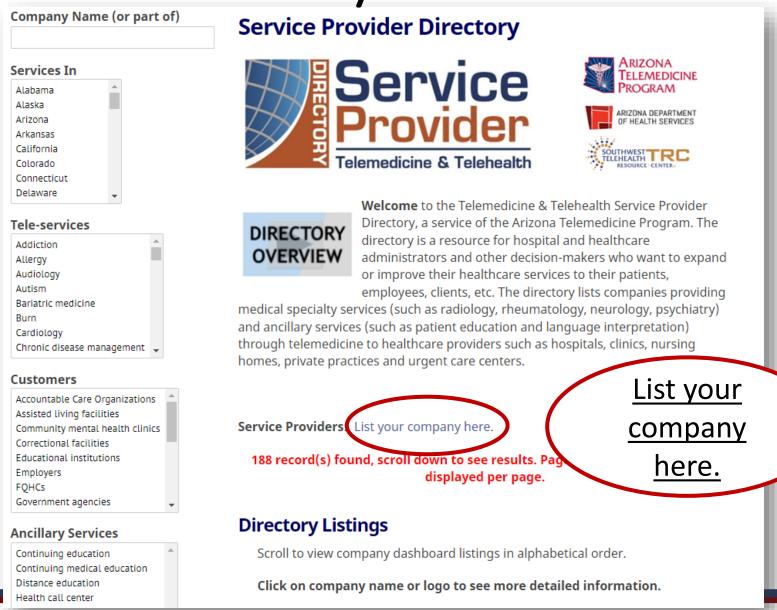








Service Provider Directory





https://telemedicine.arizona.edu/servicedirectory

SOUTHWEST TREC TELEHEALTH RESOURCE CENTER

National Consortium of Telehealth Resource Centers



Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.







Consortium Members

California Telehealth Resource Center Lindsey Haase, Executive Director www.caltrc.org

Great Plains Telehealth Resource & Assistance Center *Jonathan Neufeld, PhD, Program Director* www.gptrac.org

Heartland Telehealth Resource Center Eve-Lynn Nelson, PhD www.heartlandtrc.org

Mid Atlantic Telehealth Resource Center Kathy Hsu Wibberly, PhD, Director www.matrc.org

Northeast Telehealth Resource Center Danielle Louder, Program Director www.netrc.org

Northwest Regional Telehealth Resource Center Matt McCullough, Principal Investigator www.nrtrc.org

Pacific Basin Telehealth Resource Center Christina Higa, Program Co-Director www.pbtrc.org

South Central Telehealth Resource Center Hari Eswaran, PhD, Principal Investigator www.learntelehealth.org

Southeast Telehealth Resource Center Rena Brewer, RN, MA, Principal Investigator www.setrc.us

Southwest Telehealth Resource Center Elizabeth Krupinski, PhD, Co-Director www.southwesttrc.org

TexLa Telehealth Resource Center Ariel Santos, MD, Principal Investigator www.texlatrc.org

Upper Midwest Telehealth Resource Center Cameron Hilt, Program Director www.umtrc.org

Center for Connected Health Policy *Mei Wa Kwong, JD, Executive Director* www.cchpca.org

Telehealth Technology Assessment Resource Center

Garret Spargo, Director www.telehealthtechnology.org

Power of Partnerships!

RESOURCE · CENTER





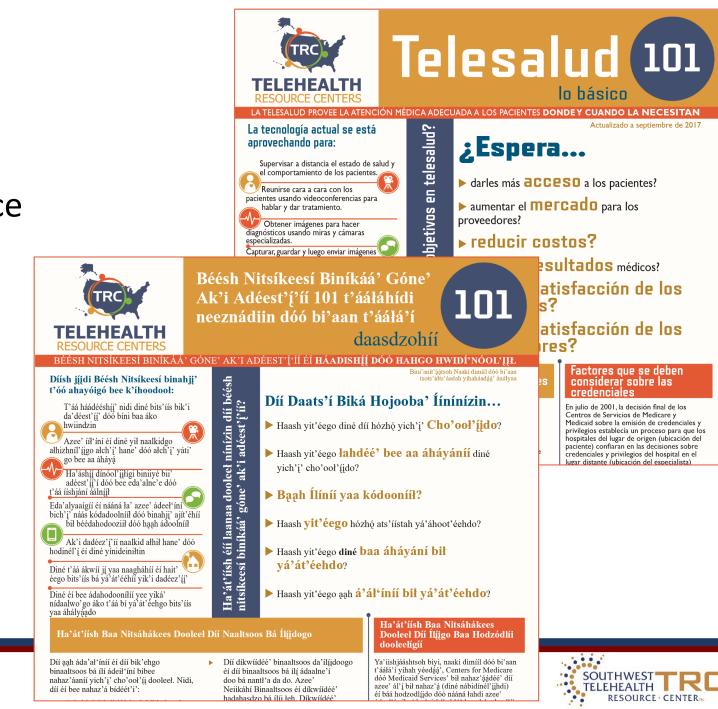
Fact Sheets

RIZONA

ROGRAM

FLEMEDICINE

- HIPAA & Telehealth A Stepwise Guide to Compliance
- How Patients Can Engage Teleheatlh
- Telehealth 101 The Basics
- Virtual Healthcare What Should I Know?
- What is Telehealth? Context for Framing your Perspective









Home About Us Region Blog Online Education Resources Events Training Contact Us

Online Education: Video Library



Click here to take our quick survey and get a user name and password (on the last page of your survey) to access the videos below. Then click on the title to start the video. If you already have your username and password, click here to login.

Telemedicine and Telehealth Overview The history, progression and current uses of Telemedicine and Telehealth.

Clinical Applications Overview

Clinical services (real-time and store-forward) that have been amenable to telemedicine consultation and how these services can help underserved areas.

Telecardiology

Definition of telecardiology services, requirements to provide this service, and current applications.

Teledermatology

Definition of teledermatology services, requirements to provide this service, and current applications.

Telenursing

How telenursing can help close the nursing shortage gap. Case studies are presented and outcome results are discussed.

Telepathology

Definition of telepathology services, requirements to provide this service, and current applications.

Telepsychiatry

Definition of telepsychiatry services, requirements to provide this service, and current applications.

Teleradiology

Definition of teleradiology services, requirements to provide this service, and current applications.

Teletrauma

Definition of teletrauma services, requirements to provide this service, and current

Distance Education

The role of tele-education in continuing medical education for various healthcare professionals and the necessary components to set up such a program.

Evaluation

The importance of evaluation in telemedicine/telehealth and how it relates to acquiring and organizing data about the program that can be used to obtain funding for increased sustainability.

Business

Sources of funding for telemedicine/telehealth programs, the business model developed and used by the Arizona Telemedicine Program, and paths towards sustainability and business planning.

Facility Design

Go through the steps required to set up a telemedicine/telehealth facility, including placement of the equipment, lighting, wall color, etc.

Video and Data Communication

Basic introduction to networking and data communications. Description of the Internet, local area networks, Ethernet, wireless communications and communication modes (e.g., Internet, satellite, wireless), including the advantages and disadvantages of each as they relate to telemedicine/telehealth.

Telemedicine/Telehealth Network

Basics of how a telemedicine/telehealth network is set up and the roles of various pieces of equipment: CODECs, MCUs, computer applications (e.g.,videoconferencing, Skype), video bridges, gatekeepers, and communication protocols (e.g., H.239).

Culture, Etiquette & Technology

The impact of technology on social interaction and the universal rules of good manners and technology.











2022 Dates:

January 19, 2022

April 20, 2022

July 20, 2022

October 19, 2022

JOIN US AT OUR NEXT QUARTERLY ARIZONA TELEMEDICINE COUNCIL

WEDNESDAY, JULY 20, 2022 11:00am — 1:00pm VIRTUAL USING ZOOM

REGISTER VIA: HTTPS://TELEMEDICINE.ARIZONA.EDU/

Your unique Zoom link will be sent to you via email after you have completed the registration form

Disability-related accommodations:

Please contact us regarding any questions about disability-related accommodations that will facilitate your full participation in this event such as ASL interpreting, captioned videos, Braille or electronic text, etc.

For more information contact Kris Erps Stewart 520-626-2493 or <u>kerps@telemedicine.arizona.edu</u>





Improving Access to Quality Medical Care

The practice and delivery of healthcare is changing with an emphasis on improving quality, safety, efficiency, & access to care. Telemedicine can help you achieve these goals! The Arizona Telemedicine Program and Southwest Telehealth Resource Center invite you to a free one-hour webinar on the implementation and practice of telemedicine.

DIY TelePharmacy: How Actually to Do It

Wednesday, May 18, 2022 ~ 12:00 pm Arizona 12:00 pm PDT; 1:00pm MDT; 2:00pm CDT; 3:00pm EDT

TelePharmacy allows us to efficiently address patients' needs and can integrate pharmacists into direct medical care. Learn from one such pharmacist that staffs the HIV clinics that includes the HIV community at large, and the Department of Corrections. These pharmacists address and order medications, vaccines and needed clinic visits, along with renewing HIV medications for the next year and independently operating the TelePrEP program.

The topics for this webinar are:

- 1. Explaining the components needed to do telepharmacy.
- 2. How Dr. York actually conducts his outpatient clinics for the Department of Corrections, TelePrEP.
- 3. Explaining plan for in-patient telepharmacy.
- 4. Krystal Fimbres explains how to interact with the difference EMRs to provide seamless linkup with patients.

Facilitator:



Stephen Klotz, MD Professor, UArizona, College of Medicine Medical Director, Arizona Telemedicine Program

Presenters:



Larry York, PharmD, BCIDP, BCPS, AAHIVP Clinical Pharmacist, Infectious Diseases and HIV/AIDS College of Medicine

For more information and registration instructions go to: <u>https://telemedicine.arizona.edu/</u>



Krystal Fimbres Early Intervention Specialist, Program Coordinator College of Medicine

This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527).





TABLE OF CONTENTS

Virtual_Visit_Types

- Telehealth
- Evisit
- Virtual Check Ins
- Telephone

Payor_Matrix

Payor Guidelines

- <u>Aetna</u>
- BCBS Of Arizona
- <u>Cigna</u>
- Medica
- Medicare
- <u>Arizona Medicaid</u>
- United Healthcare

Cost Sharing Waivers

Telehealth Guidelines By Facility Type

- Rural Health Clinics/FQHC
- Hospital Outpatient
- Physical Occupational Speech Therapy

HIPAA Compliant Software

References_and_Resources

- State specific Telehealth Billings Manual (AZ, NM, CO, NV)
- Update quarterly
- Partnering with





https://southwesttrc.org/resources/billingguides

People are our number 1 resource















https://telemedicine.arizona.edu/contact







Telehealth Resources & Grants

Janet Major

Associate Director, Innovation and Digital Health

Why Telehealth in libraries?

According to the <u>American Library Association</u>, people turn to and depend on libraries and librarians for help in times of economic hardship. Libraries are now safe havens for people in need, including the homeless, mentally ill, immigrants, abuse victims and the impoverished. Many libraries have services for these visitors such as congregation areas for programs and resources, but now for the first time in history, some libraries also offer healthcare services..

- 1. Libraries are trusted places
- 2. Have highly qualified staff
- 3. Have the technology needed
- 4. Have broadband connectivity
- 5. Libraries always involved in narrowing the digital divide



Telehealth in our Libraries

Associate Director for Outreach, Education & Facilities Arizona Telemedicine Program/Southwest TRC

> Mala Muralidharan E-Rate Administrator for Public Libraries Arizona State Libraries

https://swtrc.wistia.com/medias/0jka64l5i1

Leave

☺

Reaction

CC

Pause/Stop Recording Live Transcript Breakout Rooms







The H3 Cube, developed by the Canada-based UniDoc Health Group, was unveiled at the AMC Global Telemedicine booth during this week's American Telemedicine Association conference in Boston. Photo courtesy UniDoc.

20 kiosks will be located around Tucson to serve low-income residents, veterans and the homeless. Other cities are pending





Top 10 Grant Writing Tips

- Start early
- Reach out to PO to verify fit
- Read review/scoring criteria & tailor grant to them



- Many require matching funds get commitments & budget appropriately
- Clearly assess, document & summarize need/rationale/population served
- Have clear work plan with deliverables & timeline
- Metrics, benchmarks & criteria for success
- Collaborate stakeholders, patients, industry, TRCs etc. letters support
- Experience, skills, capabilities
- Have others read (critically) proposal





https://www.ntia.doc.gov/category/grants

National Telecommunications and Information Administration					
New	vsroom	Publications	Blog	Offices	About

Home

Topics

- Spectrum Management
- **H** Broadband
- Internet Policy
- Domain Name System
- Public Safety
- Grants
- Broadband Equity, Access, and Deployment (BEAD)
- Enabling Middle Mile Broadband
- Digital Equity Programs

Grants

NTIA administers grant programs that further the deployment and use of broadband and other technologies in America, laying the groundwork for sustainable economic growth; improved education, public safety, and health care; and the advancement of other national priorities.

Infrastructure Investment and Jobs Act Overview

On November 15, 2021, President Biden signed the **Infrastructure Investment and Jobs Act** into law. This Act includes a significant investment of \$65 billion to help close the digital divide and ensure that all Americans have access to reliable, high speed, and affordable broadband. This investment builds upon the funding for broadband deployment provided in the American Rescue Plan, the Consolidated Appropriations Act, 2021, the FCC's Universal Service program, and USDA's Rural Utilities Service broadband programs. This historic investment will lay critical groundwork for widespread access and affordability of broadband, creating new jobs and economic opportunities, providing increased access to healthcare services, enriching educational experiences of students, and improving overall quality of life for all Americans.



https://localfirstaz.com/azerc-grants



The Work The Community Events News About Find JOIN

Q Search

Federal Opportunities | State Opportunities | Municipal Opportunities | Nonprofit and Foundation Opportunities

Federal Opportunities

FY 2022 SBIR/STTR Phase I Release 2: U.S. Dept. of Energy Application Deadline: February 22, 2022

Range of Funding: \$1 - \$200,000

Native American Congressional Internship: Morris K. Udall & Stewart L. Udall Foundation

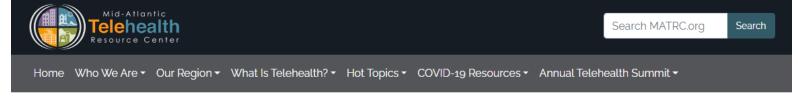
Application Deadline: January 31, 2022

Rural Health Network Development Planning Program: U.S. Dept. of Health & Human Services

Application Deadline: January 28, 2022

FY2021 Historic Preservation Fund - Historically Black Colleges & Universities Grants: U.S. Dept. of Interior

Application Deadline: January 25, 2022



MATRC > Blog > Announcements > See Spring Funding Opportunities Here!

See Spring Funding Opportunities Here!

Posted on March 23, 2022 (March 29, 2022) by Kathy Wibberly



https://www.matrc.org/6371/

#FUNDING. Here are a list of federal and regional grant and other funding opportunities with either a focus or strong potential for telehealth applications that have spring proposal due dates.

(We recommend that you bookmark this page or add it to your home screen as we will be adding to this list periodically from now through June as more opportunities are announced!)

- The Rita and Alex Hillman Foundation: Hillman Innovations in Care Grants: Funding is to support advancing leading edge, nursing-driven models of care that target the needs of marginalized populations. Letters of Intent are due March 28, 2022. Full proposals are due June 1, 2022. Click Here for More Information.
- SAMHSA Targeted Capacity Expansion Grants: Special Projects: The purpose of the program is to implement targeted strategies for the provision of substance use disorder (SUD) or co-occurring disorder (COD) harm reduction, treatment, and/or recovery support services to support an under-resourced population or unmet need identified by the community. Applications are due April 4, 2022. Click Here for More Information.
- HRSA Rural Maternity and Obstetrics Management Strategies Program Grant: The purpose of the program is to improve access to and continuity of maternal and obstetrics care in rural communities. Applicants are encouraged to propose innovative ways to achieve these goals through an established or formal regional network structure. Applications are due April 5, 2022. Click Here for More Information.
- American Rescue Plan Act Pediatric Mental Health Care Access New Area Expansion Grant: The purpose of the program is to promote behavioral health integration into pediatric primary care by supporting pediatric mental health care telehealth access programs. State or regional networks of pediatric mental health care teams will provide tele-consultation, training, technical assistance, and care coordination support for

Studies are all on the Commissions Website <u>https://www.fcc.gov/about-fcc/fcc-</u> initiatives/connect2healthfcc/general/connect2heal

thfc c-task-force



Connect2HealthFCC

Connect2HealthFCC

 Home

 About

 Priority and Rural Priority 2017

 Mission and Vision

 Social Determinant of Health

 Leadership

 Broadband Health Imperative

 Tutorials

 Connected Care Pilot Program

 Coronavirus-FCC Actions

 Mapping Broadband Health in America



About the Task Force

Connect2HealthFCC is exploring the intersection of broadband, advanced technology and health and further charting the broadband future of health care - serving as an umbrella for all FCC health-oriented activities to help enable a healthier America.

E-mail: connect2health@fcc.gov Twitter: #C2HFCC Schedule a Meeting: engageC2H@fcc.gov

Key Initiatives

 Broadband Connectivity as a Social Determinant of Health

C2H posited in 2015 that broadband is a "super" determinant of health. Given the broad policy implications, C2H has been working with strategic partners to advance broadband connectivity as a recognized social determinant of health.

Broadband Cancer Collaboration
 As part of a MOU, the FCC and National

Broadband Research Base - National Digital Inclusion Alliance

https://www.digitalinclusion.org/broadband-research-base/



WHAT WE DO . | NEWS . | ABOUT US .

BROADBAND RESEARCH BASE NATIONAL DIGITAL INCLUSION ALLIANCE

This dataset of academic and practitioner research on the impact of broadband access and use was made possible by a partnership with the Brookings Institution's Metropolitan Policy Program. Please email info@digitalinclusion.org for instructions on submitting multiple articles at once, for general questions, or suggestions for edits.

Publications in this dataset are generally one of the following:

- An article appearing in a peer-reviewed academic or professional publications
- Research accepted for publication in other academic or professional settings (books, conference presentations, etc.)
- Published results of significant new field research by a digital inclusion practitioner.

Submit Your Work

The ongoing development of this resource is available thanks to



https://www.nationalacademies.org/event/03-09-2022/the-use-oftelehealth-for-disability-evaluations-in-medicine-and-allied-health-aworkshop





IFH

RESOURCE · CENTER_{IM}



10am - 11:30am The need for broadband access and adoption is greater than ever. Please join us for an overview of broadband federal funding programs and the various services they can provide to your communities. Topics discussed will include:

- USDA Community Connect Grant
- NTIA Broadband Infrastructure Program
- NTIA Tribal Broadband Connectivity Program
- NTIA Connecting Minority Communities Program
- NTIA State Formula Grants
- NTIA Digital Equity Capacity Grant Program
- And broadband funding best practices!



https://telemedicine.arizona.edu/webinars/previous

https://www.telemedicine.arizona.edu





https://www.rd.usda.gov/programsservices/telecommunicationsprograms/distance-learningtelemedicine-grants

- Fact sheet @ link above
- Dates will be announced this s ng or fall for this year

USDA Rural Development U.S. DEPARTMENT OF AGRICULTURE

Together, America Prospers

USDA Distance Learning & Telemedicine Grant Program (DLT)

rural areas

What does this program do? This grant program helps rural

communities acquire the technology

educational and medical professionals

with students, teachers, and patients in

Who may apply for this program?

· State and local governmental entities

Eligible applicants that provide

through telecommunications

Federally recognized Tribes

Consortia of eligible entities

The intent of the DLT program is to

benefit rural areas with populations of

· Nonprofit organizations

What is an eligible area?

How may funds be used?

For-profit businesses

facilities, include:

education or health care services

and training necessary to connect

Opportunity to Apply for Funding

The USDA begins accepting applications for funding under the DLT program on April 5, 2021. Applications must be received no later than June 4, 2021, to be eligible for funding under this grant opportunity.

· The Agency encourages applicants to consider projects that will promote equity and economic opportunity in rural America, specifically those that advance the following key priorities:

Containing the COVID-19 pandemic Ensuring racial equity Rebuilding our rural economy and Addressing the climate crisis.

is available. This amount includes

\$39.2 million in funds appropriated

for EV 2024 on wall on funda

Grant funds may be used for: Congress provided USDA Rural · Audio, video and interactive Development \$57 million in DLT video equipment funding in Fiscal Year (FY) 2021. As · Broadband facilities that support it was authorized to do, the Agency distance learning or telemedicine applied \$18 million from FY 2021 to · Computer hardware, network components and software award projects from the prior fiscal Acquisition of instructional year. Approximately \$44.5 million

20,000 or less.

programming · Acquisition of technical assistance and instruction for using

What kinds of funding are available?

Grants funds are awarded through a nationally competitive process. Funding is not currently available for DLT loans or loan / grant combinations

What are some grant requirements?

 Awards can range from \$50,000 to \$1 million A minimum 15 percent match is required and cannot be from another federal source

How do we get started?

· Application windows for this program are announced through the national office on a periodic basis Program Resources are available online at rd.usda.gov (includes forms, guidance, certifications, etc.) · Check back here or contact your General Field Representative for additional information

Who can answer questions?

Contact a General Field Representative that serves your area. Call (202) 720-0800 or email dltinfo@usda.gov.

What governs this program?

· Code of Federal Regulation: 7 CFR Part 1734

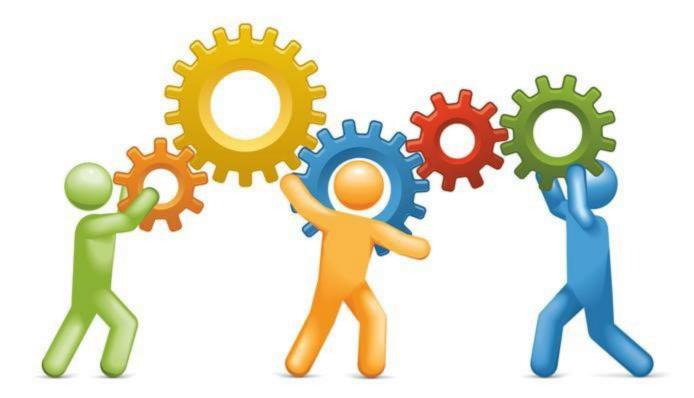
Why does USDA Rural Development do this?

The DLT program helps rural residents tap into the enormous potential of





Organizations / Associations / Networks





Arizona Commerce Authority https://www.azcommerce.com/broadband/

Jeff Sobotka Vice President & State Broadband Director

Sandip Bhowmick Assistant Director for Broadband https://www.azcommerce.com/media/vvslgr2e/ac a-broadband-strategic-plan-final-2-2-22.pdf



Arizona Commerce Authorit

February 2022

AZ Broadband Development Grant Program Arizona Commerce Authority

ARIZONA BROADBAND DEVELOPMENT GRANT PROGRAM

ARIZONA BROADBAND DEVELOPMENT GRANT PROGRAM RURAL & URBAN

Governor Doug Ducey announced a \$100 million commitment to expand high-speed broadband to underserved areas of the state – one of the single largest broadband investments in state history. Funding comes from the American Rescue Plan Act.

APPLY NOW

SUMMARY

The Arizona Broadband Development Grant Program (ABDG) will enable local communities to construct or improve broadband infrastructure. The historic investment will build on the progress of recent years and strengthen communities' capacity and competitiveness for economic growth. The ABDG is intended to bridge the digital divide and enhance the connectivity for Arizona's citizens, businesses, healthcare institutions, government establishments, and education sector.

https://www.azcommerce.com/

BROADBAND

RESOURCES

CONTACT US

MOBILE HOTSPOT DONATION DRIVE

GRANT OPPORTUNITIES

ARIZONA BROADBAND

ARIZONA BROADBAND

DEVELOPMENT GRANT PROGRAM

COVID-19 Digital Access Task Force



- State Broadband Director
- AZ Corporation Commission
- UAZ CTO
- Executive Director Sun Corridor Network
- VP Online Ed @PCC
- E Rate Administrator for Public Libraries
- Chair ATIC

- AZ Public Safety Program Mgr
- Executive Director AZ
 Technology in Education
 Association
- Executive Director Western AZ Economic Development District
- Internet Service Providers
- ATP/SWTRC





https://www.arizonatele.org/covid-resources.html

About Contacts Meetings & Minutes Resources Updates Planning and Strategy Plan Connect-Arizona

Updates and Resources

On this page you will find resources to help address your digital access needs

AZBSN Arizona Broadband Consultants List (V02P)

This list has been crowdsourced from AZBSN COVID-19 Digital Access Task Force members' experience and suggestions to aid Arizona institutions and communities in finding consultants to aid with their broadband projects, grant writing, and to otherwise help meet their broadband planning, information technology (IT), funding, and project management needs. The current version V02P includes a total of 63 entries, last updated on January 12, 2022. To inquire, suggest additions or otherwise give feedback, please contact Steve Peters, AZBSN Coordinator at aticarizona@gmail.com.

Arizona Commerce Authority

- Arizona Commerce Authority Broadband
- Arizona Commerce Authority: Ensuring Connectivity in Arizona: Resources and Support in Response to COVID-19. Download PDF

Free WiFi Access

Cox Community Hot Spots

- Link to the document for parents to find Broadband that the Arizona Commerce Authority provides to ADE. The document includes help for AZ families to determine Broadband carrier options and COVID-19 specific offers, the statewide map of free WiFi hotspots and instructions for parents to turn on their cellular hotspots which is a much better option now that many carriers' data caps have been lifted.
- . Link to the free WiFi access points statewide developed with State Land and the State Library:
- Arizona Together Web Site: See Business Resources page with links for Help with Internet Services and Help with Wireless Services
- · Arizona Public Libraries Digital Inclusion Wi-Fi Maps: The link will take you to the Digital Inclusion web page with the map.
- Arizona Commerce Authority: Ensuring Connectivity in Arizona: Resources and Support in Response to COVID-19. Download PDF



https://connect-arizona.com

Affordable Connectivity Program



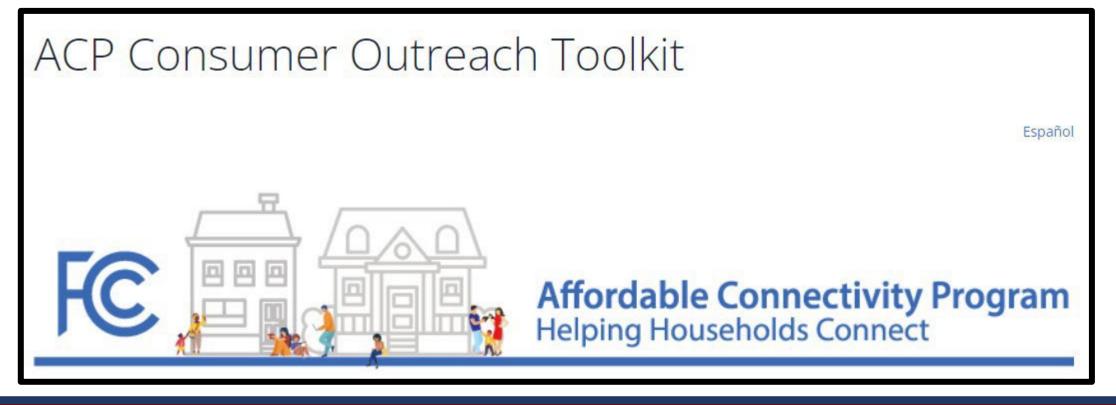
- This continues an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.
- The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.





ACP Affordable Connectivity Program Toolkit Webpage

<u>https://www.fcc.gov/acp-consumer-outreach-toolkit</u>







48th Annual Arizona Rural Health Conference Flagstaff, AZ



https://crh.arizona.edu/calendar/48th-annual-arizona-rural-health-conference

Arizona Telemedicine Council

Arizona Telemedicine Council Meeting Zoom Meeting (11am-1pm) July 20, 2022 Agenda



Please contact us regarding any questions about disability-related accommodations that will facilitate your full participation in this event such as ASL interpreting, captioned videos, Braille or electronic text, etc.

For more information contact Kris Erps Stewart 520-626-2493 or <u>kerps@telemedicine.arizona.edu</u>

- 1) Call to Order, Welcome and ATP Updates 11:00am–11:05am (5) Janet Major, Associate Director for Innovation and Digital Health Arizona Telemedicine Program (ATP) and Southwest Telehealth Resource Center (SWTRC)
- 2) Policy State & Federal updates from ATA & CTeL 11:05am 11:25 (20) Tara Sklar Senior Advisor for Telemedicine Law & Policy, ATP Professor of Health Law, UArizona James E Rogers College of Law
- 3) American Telemedicine Association Exhibit Hall Review 11:25am-11:45am (20) Janet Major, Associate Director for Innovation and Digital Health, ATP & SWTRC
- 4) Banner Telehealth Daren Anderson, Telehealth Director Banner Health (20)
- 5) Cobre Valley Regional Medical Center Preston Pollock, Chief People and Technology Officer Cobre Valley Regional Medical Center 12:05pm-12:25pm (20)
- 6) Updates State of Broadband in Arizona- suggested 12:25pm -12:45pm (20) Jeff Sobotka, Vice President & State Broadband Director Arizona Commerce Authority
- 7) Arizona Telemedicine Council Subcommittee Updates 12:45pm-12:55pm (10) Alan Pitt, MD Barrows Neurological Institute
- 8) New Business & Adjournment 12:55pm-1:00pm (5)

2022 Dates: January 19, 2022 April 20, 2022 July 20, 2022 October 19, 2022

rizona

Rogram

EMEDICINE



Thank you! Questions

kerps@telemedicine.arizona.edu

Contact Us



https://southwesttrc.org/contact