ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TELEHEALTH TRC RESOURCE · CENTER™

T·HEALTH™ INSTITUTE

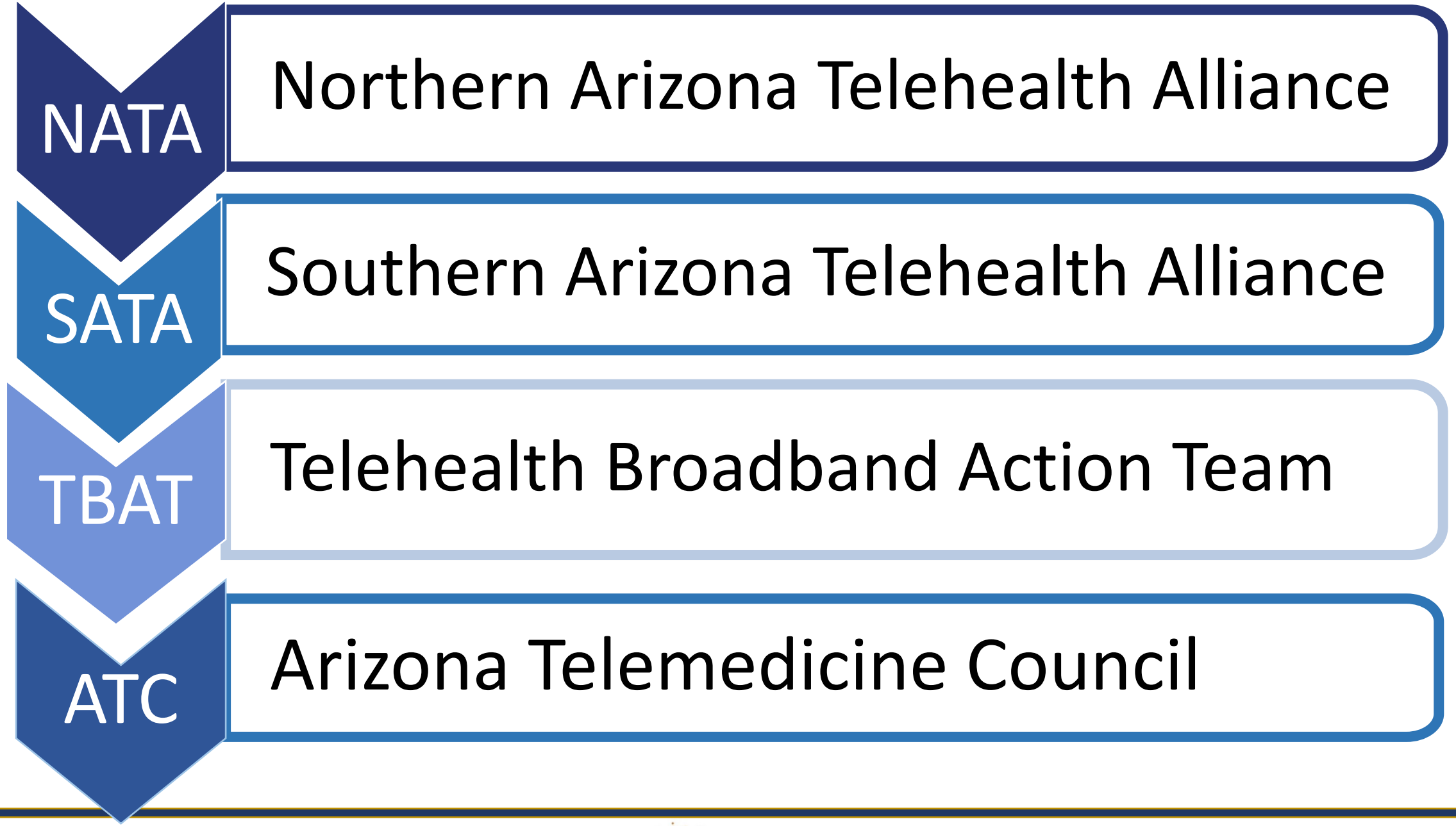
Telehealth Community Outreach Programs

October 20, 2021

Janet Major, BS

Associate Director for Innovation and Digital Health

© 2021 UA Board of Regents


NATA
Northern Arizona Telehealth Alliance
SATA
Southern Arizona Telehealth Alliance
TBAT
Telehealth Broadband Action Team
ATC
Arizona Telemedicine Council

NATA Meeting Presentations

- **Chinle Tablet Program – Steve**
- **Telemedicine MAT Program** – Canyonlands Healthcare
- **Telehealth at SMI Drop-in Centers** – Encompass Health Services
- **Policy Updates (Federal Law, CMS, AHCCCS)** – ATP
- **Importance of Leadership Buy-in to Telehealth Success** – Summit Healthcare
- **ATA Annual Meeting Recap** – Discussion
- **Telehealth Orientation for Staff: Rollout & Feedback** – North Country Healthcare
- **Legislative Session Update** – Mike Keeling, Esq., guest speaker
- **MAT ECHO Program** – Steward Health Choice Arizona
- **Stethoscope Compatibility in AZ** - EKO Health

June 15, 2021 NATA/SATA

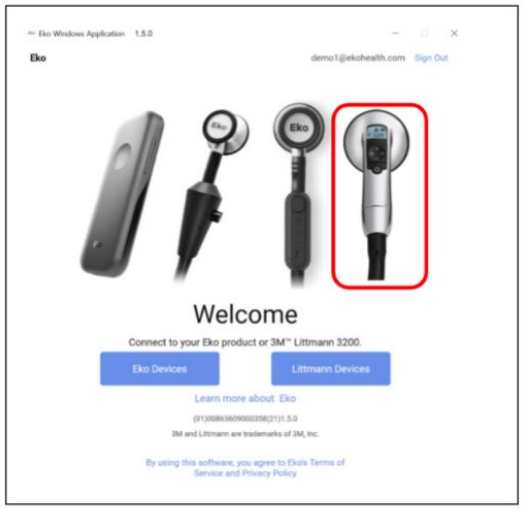
Eko + 3M: interoperability

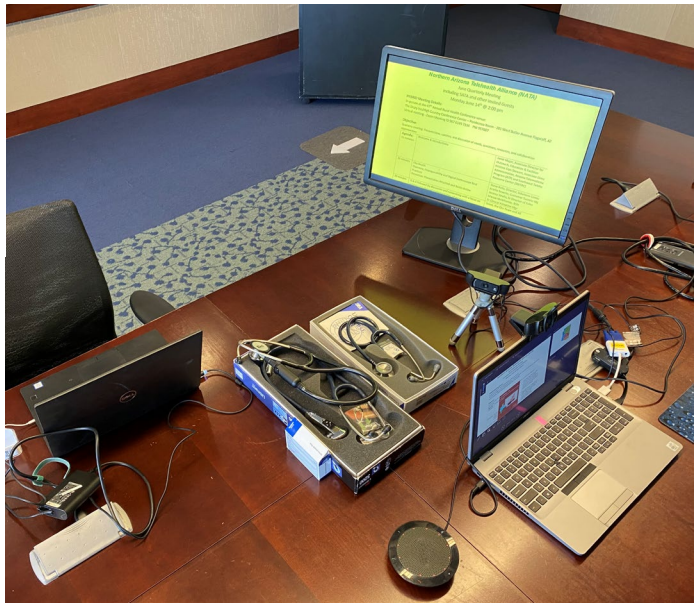
The Littmann 3200 stethoscope is compatible with Eko's Windows software

- Windows 10 only
- BLE 4.0 or above required
- Supports Eko Live Stream
  - No recording, no AI

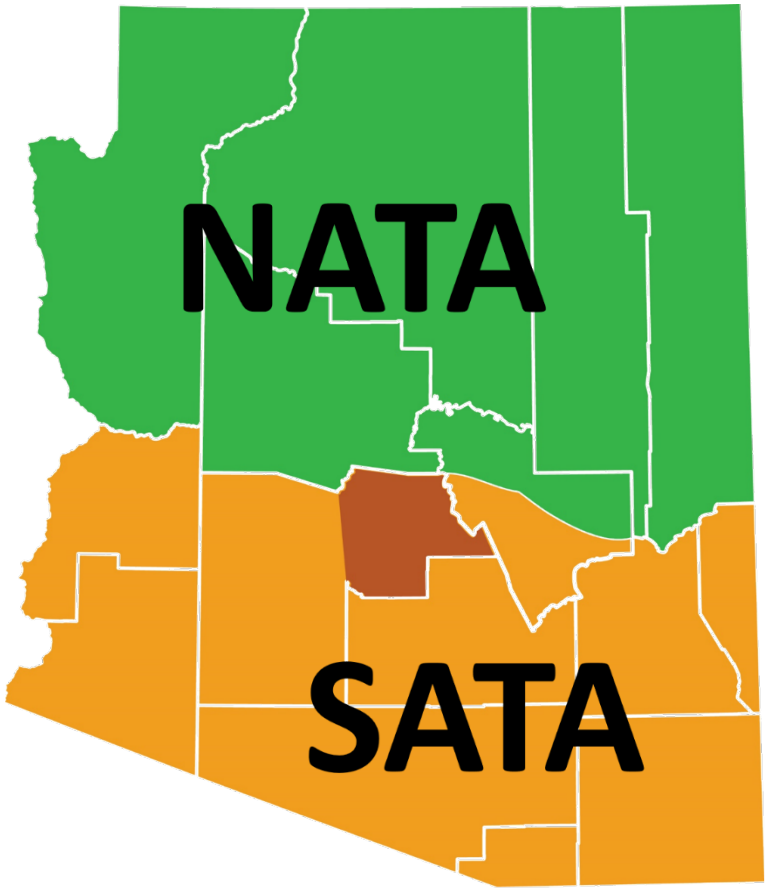
The CORE Attachment can be assembled with Littman stethoscopes including pediatric and infant sized stethoscopes

CORE Digital Attachment

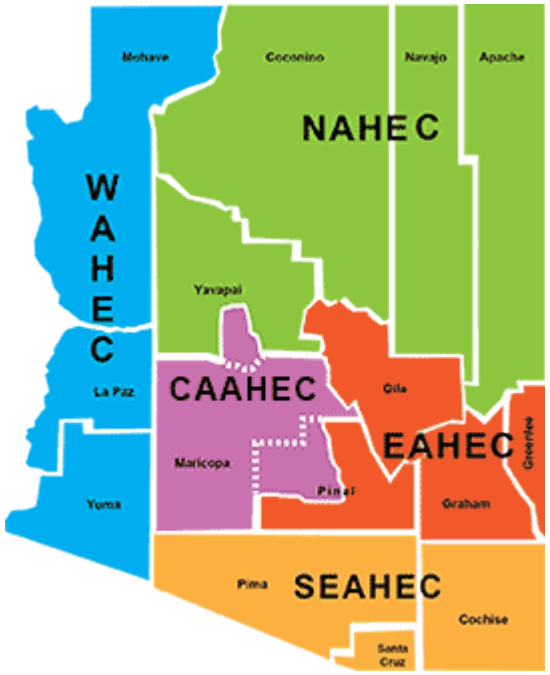




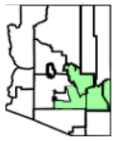
Next Meeting: Thursday December 2
Quarterly first Thursdays



https://azahec.uahs.arizona.edu/

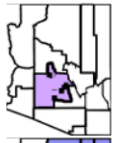


ARIZONA AREA HEALTH EDUCATION CENTERS SYSTEM



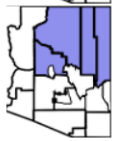
Eastern Arizona AHEC (EAHEC)
5880 S. Hospital Drive, Suite 115
Globe, AZ 85501-9449
(Mailing) PO Box 572, 85502
(928) 402-8054
Fax: (928) 402-9242

Executive Director: Jeri Byrne
jbyrne@easternazahec.net
Contact: John Petty, Clinical Program Director
928-402-8054, Cell: 928-961-0334
johnpetty@easternazahec.net



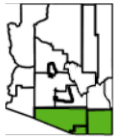
Central Arizona AHEC (CAAHEC)
700 E. Jefferson St. Ste 100
Phoenix, AZ 85034
(602) 253-0090

Center Director: Ana Roscetti
anar@aachc.org



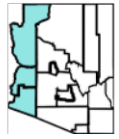
Northern Arizona AHEC (NAHEC)
c/o North Country HealthCare
2920 North Fourth Street
Flagstaff, AZ 86004-1816
(Mailing) PO Box 3630, 86003
(928) 522-9860
Fax: (928) 526-1143

Center Director: Marica Martinic
mmartinic@northcountryhealthcare.org



Southern Arizona AHEC (SAAHEC)

Center Director: Dr. Felipe Perez
FelipeP@elrio.org



Western Arizona AHEC (WAHEC)
950-A E. Main Street
Somerton, AZ 85350
(Mailing) PO Box 617 Somerton, 85350
(928) 315-7600
Fax (928) 627-1013

Center Director: Joena Ezroj
jezroj@rcfbh.org

TBAT

Telehealth Broadband Action Team

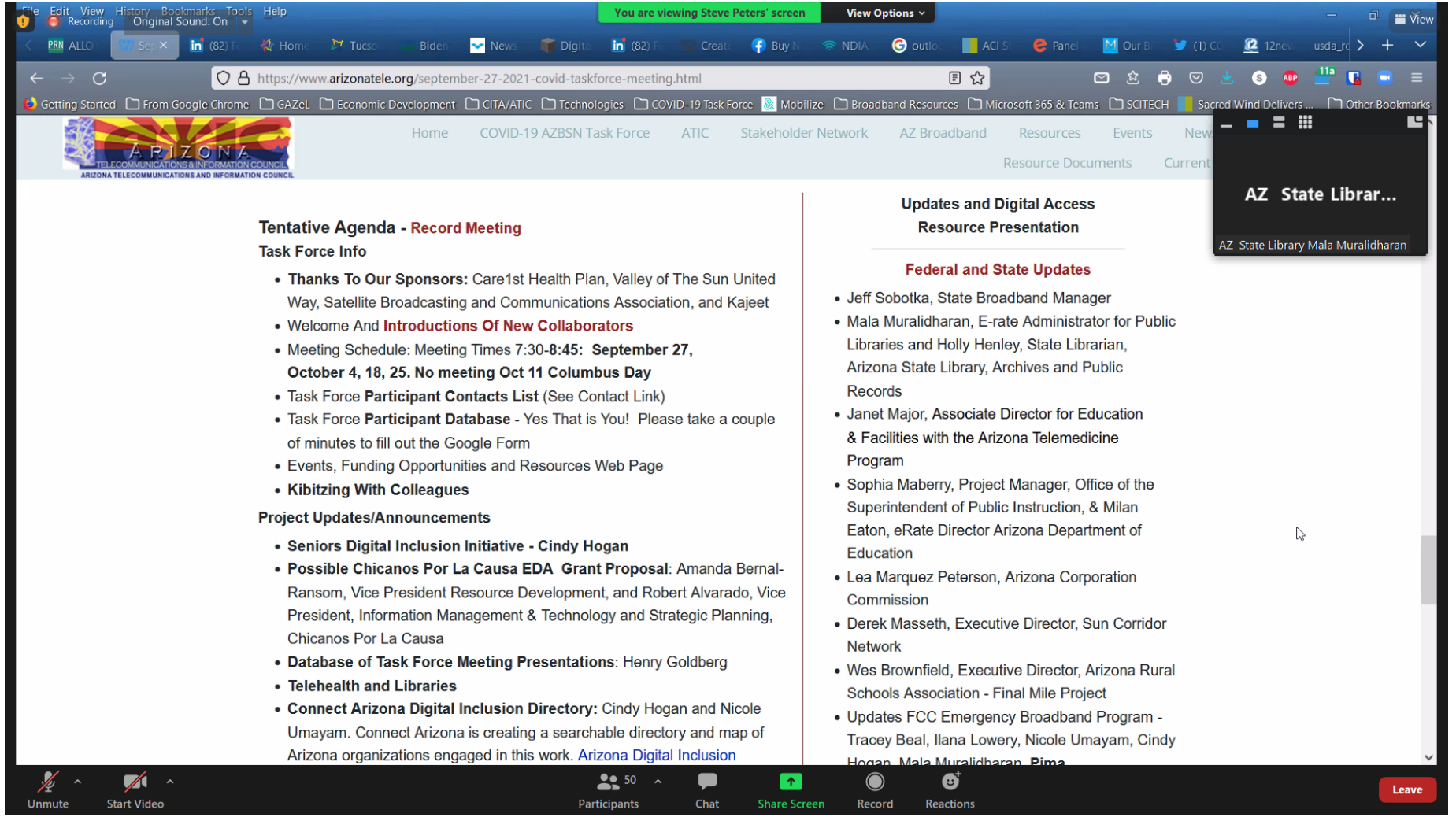
The **Telehealth Broadband Action Team (TBAT)** is led by the State Broadband Director and facilitated by the Arizona Telemedicine Program.

- Established March 2020
- Meets monthly
- Invited key stakeholders from AZ healthcare organizations
- Mission: For Arizona healthcare provider organizations and associations to identify and prioritize Arizona telehealth-related broadband needs and find ways to address them

COVID-19 Digital Access Task Force

AZBSN Arizona Broadband Stakeholder Network
Arizona Telecommunications and Information Council & Greater Arizona eLearning Association

- State Broadband Director
- AZ Corporation Commission
- UAZ CTO
- Executive Director Sun Corridor Network
- VP Online Ed @PCC
- E Rate Administrator for Public Libraries
- Chair ATIC
- AZ Public Safety Program Mgr
- Executive Director AZ Technology in Education Association
- Executive Director Western AZ Economic Development District
- Internet Service Providers
- ATP/SWTRC


You are viewing Steve Peters' screen
View Options
https://www.arizonatele.org/september-27-2021-covid-taskforce-meeting.html
Home
COVID-19 AZBSN Task Force
ATIC
Stakeholder Network
AZ Broadband
Resources
Events
Resource Documents
AZ State Librar...
AZ State Library Mala Muralidharan
Tentative Agenda - Record Meeting
Task Force Info
Thanks To Our Sponsors: Care1st Health Plan, Valley of The Sun United Way, Satellite Broadcasting and Communications Association, and Kajeet
Welcome And Introductions Of New Collaborators
Meeting Schedule: Meeting Times 7:30-8:45: September 27, October 4, 18, 25. No meeting Oct 11 Columbus Day
Task Force Participant Contacts List (See Contact Link)
Task Force Participant Database - Yes That is You! Please take a couple of minutes to fill out the Google Form
Events, Funding Opportunities and Resources Web Page
Kibitzing With Colleagues
Project Updates/Announcements
Seniors Digital Inclusion Initiative - Cindy Hogan
Possible Chicanos Por La Causa EDA Grant Proposal: Amanda Bernal-Ransom, Vice President Resource Development, and Robert Alvarado, Vice President, Information Management & Technology and Strategic Planning, Chicanos Por La Causa
Database of Task Force Meeting Presentations: Henry Goldberg
Telehealth and Libraries
Connect Arizona Digital Inclusion Directory: Cindy Hogan and Nicole Umayam. Connect Arizona is creating a searchable directory and map of Arizona organizations engaged in this work. Arizona Digital Inclusion
Updates and Digital Access Resource Presentation
Federal and State Updates
Jeff Sobotka, State Broadband Manager
Mala Muralidharan, E-rate Administrator for Public Libraries and Holly Henley, State Librarian, Arizona State Library, Archives and Public Records
Janet Major, Associate Director for Education & Facilities with the Arizona Telemedicine Program
Sophia Maberry, Project Manager, Office of the Superintendent of Public Instruction, & Milan Eaton, eRate Director Arizona Department of Education
Lea Marquez Peterson, Arizona Corporation Commission
Derek Masseth, Executive Director, Sun Corridor Network
Wes Brownfield, Executive Director, Arizona Rural Schools Association - Final Mile Project
Updates FCC Emergency Broadband Program - Tracey Beal, Ilana Lowery, Nicole Umayam, Cindy
Unmute
Start Video
Participants
Chat
Share Screen
Record
Reactions
Leave

EMERGENCY BROADBAND BENEFIT

HELPING HOUSEHOLDS CONNECT DURING THE PANDEMIC

What is it?

A temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit provides:

- Up to $50/month discount for broadband service;
- Up to $75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to $100 for a laptop, desktop computer, or tablet purchased through a participating provider.

Who is eligible?

A household is eligible if one member of the household:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain government assistance programs;
- Receives benefits under the free and reduced-price school lunch or breakfast program;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

THREE WAYS TO APPLY

1. **Contact your Preferred Participating Provider Directly**
   Ask your provider if they participate in the EBB, or use our online tool to find a participating company near you.

2. **Online**
   Use the online application at **GetEmergencyBroadband.org**

3. **By Mail**
   Print an application in English or Spanish. Complete the application and send with proof of eligibility to:

   Emergency Broadband Support Center
   P.O. Box 7081
   London, KY 40742

For additional information, **Call 833-511-0311**, or visit **fcc.gov/broadbandbenefit**

BENEFICIO DE EMERGENCIA PARA INTERNET (EBB)

AYUDANDO A LOS HOGARES A MANTENERSE CONECTADOS DURANTE LA PANDEMIA

¿QUÉ ES?

Es un programa temporal de la FCC que ofrece ayuda a los hogares con problemas para pagar sus servicios de Internet durante la pandemia.

Este beneficio te proporciona:

- Máximo $50 de descuento al mes para tu servicio de Internet.
- Máximo $75 de descuento al mes para hogares elegibles en Territorios Tribales.
- Un descuento único de hasta $100 por una computadora portátil, computadora de escritorio o una tableta electrónica a través de un proveedor participante.

¿Quién es elegible?

Podrás participar en este programa si un miembro de tu hogar:

- Tiene un ingreso igual o menor al 135% del nivel federal de pobreza o participa en ciertos programas de asistencia social.
- Recibe beneficios en la escuela bajo el programa de almuerzo o desayuno gratuito o reducido.
- Recibió una beca Federal Pell Grant para la Universidad durante el año en curso.
- Experimentó una pérdida sustancial de ingresos debido a la pérdida de su empleo o a la suspensión de su trabajo, sin sueldo, desde el 29 de febrero de 2020.
- Cumple con los criterios de elegibilidad exigidos por un proveedor participante en un programa de bajos ingresos o en un programa COVID-19 ya existente.

TRES FORMAS DE SOLICITAR EL BENEFICIO:

1. **Contacta a tu proveedor de Internet preferido directamente.**
   Pregunta si participa en el programa EBB o utiliza nuestros servicios en línea para encontrar una empresa participante en tu localidad.

2. **En línea**
   Usa la solicitud en el sitio web: **GetEmergencyBroadband.org**

3. **Por correo**
   Imprime la solicitud en inglés o español. Complétala y envíala con tu comprobante de elegibilidad a:

   Emergency Broadband Support Center
   P.O. Box 7081
   London, KY 40742

Para obtener más información, **llama al 833-511-0311** o visita **fcc.gov/bandaanchaprestacion**

AZ #11

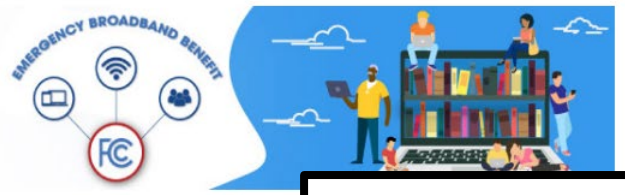
ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER

DISCOUNT INTERNET SERVICE + DISCOUNT COMPUTER*

*si está disponible

Helping Households Connect During the Pandemic



Emergency Broadband Benefit (EB

Who is Eligible?

What is the Benefit

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER

ARIZONA TELEMEDICINE PROGRAM

SERVICIO DE INTERNET CON DESCUENTO + COMPUTADORA CON DESCUENTO*

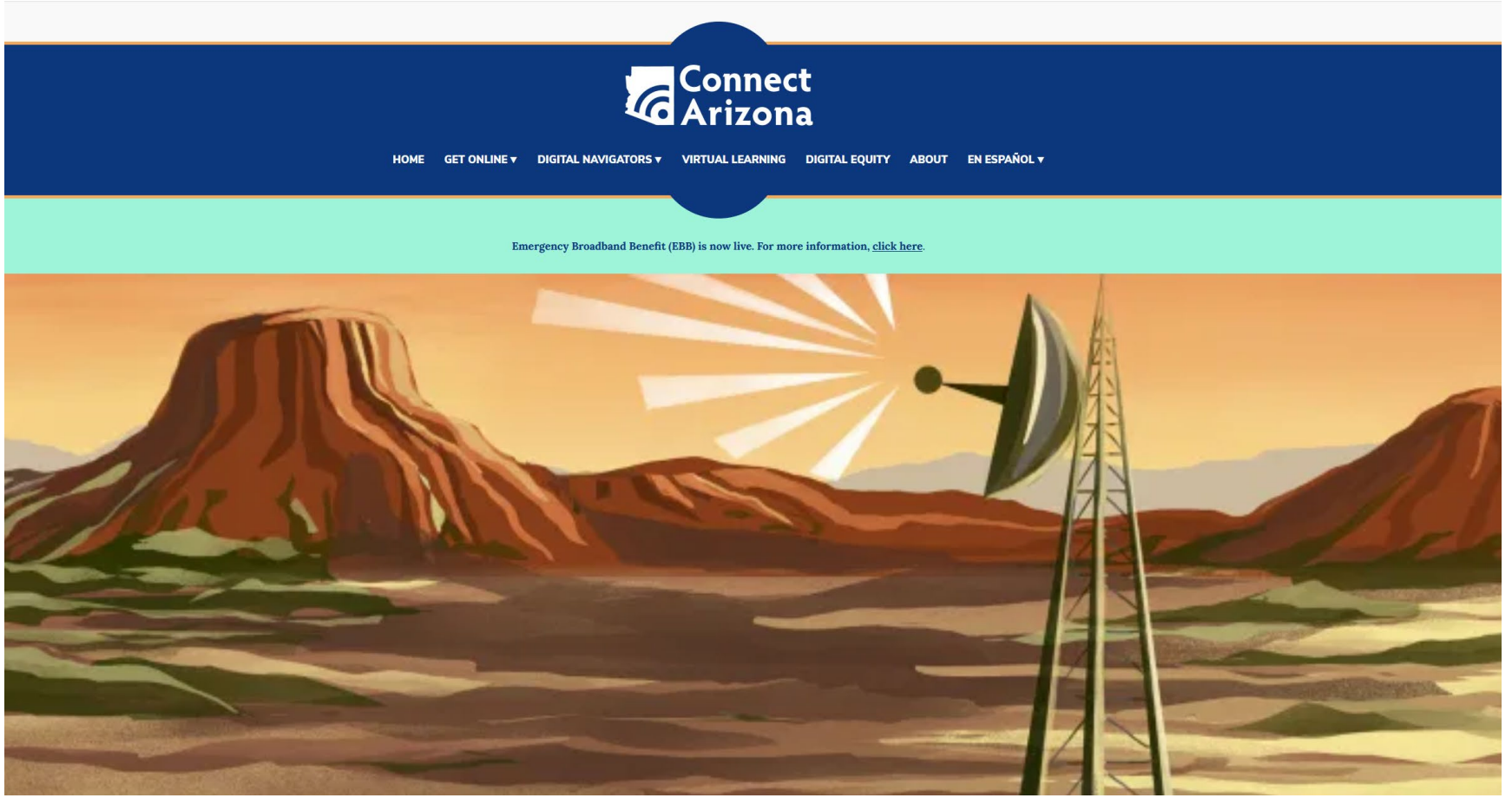
*si está disponible

Ayudando a los hogares a conectarse durante la pandemia

Programa de Beneficio de banda ancha de emergencia (BBE)

¿Quien es elegible?

¿Cuál es el beneficio?



https://connect-arizona.com

Connect Arizona

HOME | GET ONLINE ▾ | DIGITAL NAVIGATORS ▾ | VIRTUAL LEARNING | DIGITAL EQUITY | ABOUT | EN ESPAÑOL ▾

The Emergency Broadband Benefit (EBB) is a temporary discount on monthly internet bills for qualifying low-income households.

- **Up to $50 per month** for broadband services purchased by eligible households and **up to $75 per month** for households located on Tribal lands.
- **A one-time discount of $100 for purchase of a desktop, laptop or tablet computer** from participating providers.

Applications are now available. Only one monthly service discount and one device discount is allowed per household.

▸ **Who is eligible?**

▸ **Which internet service providers are participating?**

school connect | common sense

PROVIDING ACCESS Preserving Arizona
Arizona State Library, Archives and Public Records

KATIE HOBBS SECRETARY OF STATE

INSTITUTE of Museum and Library SERVICES

NDIA

AZBSN Arizona Broadband Stakeholder Network

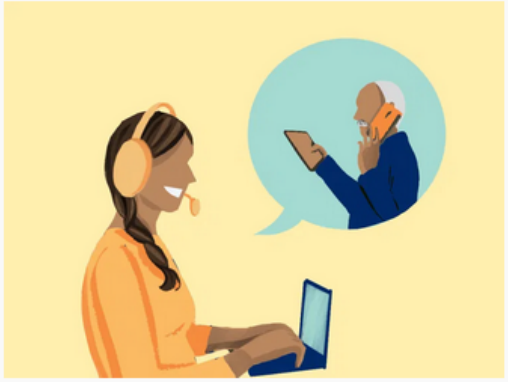
ARIZONA COMMERCE AUTHORITY

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TELEHEALTH RESOURCE CENTER TRC

T-HEALTH INSTITUTE

Connect Arizona Digital Navigators are available to answer your EBB questions and help you thrive online. Make an appointment, or give us a text or call at 602-529-1519. We're available Monday – Friday from 9am to 6pm PST.



USAC's Emergency Broadband Benefit support hotline, (833) 511-0311, is open from 6am to 6pm PST, seven days a week. You can also email EBBHelp@USAC.org with program questions.

EMERGENCY BROADBAND BENEFIT

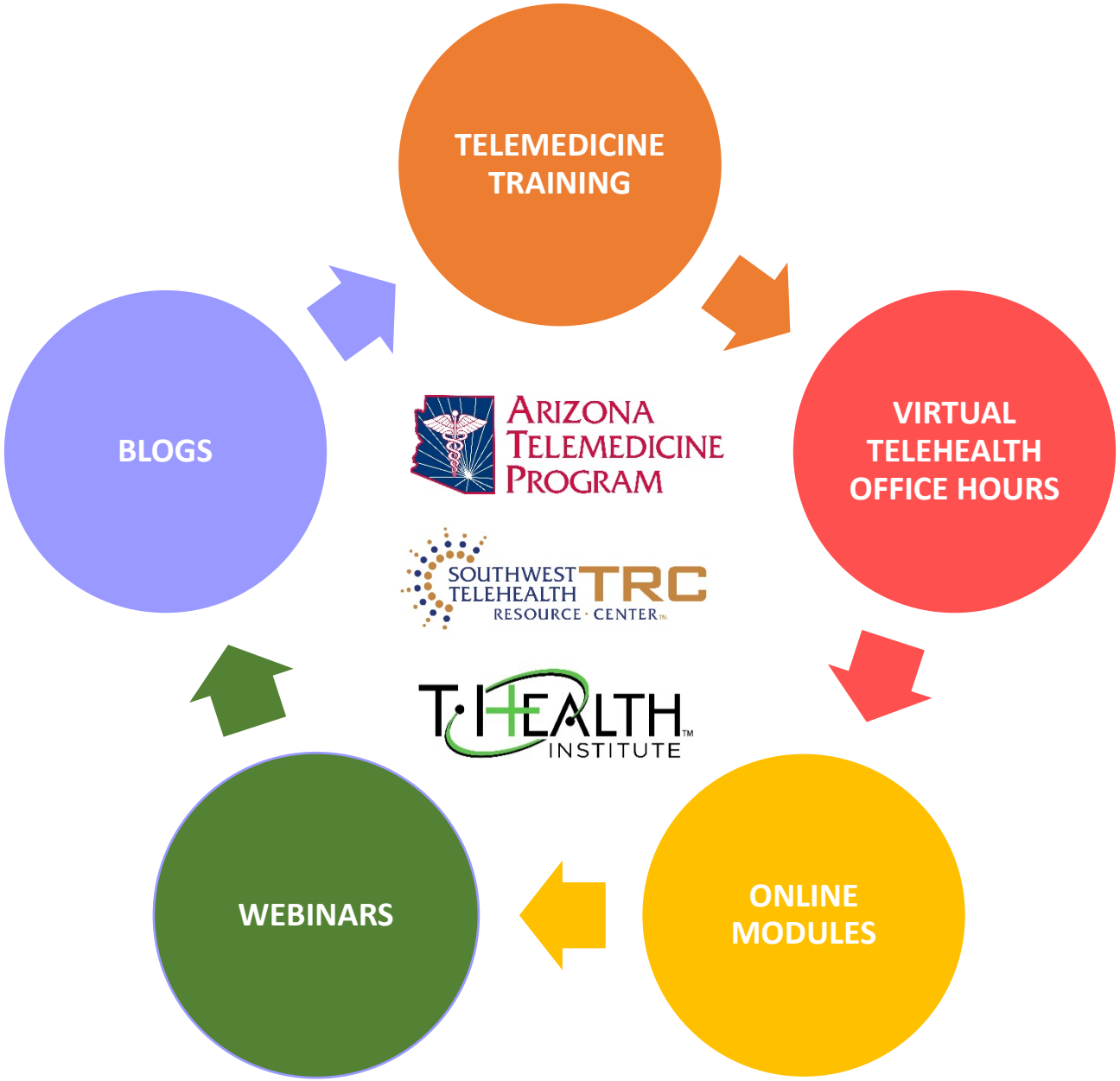
ATC

Arizona Telemedicine Council

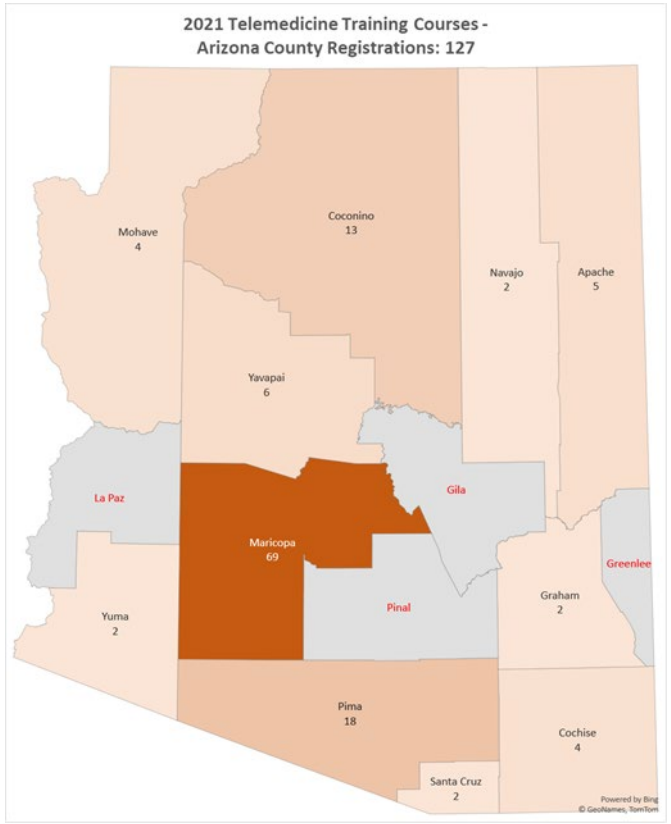
The Arizona Telemedicine Council (ATC) was created by the Joint Legislative Budget Committee of the Arizona State Legislature.

- Established in 1996
- Provides oversight for the Arizona Telemedicine Program
- Meets quarterly at Arizona State Capitol campus
- Membership includes representatives from government, state agencies, higher education, and various public organizations

https://telemedicine.arizona.edu/about-us/atc


TELEMEDICINE TRAINING
VIRTUAL TELEHEALTH OFFICE HOURS
ONLINE MODULES
WEBINARS
BLOGS
ARIZONA TELEMEDICINE PROGRAM
SOUTHWEST TELEHEALTH TRC RESOURCE · CENTER
T·HEALTH INSTITUTE

TELEMEDICINE TRAINING



ATP and SWTRC offer one-day **Telemedicine Training** courses. There are two tracks offered throughout the year:

1) Developing a Telemedicine Program
2) Telemedicine Applications

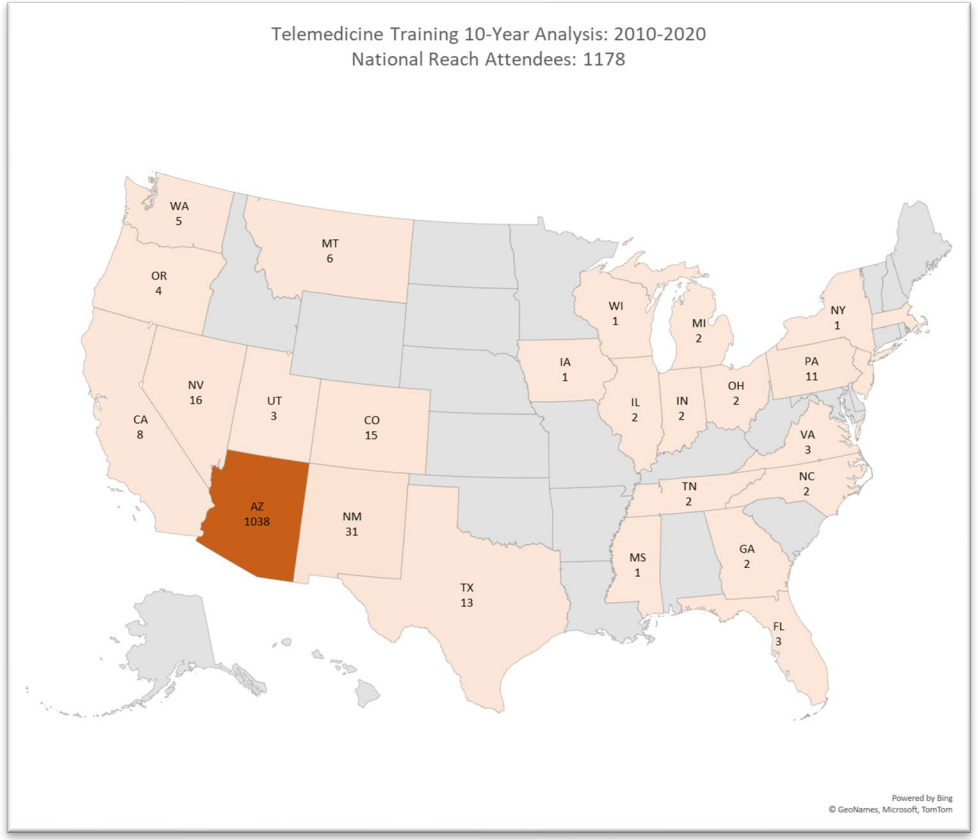
- ATP's staff and colleagues, many of whom are national experts in telehealth, distance education and the business of telemedicine, teach both tracks
- Courses are excellent for those new to telehealth wanting to gain deeper understanding of the industry
- Vital information for individuals and organizations with some telehealth experience interested in expanding their services

https://telemedicine.arizona.edu/training.cfm

TELEMEDICINE TRAINING

Our telemedicine training not only has a great reach across Arizona, we have a national reach and an international reach.

- In 2021, telemedicine trainings reached 11 of the 15 Arizona counties.
- From 2010-2020, our telemedicine training session have reached 1178 participants across the nation, plus six other countries.
- Participants included:
  - 17% MD/NMD/DO
  - 15% RN/NP/LPN
  - 11% C-suite
  - 4% healthcare students.



Tours, Workshops, Demo

BLOGS

The ATP and SWTRC **Blogs** highlight local, state, regional, and national telehealth activities.

- Established in 2011
- Publish bi-weekly
- 336 Articles published
- Over 7,000 subscribers
- Average Click Rate 17.4% / Average Open Rate 1.21%
- Guest author submissions are welcome

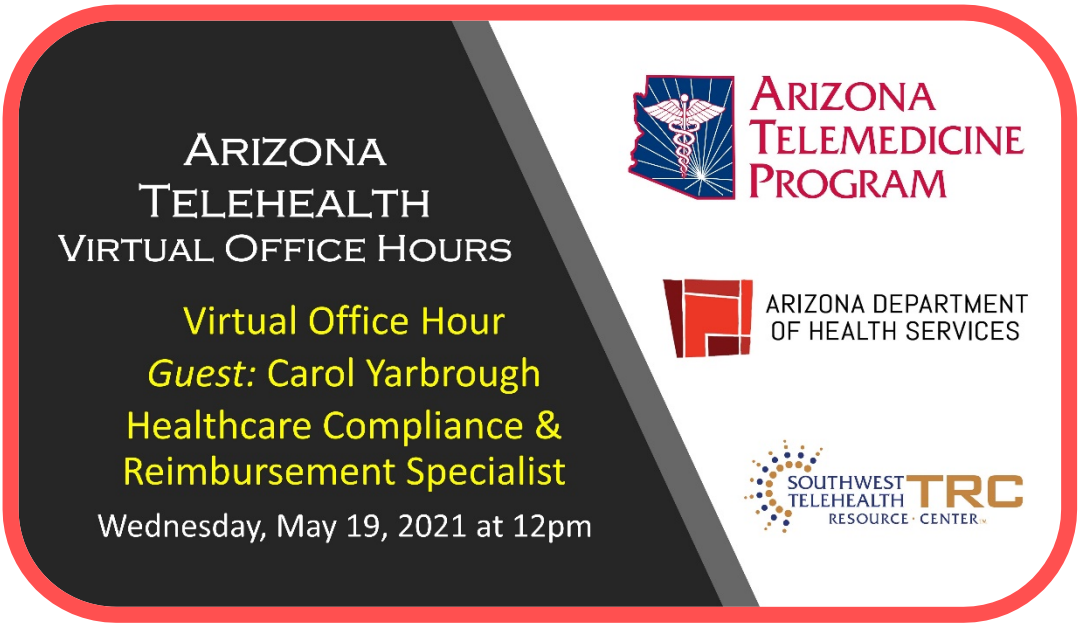
Subscribe at www.telemedicine.Arizona.edu
www.southwestTRC.org

Sampling of Organizations

- College of Public Health
- College of Pharmacy
- College of Nursing
- College of Law
- College of Medicine
- Department of Basic Medical Sciences
- Department of Human Resources
- Arizona Rural Health Association
- Capitol Times
- Rural Health Professions Program
- Fellowship for Young African Leaders

ARIZONA TELEMEDICINE PROGRAM
T-HEALTH INSTITUTE
ARIZONA SCITECH festival

VIRTUAL TELEHEALTH OFFICE HOURS



Virtual Telehealth Office Hours were established in 2020 in partnership with Arizona Department of Health Services.

- Virtual meeting to openly discuss the monthly theme
- Topics range from billing, to technology, to grant resources

KATIE HOBBS
SECRETARY OF STATE

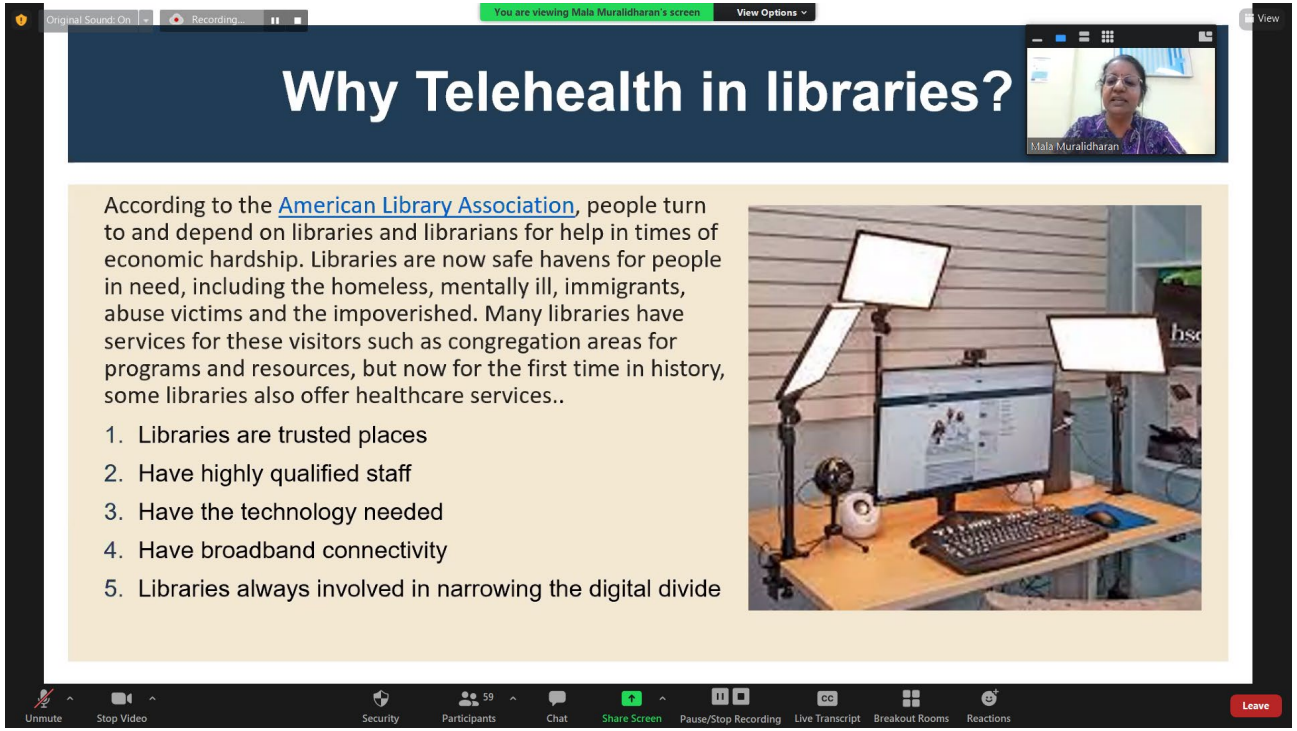
PROVIDING ACCESS
Preserving Arizona
Arizona State Library, Archives, & Public Records

INSTITUTE of Museum and Library SERVICES

Telemedicine and Libraries

Arizona Telemedicine Program
Virtual Office Hours

September 9, 2021



https://swtrc.wistia.com/medias/0jka64l5i1

https://telemedicine.arizona.edu/

https://www.businessinsider.com/photos-zoom-hp-room-to-create-the-room-for-zoom-2021-10

Zoom and HP are working with a prefab workspace maker to create a $17,000 office pod for video calls — see inside the Room for Zoom

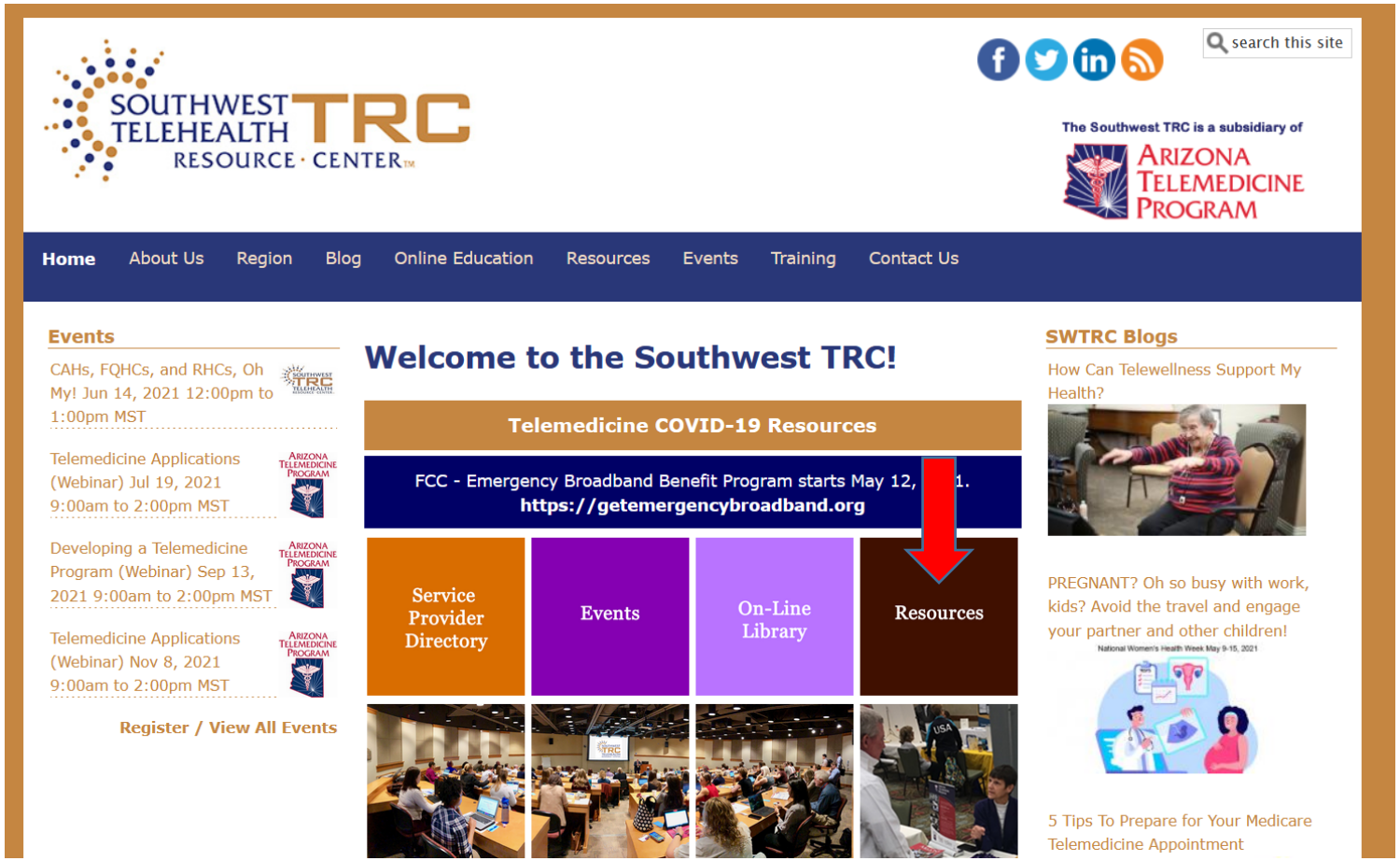
Brittany Chang Oct 18, 2021, 5:35 AM

ONLINE MODULES

Online Modules - Telehealth Educational Videos developed with funding from the US Department of Defense and created in partnership with colleagues from Panama.

- 21 modules in English and translated in Spanish
- Top 4 modules also translated into Navajo, Mandarin, French and Arabic
- Length ranges from 7 minutes to 48 minutes
- Short demographic survey required to access at no charge

SOUTHWEST
TRC
TELEHEALTH
RESOURCE CENTER

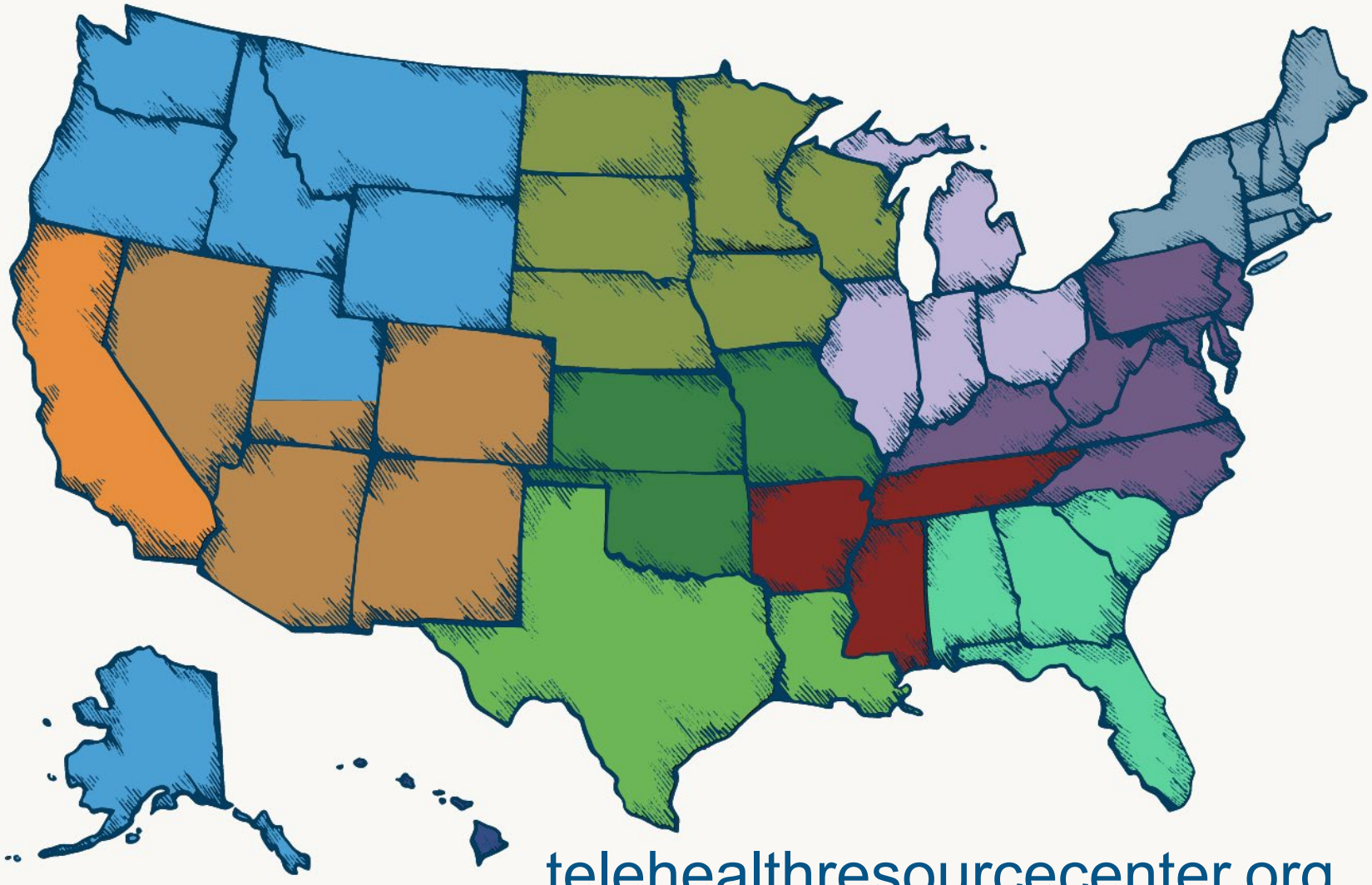


https://southwesttrc.org/

Top 10 Grant Writing Tips

- Start early
- Reach out to PO to verify fit
- Read review/scoring criteria & tailor grant to them
- Many require matching funds – get commitments & budget appropriately
- Clearly assess, document & summarize need/rationale/population served
- Have clear work plan with deliverables & timeline
- Metrics, benchmarks & criteria for success
- Collaborate – stakeholders, patients, industry, TRCs etc. – letters support
- Experience, skills, capabilities
- Have others read (critically) proposal

NATIONAL CONSORTIUM OF
TELEHEALTH RESOURCE CENTERS



telehealthresourcecenter.org

NATIONAL CENTERS

Center for Connected Health Policy
The National Telehealth Policy Resource Center

TTAC
TelehealthTechnology.org

REGIONAL CENTERS

NRTRC Northwest Regional Telehealth Resource Center

gpTRAC Great Plains Telehealth Resource & Assistance Center

Upper Midwest Telehealth Resource Center

Mid-Atlantic Telehealth Resource Center

Northeast Telehealth Resource Center

California Telehealth Resource Center
Part of OCHIN

Southwest TRC Telehealth Resource Center

TexLa Telehealth Resource Center

HTRC Heartland Telehealth Resource Center

University of Arkansas for Medical Sciences
South Central Telehealth Resource Center
LearnTelehealth.org

Southeastern telehealth Resource Center

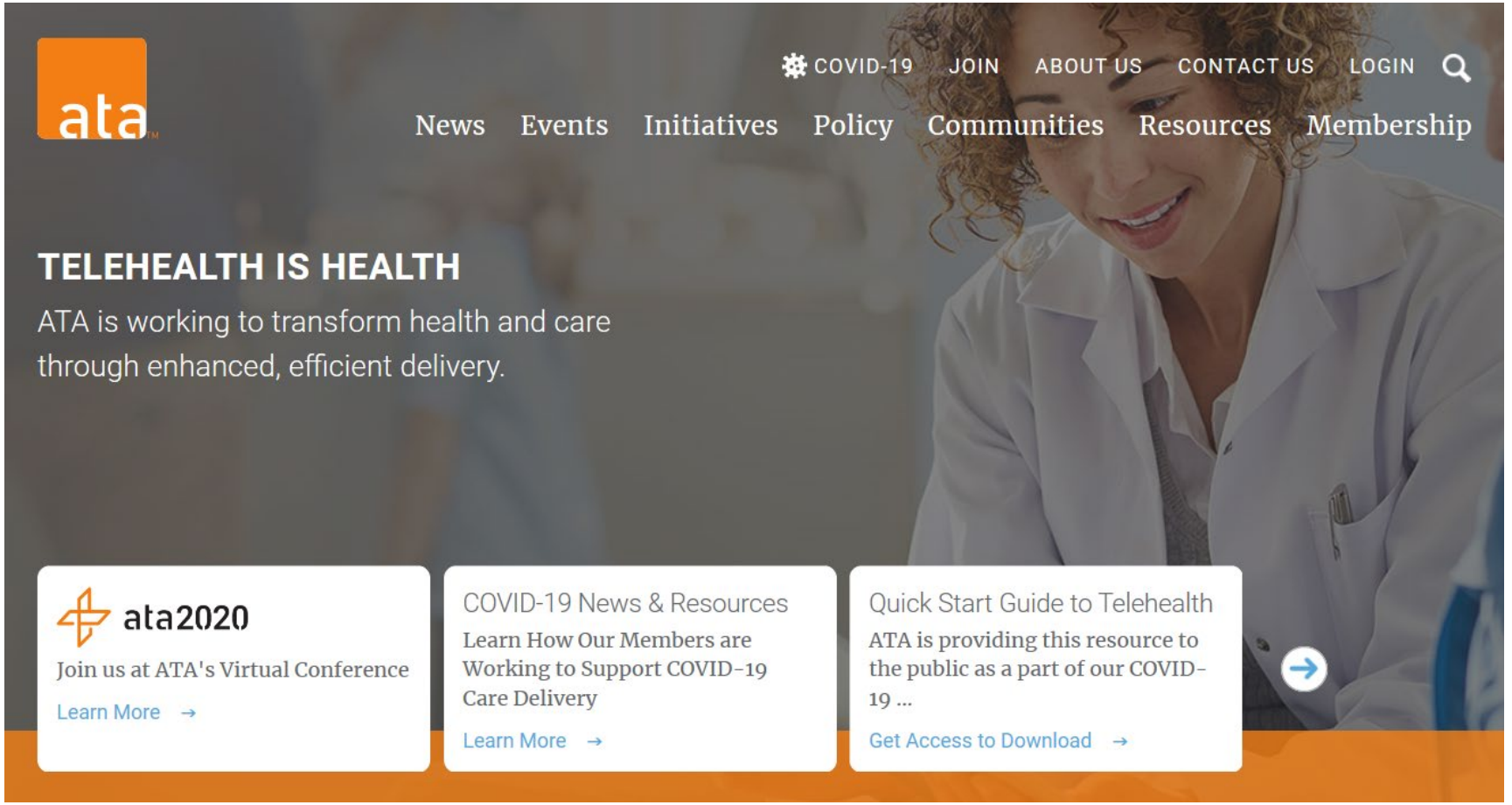
Pacific Basin Telehealth Resource Center
The University of Hawai'i at Mānoa

NCTRC Webinars

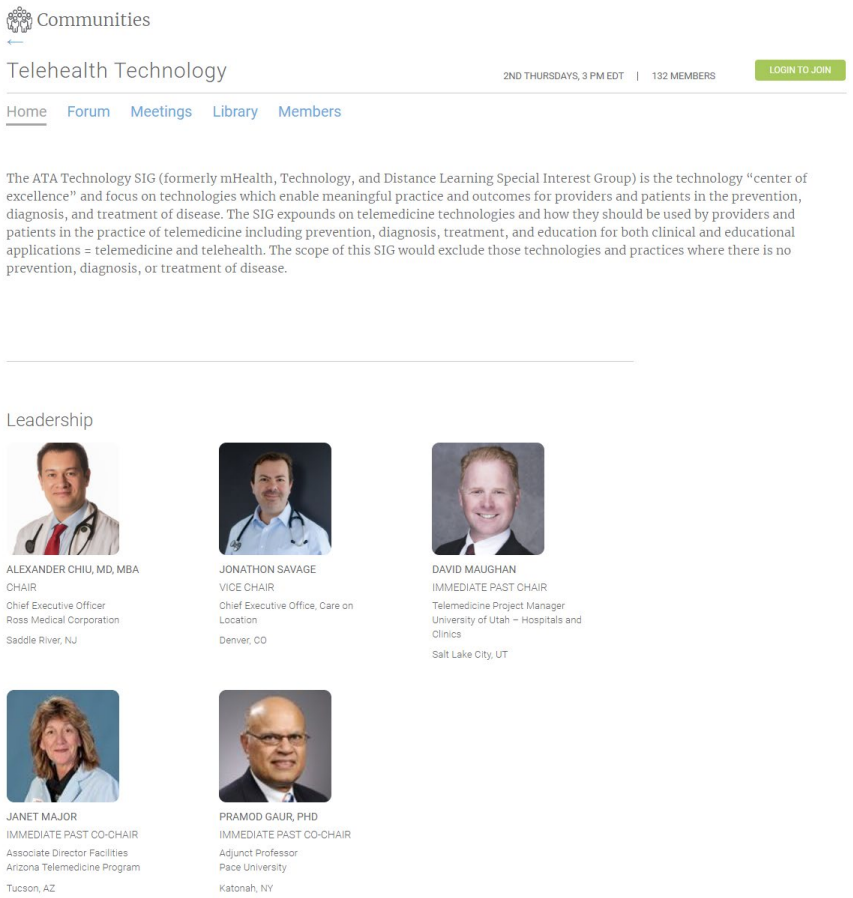
https://telehealthresourcecenter.org/events/

- CHC Series
- Best Practices
- Information Security
- Medicaid and Permanent COVID-19 Telehealth Policies
- Provider Burnout and the EMR
- Remote Specialty Coverage: Telehealth Beyond Stroke

ATA American Telemedicine Association https://www.americantelemed.org/



ATA Technology SIG/Special Interest Group



Communities

Telehealth Technology

2ND THURSDAYS, 3 PM EDT | 132 MEMBERS

LOGIN TO JOIN

Home Forum Meetings Library Members

The ATA Technology SIG (formerly mHealth, Technology, and Distance Learning Special Interest Group) is the technology "center of excellence" and focus on technologies which enable meaningful practice and outcomes for providers and patients in the prevention, diagnosis, and treatment of disease. The SIG expounds on telemedicine technologies and how they should be used by providers and patients in the practice of telemedicine including prevention, diagnosis, treatment, and education for both clinical and educational applications = telemedicine and telehealth. The scope of this SIG would exclude those technologies and practices where there is no prevention, diagnosis, or treatment of disease.

Leadership

ALEXANDER CHIU, MD, MBA
CHAIR
Chief Executive Officer
Ross Medical Corporation
Saddle River, NJ

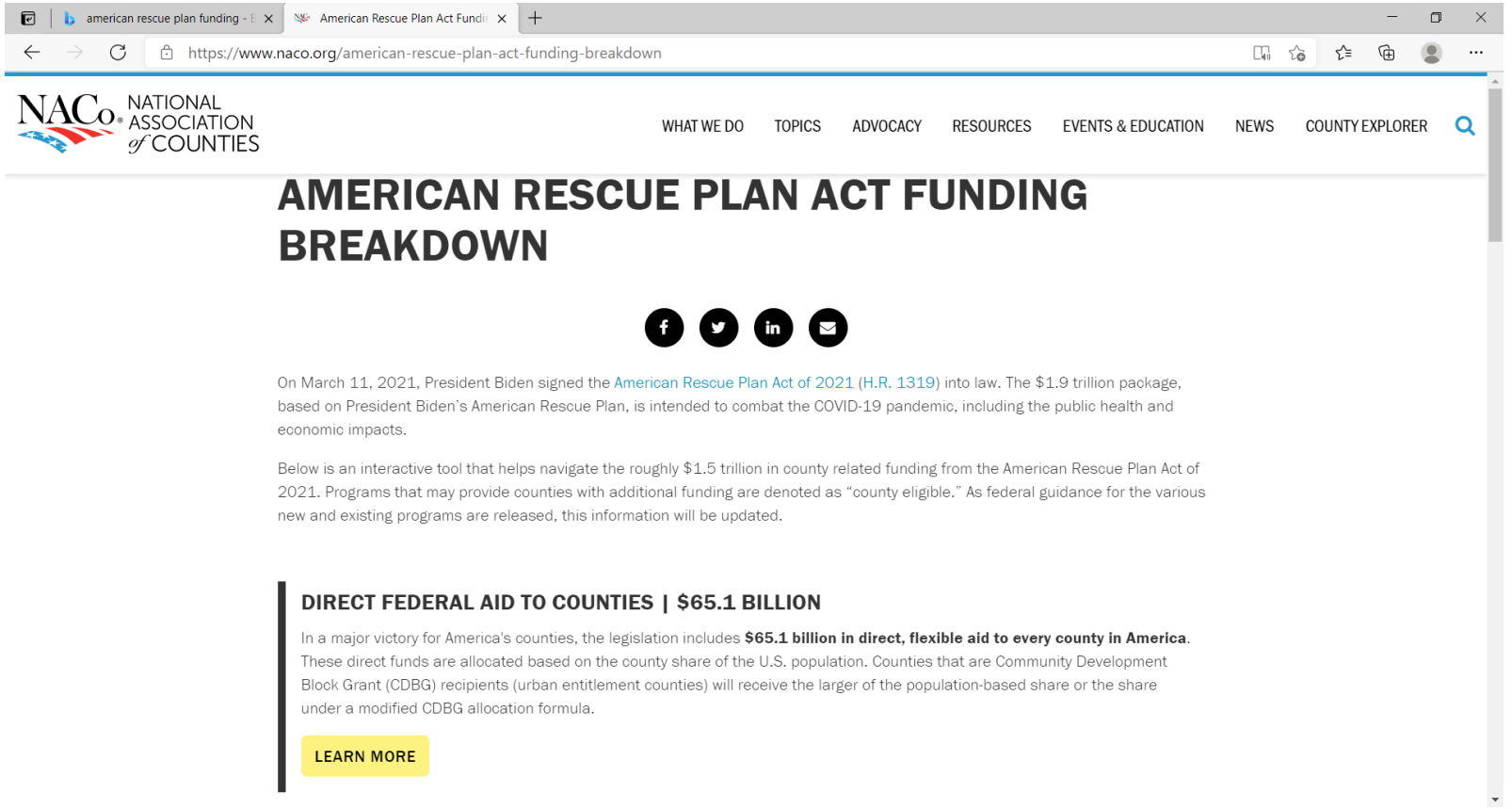
JONATHON SAVAGE
VICE CHAIR
Chief Executive Office, Care on Location
Denver, CO

DAVID MAUGHAN
IMMEDIATE PAST CHAIR
Telemedicine Project Manager
University of Utah – Hospitals and Clinics
Salt Lake City, UT

JANET MAJOR
IMMEDIATE PAST CO-CHAIR
Associate Director Facilities
Arizona Telemedicine Program
Tucson, AZ

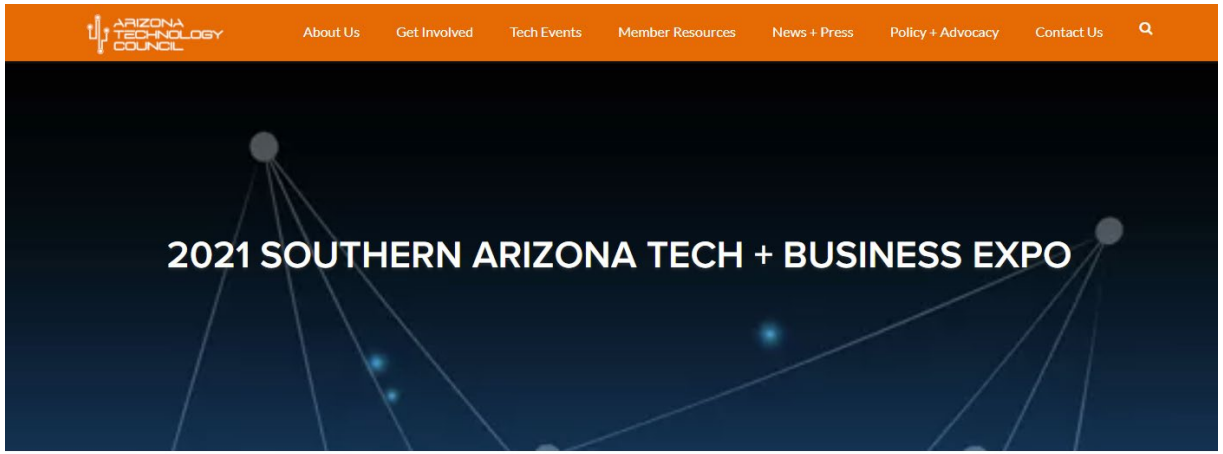
PRAMOD GAUR, PHD
IMMEDIATE PAST CO-CHAIR
Adjunct Professor
Pace University
Katonah, NY

- https://www.naco.org/american-rescue-plan-act-funding-breakdown



HCW https://hcwhosted.org

https://www.aztechcouncil.org/



April 8, 2021

CELEBRATE. LEARN. NETWORK!

The Arizona Technology Council (AZTC) and the Arizona Commerce Authority (ACA) proudly present the **Ninth Annual Southern Arizona Tech + Business Expo** on Wednesday, **October 6, 2021** at the Tucson Convention Center.

National Distance Learning Week
November 8 – 12, 2021

IFWE: International Forum for Women in eLearning
November 30 – December 3, 2021 NOLA
https://usdla.org/events/2021-ifwe/

Ruby

Friends

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

Thank You, Merci, Gracias y CIAO!

jmajor@telemedicine.arizona.edu

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TELEHEALTH RESOURCE CENTER TRC

T-HEALTH INSTITUTE

Kristine Erps Stewart

Associate Director, Administration
Arizona Telemedicine Program
Program Administrator, SWTRC
kerps@telemedicine.arizona.edu
www.telemedicine.arizona.edu
520-626-2493 1-877-535-6166

Connect with the Arizona Telemedicine Program
Twitter @UA_ATP | Facebook | LinkedIn

© 2021 UA Board of Regents

Advancing Diversity, Equity, and Inclusion in Healthcare Leadership Webinar

November 16, 2021, 12:00 PM

Registration

Webinar Learning Objectives: Identify the federal laws and regulations that support diversity, equity, and inclusion in the workplace; Describe disparities in telehealth accessibility and apply an array of examples from across the US to address those barriers; Articulate leadership strategies to overcome biases and successfully incorporate DEI in healthcare practices through the creation of DEI Councils and use of data to improve health equity.

Youth and Educators Succeeding Student Empowerment Workshops
Next Webinar Intro to Meaningful Student Involvement
Tues, Nov 16, 2021, 3:30pm-4pm PST
Are you ready to become a change-maker? Learn how to apply concepts like service learning, Meaningful Student Involvement, personal engagement, and democracy-building to engage students and transform your school or community.

$10 billion Coronavirus Capital Projects Fund

The U.S. Department of Treasury recently released guidelines governing the $10 billion Coronavirus Capital Projects Fund and, in addition to a myriad of facets that make the federal broadband program unique, the guidelines direct applicants to incorporate plans to address affordability into their project proposals in new ways and requires eligible projects to deliver faster Internet connection speeds than the federal government has required in the past. **The Treasury's guidance directs applicants to incorporate plans in their project proposals to address long-overlooked barriers to broadband adoption, including affordability and digital skills, and gives state and local governments increased flexibility to decide how to spend the relief funds.** **See More info**

Applications for the Connecting Minority Communities (CMC) Pilot Program are due December 1, 2021

NTIA's Connecting Minority Communities Pilot Program is a $268 million grant program to build the broadband and digital technology capacities of our nation's Historically Black Colleges and Universities (HBCUs), Tribal Colleges and Universities (TCUs), and Minority-Serving Institutions (MSIs), and to support broadband access, adoption, and digital skills within those institutions and in their surrounding anchor communities. **More Info**

- **USDA Distance Learning and Telemedicine Grants**
- USDA also announced a $50 million investment in 105 rural distance learning and telemedicine (PDF, 224 KB) projects in 37 states and Puerto Rico. These awards are being funded through USDA's Distance Learning and Telemedicine (DLT) program. This program helps fund distance learning and telemedicine services in rural areas to increase access to education, training and health care resources that are otherwise limited or unavailable.

USDA ReConnect Program - $1.15 Billion Available to Help People Living in Rural Communities Access High-Speed Internet

On November 24 USDA will begin accepting applications for up to $1.15 billion in loans and grants to expand the availability of broadband in rural areas. USDA is making the funding available through the **ReConnect Program.** The Department plans to make available up to $200 million in ReConnect Program loans, up to $250 million in loan/grant combinations, up to $350 million in grants with a 25 percent matching requirement, and up to $350 million in grants with no matching requirement for projects in tribal and socially vulnerable communities. To learn more about ReConnect Program eligibility, technical assistance and recent announcements, visit www.usda.gov/reconnect