

ARIZONA
TELEMEDICINE
PROGRAM

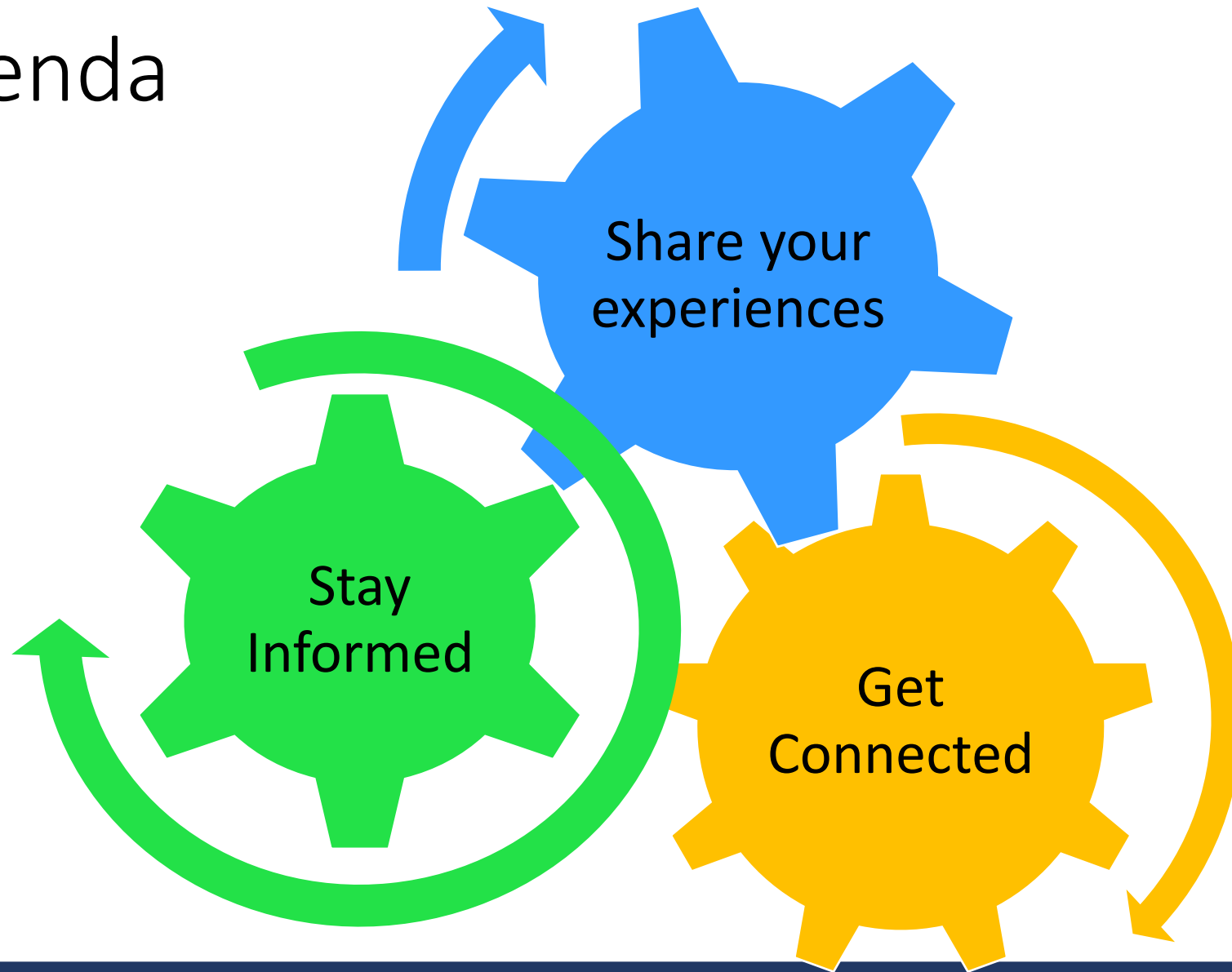


Resources for Telehealth: Building Connections and Relationships

Janet Major, FATA

Associate Director, Innovation and Digital Health
ATP & SWTRC

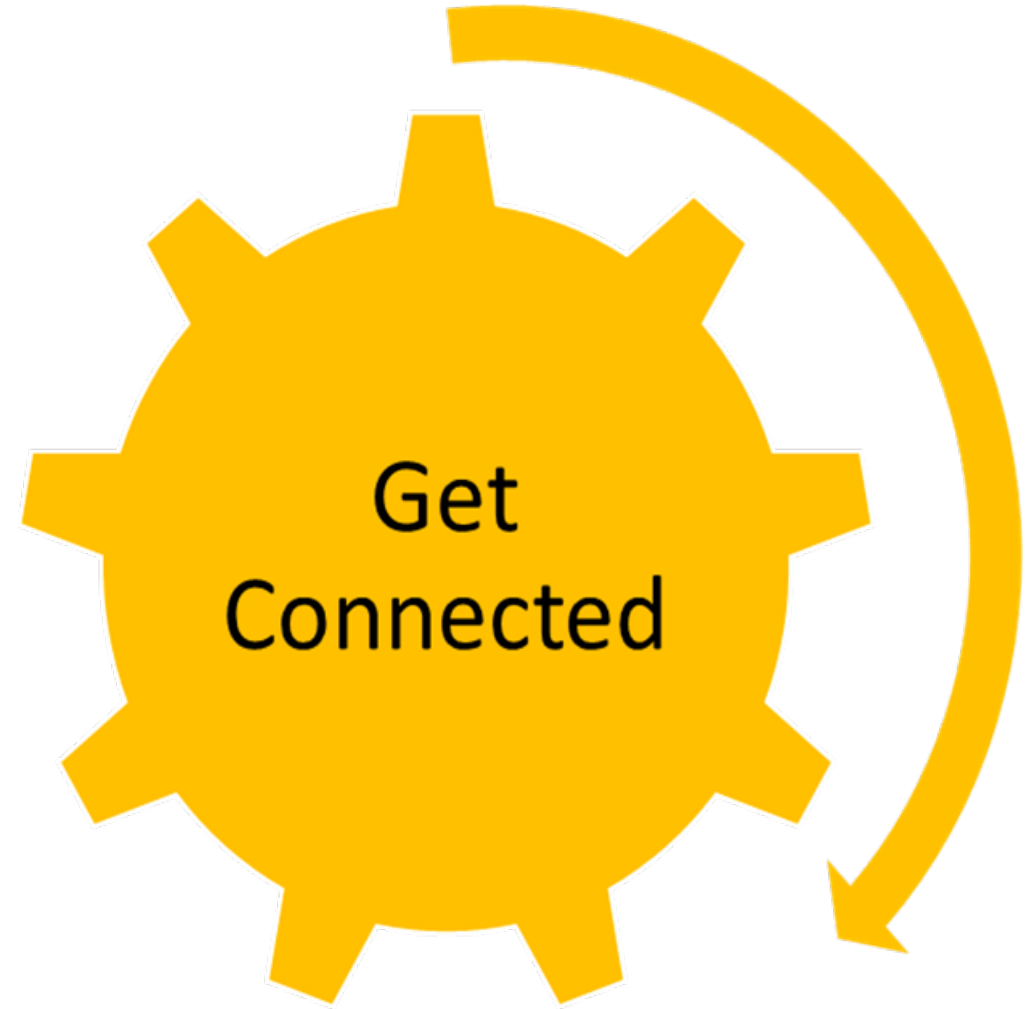
Agenda



Get Connected

Network

- Alliances
- Councils
- Associations





Alliances

Southern Arizona Telehealth Alliance (SATA)



Northern Arizona Telehealth Alliance



The Northern Arizona Telehealth Alliance (NATA) is facilitated by Arizona Telemedicine Program (ATP) staff. NATA is a Flagstaff-based healthcare organizations that want to share telehealth experiences and information, look for opportunities to help each other and the ATP advance telehealth and avoid duplication.

Since then, NATA has grown to 40 organizational members. NATA is open to any organization serving northern Arizona working on starting a telehealth program for its patients.

For more information or to request to join, contact Janet Major, Director for Education and Facilities, jmajor@telemedicine.arizona.edu

HOME ABOUT EVENTS RESOURCES NEWS JOIN NOW MEMBERS CONTACT Log In

New Mexico Telehealth Alliance

TELEHEALTH RESOURCES | COMMUNITY | PROGRAM SUPPORT

NMTHA

Connecting New Mexican's to Better Health. The New Mexico Telehealth Alliance (NMTHA) is a tax-exempt 501(c)(3) non-profit corporation dedicated to promoting telehealth solutions that deliver quality healthcare throughout the state. The NMTHA is a network of members representing a broad spectrum of public and private healthcare organizations. The NMTHA provides program support enabling members to effectively share resources. Board members and officers are all volunteers.

Vision: Through the efforts of the NMTHA's work on policy, quality, and equitable access to telehealth services, New Mexicans will be able to get the care they need when they need it.

SATA) is an autonomous group facilitated by SEAHEC staff, with assistance from the ATP. It was established in 2019 to offer southern Arizona healthcare organizations telehealth experiences and help each other and the ATP advance telehealth programs similar to the Northern Arizona Telehealth Alliance.

SATA is open to any organization serving southern Arizona with a telehealth program for its patients.

For more information, contact Janet Major, ATP Associate Director for Education and Facilities, jmajor@telemedicine.arizona.edu



WEngland



Kristine Erps



Mei Kwong



Jonathan Neufeld



Janine Gracy



Ray Dizon



Kathy Chorba



Zoi P Hills



Doris Barta



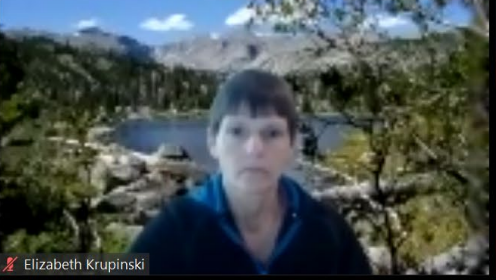
Danielle Louder



Heather Dimeris



Deb LaMarche



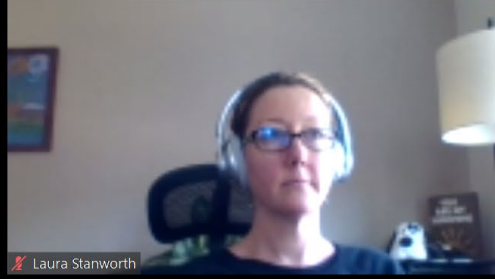
Elizabeth Krupinski



Northeast Telehealth Resource Center



Ariel Santos



Laura Stanworth



Kathy Wilberly



Deborah Peters



Matt



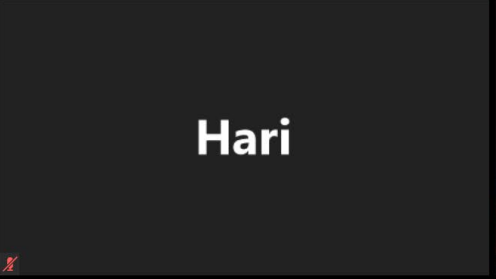
Ronald Weinstein



Christina Higa



Wendy Ross



Hari



Rebecca Picasso



Mary E DeVany



Arizona Telemedicine Council



- A.T. Still University, Arizona School of Dentistry & Oral Health
- A.T. Still University - School of Osteopathic Medicine
- ALZPath
- Arizona Complete Health Care Plan
- Arizona Department of Services
- Arizona State Senate
- Arizona State University
- Arizona Telemedicine
- Arizona Western College
- Southwest Telehealth
- Az Rural Health Association
- Banner Health
- Benson Hospital
- BJG Consulting
- Bullhead City Clinic Corp
- Centers for Medicare & Medicaid Services
- Copa Health
- Coppersmith Brockelman

Quarterly Meeting

Members include:

- ❖ Governmental
- ❖ Agency
- ❖ Education
- ❖ Corporate
- ❖ Public

Meeting are open to the public

Meet, network and learn about what is going on in the state

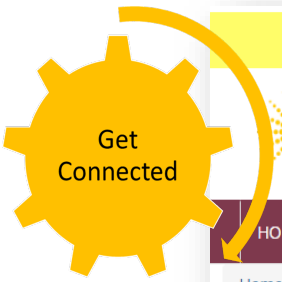
- El Rio CHC
- Midwestern University Arizona College of Osteopathic Medicine
- Northern Arizona University
- Noble Health Associates
- nodMD
- North Country HealthCare
- Northern Arizona Healthcare
- Pascua Yaqui9 Tribe

- Pima County Health
- University of Colorado Anschutz medical Campus
- Vizient
- World Nehemiah Project
- Wyoming Telehealth Network



Arizona Telemedicine Council

- A.T. Still University, Arizona School of Dentistry & Oral Health
- A.T. Still University - School of Osteopathic Medicine
- ALZPath
- Arizona Complete Health Complete Care Plan
- Arizona Department of Health Services
- Arizona State Senate
- Arizona State University
- Arizona Telemedicine Program
- Arizona Western College
- Southwest Telehealth Resource Center
- Az Rural Health Association
- Banner Health
- Benson Hospital
- BJG Consulting
- Bullhead City Clinic Corp
- Centers for Medicare & Medicaid Services
- Copa Health
- Coppersmith Brockelman
- El Rio CHC
- Emory University, ATP, SWTRC
- GlobalMed
- Health Choice AZ
- Health Choice/Blue Cross Blue Shield of Arizona
- HonorHealth
- Hope bridge LLC
- Hospital UPR
- Independent
- Industrial Commission of Arizona
- International Research Center
- Keeling Law Offices. PC
- Mariposa Community Health Center
- Mayo Clinic Arizona
- Midwestern University Arizona College of Osteopathic Medicine
- Northern Arizona University
- Noble Health Associates
- nodMD
- North Country HealthCare
- Northern Arizona Healthcare
- Pascua Yaqui9 Tribe
- Pima County Health Department
- Regional Center for Border Health, Inc.
- Shriners Hospitals for Children
- Southwest Health Equity Research Collaborative
- Summit Healthcare Regional Medical Center
- T-MedRobotics
- Tohono O’odham Nation Healthcare
- UC Davis Health
- United Healthcare Community Plan
- University of Arizona
- UA College of Medicine-Tucson
- University of Colorado Anschutz medical Campus
- Vizient
- World Nehemiah Project
- Wyoming Telehealth Network



Learn more about coronavirus (COVID-19)



ENHANCED BY Google



Advanced search

- HOME
- AHCCCS INFO
- MEMBERS/APPLICANTS
- PLANS/PROVIDERS
- AMERICAN INDIANS
- RESOURCES
- FRAUD PREVENTION
- CRISIS?

Home / AHCCCS Info / This Page

- ▼ About Us
- ▼ Initiatives
- Public Notices
- Program Planning
- ▼ Healthcare Advocacy
- Committees & Workgroups
- Transparency

Telehealth Advisory Committee

Subscribe to Receive Committee Updates

The Telehealth Advisory C...
identifying best practices l

Purpose

- Requires the Advisory Committee to review national and other standards for telehealth best practices and relevant peer-reviewed literature.
- Allows the Advisory Committee to conduct public meetings at which testimony may be taken regarding the efficacy of various communications media and the types of services and populations for which telehealth is appropriate.
- Requires the Advisory Committee to adopt telehealth best practices guidelines and recommendations regarding the health care services that may be appropriately provided through an audio-only telehealth format and make updates, when applicable.
- Requires the Advisory Committee, before making its recommendations, to:
 - Analyze medical literature and national practice guidelines;
 - Consider the comparative effectiveness, safety and benefit to the patient of performing a service through an audio-only telehealth format instead of in person or through an audio-visual format; and
 - Consider the appropriate frequency and duration of audio-only telehealth encounters.
- Allows the Advisory Committee to authorize subcommittees to address select issues or services and report to the Advisory Committee as directed.
- Requires the Advisory Committee to submit a report to the Governor, the President of the Senate and the Speaker of the House of Representatives by:
 - December 1, 2021, with recommendations regarding the specific health care services that are appropriate to provide through an audio-only telehealth format as a substitute for an in-person or audio-visual telehealth encounter; and
 - June 30, 2022, with recommendations regarding telehealth best practice guidelines for health care providers.
- Requires AHCCCS to staff the Advisory Committee and provide meeting space.
- Requires, from October 1, 2021 until January 1, 2026, each health care provider regulatory board or agency to submit to the Advisory Committee a report identifying the number and type of out-of-state health care providers who have applied for interstate telehealth registration and the number and type of out-of-state health care providers who registration has been

- HB2454
- Open meetings
- Subcommittees
 - Audio Only Physical Health
 - Audio Only Behavioral Health
 - Best Practices
 - Coding



<https://www.azahcccs.gov/AHCCCS/CommitteesAndWorkgroups/telehealthadvisorycommittee.html>





Office of the Director
Telehealth Advisory Committee

**Telehealth Advisory Committee
Telehealth Best Practice Guidelines
for Health Care Providers**

A handwritten signature in black ink that reads "Christina Corieri".

Christina Corieri, Telehealth Advisory Committee Co-Chair

A handwritten signature in black ink that reads "S. Salek".

Sara Salek, M.D., Telehealth Advisory Committee Co-Chair

[TAC BestPracticesRecommendations2022.pdf \(azahcccs.gov\)](#)

June 2022



Associations



- HOME
- ABOUT US
- AWARDS
- EVENTS AND EDUCATION
- NEWS
- JOIN US



<https://www.azrhassociation.org/>

<https://www.americantelemed.org/>



- About Us
- Policy & Advocacy
- Events
- Member Resources

Will's Blog

Improving the Health of Arizona's Communities

LEARN MORE

<https://azpha.org/>



Special Interest Groups

- Async Telehealth
- Decentralized Clinical Trails
- Digital Transformation
- Government Relations
- Healthy Aging
- Home Telehealth
- Home Testing
- Interdisciplinary Clinicians
- International
- Interstate
- Ocular
- Pediatric
- Remote Patient Monitoring
- Teledermatology
- Telehealth Technology
- TeleICU & Acute Care
- Telemental Health
- TeleRehabilitation

The screenshot shows the ATA website with a navigation menu (Membership, News, Policy, Events, Co) and a main heading "Telehealth. Is. Health." followed by the text "ATA is working to transform health and care through enhanced, efficient delivery." Below this are three event cards, each with the ATA logo and the text "Events & Webinars".

- Card 1:** Telemental Health Special Interest Group - Feb 2, 1p ET. Includes a link "Join the SIG to participate →".
- Card 2:** Risks and Rewards of Virtual Services - Feb 23. Includes a link "Register here →".
- Card 3:** TeleDermatology Special Interest Group - Feb 2, 11. Includes a link "Join the SIG to participate →".



ata2024

Annual Conference & Expo

May 5-7, 2024 | Phoenix, AZ

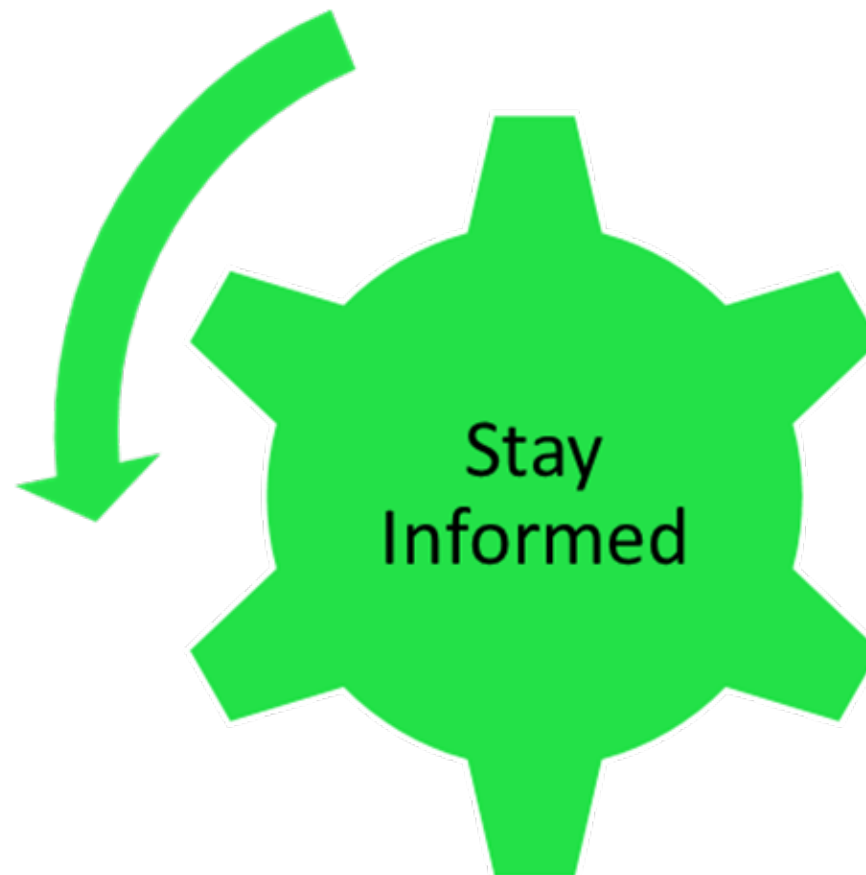
Please plan to join us May 5-7, 2024, in Phoenix, AZ, for ATA2024.

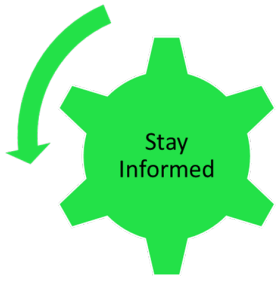
For updates throughout the year, visit:

www.gotelehealth.org

Stay Informed

- Newsletters
- Trainings
- Webinars





UPCOMING EVENTS

January 27, 2022 1:00pm MST
Medicaid School Based Claiming: How the AHCCCS "Open Care" Model Can Serve Rural Arizona
[Click here to find out more and to register](#)

February 1, 2022, 11:30am MST
2022 Arizona Rural & Public Health Policy Forum
[Click here to find out more and to register](#)

February 2 - 3, 2022
Building Tomorrow's Virtual Healthcare with Today's Technology
[Click here to find out more and to register](#)

February 6-9, 2022
American Hospital Association's 2022 Rural Health Care Leadership Conference
[Click here to find out more and to register](#)

February 7, 2022 9am - 2pm MST
Developing a Telemedicine Program
[Click here to find out more and to register](#)

February 8, 2022 10am MST
Meet the Grant Writing Experts & Write a Successful Grant Series
[Click here to find out more and to register](#)

February 22, 2022 1:00pm MST
Sharing is (Critical) Caring
[Click here to find out more and to register](#)

February 22, 2022 5:30pm MST
Occupational and Physical Therapy Webinar Series Session 1: Building Relationships and Rapport with Telehealth
[Click here to find out more and to register](#)

Miss one of our webinars? Our past webinars are available at <https://telemedicine.arizona.edu/webinars/previous>

FIND MORE EVENTS AT TELEMEDICINE.ARIZONA.EDU



ATP Facebook



ATP Twitter



SWTRC Twitter



ATP LinkedIn



ATP Site



SWTRC Site





Monthly “Telehealth In the News”

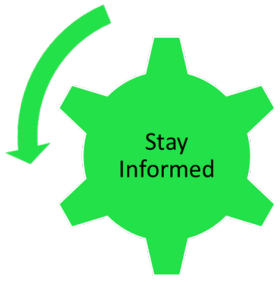


Telemedicine In the News

Welcome to the Arizona Telemedicine Program's first
'Telemedicine In the News' update.

Each month we will be compiling interesting Telemedicine stories from around
Arizona and Nationally making it easier for you to see what is going on. Keep an eye
out in your inbox for our monthly recap!

15-20
Articles



Sign up for our Newsletters and Blogs from the homepage of our websites or by completing today's evaluation

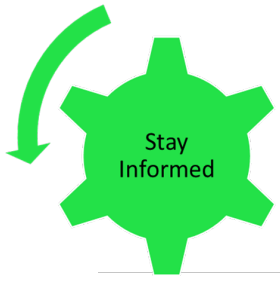
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Get SWTRC Updates

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Rural Health Information Hub

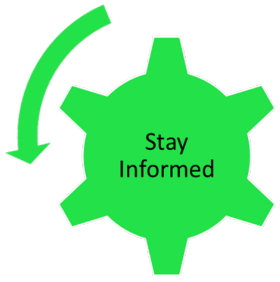
The screenshot shows the RHIhub website with the following elements:

- Header:** RHIhub Rural Health Information Hub logo, navigation links (Updates & Alerts, About RHIhub, Contact Us), and social media icons (Facebook, LinkedIn, Twitter, YouTube).
- Search:** A search bar with a 'Search' button.
- Navigation Menu:** Online Library, Topics & States, Rural Data Visualizations, Case Studies & Conversations, Tools for Success.
- Hero Section:** "Your First Stop for Rural Health Information" with a map of the United States.
- Get Rural Updates & Alerts:** Sign-up for a weekly newsletter with an email input field and a 'Subscribe' button. Also mentions daily and weekly custom alerts.
- Find Rural Data:** Links to Rural Data Explorer and Chart Gallery. Includes a map of the US.
- Coronavirus Disease 2019 (COVID-19):** Key federal and state resources to address COVID-19.
- Exploring Rural Health Podcast:** Check out insights on educating the rural nursing workforce with Jan Probst.
- The RURAL MONITOR:** A New Era of Health Literacy? Expanded Definitions, Digital Influences, and Rural Inequities.
- Funding Opportunities:** Discover the latest funding and opportunities to support rural health.
- Am I Rural?:** Use the Am I Rural? Tool to find out if a location is considered rural based on various definitions.

Customize Updates

- By State
- By Topics (100+)
- By Type
- Frequency

<https://www.ruralhealthinfo.org/>



Webinars

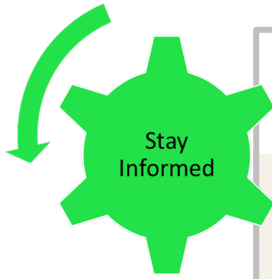
- 10 Webinars Q1
- 2447 Registrations
- Almost 60% join live
- 3 Webinars offered CME
- 2 DEI SPARK Lectures



AzCHOW
Arizona Community Health Workers Association



Essentia Health



2023 Arizona Center for Rural Health Spring Webinar Series

A webinar series focused on providing technical assistance to rural stakeholders to disseminate research findings, policy updates, best-practices and other rural health issues to statewide rural partners and stakeholders throughout the state.

Sara Edmund, DNP, RN, FNP-C, PMHNP-BC

A Novel Approach to the Behavioral Health Workforce Expansion Grant

May 18, 2023

12:00 - 1:00 pm



- ▶ Increase the supply and distribution of behavioral health professionals, therefore increasing rural access to behavioral health services
- ▶ Expand behavioral health training to include interprofessional, team-based care.
- ▶ Increase the number and diversity of practicing behavioral health professionals in rural, underserved, and border communities.



Throughout her academic, research, and clinical endeavors, **Dr. Sara Edmund** demonstrates strong commitment to student learning, clinical knowledge growth, and to patients in psychiatric crisis. Her nursing career began by obtaining a Bachelor of Science in nursing from University of North Dakota, where she focused on issues in women's health. After years of nursing, Dr. Edmund developed her leadership skills in a corporate capacity by delivering training to professional adult learners nationwide for many years. After completing her doctorate with a focus on family practice and psychiatric nurse practitioner, Dr. Edmund practiced in a variety of settings, most recently, in psychiatric crisis care involving court ordered treatment. Dr. Edmund's research interests include emergency care of mentally ill patients, crisis care of dual diagnosis patients, and rhabdomyolysis identification within the dual diagnosis patient. As the Psychiatric Mental Health (PMHNP) Clinical Assistant Professor at the University of Arizona, she is an integral part of a team of expert educators and clinicians to prepare competent, highly dedicated PMHNPs who are prepared for the care for a variety of patients within the behavioral health system.

For more information contact Mariah Erhart: merhart@arizona.edu • 520.626.2254

To register: <https://telemedicine.arizona.edu>

This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527). Arizona State Office of Rural Health is funded granted through a grant from US Department of Health and Human Services. Grant number H95RH00102-25-00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, DHHS or the U.S. Government.



ARIZONA TELEMEDICINE PROGRAM WEBINAR SERIES

The practice and delivery of healthcare is changing with an emphasis on improving quality, safety, efficiency, & access to care. Telemedicine can help you achieve these goals! The Arizona Telemedicine Program and Southwest Telehealth Resource Center invite you to a free one-hour CME webinar on the implementation and practice of telemedicine.

CME provided by The University of Arizona College of Medicine - Tucson

INCLUSIVE PRACTICES: CHILDREN WITH DISABILITIES

WEDNESDAY, MAY 10, 2023

12:00 pm Arizona Time

12:00 pm PDT ~ 1:00 pm MDT ~ 1:00 pm CDT ~ 2:00 PM EDT

The Americans with Disabilities Act (ADA) identifies the need for accommodations for children with disabilities to ensure access to community services programs. This didactic knowledge-based training will discuss creating an appropriate environment for all individuals. In addition, participants will learn about behavioral principles used to decrease the likelihood of the occurrence of challenging behavior.

PRESENTER



Megan Mann, M.Ed., BCBA
Senior Clinical Consultant
Southwest Autism Research and Resource Center (SARRC).

Megan Mann is a Senior Clinical Consultant at the Southwest Autism Research and Resource Center (SARRC). Megan is a Board Certified and Licensed Behavior Analyst. Her clinical experience focuses on inclusion, dissemination of applied behavior analysis, and caregiver training for parents of children with autism spectrum disorders (ASD).

OUTCOME OBJECTIVES

- Describe inclusion in context of pediatric disabilities.
- List three strategies for creating an inclusive environment.
- Identify replacement behavior for challenging behavior.

REGISTRATION

www.telemedicine.arizona.edu

CONTINUING MEDICAL EDUCATION

Accreditation Statement

The University of Arizona College of Medicine - Tucson is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Arizona College of Medicine - Tucson designates this live activity for a maximum of 1.0 *AMA PRA Category 1 Credit(s)*.

Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Disclosure Statement

All Faculty, CME Planning Committee Members, and the CME Office Reviewers have disclosed that they do not have any relevant financial relationships with ineligible companies that could constitute a conflict of interest concerning this CME activity.

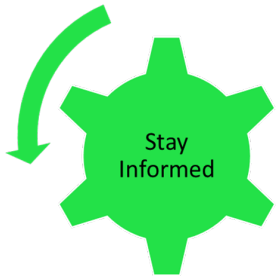
For more information, contact Melanie Esher, MAdm, at mesher@telemedicine.arizona.edu

This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527).



<https://telemedicine.arizona.edu/upcoming-events>





Webinars

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Home » Distance Education » Previous Webinars and Workshops

Previous Webinars and Workshops

Search Webinar Title
Contains any word ▾

Presenter(s) Items per page 40 ▾

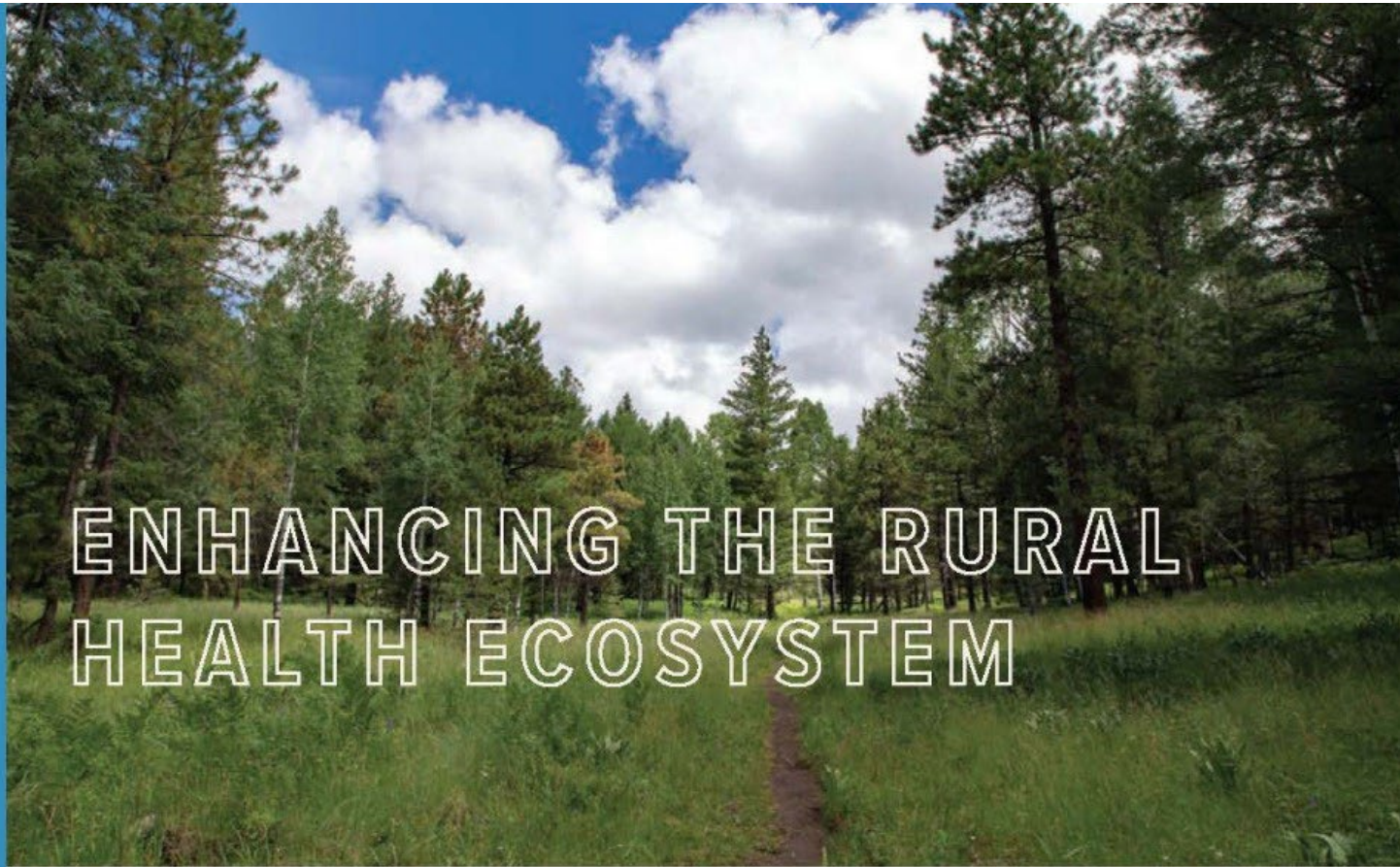
2022

By Year
2022
2021
2020
2019
2018
2017

- Recorded & Archived
- Searchable
- Slide Decks Available

49th Annual Arizona Rural Health Conference

June 6 & 7, 2023



ENHANCING THE RURAL HEALTH ECOSYSTEM

High Country Conference Center, Flagstaff, AZ



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH

Center for Rural Health

Share your experiences

- Write a blog
- Present on a webinar
- Twitter/Facebook





Guest Author Information



57 blog published
34 ATP
23 SWTRC
19 authors
6,432 subscribers

Writing for the Arizona Telemedicine Program Blog

We're always looking for guest authors to share their experiences and perspectives related to **telemedicine** and **telehealth**.

Who Can Contribute

We welcome guest posts from healthcare executives and professionals, community members, patients, faculty, students and anyone else who has a telemedicine story to share.

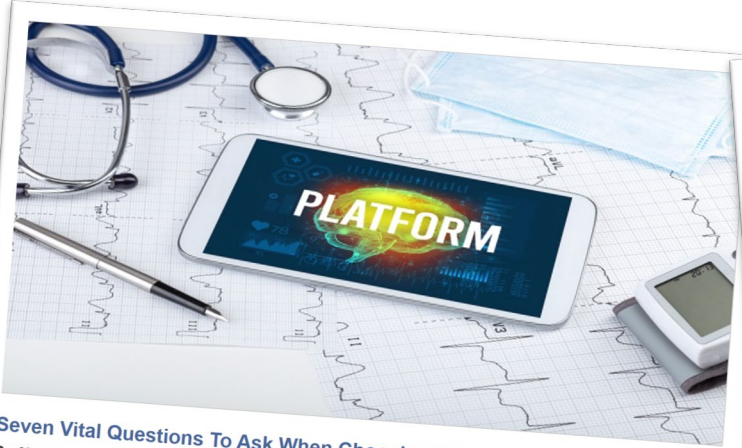


300th

Covid-19's Telemedicine Sea Change: A Surge or a Tsunami? Imagining the Future

By Camryn Payne, Elizabeth A. Krupinski PhD, Ronald S. Weinstein MD on Jan 14, 2021

A storm surge and a tsunami are vastly different entities. A storm surge is an oceanic phenomenon resulting from the piling up of surface water from the sustained pressure of wind in a storm. Damage.



Seven Vital Questions To Ask When Choosing A Virtual Care Platform

By Nathan Bradshaw on Sep 24, 2020

Seeking a virtual care platform? Here are seven critical questions to ask your vendor before you make your choice.

Telemedicine has inevitably reached its pinnacle during the recent public health emergency. Virtual care has evolved as the new norm in the healthcare industry. However, it is subject to technological barriers and limitations, which must necessarily be addressed to deliver quality care.



Telehealth Does Not Equal Video Visit!

By Jan Ground, PT, MBA on Jan 20, 2021

I spend many hours every week in meetings regarding telehealth. I lead one on proving the value of telehealth. I participate in others focused on mental health, pediatrics, ocular care, the business of telehealth, the associated technology, etc. etc. etc. Over time I've realized that in most cases the focus is on the technology, not the patient.

BLOGS



5 Tips for Preparing Your Child for a Telemedicine Visit

By Rhonda Martinez on Sep 16, 2020

The coronavirus pandemic has changed our lives in many ways. Adapting to the "new normal" can be challenging.



A Rural Perspective on COVID-19: Yavapai County, Arizona

By Nandini Sodhi on Jul 30, 2020

The COVID-19 pandemic has completely transformed our world in a matter of a few months. Issues that have prevailed for years like healthcare access disparity, have become exacerbated even though agencies have put forth their best efforts to mitigate the effects.



Telemedicine Helps Hard-hit Navajo Nation Hospital Deal with the Pandemic

By Nancy Rowe on Jul 01, 2020

In May, the Navajo Nation surpassed New York and New Jersey for the highest per-capita infection rate of COVID-19 in the US. In an area where 30 to 40 percent of residents don't have running water and families live together in multigenerational homes, containing the spread has been difficult. In addition, residents seek care at home and see a healthcare provider using telemedicine, so many of us have

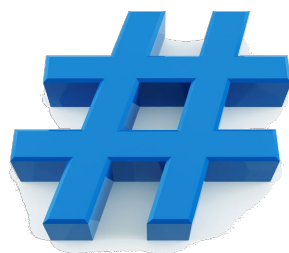
Top ten viewed Blogs



1. The Risks of Multi-State Licensure for Telemedicine Providers (16)
2. Telehealth Reimbursement: What You Don't Know Could Hurt You! (15.8)
3. Telemedicine and HIPAA (15.3)
4. Heading Into 2019 - Hopes & Expectations for Telehealth (15.1)
5. Good News from Washington: Congress and CMS are Embracing Telehealth (14.9)
6. UA's Rural Health Professions Program: Teaching Students How to Practice Medicine Outside the Big Cities (14.7)
7. Rural Telehealth Certificate Program (14.6)
8. Seniors Stepping into the World Wide Web (14.5)
9. UA CON Telehealth Training Program Receives Wide Recognition and Approval for Graduate Certificate in Rural Telehealth (14.4)
10. Telemedicine Brings Better Outcomes for Patients with Strokes and Chronic Disease (14.4)



- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program



#telemedicine
#telehealth
#PowerOfRural





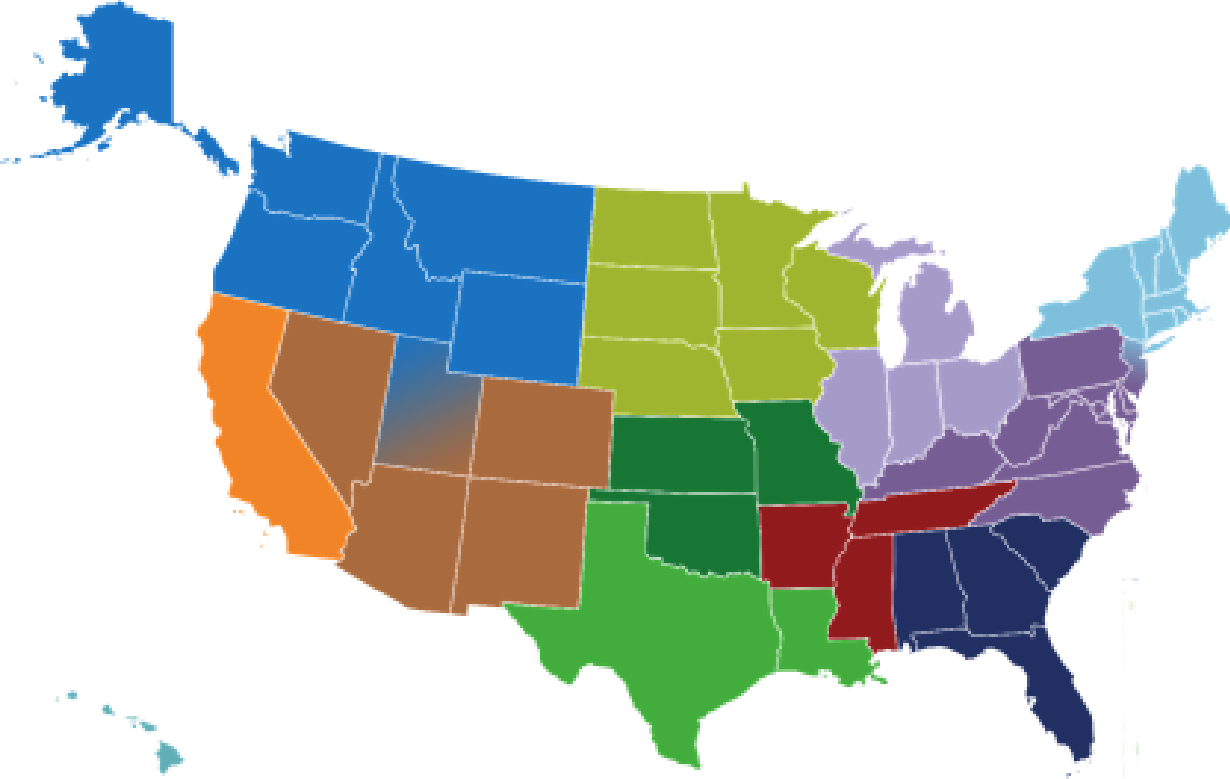
National Consortium of Telehealth Resource Centers



Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.

Regionals

- | | | | |
|--------------|--|---------------|--|
| CTRC | | gpTRAC | |
| HTRC | | MATRC | |
| NETRC | | NRTRC | |
| PBTRC | | SCTRC | |
| SETRC | | SWTRC | |
| TexLa | | UMTRC | |



Nationals

- | | | | |
|-------------|--|-------------|--|
| CCHP | | TTAC | |
|-------------|--|-------------|--|



<https://telehealthresourcecenter.org/>



Consortium Members

California Telehealth Resource Center

Lindsey Haase, Executive Director
www.caltrc.org

Great Plains Telehealth Resource & Assistance Center

Jonathan Neufeld, PhD, Program Director
www.gptrac.org

Heartland Telehealth Resource Center

Eve-Lynn Nelson, PhD
www.heartlandtrc.org

Mid Atlantic Telehealth Resource Center

Kathy Hsu Wibberly, PhD, Director
www.matrc.org

Northeast Telehealth Resource Center

Danielle Louder, Program Director
www.netrc.org

Northwest Regional Telehealth Resource Center

Matt McCullough, Principal Investigator
www.nrtrc.org

Pacific Basin Telehealth Resource Center

Christina Higa, Program Co-Director
www.pbtrc.org

South Central Telehealth Resource Center

Hari Eswaran, PhD, Principal Investigator
www.learntelehealth.org

Southeast Telehealth Resource Center

Rena Brewer, RN, MA, Principal Investigator
www.setrc.us

Southwest Telehealth Resource Center

Elizabeth Krupinski, PhD, Co-Director
www.southwesttrc.org

TexLa Telehealth Resource Center

Ariel Santos, MD, Principal Investigator
www.texlatrc.org

Upper Midwest Telehealth Resource Center

Cameron Hilt, Program Director
www.umtrc.org

Center for Connected Health Policy

Mei Wa Kwong, JD, Executive Director
www.cchpca.org

Telehealth Technology Assessment Resource Center

Jordan Berg, Director
www.telehealthtechnology.org

**Power
of
Partnerships!**

Fact Sheets

- HIPAA & Telehealth – A Stepwise Guide to Compliance
- How Patients Can Engage Telehealth
- Telehealth 101 The Basics
- Virtual Healthcare – What Should I Know?
- What is Telehealth? Context for Framing your Perspective

TELEHEALTH RESOURCE CENTERS

Telesalud 101

lo básico

LA TELESALUD PROVEE LA ATENCIÓN MÉDICA ADECUADA A LOS PACIENTES DONDEY CUANDO LA NECESITAN

Actualizado a septiembre de 2017

La tecnología actual se está aprovechando para:

- Supervisar a distancia el estado de salud y el comportamiento de los pacientes.
- Reunirse cara a cara con los pacientes usando videoconferencias para hablar y dar tratamiento.
- Obtener imágenes para hacer diagnósticos usando miras y cámaras especializadas.
- Capturar, guardar y luego enviar imágenes.

¿Espera...

- ▶ darles más **acceso** a los pacientes?
- ▶ aumentar el **mercado** para los proveedores?
- ▶ **reducir costos**?

TELEHEALTH RESOURCE CENTERS

Béesh Nitsíkeesí Binikáá' Góne' Ak'i Adéest'í'í 101 t'áálá'hídi neeznádiin dóo bi'aan t'áálá'í daasdzhíí

101

BÉESH NITSÍKEESÍ BINIKÁÁ' GÓNE' AK'I ADÉEST'Í'Í ÉÍ HÁADISHÍÍ DÓO HAHGO HWIDÍ'NÓOL'ÍIL

Díish jíidi Béesh Nitsíkeesí binahjí' t'óó ahayóógó bee k'íhoodool:

- T'áá háadéeshjí' nidi diné bits'íis bik'i da' déest'í'í dóo bini baa áko hwiindzin
- Azee' íil'ini éí diné yil naalkidgo alhizhnil'íigo alch'í' hane' dóo alch'í' yáti' go bee aa áháyá
- Ha'áshíí dínóol'íígi binityé bil' adéest'í'í dóo bee eda'alne'e dóo t'áá íshjání áalníí
- Eda'alyaagíí éí náaná la' azee' ádeel'ini bich'í' náas kódadoolníil dóo binahjí' ajit' éhíi bil' béedahoodoozil' dóo hahg ádoolníil
- Ak'i dadéez'í'í naalkid alhil hane' dóo hodinéel'í' éí diné yindeiníitin
- Diné t'áá ákwíí jí yaa naagháhií éí hait' éego bits'íis bá yá'át' éehíi yik'i dadéez'í'í
- Diné éí bee ádahoodooníil yee yiká' nidaalwo'go áko t'áá bí yá'át' éehgo bits'íis yaa áhalyáqdo

Díí Daats'í Biká Hojooba' Íninízin...

- ▶ Haash yit'éego diné díí hózhó yich'í' **Cho'ool'íído**?
- ▶ Haash yit'éego **lahdée' bee aa áháyání** diné yich'í' cho'ool'íído?
- ▶ **Bąąh Íliníí yaa kódooníil**?
- ▶ Haash **yit'éego** hózhó ats'íistah yá'áhoot' éehdo?
- ▶ Haash yit'éego **diné baa áháyání bil yá'át' éehdo**?
- ▶ Haash yit'éego aąh **á'ál'íníí bil yá'át' éehdo**?

Factores que se deben considerar sobre las credenciales

En julio de 2001, la decisión final de los Centros de Servicios de Medicare y Medicaid sobre la emisión de credenciales y privilegios estableció un proceso para que los hospitales del lugar de origen (ubicación del paciente) confiaran en las decisiones sobre credenciales y privilegios del hospital en el lugar distante (ubicación del especialista).

Ha'át'íish Baa Nitsáhákees Dooleel Díí Naaltsosos Bá Ílįidogo

Díí aąh áda'al'íníí éí díí bik'ehgo binaaltsosos bá íli ádeil'ini bibee nahaz'áanii yich'í' cho'ool'íí dooleel. Nidi, díí éí bee nahaz'á bidéet'í':

- ▶ Díí dikwíidée' binaaltsosos da'ílįidoogo éí díí binaaltsosos bá íli ádaalne'i doo bá nant'a da do. Azee' Neikáhi Binaaltsosos éí dikwíidée' badahasdzo bá íli íeh. Dikwíidée'

Ha'át'íish Baa Nitsáhákees Dooleel Díí Ílįigo Baa Hodzólłli dooleelgíí

Ya'íishjáshtsoh biyi, naaki dimíil dóo bí'aan t'áálá'í yihah yeedáą', Centers for Medicare doo Medicaid Services' bil nahaz'áádée' díí azee' ál'í bil nahaz'á (diné nábidinéel'ííhdi) éí báa hodzólłido dóo náaná lahdi azee'

Online Education: Video Library



Click here to take our quick survey and get a user name and password (on the last page of your survey) to access the videos below. Then click on the title to start the video. If you already have your username and password, click [here](#) to login.

Telemedicine and Telehealth Overview

The history, progression and current uses of Telemedicine and Telehealth.

Clinical Applications Overview

Clinical services (real-time and store-forward) that have been amenable to telemedicine consultation and how these services can help underserved areas.

Telecardiology

Definition of telecardiology services, requirements to provide this service, and current applications.

Teledermatology

Definition of teledermatology services, requirements to provide this service, and current applications.

Telenursing

How telenursing can help close the nursing shortage gap. Case studies are presented and outcome results are discussed.

Telepathology

Definition of telepathology services, requirements to provide this service, and current applications.

Telepsychiatry

Definition of telepsychiatry services, requirements to provide this service, and current applications.

Teleradiology

Definition of teleradiology services, requirements to provide this service, and current applications.

Teletrauma

Definition of teletrauma services, requirements to provide this service, and current

Distance Education

The role of tele-education in continuing medical education for various healthcare professionals and the necessary components to set up such a program.

Evaluation

The importance of evaluation in telemedicine/telehealth and how it relates to acquiring and organizing data about the program that can be used to obtain funding for increased sustainability.

Business

Sources of funding for telemedicine/telehealth programs, the business model developed and used by the Arizona Telemedicine Program, and paths towards sustainability and business planning.

Facility Design

Go through the steps required to set up a telemedicine/telehealth facility, including placement of the equipment, lighting, wall color, etc.

Video and Data Communication

Basic introduction to networking and data communications. Description of the Internet, local area networks, Ethernet, wireless communications and communication modes (e.g., Internet, satellite, wireless), including the advantages and disadvantages of each as they relate to telemedicine/telehealth.

Telemedicine/Telehealth Network

Basics of how a telemedicine/telehealth network is set up and the roles of various pieces of equipment: CODECs, MCUs, computer applications (e.g., videoconferencing, Skype), video bridges, gatekeepers, and communication protocols (e.g., H.239).

Culture, Etiquette & Technology

The impact of technology on social interaction and the universal rules of good manners and technology.

Online Education

Arabic

English

French

Mandarin

Navajo

Spanish

Service Provider Directory

205 Healthcare Organizations Listed
73 Tele-services Listed
8 Ancillary Services
On average 2,500 hits on the SPD

Search the Directory

Company Name (or part of)

Services In

- Alabama
- Alaska
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware

Tele-services

- Addiction
- Allergy
- Audiology
- Autism
- Bariatric medicine
- Burn
- Cardiology
- Chronic disease management

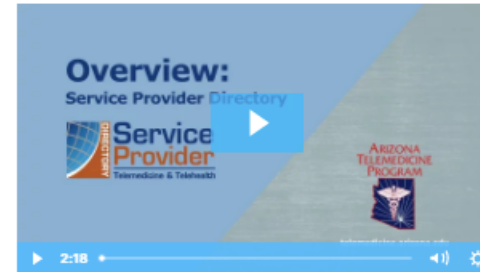
Customers

- Accountable Care Organizations
- Assisted living facilities
- Community mental health clinics
- Correctional facilities
- Educational institutions
- Employers
- FQHCs
- Government agencies

Ancillary Services

- Continuing education

Service Provider Directory



Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a free resource for hospital or healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc through teleservices. The directory lists companies

providing clinical telehealth services by a healthcare professional who provides medical services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices, urgent care centers, and/or to consumers.

Service Providers: [List your company here.](#)

205 record(s) found, scroll down to see results. Page 1 of 1 displayed per page.

List your company here.

Search the Directory

Company Name (or part of)

Services In

- Alabama
- Alaska
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware

Tele-services

- Long-term care
- Maternal care
- Menopause care
- Mental/Behavioral health
- Microbiology
- Mobile health (mHealth)
- Neonatology
- Nephrology
- Neurology

Customers

- Accountable Care Organizations
- Assisted living facilities
- Community mental health clinics
- Correctional facilities
- Educational institutions
- Employers
- FQHCs
- Government agencies

Ancillary Services

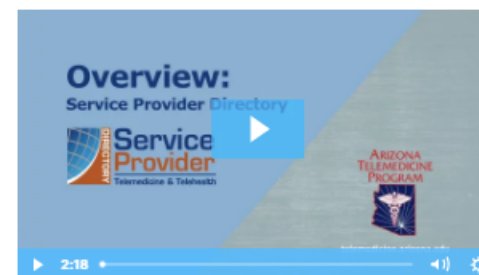
- Continuing education

Search

- Neurology
- Arizona
- FQHCs

12 out of the 205 offer this service

Service Provider Directory



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Service Providers: List your company here.

12 record(s) found, scroll down to see results. Page 1 of 1 page(s); up to 20 displayed per page.

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- [BCBS Of Arizona](#)
- [Cigna](#)
- [Medica](#)
- [Medicare](#)
- [Arizona Medicaid](#)
- [United Healthcare](#)

Cost Sharing Waivers

Telehealth Guidelines By Facility Type

- [Rural Health Clinics/FQHC](#)
- [Hospital Outpatient](#)
- [Physical Occupational Speech Therapy](#)

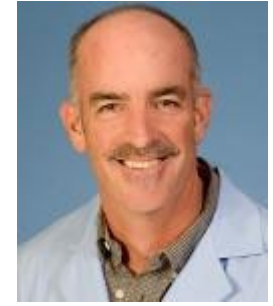
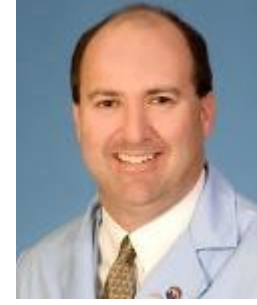
HIPAA Compliant Software

References and Resources

- State specific Telehealth Billings Manual (AZ, NM, CO, NV)
- Update quarterly
- Partnering with



People are
our number
1 resource



ARIZONA
TELEMEDICINE
PROGRAM



Thank you! Questions

jmajor@telemedicine.arizona.edu



<https://telemedicine.arizona.edu/contact>

<https://southwesttrc.org/contact>