

# COVID-19 Challenge

The Impact & How Telehealth Is Helping

# Introduction

## **Kevin Stephan, MD, FACP**

Director of Strategy and Planning  
Nod Specialists (*formerly eInfectionMD*)

Board-Certified Infection Specialist  
Ranked Top 10% ID physician by peers

Lt. Colonel, Air Force (ret.)

Active with patient care, leadership, education, and humanitarian efforts



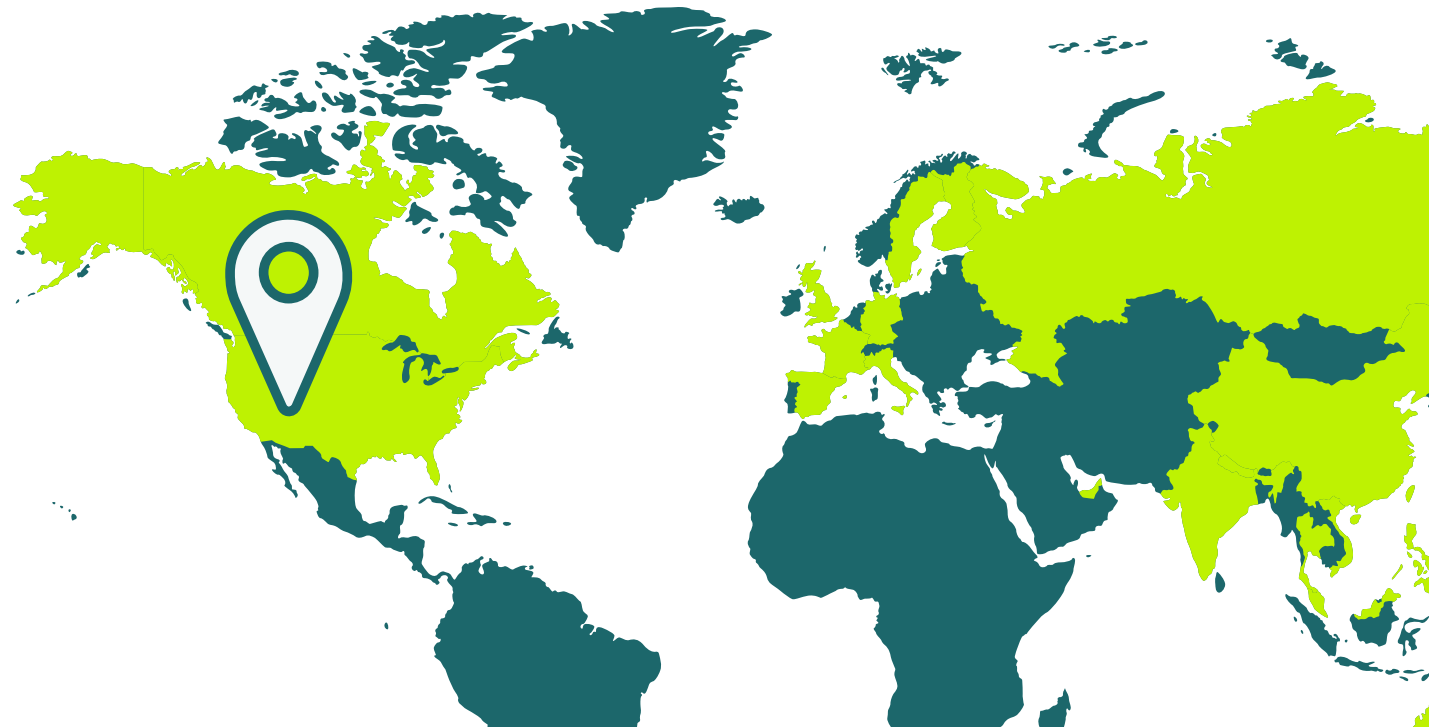
# Background

- First reported as pneumonia of unknown etiology in Wuhan China
- Chinese scientists identify strain as coronavirus and shared genetic sequence with world
- Rapid development of tests results from shared data

# Initial Spread

Action based on data from previous coronaviruses.

Asymptomatic infection  
& spread felt unlikely



# Latest Knowledge

**200,000+**  
**Known Cases**

As of 3/18/2020

Asymptomatic Spread  
Is Common

More Cases out of  
China than in China

Community Spread  
(not imported by travelers)

# Challenges

No Vaccine

No Medication

Shortage of Test Kits

## **Leadership Challenges:**

- Delayed response & protection precautions
- Conflicting Messaging

# Concerning Figures

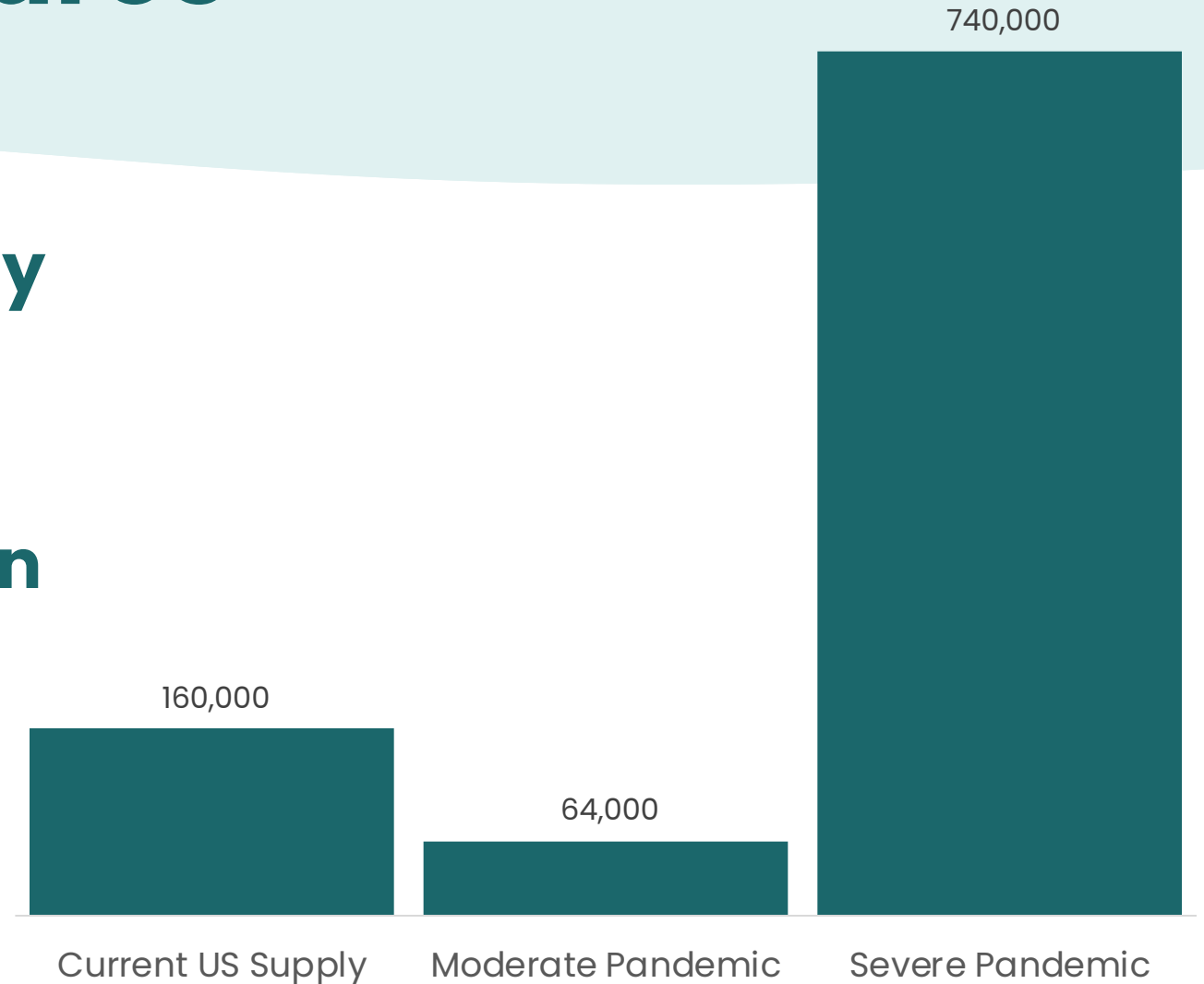
## Current Ventilator Supply

United States 160,000

## Past Pandemic Utilization

1957 Influenza 64,000

1918 Spanish Flu 740,000



# Concerning Figures

## Compared to the US...

China has 53% more hospital beds per 1000 people yet ran out of beds during COVID-19 spread

**USA**  2.8 Beds / 1,000 People

**China**  4.3 Beds / 1,000 People



# Problems with Traditional Care

- Call to schedule
- Drive to appointment
- Expose waiting room & staff
- Elderly is at risk
- Limited specialist knowledge

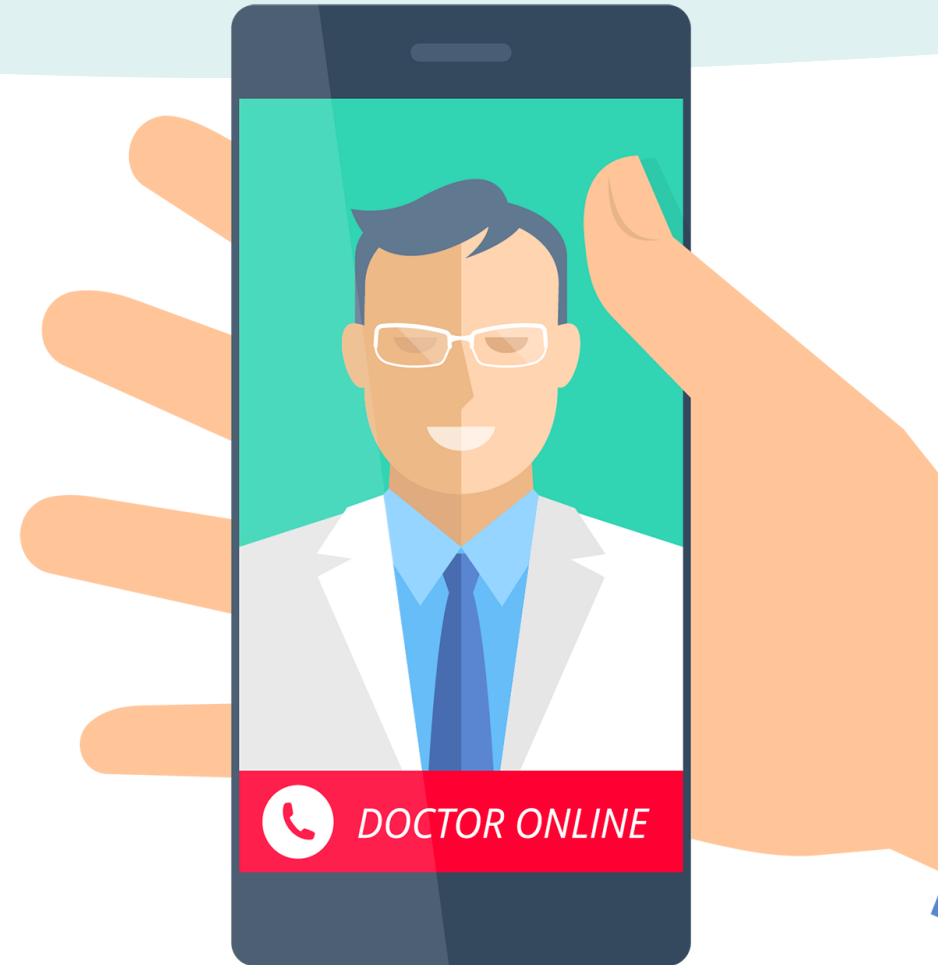


# **Telehealth to the Rescue**

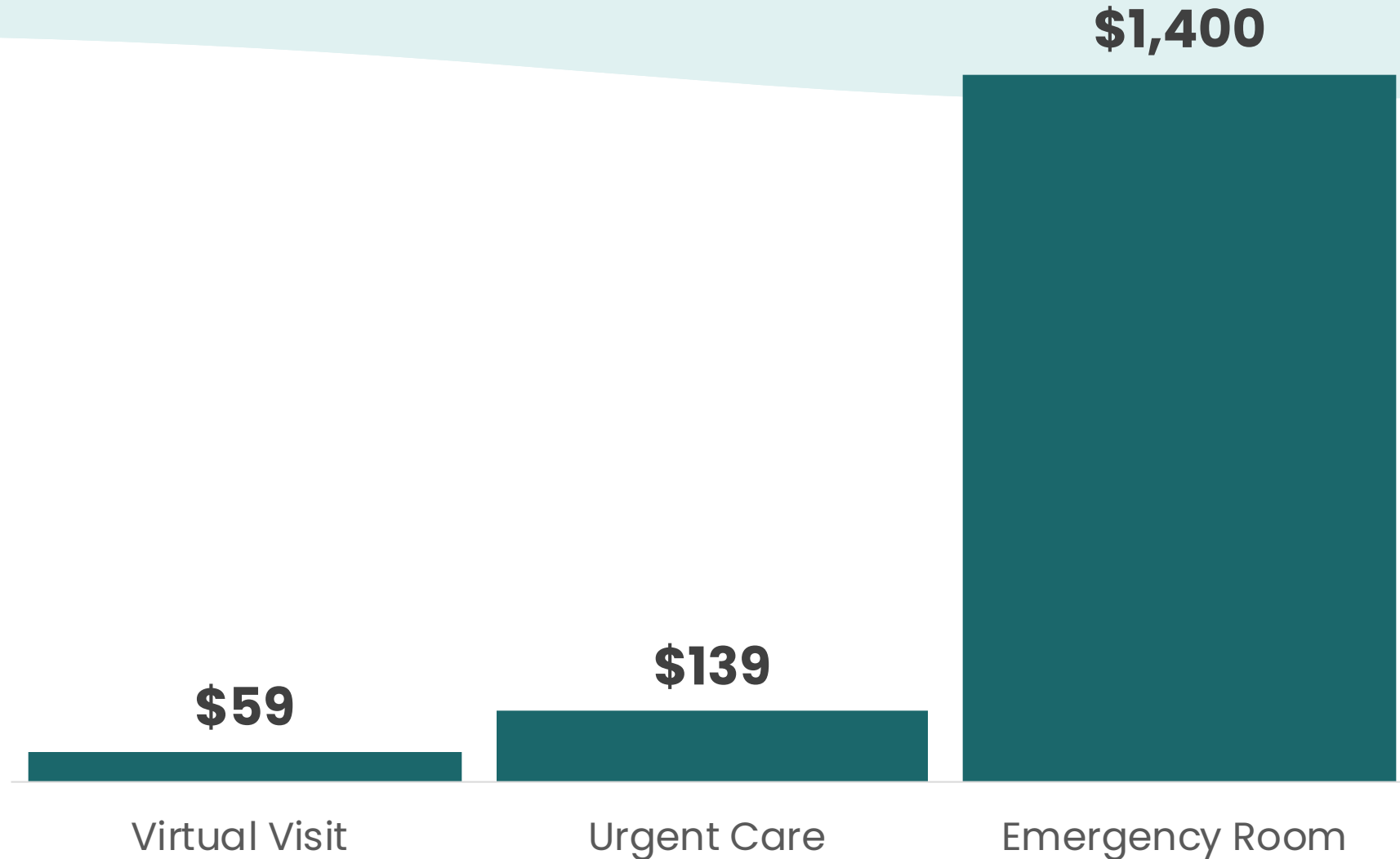
Cue the Super Hero Theme Song!

# Benefits of Telehealth

- Real Time or Scheduled
- No need to travel
- Comfort from home
- Access in remote areas
- Avoids exposure from other patients



# Telehealth is Cost Effective



# Quality is High

Patient studies show that virtual care is equal to or better than in-person care



# How We Are Helping

## **Giving Fast Access to Infectious Disease Specialists**

- Improved access for appointments
- Rapid, accurate diagnosis (eg, COVID-19 vs influenza vs URI vs allergies)
- Evidence-based suggestions

# Remote Triage

With COVID-19, limiting exposure is key. Virtual care allows us to direct patients to facilities only when needed. This keeps urgent cares and ERs from being overrun.



# Telehealth Challenges

- Reluctance toward technology
- Lack of access to high-speed internet
- In-home testing is limited
- Physical exams are limited
- Payors and regulators are rapidly changing



# COVID-19 Needs

- Access to testing kits
- Home testing
- Adoption of Infection Control best practices
- Effective vaccine for herd immunity
- Effective antiviral medication



# Accurate, Consistent Information

## What is hysteria and what is fact?

As a community, we need consistent messaging to combat mis-information in social media, hysterical talking heads, and group think.

# COVID-19 Screening

If you are being overrun, we have a screening service at:

**NodMD.com/quickscreen**

# Remember

**Flu, SARS, MERS, Ebola...**

We have been here before,  
We will all get through this together.

# How to Contact

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