

ARIZONA
TELEMEDICINE
PROGRAM



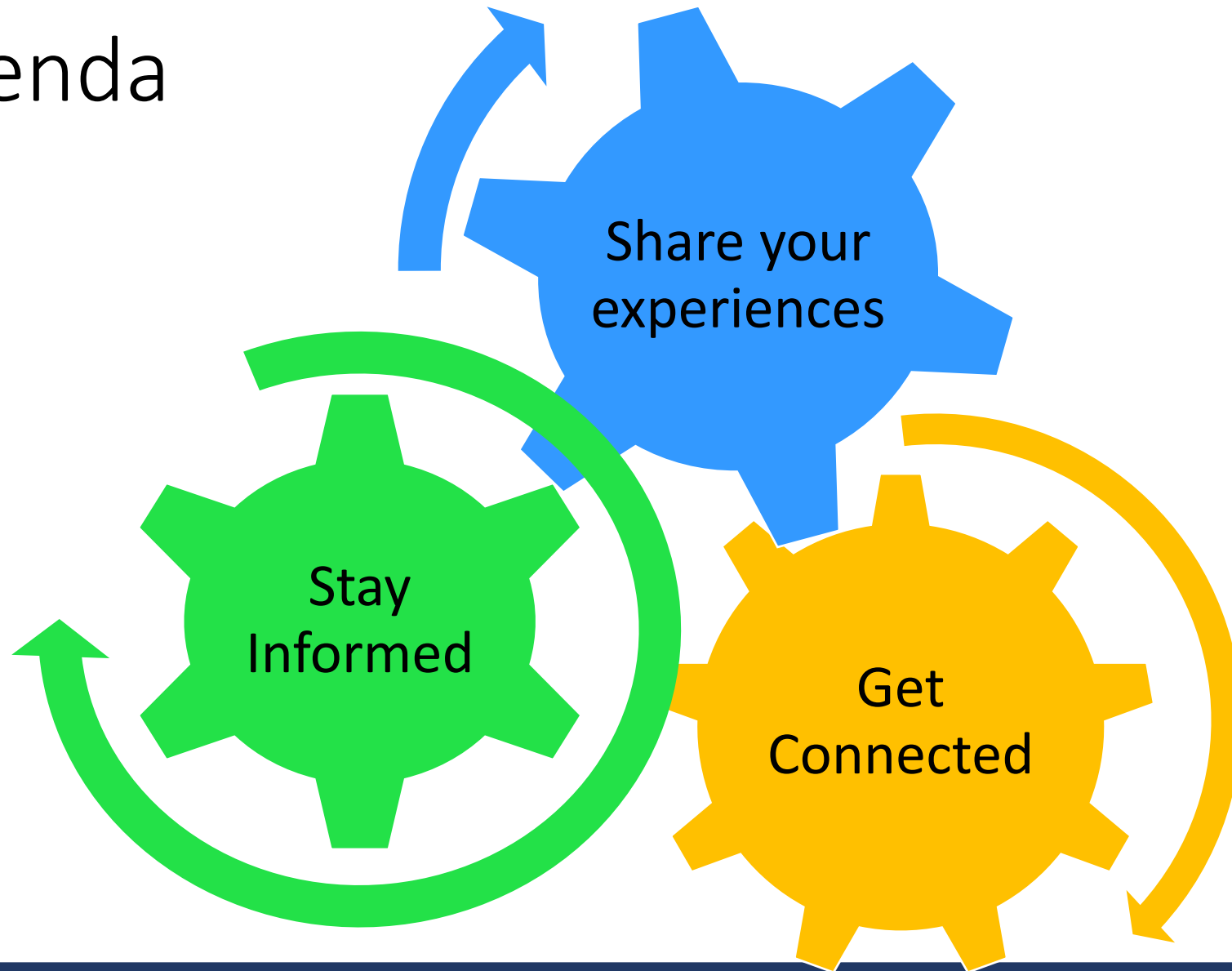
Resources for Telehealth: Building Connections and Relationships

Kris Erps Stewart

Interim Director, ATP

Program Administration, SWTRC

Agenda



Get Connected

- Alliances
- Councils
- Associations





Alliances

Southern Arizona Telehealth Alliance (SATA)



Northern Arizona Telehealth Alliance (NATA)



The Northern Arizona Telehealth Alliance (NATA) is a consortium facilitated by Arizona Telemedicine Program (ATP) staff, with assistance from the Flagstaff-based healthcare organizations. It is open to any organization serving southern Arizona. To share telehealth experiences and information, look for other and the ATP advance telehealth efforts.

Since then, NATA has grown to 40 organizations. It is open to any organization working on starting a telehealth program for its patients, students.

For more information or to request to join, contact Janet Major, ATP Associate Director for Education and Facilities, jmajor@telemedicine.arizona.edu.

The Southern Arizona Telehealth Alliance (SATA) is an autonomous group facilitated by Southeast Arizona Area Health Education (SEAHEC) staff, with assistance from the Flagstaff-based healthcare organizations. It is open to any organization serving southern Arizona. To share telehealth experiences and information, look for other and the ATP advance telehealth efforts.

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Arizona Telemedicine Council

- A.T. Still University, Arizona School of Dentistry & Oral Health
- A.T. Still University - School of Osteopathic Medicine
- ALZPath
- Arizona Complete Health Complete Care Plan
- Arizona Department of Health Services
- Arizona State Senate
- Arizona State University
- Arizona Telemedicine Program
- Arizona Western College
- Southwest Telehealth Resource Center
- Az Rural Health Association
- Banner Health
- Benson Hospital
- BJG Consulting
- Bullhead City Clinic Corp
- Centers for Medicare & Medicaid Services
- Copa Health
- Coppersmith Brockelman
- El Rio CHC
- Emory University, ATP, SWTRC
- GlobalMed
- Health Choice AZ
- Health Choice/Blue Cross Blue Shield of Arizona
- HonorHealth
- Hope bridge LLC
- Hospital UPR
- Independent
- Industrial Commission of Arizona
- International Research Center
- Keeling Law Offices. PC
- Mariposa Community Health Center
- Mayo Clinic Arizona
- Midwestern University Arizona College of Osteopathic Medicine
- Northern Arizona University
- Noble Health Associates
- nodMD
- North Country HealthCare
- Northern Arizona Healthcare
- Pascua Yaqui9 Tribe
- Pima County Health Department
- Regional Center for Border Health, Inc.
- Shriners Hospitals for Children
- Southwest Health Equity Research Collaborative
- Summit Healthcare Regional Medical Center
- T-MedRobotics
- Tohono O'odham Nation Healthcare
- UC Davis Health
- United Healthcare Community Plan
- University of Arizona
- UA College of Medicine-Tucson
- University of Colorado Anschutz medical Campus
- Vizient
- World Nehemiah Project
- Wyoming Telehealth Network



Arizona Telemedicine Council

- A.T. Still University, Arizona School of Dentistry & Oral Health
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- Bullhead City Clinic Corporation
- Centers for Medicare & Medicaid Services
- Copa Health
- Coppersmith Brockelman

- El Rio CHC
- Emory University - ATR, SWTRC

- Pascua Yaqui Tribe
- Pima County Health Department
- Pima County Health Department, Inc.
- Pima County Health Department, Inc. for Children
- Pima County Health Department, Inc. Equity Research
- Pima County Health Department, Inc. Regional Medical
- Pima County Health Department, Inc. Nation Healthcare
- Pima County Health Department, Inc. Community Plan
- Pima County Health Department, Inc. Medicine-Tucson
- Pima County Health Department, Inc. Pado Anschutz medical

Quarterly Meeting

Members include:

- ❖ Governmental
- ❖ Agency
- ❖ Education
- ❖ Corporate
- ❖ Public

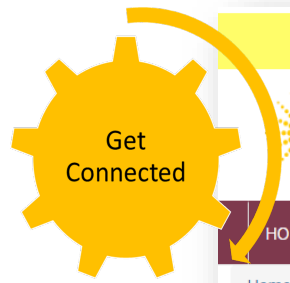
Meetings are open to the public

Meet, network and learn about what is going on in the state

<https://telemedicine.arizona.edu/about-us/atc>

- Noble Health Associates
- nodMD
- North Country HealthCare
- Northern Arizona Healthcare

- World Nehemiah Project
- Wyoming Telehealth Network



Learn more about coronavirus (COVID-19)

AHCCCS
Arizona Health Care Cost Containment System

ENHANCED BY Google

Advanced search

HOME AHCCCS INFO MEMBERS/APPLICANTS PLANS/PROVIDERS AMERICAN INDIANS RESOURCES FRAUD PREVENTION CRISIS?

Home / AHCCCS Info / This Page

- ▼ About Us
- ▼ Initiatives
- Public Notices
- Program Planning
- ▼ Healthcare Advocacy
- Committees & Workgroups
- Transparency

Telehealth Advisory Committee

Subscribe to Receive Committee Updates

The Telehealth Advisory Committee began meeting in July 2021 in accordance with HB2454. The committee is tasked with identifying best practices for telehealth.

Purpose

- Requires the Advisory Committee to review national and other standards for telehealth best practices and relevant peer-reviewed literature.
- Allows the Advisory Committee to conduct public meetings at which testimony may be taken regarding the efficacy of various communications media and the types of services and populations for which telehealth is appropriate.
- Requires the Advisory Committee to adopt telehealth best practices guidelines and recommendations regarding the health care services that may be appropriately provided through an audio-only telehealth format and make updates, when applicable.
- Requires the Advisory Committee, before making its recommendations, to:
 - Analyze medical literature and national practice guidelines;
 - Consider the comparative effectiveness, safety and benefit to the patient of performing a service through an audio-only telehealth format instead of in person or through an audio-visual format; and
 - Consider the appropriate frequency and duration of audio-only telehealth encounters.
- Allows the Advisory Committee to authorize subcommittees to address select issues or services and report to the Advisory Committee as directed.
- Requires the Advisory Committee to submit a report to the Governor, the President of the Senate and the Speaker of the House of Representatives by:
 - December 1, 2021, with recommendations regarding the specific health care services that are appropriate to provide through an audio-only telehealth format as a substitute for an in-person or audio-visual telehealth encounter; and
 - June 30, 2022, with recommendations regarding telehealth best practice guidelines for health care providers.
- Requires AHCCCS to staff the Advisory Committee and provide meeting space.
- Requires, from October 1, 2021 until January 1, 2026, each health care provider regulatory board or agency to submit to the Advisory Committee a report identifying the number and type of out-of-state health care providers who have applied for interstate telehealth registration and the number and type of out-of-state health care providers who registration has been

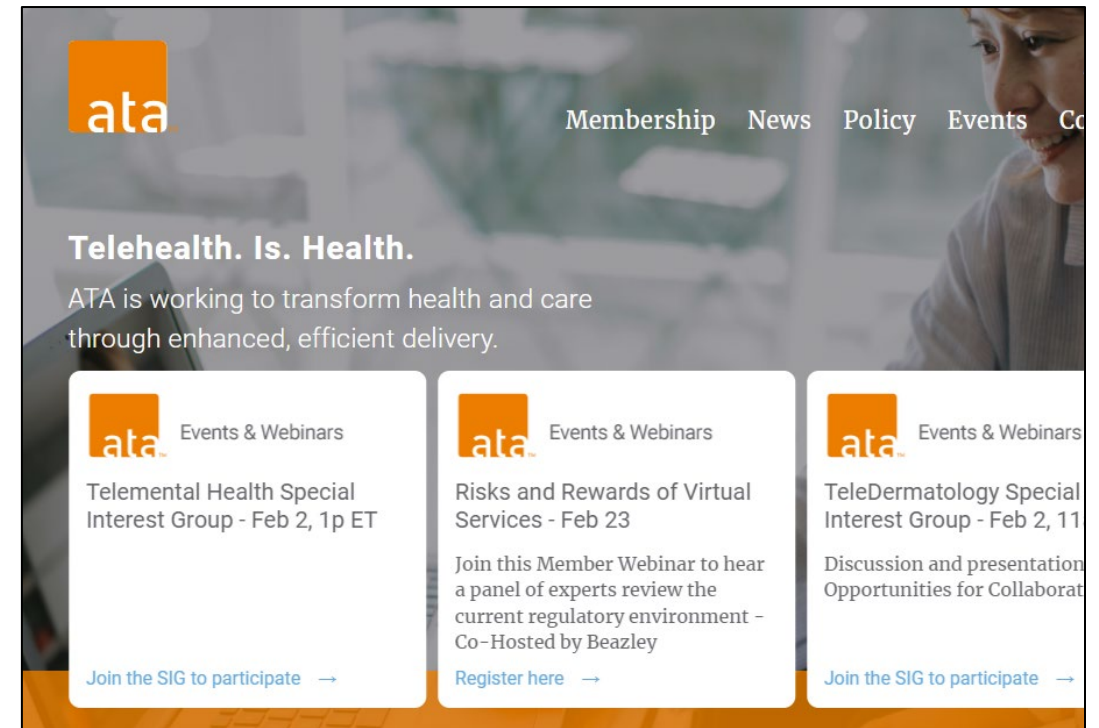
- HB2454
- 23 current members
 - 4 vacancies
- Open meetings
- Subcommittees
 - Audio Only Physical Health
 - Audio Only Behavioral Health
 - Best Practices
 - Coding



Associations



<https://www.azrhassociation.org/>



ata Membership News Policy Events Contact

Telehealth. Is. Health.

ATA is working to transform health and care through enhanced, efficient delivery.

ata Events & Webinars
Telemental Health Special Interest Group - Feb 2, 1p ET
[Join the SIG to participate](#) →

ata Events & Webinars
Risks and Rewards of Virtual Services - Feb 23
Join this Member Webinar to hear a panel of experts review the current regulatory environment - Co-Hosted by Beazley
[Register here](#) →

ata Events & Webinars
TeleDermatology Special Interest Group - Feb 2, 11
Discussion and presentation Opportunities for Collaborators
[Join the SIG to participate](#) →



AZPHA Arizona Public Health Association

About Us Policy & Advocacy Events Member Resources

Will's Blog

Improving the Health of Arizona's Communities

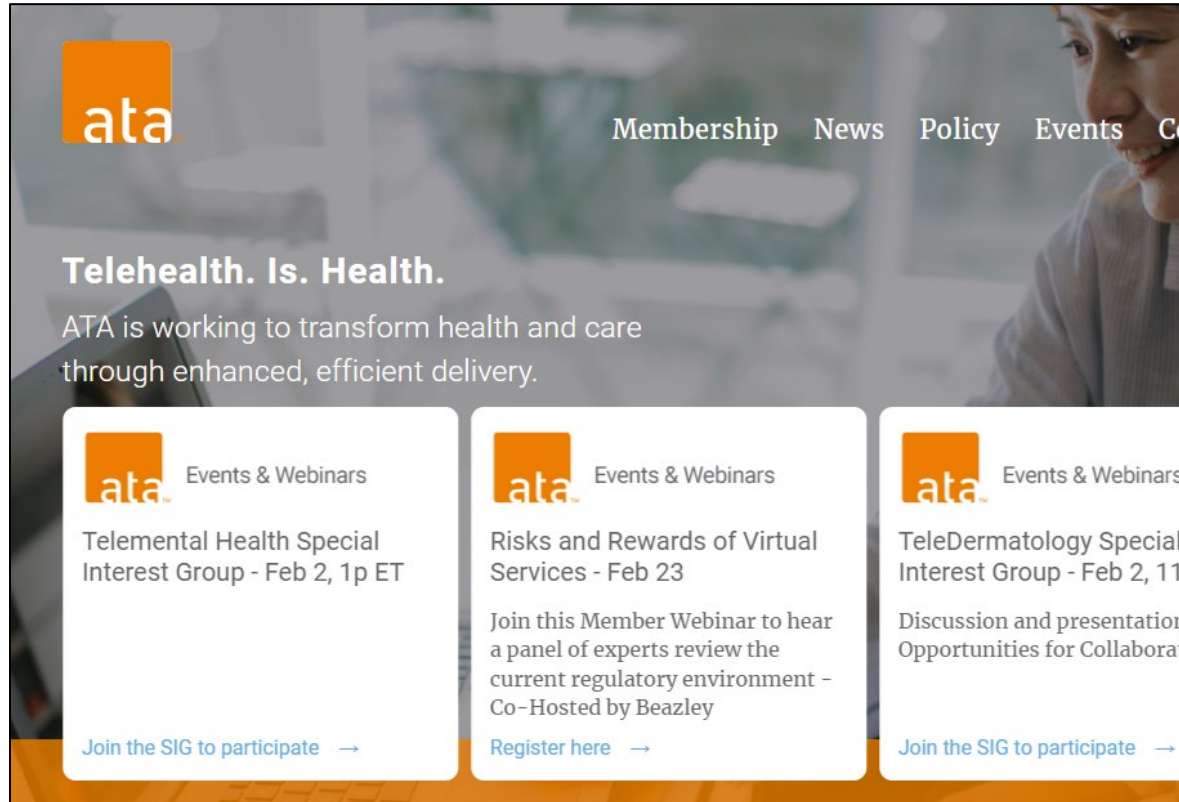
[LEARN MORE](#)

<https://azpha.org/>



Special Interest Groups

- Async Telehealth
- Decentralized Clinical Trials
- Digital Transformation
- Government Relations
- Healthy Aging
- Home Telehealth
- Home Testing
- Interdisciplinary Clinicians
- International
- Interstate
- Ocular
- Pediatric
- Remote Patient Monitoring
- Teledermatology
- Telehealth Technology
- TeleICU & Acute Care
- Telemental Health
- TeleRehabilitation



<https://www.americantelemed.org/>



WEngland



Kristine Erps



Mei Kwong



Jonathan Neufeld



Janine Gracy



Ray Dizon



Kathy Chorba



Zoi P Hills



Doris Barta



Danielle Louder



Heather Dimeris



Deb LaMarche



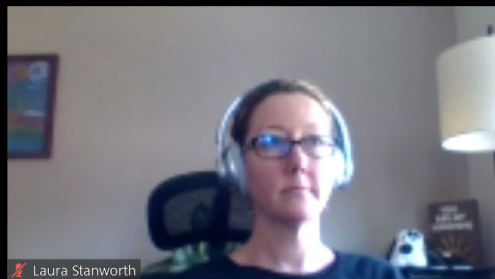
Elizabeth Krupinski



Northeast Telehealth Resource Center



Ariel Santos



Laura Stanworth



Kathy Wiberly



Deborah Peters



Matt



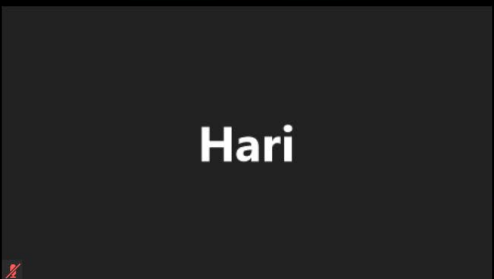
Ronald Weinstein



Christina Higa



Wendy Ross



Hari



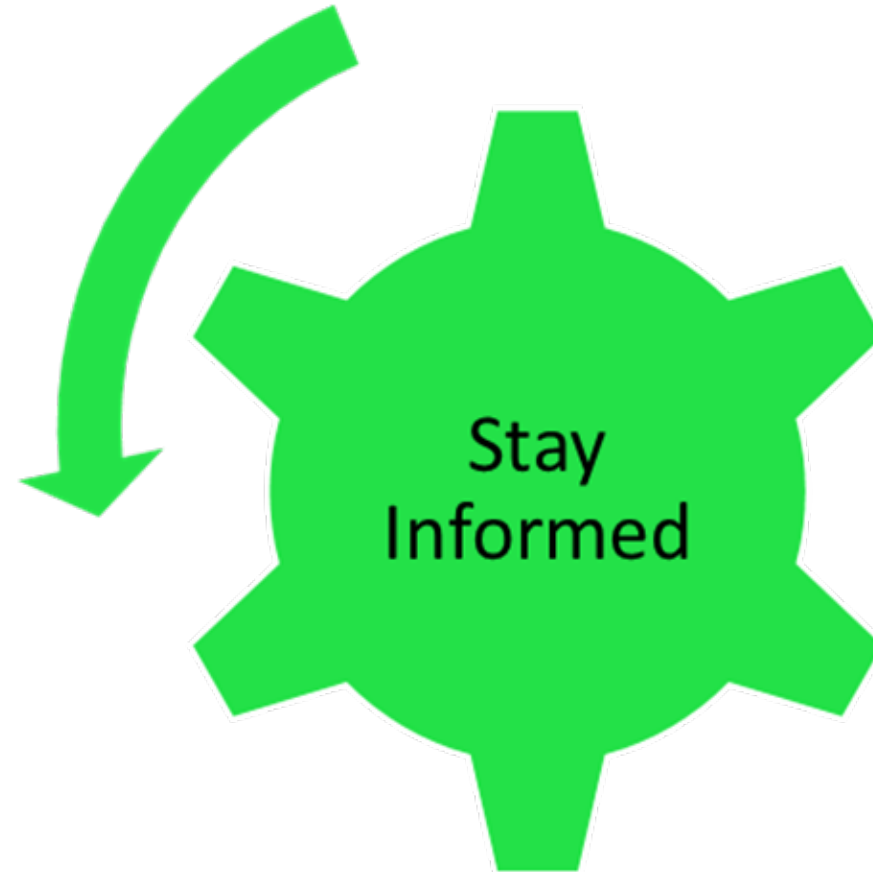
Rebecca Picasso

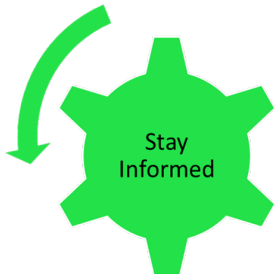


Mary E DeVany

Stay Informed

- Newsletters
- Trainings
- Webinars





Monthly “In the News” summary



Telemedicine In the News

Welcome to the Arizona Telemedicine Program's first
'Telemedicine In the News' update.

Each month we will be compiling interesting Telemedicine stories from around
Arizona and Nationally making it easier for you to see what is going on. Keep an eye
out in your inbox for our monthly recap!

AZ Governor News Release: Accomplishment, Optimism And Strength: Arizona's 2021 Year In Review

“Arizona dramatically expanded telehealth, providing greater opportunities for accessible medical services. The broadest telemedicine law in the nation, House Bill 2454 expanded access to telemedicine for patients, ensured doctors receive equal compensation from insurance companies for telemedicine services, and allowed out-of-state health care professionals to provide telemedicine in Arizona....”

[Accomplishment, Optimism And Strength: Arizona's 2021 Year In Review](#)
Office of the Arizona Governor (azgovernor.gov)

Companies are trying to reconfigure their telehealth strategies for the long term

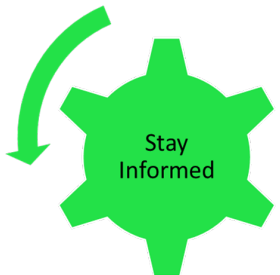
“Next year—and possibly the next decade—will be all about defining how telehealth is best deployed, integrated, and used....Telehealth is not a bust – it's just in its infancy.”

<https://www.fastcompany.com/90706243/telehealth-in-2021-and-beyond>

Practitioners like ‘telerehab’, but want more training

“According to a study published in JMIR, providers are generally positive about remote therapy and tele-rehabilitation, but they need more training and support to overcome obstacles like technology hurdles and practical concerns...”

<https://www.mobihealthnews.com/news/study-practitioners-telerehab-want-more-training>



UPCOMING EVENTS

January 27, 2022 1:00pm MST

Medicaid School Based Claiming: How the AHCCCS "Open Care" Model Can Serve Rural Arizona

[Click here](#) to find out more and to register

February 1, 2022, 11:30am MST

2022 Arizona Rural & Public Health Policy Forum

[Click here](#) to find out more and to register

February 2 - 3, 2022

Building Tomorrow's Virtual Healthcare with Today's Technology

[Click here](#) to find out more and to register

February 6-9, 2022

American Hospital Association's 2022 Rural Health Care Leadership Conference

[Click here](#) to find out more and to register

February 7, 2022 9am - 2pm MST

Developing a Telemedicine Program

[Click here](#) to find out more and to register

February 8, 2022 10am MST

Meet the Grant Writing Experts & Write a Successful Grant Series

[Click here](#) to find out more and to register

February 22, 2022 1:00pm MST

Sharing is (Critical) Caring

[Click here](#) to find out more and to register

February 22, 2022 5:30pm MST

Occupational and Physical Therapy Webinar Series Session 1: Building Relationships and Rapport with Telehealth

[Click here](#) to find out more and to register

Miss one of our webinars? Our past webinars are available at

<https://telemedicine.arizona.edu/webinars/previous>

FIND MORE EVENTS AT
[TELEMEDICINE.ARIZONA.EDU](https://telemedicine.arizona.edu)



ATP Facebook



ATP Twitter



SWTRC Twitter



ATP LinkedIn



ATP Site



SWTRC Site

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email address

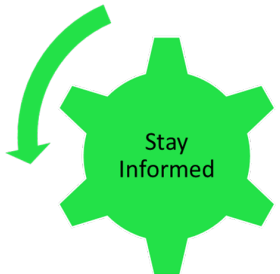
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Email Address

Subscribe





Rural Health Information Hub

The screenshot shows the RHIhub website with a navigation bar containing links for Updates & Alerts, About RHIhub, and Contact Us, along with social media icons. A search bar is located in the top right. Below the navigation bar is a banner with the text "Your First Stop for Rural Health Information" and a map of the United States. The main content area is divided into several sections: "Get Rural Updates & Alerts" with a sign-up form for a weekly newsletter; "Find Rural Data" with links to the Rural Data Explorer and Chart Gallery; "Funding Opportunities" with a link to browse all funding opportunities; "Am I Rural?" with a link to the Am I Rural? Tool; "Coronavirus Disease 2019 (COVID-19)" with a link to the Rural Response to COVID-19; "Exploring Rural Health Podcast" with a link to the inaugural episode; and "The RURAL MONITOR" with a link to a new era of health literacy.

RHIhub
Rural Health Information Hub

[Updates & Alerts](#) | [About RHIhub](#) | [Contact Us](#) | [Facebook](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#)

Search

Online Library - Topics & States - Rural Data Visualizations - Case Studies & Conversations - Tools for Success -

Your First Stop for Rural Health Information

Get Rural Updates & Alerts

Sign-up to receive our [weekly newsletter](#):

[Daily and weekly custom alerts](#) also available

Find Rural Data

The [Rural Data Explorer](#) and [Chart Gallery](#) provide access to a wide range of data on rural health issues.

Learn how to locate and use data in the [Finding Statistics and Data Related to Rural Health](#) topic guide.

Funding Opportunities

Discover the latest funding and opportunities to support rural health. [Browse all funding opportunities](#).

Am I Rural?

Use the [Am I Rural? Tool](#) to find out if a location is considered rural based on various definitions of rural, including definitions that are used as

Coronavirus Disease 2019 (COVID-19)

[Rural Response to COVID-19](#)
Key federal and state resources to address COVID-19.

Exploring Rural Health Podcast

Check out [Insights on Educating the Rural Nursing Workforce with Jan Probst](#), the inaugural episode of RHIhub's new podcast. New episodes will be released the first Tuesday of each month.

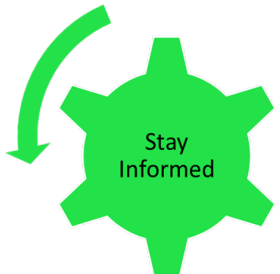
The RURAL MONITOR

[A New Era of Health Literacy? Expanded Definitions, Digital Influences, and Rural Inequities](#)
The priority for rural population health is access, including access to health information needed to make personal health decisions. Two of the nation's health literacy experts join a federal agency official to review current rural challenges of accessing health information that is clear and usable. Along with an exploration of digital health literacy, recently expanded definitions of health literacy are discussed.

Customize Updates

- By State
- By Topics
- By Type
- Frequency

<https://www.ruralhealthinfo.org/>



Webinars

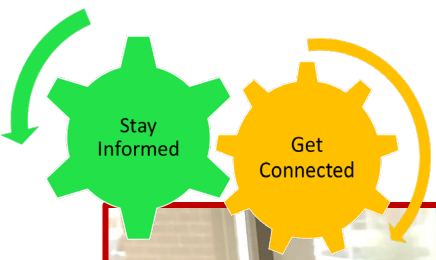
- 36 Webinars
- 5,991 Registrations



The Arizona Council of Human Service Providers



Essentia Health

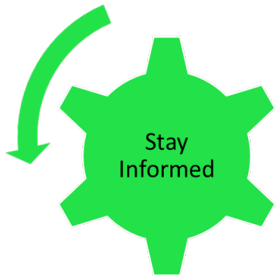


National Rural Health Day – Virtual Road Trip



Rural Programs from around Arizona

Dan Derksen, MD, **AZ Center for Rural Health**; Ronald Weinstein, MD, **Arizona Telemedicine Program**; Sean Clendaniel, **Arizona Rural Health Association**; Gail Emrick, **SEAHEC**; Judy Hunt, MD, **EAHEC Payson Longitudinal**; Amanda Aguirre, **Center for Border Health**; Marica Martinic, **North Country HealthCare**; Lorraine Ramirez, **AZ Rural Women's Health Network**; Ed Paul, MD, **Family Medicine Residency Program North County**; Floribella Redondo, **AZ Community Health Workers Association**; Darren Vicenti, MD, **Hopi Health Care Center**



Webinars

- Recorded & Archived
- Searchable
- Slide Decks Available

<https://telemedicine.arizona.edu/webinars/previous>

Previous Webinars and Workshops

Search Webinar Title
Contains any word

Presenter(s)

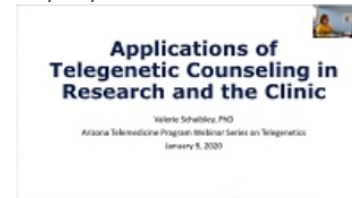
Items per page 40

By Year

2020
2019
2018
2017
2016
2015
2014
2013
2012
2011

2020

01/09/2020



Applications of Telegenetic Counseling in Research and the Clinic

Valerie Schaibley, PhD

[Click to view webinar](#)

Attachment

Size

[Webinar Flyer](#) 313.85 KB
 [Presentation Slides](#) 3.85 MB

2019

12/19/2019



Addressing the Opioid Epidemic in Rural Arizona With AmeriCorps

Andrew Facemire

Telemedicine Training Program

- Started offering CME January 2020



TRACK 1: Developing a Telemedicine Program

- February 7, 2022
- May 9, 2022
- August 15, 2022

Course Content:

This course gives a broad overview of a variety of telemedicine topics, including:

- Clinical services
- Telecommunications and infrastructure development/operations
- Evaluation
- Business aspects
- Equipment demonstration virtual tour

TRACK 2: Telemedicine Applications

- March 28, 2022
- June 6, 2022
- November 7, 2022

Course Content:

This course covers advanced telemedicine topics through an in-depth look at real-world clinical applications of telemedicine and telehealth.

- Pediatrics - neonatal
- Telepsychiatry
- Infectious Disease
- Teleradiology
- Telehealth and Physical Therapy
- Telehealth and Nursing
- Telehealth and Occupational Therapy

Contact: Melanie Esher-Blair - mesher@telemedicine.arizona.edu

Share your experiences

- Write a blog
- Present on a webinar
- Twitter/Facebook





300th

Covid-19's Telemedicine Sea Change: A Surge or a Tsunami? Imagining the Future

By Camryn Payne, Elizabeth A. Krupinski PhD, Ronald S. Weinstein MD on Jan 14, 2021

A storm surge and a tsunami are vastly different entities. A storm surge is an oceanic phenomenon resulting from the piling up of surface water from the sustained pressure of wind in a storm. Damage.



Seven Vital Questions To Ask When Choosing A Virtual Care Platform

By Nathan Bradshaw on Sep 24, 2020

Seeking a virtual care platform? Here are seven critical questions to ask your vendor before you make your choice.

Telemedicine has inevitably reached its pinnacle during the recent public health emergency. Virtual care has evolved as the new norm in the healthcare industry. However, it is subject to technological barriers and limitations, which must necessarily be addressed to deliver quality care.



Telehealth Does Not Equal Video Visit!

by Jan Ground, PT, MBA on Jan 20, 2021

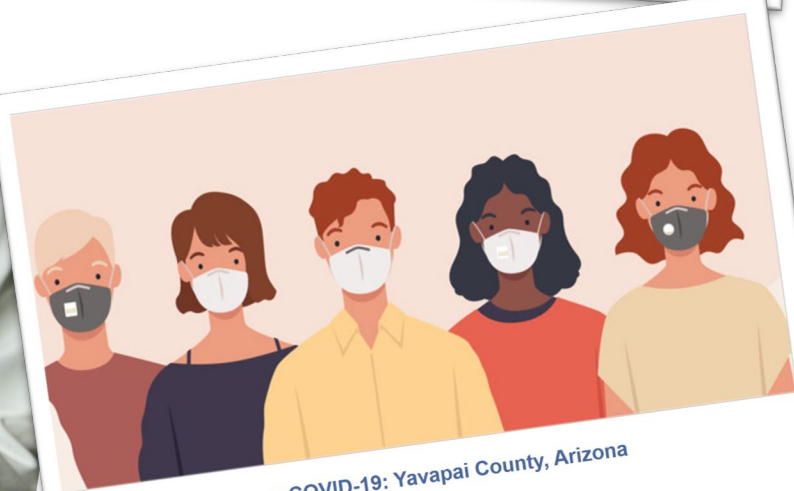
I spend many hours every week in meetings regarding telehealth. I lead one on proving the value of telehealth. I participate in others focused on mental health, pediatrics, ocular care, the business of telehealth. I participate in others focused on mental health, pediatrics, ocular care, the business of telehealth. I participate in others focused on mental health, pediatrics, ocular care, the business of telehealth.



5 Tips for Preparing Your Child for a Telemedicine Visit

By Rhonda Martinez on Sep 16, 2020

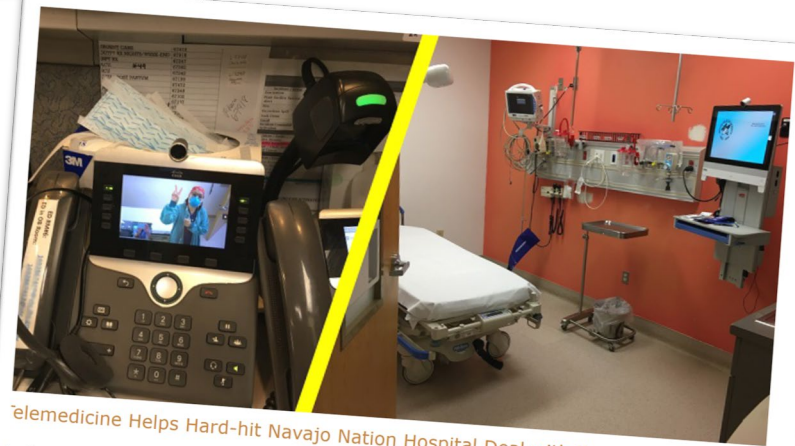
The coronavirus pandemic has changed our lives in many ways. Adapting to the "new normal" can be challenging.



A Rural Perspective on COVID-19: Yavapai County, Arizona

By Nandini Sodhi on Jul 30, 2020

The COVID-19 pandemic has completely transformed our world in a matter of a few months. Issues that have prevailed for years like healthcare access disparity, have become exacerbated even though agencies have put forth their best efforts to mitigate the effects.



Telemedicine Helps Hard-hit Navajo Nation Hospital Deal with the Pandemic

by Nancy Rowe on Jul 01, 2020

In May, the Navajo Nation surpassed New York and New Jersey for the highest per-capita infection rate of COVID-19 in the US. In an area where 30 to 40 percent of residents don't have running water and families live together in multigenerational homes, containing the spread has been difficult. In addition, residents can't stay at home and see a healthcare provider using telemedicine, as so many of us have.



Guest Author Information



57 blog published
34 ATP
23 SWTRC
19 authors
6,432 subscribers

Writing for the Arizona Telemedicine Program Blog

We're always looking for guest authors to share their experiences and perspectives related to **telemedicine** and **telehealth**.

Who Can Contribute

We welcome guest posts from healthcare executives and professionals, community members, patients, faculty, students and anyone else who has a telemedicine story to share.



Blog Article Topics

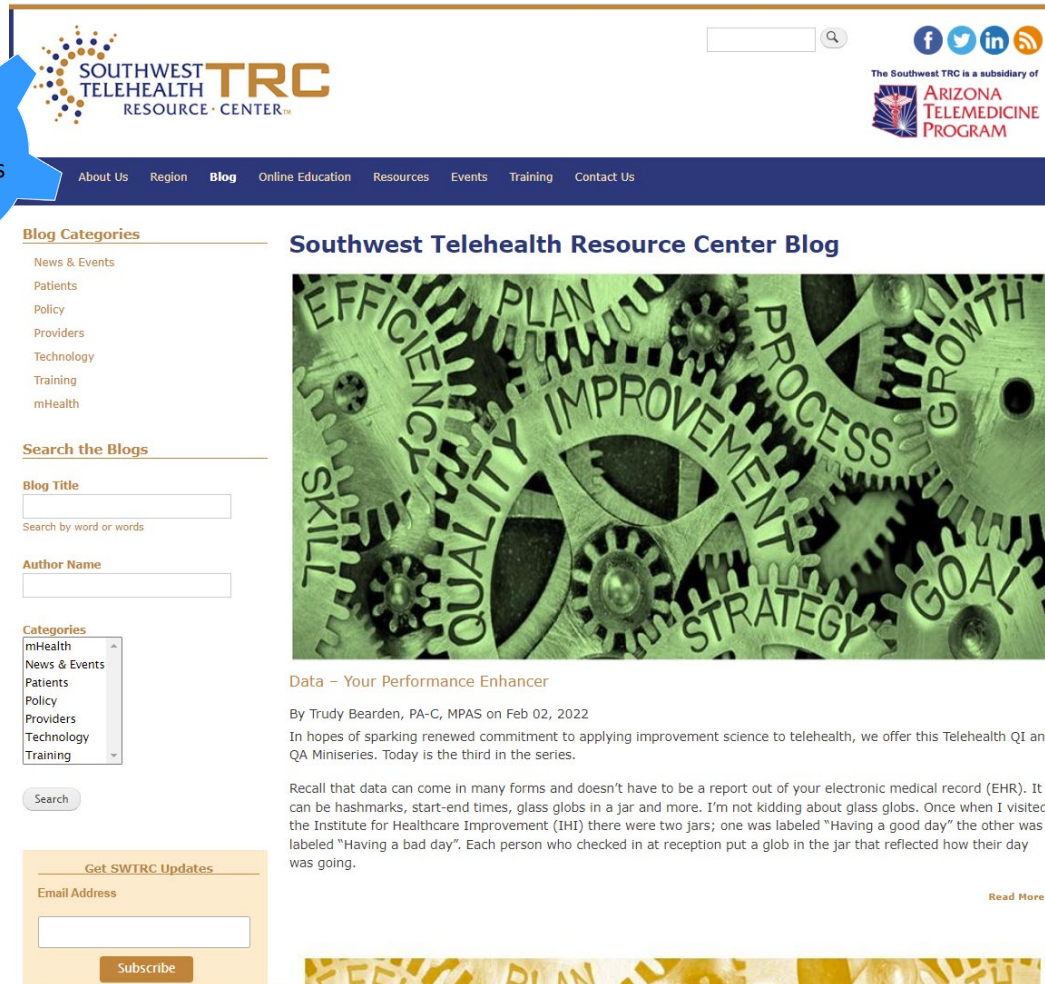


Top ten viewed Blogs



1. The Risks of Multi-State Licensure for Telemedicine Providers (16)
2. Telehealth Reimbursement: What You Don't Know Could Hurt You! (15.8)
3. Telemedicine and HIPAA (15.3)
4. Heading Into 2019 - Hopes & Expectations for Telehealth (15.1)
5. Good News from Washington: Congress and CMS are Embracing Telehealth (14.9)
6. UA's Rural Health Professions Program: Teaching Students How to Practice Medicine Outside the Big Cities (14.7)
7. Rural Telehealth Certificate Program (14.6)
8. Seniors Stepping into the World Wide Web (14.5)
9. UA CON Telehealth Training Program Receives Wide Recognition and Approval for Graduate Certificate in Rural Telehealth (14.4)
10. Telemedicine Brings Better Outcomes for Patients with Strokes and Chronic Disease (14.4)

Searching our archive



Southwest Telehealth Resource Center Blog

Blog Categories

- News & Events
- Patients
- Policy
- Providers
- Technology
- Training
- mHealth

Search the Blogs

Blog Title

Search by word or words

Author Name

Categories

- mHealth
- News & Events
- Patients
- Policy
- Providers
- Technology
- Training

My Story: A Patient's Perspective

By Tara Barry on Jan 27, 2022

The pandemic has created a lot of new realities throughout the world, telemedicine being one of them. As someone with thyroid disease and other ailments, I have to get regular check-ups (sometimes every month when it's really flaring up). With my health issues, I see multiple different doctors (primary, cardiologist, endocrinologist, allergist), and it's often very hard for me to find time to fit them all in to my already jam-packed schedule. Telemedicine has been such a welcome adaption for me, as it has truly taken a lot of the usual "appointment" stress, like commute time, completely out of the equation.

[Read More...](#)



The Arizona Telemedicine Program Blog

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[Read more](#)

Get ATP Updates

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Service Provider Directory



DIRECTORY OVERVIEW

Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a resource for hospital and healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients. It lists companies providing medical specialty services (such as radiology, pathology, and ancillary services (such as patient education and language interpretation) and healthcare providers such as hospitals, clinics, nursing homes, etc.

Video: [Directory Overview](#)

Service Providers: [List your company here.](#)

[Search the Directory](#)

Company Name (or part of)

Services In
Alabama
Alaska
Arizona
Arkansas
California
Colorado
Connecticut
Delaware

Tele-services
Addiction
Allergy
Audiology
Autism
Bariatric medicine
Burn
Cardiology
Chronic disease management

Customers
Accountable Care Organizations
Assisted living facilities
Community mental health clinics
Correctional facilities
Educational institutions
Employers
FQHCs
Government agencies

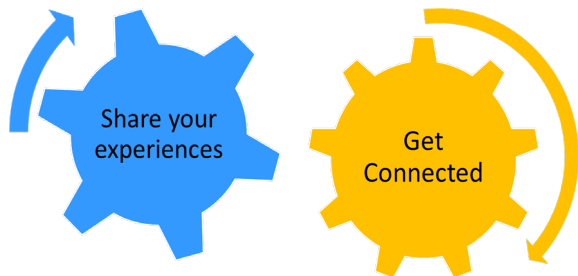
Ancillary Services
Continuing education
Continuing medical education
Distance education
Health call center
Language interpretation services
Patient education
Patient engagement
Support groups

Items per page
20

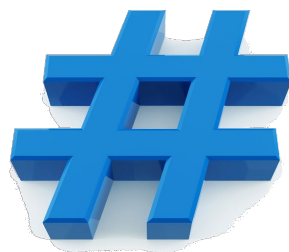
170 record(s) found, scroll down to see results. Page 1 of 9 page(s); up to 20 displayed per page.

[Directory Listings](#)

List your company here.



- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program



#telemedicine
#telehealth
#PowerOfRural



National Consortium of Telehealth Resource Centers



NATIONAL CONSORTIUM OF
TELEHEALTH
RESOURCE CENTERS

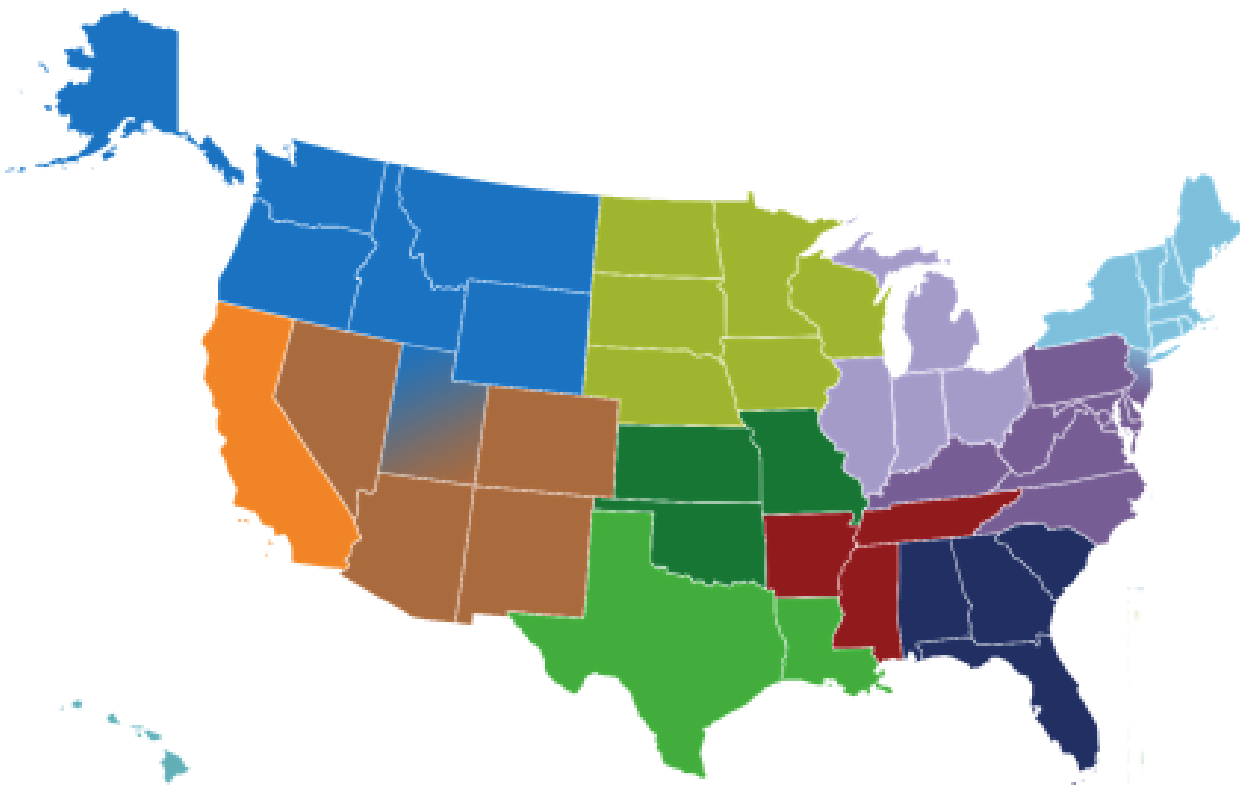
Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.

Regionals

CTRC		gpTRAC	
HTRC		MATRC	
NETRC		NRTRC	
PBTRC		SCTRC	
SETRC		SWTRC	
TexLa		UMTRC	

Nationals

CCHP		TTAC	
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Consortium Members

California Telehealth Resource Center

Kathy Chorba, Executive Director
www.caltrc.org

Great Plains Telehealth Resource & Assistance Center

Jonathan Neufeld, PhD, Program Director
www.gptrac.org

Heartland Telehealth Resource Center

Eve-Lynn Nelson, PhD
www.heartlandtrc.org

Mid Atlantic Telehealth Resource Center

Kathy Hsu Wibberly, PhD, Director
www.matrc.org

Northeast Telehealth Resource Center

Danielle Louder, Program Director
www.netrc.org

Northwest Regional Telehealth Resource Center

Deb LaMarche, Principal Investigator
www.nrtrc.org

Pacific Basin Telehealth Resource Center

Deborah Birkmire-Peters, PhD, Program Co-Director
www.pbtrc.org

South Central Telehealth Resource Center

Hari Eswaran, PhD, Principal Investigator
www.learntelehealth.org

Southeast Telehealth Resource Center

Rena Brewer, RN, MA, Principal Investigator
www.setrc.us

Southwest Telehealth Resource Center

Elizabeth Krupinski, PhD, Co-Director
www.southwesttrc.org

TexLa Telehealth Resource Center

Ariel Santos, MD, Principal Investigator
www.texlatrc.org

Upper Midwest Telehealth Resource Center

Becky Sanders, MBA, Program Director
www.umtrc.org

Center for Connected Health Policy

Mei Wa Kwong, JD, Executive Director
www.cchpca.org

Telehealth Technology Assessment Resource Center

Doris T. Barta, MHA, Director
www.telehealthtechnology.org

**Power
of
Partnerships!**

Fact Sheets

- HIPAA & Telehealth – A Stepwise Guide to Compliance
- How Patients Can Engage Telehealth
- Telehealth 101 The Basics
- Virtual Healthcare – What Should I Know?
- What is Telehealth? Context for Framing your Perspective



Telesalud 101

lo básico

LA TELESALUD PROVEE LA ATENCIÓN MÉDICA ADECUADA A LOS PACIENTES DONDE Y CUANDO LA NECESITAN

Actualizado a septiembre de 2017

La tecnología actual se está aprovechando para:

- Supervisar a distancia el estado de salud y el comportamiento de los pacientes.
- Reunirse cara a cara con los pacientes usando videoconferencias para hablar y dar tratamiento.
- Obtener imágenes para hacer diagnósticos usando miras y cámaras especializadas.
- Capturar, guardar y luego enviar imágenes.

¿Espera...

- darles más **acceso** a los pacientes?
- aumentar el **mercado** para los proveedores?
- **reducir costos**?

¿Resultados médicos?

- Satisfacción de los pacientes?
- Satisfacción de los proveedores?

Factores que se deben considerar sobre las credenciales

En julio de 2001, la decisión final de los Centros de Servicios de Medicare y Medicaid sobre la emisión de credenciales y privilegios estableció un proceso para que los hospitales del lugar de origen (ubicación del paciente) confiaran en las decisiones sobre credenciales y privilegios del hospital en el lugar distante (ubicación del especialista).



Béesh Nitsíkeesí Biníkáá' Góne' Ak'i Adéest'í'í 101 t'áálá'hídi neeznádiin dóo bi'aan t'áálá'í daasdzohíí

BÉESH NITSÍKEESÍ BINIKÁÁ' GÓNE' AK'I ADÉEST'Í'Í ÉÍ HÁADISHÍÍ DÓO HAHO HWIDÍ'NÓOL'ÍÍ

Díísh jįđi Béesh Nitsíkeesí binahjį' t'óó ahayóígó bee k'íhoodool:

- T'áá háadéeshjį' nidi diné bits'íis bik'i da'déest'í'í dóo bini baa áko hwiindzin
- Azee' íłł'ini éi diné yil naalkidgo alhizhnıl' jįgo alch'í' hane' dóo alch'í' yáti' go bee aa áháyá
- Ha'áshjį' dinóol' jįłgi binıyé bıl' adéest'í'í dóo bee eda'alne'e dóo t'áá tįshjání áálnjį
- Eda'alyaagıı éi náána la' azee' ádeel'ini bich'í' náas kódaadoolnııl dóo binahjį' ajit' éhıi bıl' beédaadoolnııl dóo haqah áadoolnııl
- Ak'í dadéez'í'í naalkid alhıl hane' dóo hodińel'í éi diné yinideinłtin
- Diné t'áá ákwıı jį yaa naagháhıı éi hait' éego bits'íis bá ya'át' éehıı yik'í dadéez'í'í
- Diné éi bee ádaadoolnııl yee yıká' nidaalwo'go áko t'áá bí ya'át' éehgo bits'íis yaa áháyáqado

Díí Daats'í Biká Hojooba' Ínínízın...

- Haash yit'éego diné díí hózhó yich'í' **Cho'ool'jįdo**?
- Haash yit'éego **lahdée' bee aa áháyánıı** diné yich'í' cho'ool'jįdo?
- **Bąqah Ílınıı yaa kódaadoolnııl**?
- Haash **yit'éego** hózhó ats'íistah yá'áhoot' éehdo?
- Haash yit'éego **diné baa áháyání bıl yá'át' éehdo**?
- Haash yit'éego aqah **á'ál'ınıı bıl yá'át' éehdo**?

Ha'át'íish Baa Nitsáhákees Dooleel Díí Naaltsos Bá Íłjįdago

Díí aqah áda'at'ınıı éi díí bik'ehgo binaaltsos bá ılı ádeıl'ınıı bibee nahaz'áanıı yich'í' cho'ool'í' dooleel. Nidi, díí éi bee nahaz'á bídéet'í':

- Díí díkwııdée' binaaltsos da'ılıjįdoogo éi díí binaaltsos bá ılı ádaalne'ı doo bá nant'ı da do. Azee' Neikáhi Binaaltsos éi díkwııdée' badahasdzoo bá ılıı leh. Díkwııdée'

Ha'át'íish Baa Nitsáhákees Dooleel Díí Íłjįgo Baa Hodzódłlı dooleelgıı

Ya'ıishjášstsoh biyi, naaki dimılł dóo bí'aan t'áálá'ı yihah yéedąą', Centers for Medicare doo Medicaid Services' bıl nahaz'áđdée' díí azee' ál'ı bıl nahaz'á (diné nábidinıl' jįhdi) éi báa hodzodłjįdo dóo náána lahdi azee'.

Online Education: Video Library

TAKE
SURVEY

Click here to take our quick survey and get a user name and password (on the last page of your survey) to access the videos below. Then click on the title to start the video. If you already have your username and password, click [here](#) to login.

Telemedicine and Telehealth Overview

The history, progression and current uses of Telemedicine and Telehealth.

Clinical Applications Overview

Clinical services (real-time and store-forward) that have been amenable to telemedicine consultation and how these services can help underserved areas.

Telecardiology

Definition of telecardiology services, requirements to provide this service, and current applications.

Teledermatology

Definition of teledermatology services, requirements to provide this service, and current applications.

Telenursing

How telenursing can help close the nursing shortage gap. Case studies are presented and outcome results are discussed.

Telepathology

Definition of telepathology services, requirements to provide this service, and current applications.

Telepsychiatry

Definition of telepsychiatry services, requirements to provide this service, and current applications.

Teleradiology

Definition of teleradiology services, requirements to provide this service, and current applications.

Teletrauma

Definition of teletrauma services, requirements to provide this service, and current

Distance Education

The role of tele-education in continuing medical education for various healthcare professionals and the necessary components to set up such a program.

Evaluation

The importance of evaluation in telemedicine/telehealth and how it relates to acquiring and organizing data about the program that can be used to obtain funding for increased sustainability.

Business

Sources of funding for telemedicine/telehealth programs, the business model developed and used by the Arizona Telemedicine Program, and paths towards sustainability and business planning.

Facility Design

Go through the steps required to set up a telemedicine/telehealth facility, including placement of the equipment, lighting, wall color, etc.

Video and Data Communication

Basic introduction to networking and data communications. Description of the Internet, local area networks, Ethernet, wireless communications and communication modes (e.g., Internet, satellite, wireless), including the advantages and disadvantages of each as they relate to telemedicine/telehealth.

Telemedicine/Telehealth Network

Basics of how a telemedicine/telehealth network is set up and the roles of various pieces of equipment: CODECs, MCUs, computer applications (e.g., videoconferencing, Skype), video bridges, gatekeepers, and communication protocols (e.g., H.239).

Culture, Etiquette & Technology

The impact of technology on social interaction and the universal rules of good manners and technology.

Online Education

[Arabic](#)

[English](#)

[French](#)

[Mandarin](#)

[Navajo](#)

[Spanish](#)

Upcoming events:

ARIZONA TELEMEDICINE PROGRAM



2022 Dates:

January 19, 2022
April 20, 2022
July 20, 2022
October 19, 2022

JOIN US AT OUR NEXT QUARTERLY ARIZONA TELEMEDICINE COUNCIL

WEDNESDAY, JULY 20, 2022
11:00AM — 1:00PM
VIRTUAL USING ZOOM

REGISTER VIA:

[HTTPS://TELEMEDICINE.ARIZONA.EDU/](https://telemedicine.arizona.edu/)

Your unique Zoom link will be sent to you via email after you have completed the registration form

Disability-related accommodations:

Please contact us regarding any questions about disability-related accommodations that will facilitate your full participation in this event such as ASL interpreting, captioned videos, Braille or electronic text, etc.

For more information contact

Kris Erps Stewart 520-626-2493 or kerps@telemedicine.arizona.edu



Improving Access to Quality Medical Care

The practice and delivery of healthcare is changing with an emphasis on improving quality, safety, efficiency, & access to care. Telemedicine can help you achieve these goals! The Arizona Telemedicine Program and Southwest Telehealth Resource Center invite you to a **free one-hour** webinar on the implementation and practice of telemedicine.

DIY TelePharmacy: How Actually to Do It

Wednesday, May 18, 2022 ~ 12:00 pm Arizona
12:00 pm PDT; 1:00pm MDT; 2:00pm CDT; 3:00pm EDT

TelePharmacy allows us to efficiently address patients' needs and can integrate pharmacists into direct medical care. Learn from one such pharmacist that staffs the HIV clinics that includes the HIV community at large, and the Department of Corrections. These pharmacists address and order medications, vaccines and needed clinic visits, along with renewing HIV medications for the next year and independently operating the TelePREP program.

The topics for this webinar are:

1. Explaining the components needed to do telepharmacy.
2. How Dr. York actually conducts his outpatient clinics for the Department of Corrections, TelePREP.
3. Explaining plan for in-patient telepharmacy.
4. Krystal Fimbres explains how to interact with the difference EMRs to provide seamless linkup with patients.

Facilitator:



Stephen Klotz, MD
Professor, UArizona,
College of Medicine
Medical Director, Arizona
Telemedicine Program

Presenters:



Larry York, PharmD,
BCIDP, BCPS, AAHIVP
Clinical Pharmacist, Infectious
Diseases and HIV/AIDS
College of Medicine



Krystal Fimbres
Early Intervention Specialist,
Program Coordinator
College of Medicine

For more information and
registration instructions go to:
<https://telemedicine.arizona.edu/>

This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527).

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- [Telephone](#)

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- [BCBS Of Arizona](#)
- [Cigna](#)
- [Medica](#)
- [Medicare](#)
- [Arizona Medicaid](#)
- [United Healthcare](#)

Cost Sharing Waivers

Telehealth Guidelines By Facility Type

- [Rural Health Clinics/FQHC](#)
- [Hospital Outpatient](#)
- [Physical Occupational Speech Therapy](#)

HIPAA Compliant Software

References and Resources

- State specific Telehealth Billings Manual (AZ, NM, CO, NV)
- Update quarterly
- Partnering with



People are
our number
1 resource



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Thank you! Questions

kerps@telemedicine.arizona.edu



<https://telemedicine.arizona.edu/contact>

<https://southwesttrc.org/contact>