ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

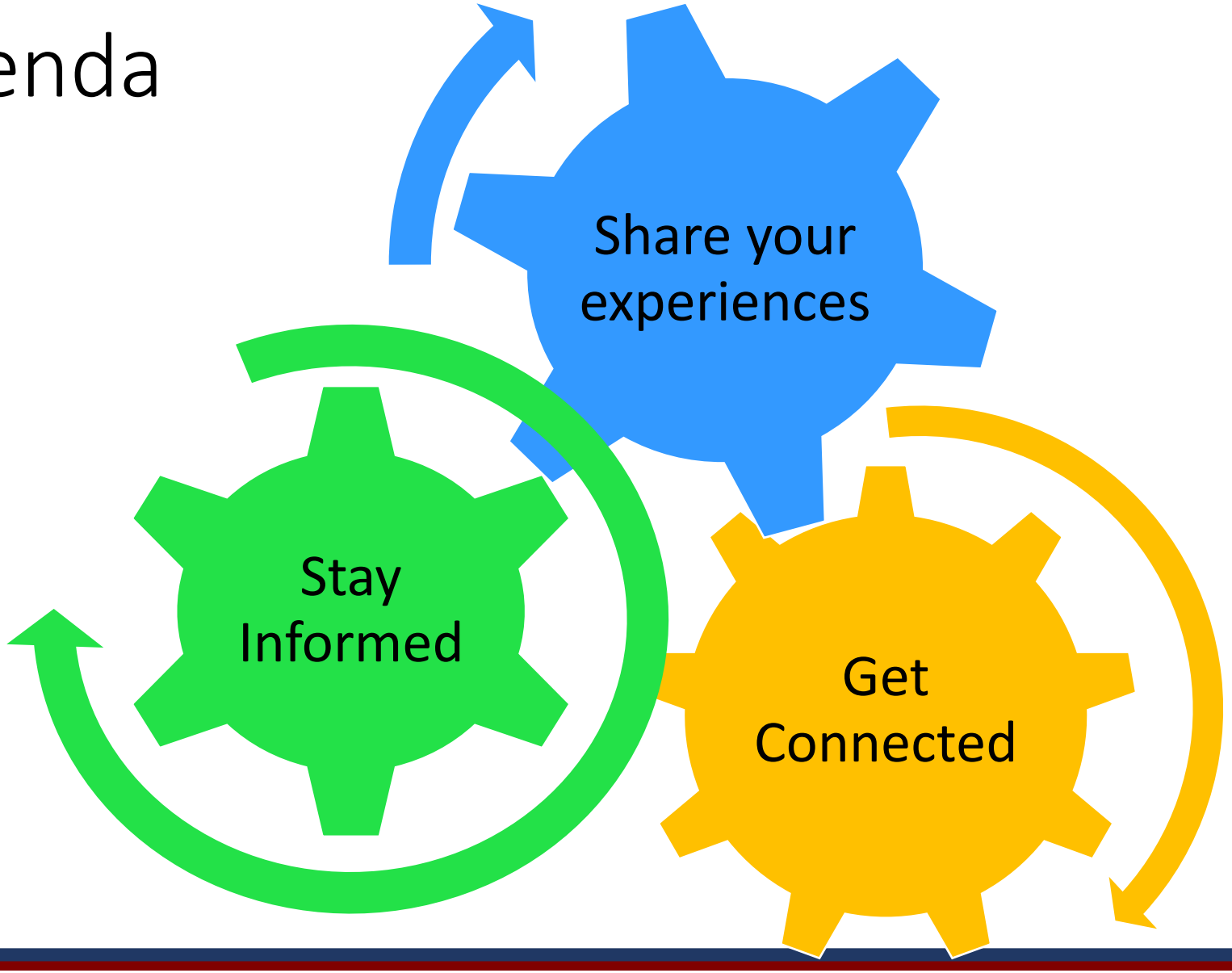
Resources for Telehealth: Building Connections and Relationships

Janet Major, FATA

Associate Director, Innovation and Digital Health

ATP & SWTRC

Agenda



Get Connected

Network

- Alliances
- Councils
- Associations

Get Connected

Alliances

Northern Arizona Telehealt

NATA NORTHERN ARIZONA TELEHEALTH ALLIANCE

The Northern Arizona Telehealth Alliance (NATA) is
by Arizona Telemedicine Program (ATP) staff. NATA
Flagstaff-based healthcare organizations that want
experiences and information, look for opportunitie
other and the ATP advance telehealth and avoid du

Since then, NATA has grown to 40 organizational m
Zoom and is open to any organization serving nort
working on starting a telehealth program for its pa
students.

For more information or to request to join, contact
Director for Education and Facilities, jmajor@telem

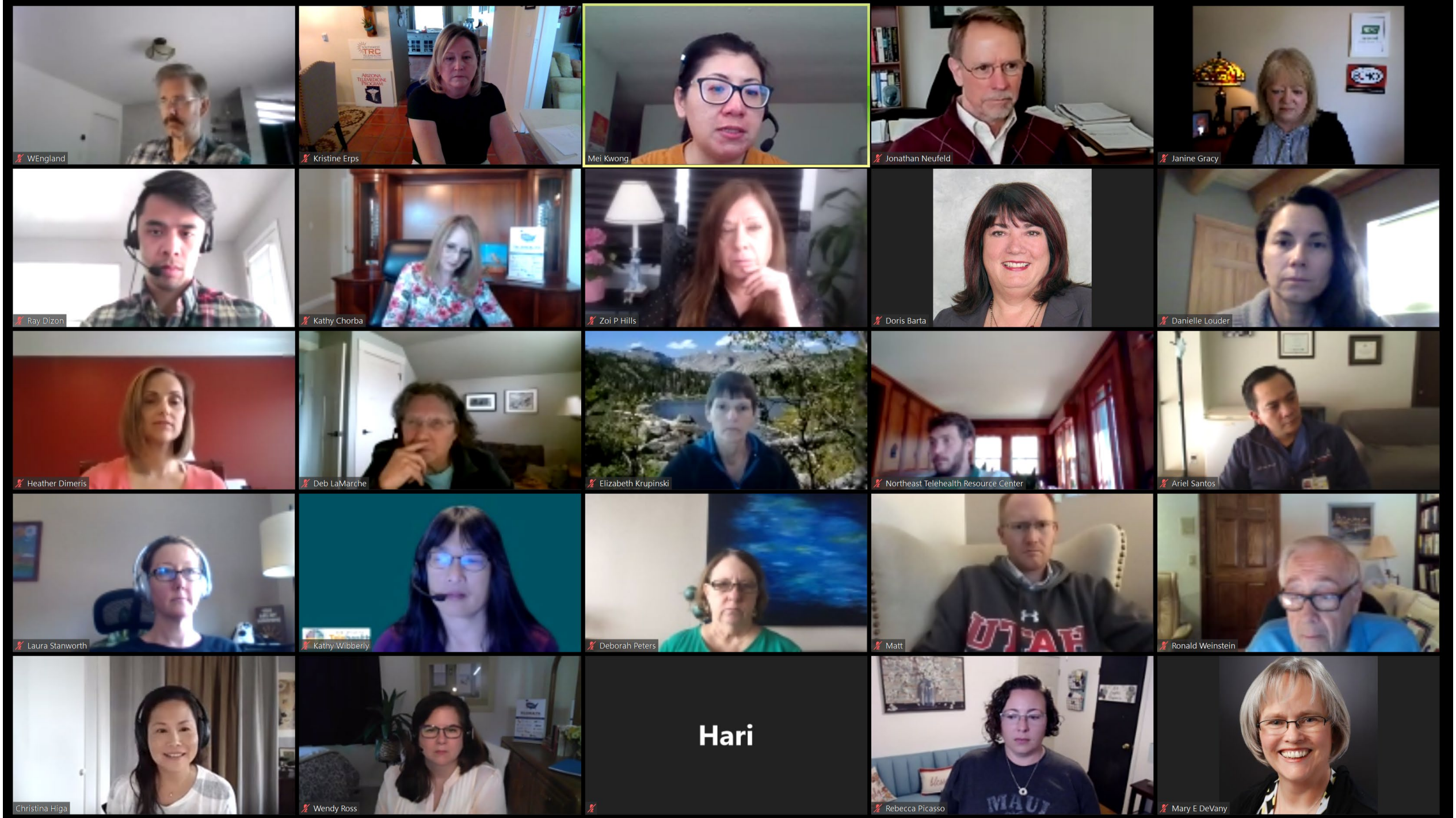
Southern Arizona Telehealth Alliance (SATA)

SOUTHERN

SATA) is an autonomous group facilitated
n (SEAHEC) staff, with assistance from the
stablished in 2019 to offer southern
are telehealth experiences and
lp each other and the ATP advance
similar to the Northern Arizona Telehealth

open to any organization serving southern
a telehealth program for its patients,

contact Janet Major, ATP Associate
jmajor@telemedicine.arizona.edu.


WEngland
Kristine Erps
Mei Kwong
Jonathan Neufeld
Janine Gracy
Ray Dizon
Kathy Chorba
Zoi P Hills
Doris Barta
Danielle Louder
Heather Dimeris
Deb LaMarche
Elizabeth Krupinski
Northeast Telehealth Resource Center
Ariel Santos
Laura Stanworth
Kathy Wibberly
Deborah Peters
Matt
Ronald Weinstein
Christina Higa
Wendy Ross
Hari
Rebecca Picasso
Mary E DeVany

Arizona Telemedicine Council

Get Connected

Quarterly Meeting

Members include:

- Governmental
- Agency
- Education
- Corporate
- Public

Meeting are open to the public

Meet, network and learn about what is going on in the state

•A.T. Still University, Arizona School of Dentistry & Oral Heal
•A.T. Still University - S Osteopathic Medicine
•ALZPath
•Arizona Complete He Care Plan
•Arizona Department Services
•Arizona State Senate
•Arizona State Univers
•Arizona Telemedicine
•Arizona Western Col
•Southwest Telehealt
•Az Rural Health Asso
•Banner Health
•Benson Hospital
•BJG Consulting
•Bullhead City Clinic Corp
•Centers for Medicare & Medicaid Services
•Copa Health
•Coppersmith Brockelman
•El Rio CHC
•Midwestern University Arizona College of Osteopathic Medicine
•Northern Arizona University
•Noble Health Associates
•nodMD
•North Country HealthCare
•Northern Arizona Healthcare
•Pascua Yaqui9 Tribe
•Pima County Health
ation Healthcare
Community Plan
na
cine-Tucson
•University of Colorado Anschutz medical Campus
•Vizient
•World Nehemiah Project
•Wyoming Telehealth Network

Arizona Telemedicine Program

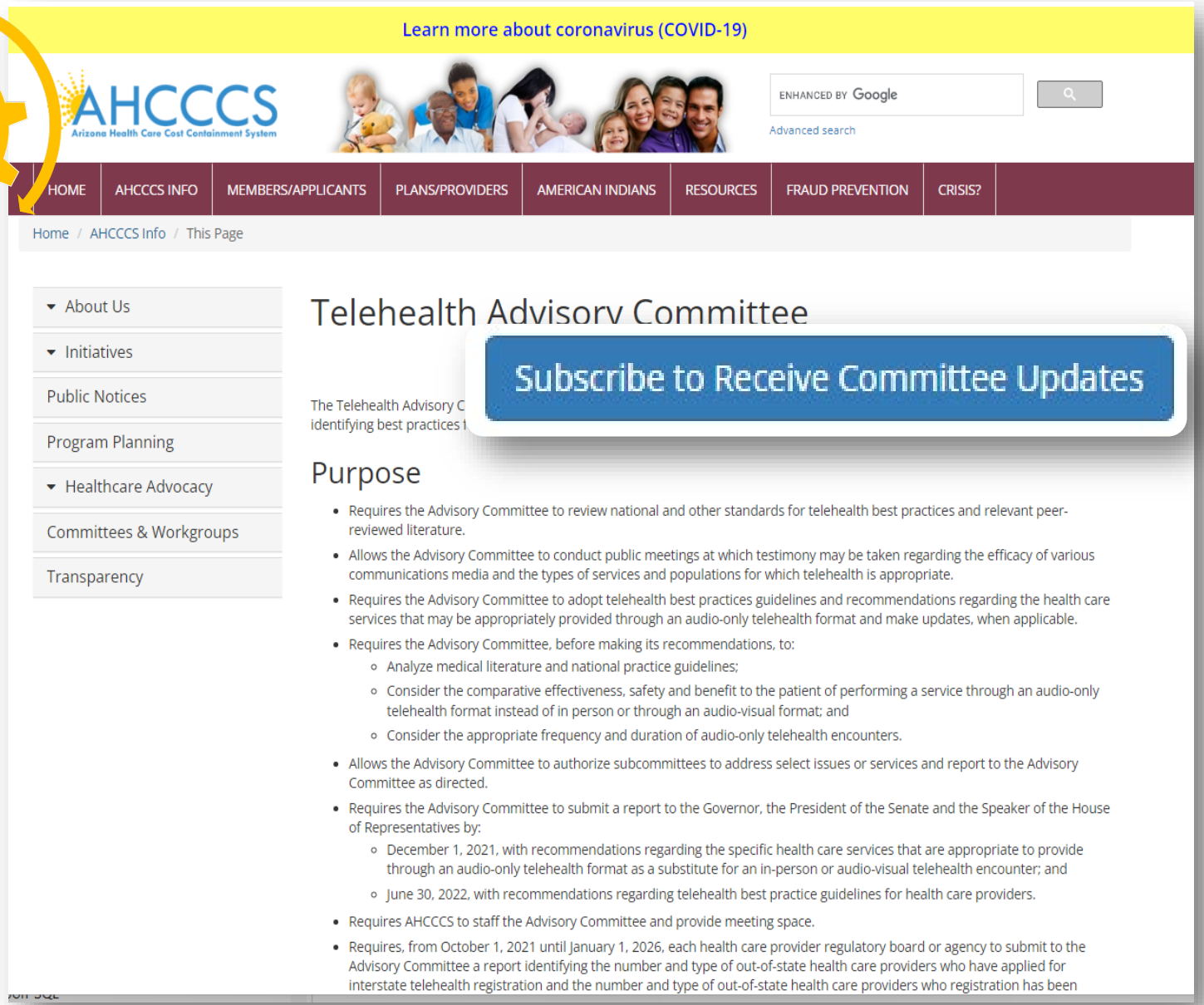
https://telemedicine.arizona.edu/about-us/atc

Southwest Telehealth Resource Center TRC

Arizona Telemedicine Council

- A.T. Still University, Arizona School of Dentistry & Oral Health
- A.T. Still University - School of Osteopathic Medicine
- ALZPath
- Arizona Complete Health Complete Care Plan
- Arizona Department of Health Services
- Arizona State Senate
- Arizona State University
- Arizona Telemedicine Program
- Arizona Western College
- Southwest Telehealth Resource Center
- Az Rural Health Association
- Banner Health
- Benson Hospital
- BJG Consulting
- Bullhead City Clinic Corp
- Centers for Medicare & Medicaid Services
- Copa Health
- Coppersmith Brockelman
- El Rio CHC
- Emory University, ATP, SWTRC
- GlobalMed
- Health Choice AZ
- Health Choice/Blue Cross Blue Shield of Arizona
- HonorHealth
- Hope bridge LLC
- Hospital UPR
- Independent
- Industrial Commission of Arizona
- International Research Center
- Keeling Law Offices. PC
- Mariposa Community Health Center
- Mayo Clinic Arizona
- Midwestern University Arizona College of Osteopathic Medicine
- Northern Arizona University
- Noble Health Associates
- nodMD
- North Country HealthCare
- Northern Arizona Healthcare
- Pascua Yaqui9 Tribe
- Pima County Health Department
- Regional Center for Border Health, Inc.
- Shriners Hospitals for Children
- Southwest Health Equity Research Collaborative
- Summit Healthcare Regional Medical Center
- T-MedRobotics
- Tohono O'odham Nation Healthcare
- UC Davis Health
- United Healthcare Community Plan
- University of Arizona
- UA College of Medicine-Tucson
- University of Colorado Anschutz medical Campus
- Vizient
- World Nehemiah Project
- Wyoming Telehealth Network

Get Connected

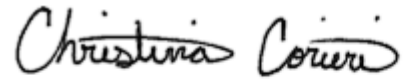


- HB2454
- Open meetings
- Subcommittees
  - Audio Only Physical Health
  - Audio Only Behavioral Health
  - Best Practices
  - Coding

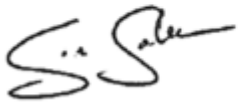
AHCCCS
Arizona Health Care Cost Containment System

Office of the Director
Telehealth Advisory Committee

Telehealth Advisory Committee
Telehealth Best Practice Guidelines for Health Care Providers



Christina Corieri, Telehealth Advisory Committee Co-Chair



Sara Salek, M.D., Telehealth Advisory Committee Co-Chair

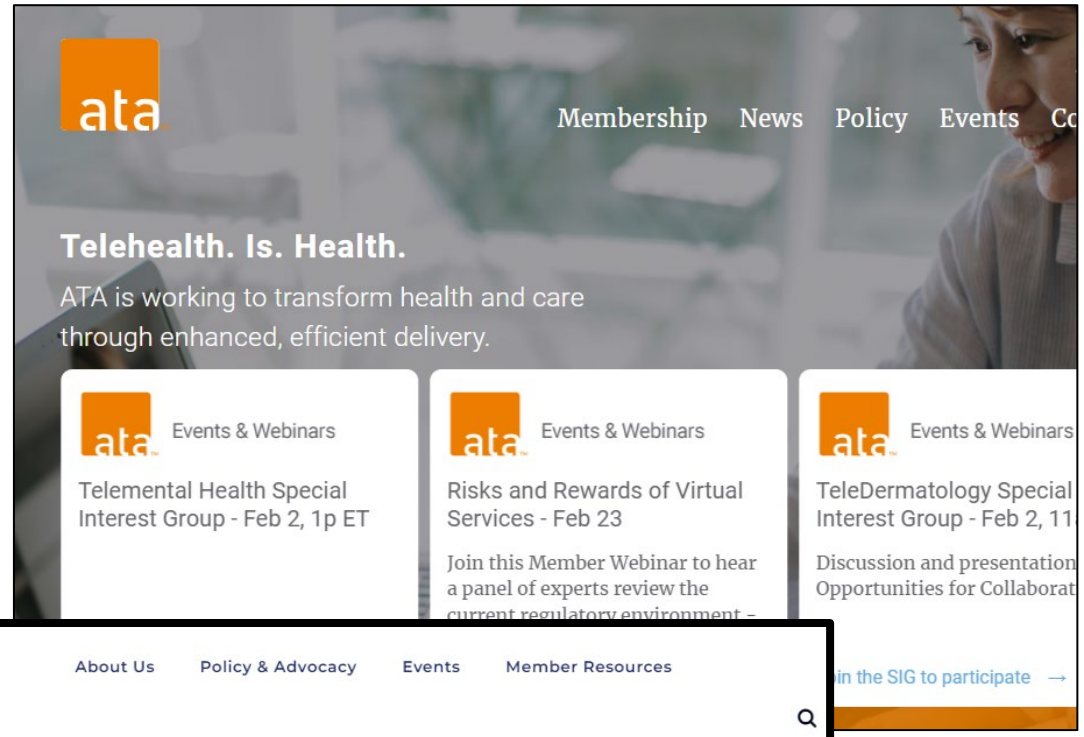
June 2022

[TAC_BestPracticesRecommendations2022.pdf (azahcccs.gov)]

Get Connected

Associations

https://www.americantelemed.org/

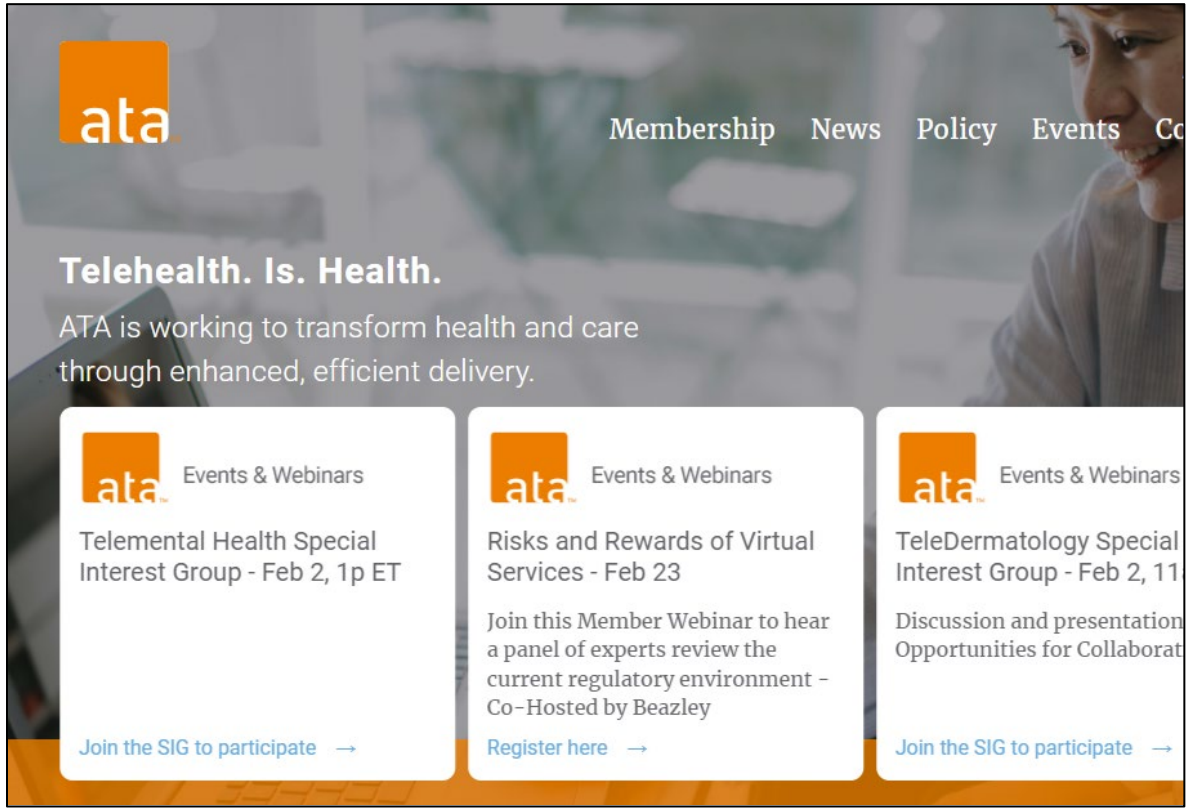


https://www.azrhassociation.org/

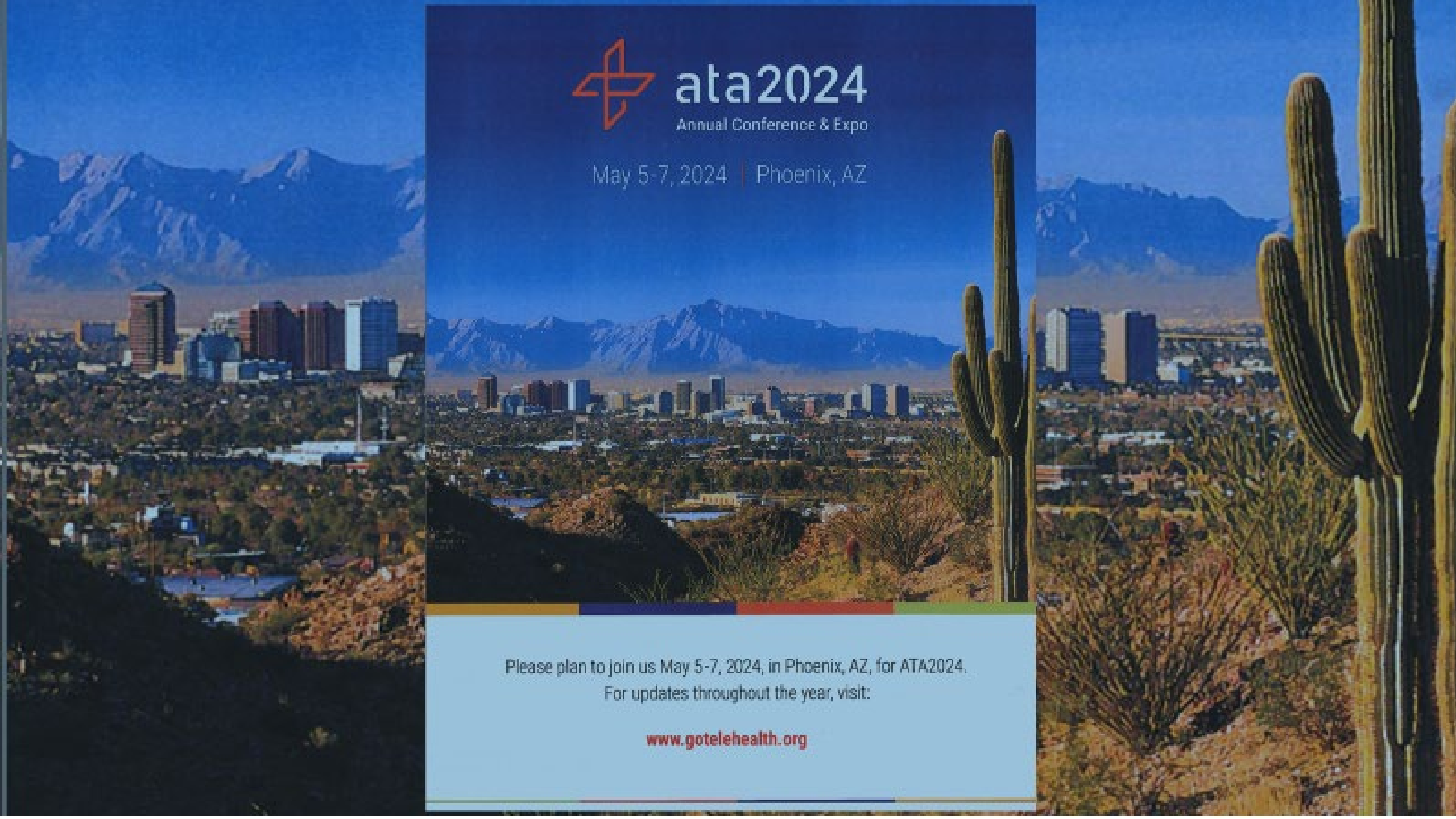
https://azpha.org/

Get Connected

Special Interest Groups

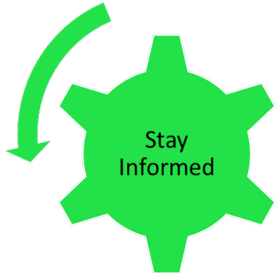


- Async Telehealth
- Decentralized Clinical Trails
- Digital Transformation
- Government Relations
- Healthy Aging
- Home Telehealth
- Home Testing
- Interdisciplinary Clinicians
- International
- Interstate
- Ocular
- Pediatric
- Remote Patient Monitoring
- Teledermatology
- Telehealth Technology
- TeleICU & Acute Care
- Telemental Health
- TeleRehabilitation


ata2024
Annual Conference & Expo
May 5-7, 2024 | Phoenix, AZ
Please plan to join us May 5-7, 2024, in Phoenix, AZ, for ATA2024.
For updates throughout the year, visit:
www.gotelehealth.org

Stay Informed

- Newsletters
- Trainings
- Webinars



ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER

UPCOMING EVENTS

January 27, 2022 1:00pm MST
Medicaid School Based Claiming: How the AHCCCS "Open Care" Model Can Serve Rural Arizona
Click here to find out more and to register

February 1, 2022, 11:30am MST
2022 Arizona Rural & Public Health Policy Forum
Click here to find out more and to register

February 2 - 3, 2022
Building Tomorrow's Virtual Healthcare with Today's Technology
Click here to find out more and to register

February 6-9, 2022
American Hospital Association's 2022 Rural Health Care Leadership Conference
Click here to find out more and to register

February 7, 2022 9am - 2pm MST
Developing a Telemedicine Program
Click here to find out more and to register

February 8, 2022 10am MST
Meet the Grant Writing Experts & Write a Successful Grant Series
Click here to find out more and to register

February 22, 2022 1:00pm MST
Sharing is (Critical) Caring
Click here to find out more and to register

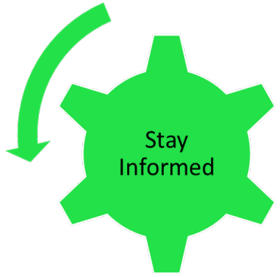
February 22, 2022 5:30pm MST
Occupational and Physical Therapy Webinar Series Session 1: Building Relationships and Rapport with Telehealth
Click here to find out more and to register

Miss one of our webinars? Our past webinars are available at https://telemedicine.arizona.edu/webinars/previous

FIND MORE EVENTS AT TELEMEDICINE.ARIZONA.EDU

ATP Facebook | ATP Twitter | SWTRC Twitter | ATP LinkedIn | ATP Site | SWTRC Site

ARIZONA TELEMEDICINE PROGRAM



Monthly “Telehealth In the News”

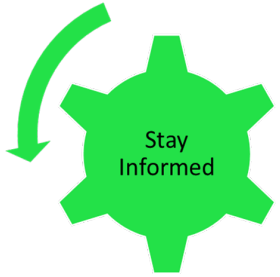
ARIZONA TELEMEDICINE PROGRAM

Telemedicine In the News

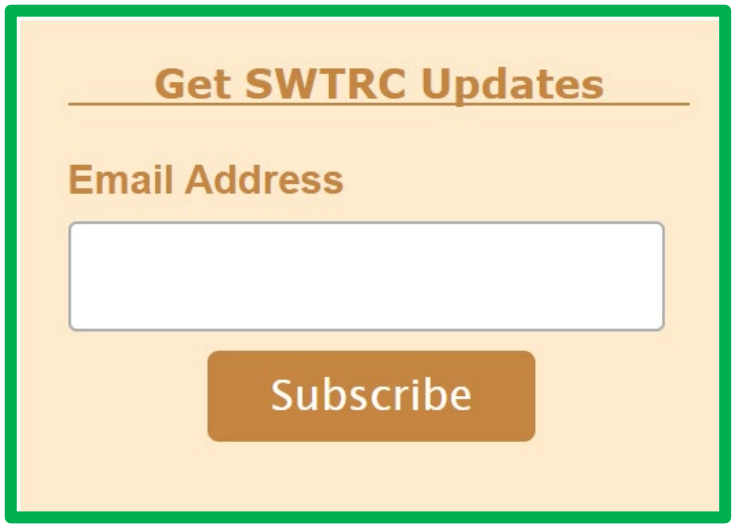
Welcome to the Arizona Telemedicine Program's first '*Telemedicine In the News*' update.

Each month we will be compiling interesting Telemedicine stories from around Arizona and Nationally making it easier for you to see what is going on. Keep an eye out in your inbox for our monthly recap!

15-20 Articles



Sign up for our Newsletters and Blogs from the homepage of our websites or by completing today's evaluation



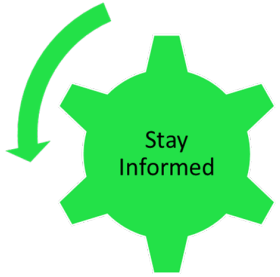
Stay Informed

Rural Health Information Hub

Customize Updates

- By State
- By Topics (100+)
- By Type
- Frequency

https://www.ruralhealthinfo.org/



Webinars

- 10 Webinars Q1
- 2447 Registrations
- Almost 60% join live

- 3 Webinars offered CME
- 2 DEI SPARK Lectures

Arizona Telemedicine Program

The University of Arizona Mel & Enid Zuckerman College of Public Health Center for Rural Health

Arizona Nevada California Hawai'i Pacific Islands Western Region Public Health Training Center

Southwest Telehealth TRC Resource Center

National Consortium of Telehealth Resource Centers

The University of Arizona Genetic Counseling Graduate Program

Arizona Poison and Drug Information Center

AZPHA

RHIhub Rural Health Information Hub

Arizona Rural Health Association

NRHA National Rural Health Association

The University of Arizona Arizona AHEC Area Health Education Centers

USDLA United States Distance Learning Association

Arizona Rural Women's Health Network

Northern Arizona University

SEAHEC

innovaTel telepsychiatry re-imagining psychiatric care

nTouch Health

Indian Health Service PHS 1955

JLBC

AzHHA Arizona Hospital and Healthcare Association

United States Census Bureau

North Country HealthCare

AzCHOW Arizona Community Health Workers Association

The Arizona Council of Human Service Providers

Essentia Health

Stay Informed

SOUTHWEST TELEHEALTH TRC RESOURCE · CENTER

THE UNIVERSITY OF ARIZONA MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH Center for Rural Health

ARIZONA TELEMEDICINE PROGRAM

2023 Arizona Center for Rural Health Spring Webinar Series

A webinar series focused on providing technical assistance to rural stakeholders to disseminate research findings, policy updates, best-practices and other rural health issues to statewide rural partners and stakeholders throughout the state.

Sara Edmund, DNP, RN, FNP-C, PMHNP-BC

A Novel Approach to the Behavioral Health Workforce Expansion Grant

May 18, 2023

12:00 - 1:00 pm

- Increase the supply and distribution of behavioral health professionals, therefore increasing rural access to behavioral health services
- Expand behavioral health training to include interprofessional, team-based care.
- Increase the number and diversity of practicing behavioral health professionals in rural, underserved, and border communities.

Throughout her academic, research, and clinical endeavors, **Dr. Sara Edmund** demonstrates strong commitment to student learning, clinical knowledge growth, and to patients in psychiatric crisis. Her nursing career began by obtaining a Bachelor of Science in nursing from University of North Dakota, where she focused on issues in women's health. After years of nursing, Dr. Edmund developed her leadership skills in a corporate capacity by delivering training to professional adult learners nationwide for many years. After completing her doctorate with a focus on family practice and psychiatric nurse practitioner, Dr. Edmund practiced in a variety of settings, most recently, in psychiatric crisis care involving court ordered treatment. Dr. Edmund's research interests include emergency care of mentally ill patients, crisis care of dual diagnosis patients, and rhabdomyolysis identification within the dual diagnosis patient. As the Psychiatric Mental Health (PMHNP) Clinical Assistant Professor at the University of Arizona, she is an integral part of a team of expert educators and clinicians to prepare competent, highly dedicated PMHNPs who are prepared for the care for a variety of patients within the behavioral health system.

For more information contact Mariah Erhart: merhart@arizona.edu • 520.626.2254

To register: https://telemedicine.arizona.edu

This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527). Arizona State Office of Rural Health is funded granted through a grant from US Department of Health and Human Services. Grant number H95RH00102-25-00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, DHHS or the U.S. Government.

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TELEHEALTH TRC RESOURCE · CENTER

ARIZONA TELEMEDICINE PROGRAM WEBINAR SERIES

The practice and delivery of healthcare is changing with an emphasis on improving quality, safety, efficiency, & access to care. Telemedicine can help you achieve these goals! The Arizona Telemedicine Program and Southwest Telehealth Resource Center invite you to a free one-hour **CME** webinar on the implementation and practice of telemedicine.

CME provided by The University of Arizona College of Medicine - Tucson

INCLUSIVE PRACTICES: CHILDREN WITH DISABILITIES

WEDNESDAY, MAY 10, 2023

12:00 pm Arizona Time

12:00 pm PDT ~ 1:00 pm MDT ~ 1:00 pm CDT ~ 2:00 PM EDT

The Americans with Disabilities Act (ADA) identifies the need for accommodations for children with disabilities to ensure access to community services programs. This didactic knowledge-based training will discuss creating an appropriate environment for all individuals. In addition, participants will learn about behavioral principles used to decrease the likelihood of the occurrence of challenging behavior.

OUTCOME OBJECTIVES

- Describe inclusion in context of pediatric disabilities.
- List three strategies for creating an inclusive enviornment.
- Identify replacement behavior for challenging behavior.

PRESENTER

Megan Mann, M.Ed., BCBA
Senior Clinical Consultant
Southwest Autism Research and Resource Center (SARRC).

Megan Mann is a Senior Clinical Consultant at the Southwest Autism Research and Resource Center (SARRC). Megan is a Board Certified and Licensed Behavior Analyst. Her clinical experience focuses on inclusion, dissemination of applied behavior analysis, and caregiver training for parents of children with autism spectrum disorders (ASD).

REGISTRATION

www.telemedicine.arizona.edu

CONTINUING MEDICAL EDUCATION

Accreditation Statement

The University of Arizona College of Medicine - Tucson is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Arizona College of Medicine - Tucson designates this live activity for a maximum of 1.0 *AMA PRA Category 1 Credit(s)™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Disclosure Statement

All Faculty, CME Planning Committee Members, and the CME Office Reviewers have disclosed that they do not have any relevant financial relationships with ineligible companies that could constitute a conflict of interest concerning this CME activity.

For more information, contact Melanie Esher, MAdm, at mesher@telemedicine.arizona.edu

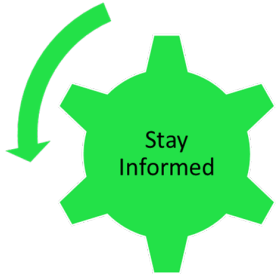
This webinar is made possible through funding provided by Health Resources and Services Administration, Office for the Advancement of Telehealth (U1U42527).

CME Offered

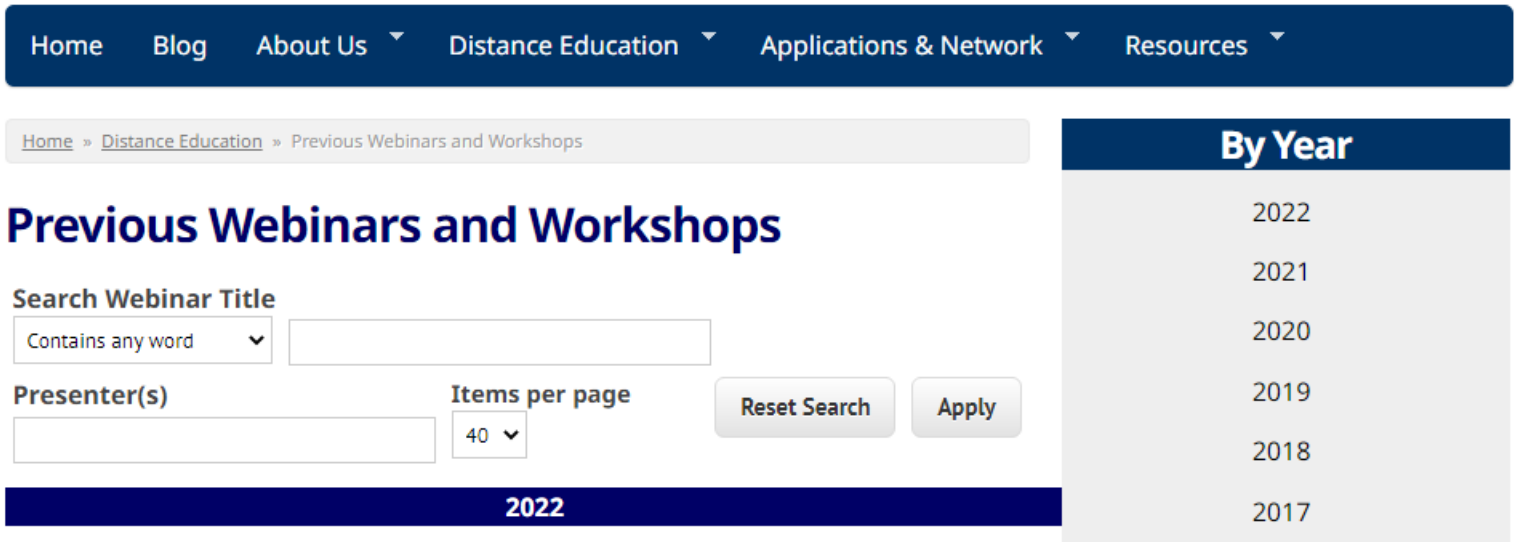
ARIZONA TELEMEDICINE PROGRAM

https://telemedicine.arizona.edu/upcoming-events

SOUTHWEST TELEHEALTH TRC RESOURCE · CENTER



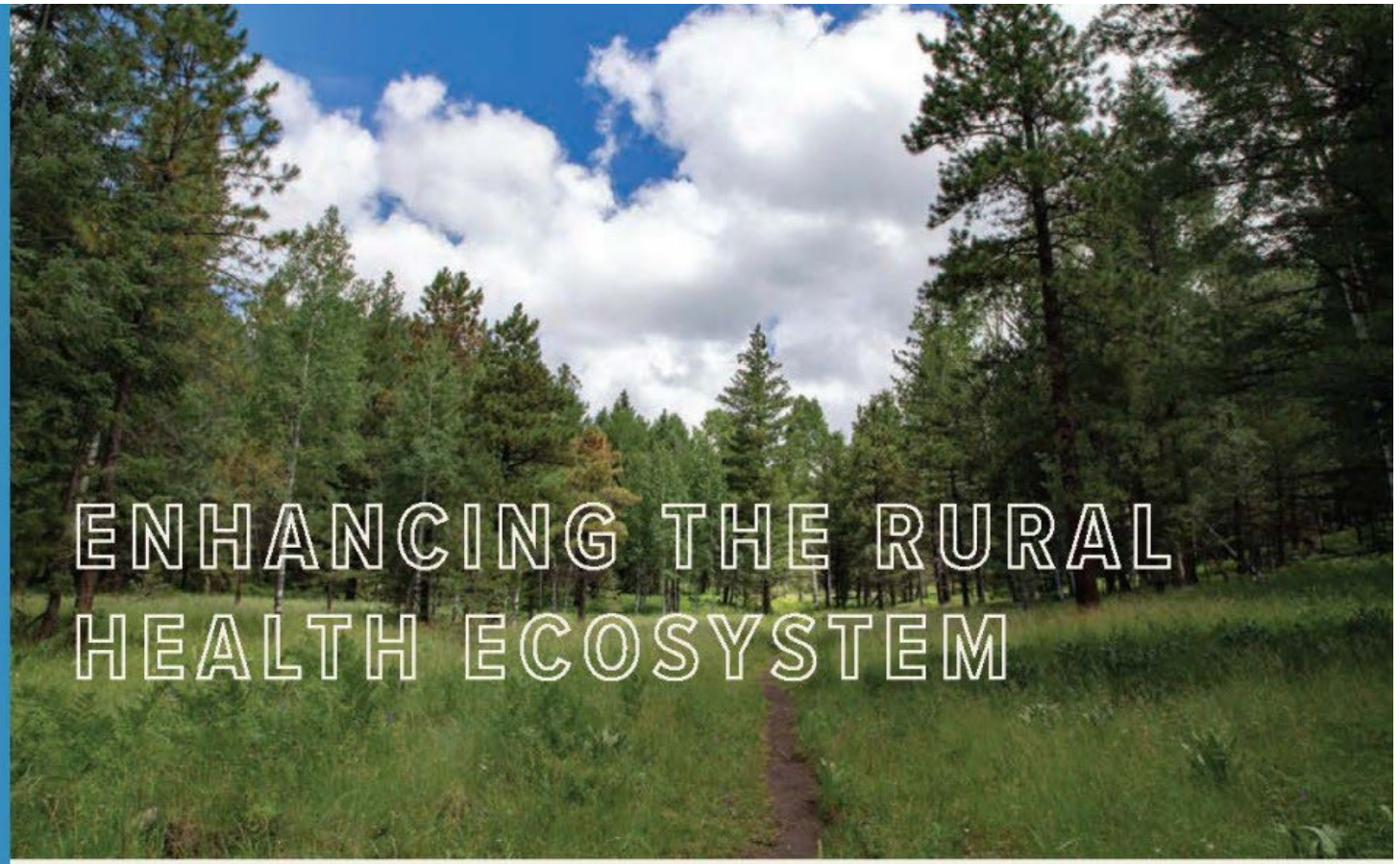
Webinars



- Recorded & Archived
- Searchable
- Slide Decks Available

49th Annual Arizona Rural Health Conference

June 6 & 7, 2023



ENHANCING THE RURAL HEALTH ECOSYSTEM

High Country Conference Center, Flagstaff, AZ

THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

Share your experiences

- Write a blog
- Present on a webinar
- Twitter/Facebook

Share your experiences

Guest Author Information

Writing for the Arizona Telemedicine Program Blog

We're always looking for guest authors to share their experiences and perspectives related to **telemedicine** and **telehealth**.

Who Can Contribute

We welcome guest posts from healthcare executives and professionals, community members, patients, faculty, students and anyone else who has a telemedicine story to share.

57 blog published
34 ATP
23 SWTRC
19 authors
6,432 subscribers

BLOGS

Covid-19's Telemedicine Sea Change: A Surge or a Tsunami? Imagining the Future

By Camryn Payne, Elizabeth A. Krupinski PhD, Ronald S. Weinstein MD on Jan 14, 2021

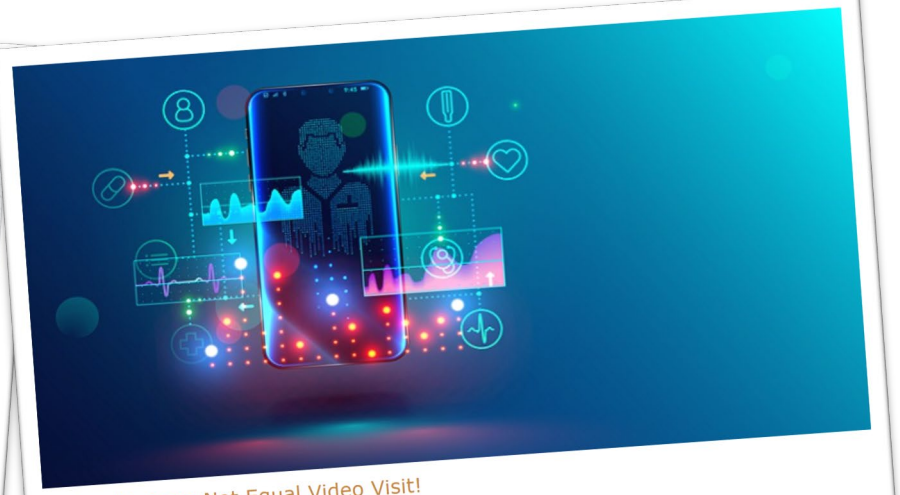
A storm surge and a tsunami are vastly different entities. A storm surge is an oceanic phenomenon resulting from the piling up of surface water from the sustained pressure of wind in a storm. Damage.

Seven Vital Questions To Ask When Choosing A Virtual Care Platform

By Nathan Bradshaw on Sep 24, 2020

Seeking a virtual care platform? Here are seven critical questions to ask your vendor before you make your choice.

Telemedicine has inevitably reached its pinnacle during the recent public health emergency. Virtual care has evolved as the new norm in the healthcare industry. However, it is subject to technological barriers and limitations, which must necessarily be addressed to deliver quality care.



Telehealth Does Not Equal Video Visit!

By Jan Ground, PT, MBA on Jan 20, 2021

I spend many hours every week in meetings regarding telehealth. I lead one on proving the value of telehealth. I participate in others focused on mental health, pediatrics, ocular care, the business of telehealth, the associated technology, etc, etc, etc. Over time I've realized that, in most cases, the focu

5 Tips for Preparing Your Child for a Telemedicine Visit

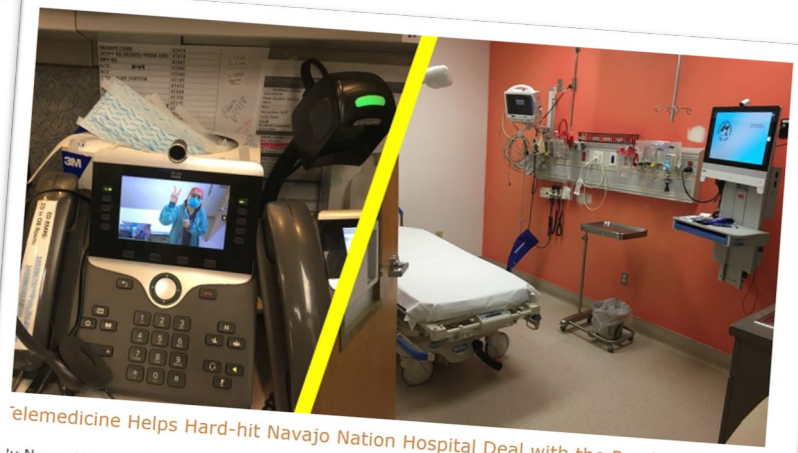
By Rhonda Martinez on Sep 16, 2020

The coronavirus pandemic has changed our lives in many ways. Adapting to the "new normal" can be

A Rural Perspective on COVID-19: Yavapai County, Arizona

By Nandini Sodhi on Jul 30, 2020

The COVID-19 pandemic has completely transformed our world in a matter of a few months. Issues that have prevailed for years like healthcare access disparity, have become exacerbated even though agencies have put forth their best efforts to mitigate the effects.



Telemedicine Helps Hard-hit Navajo Nation Hospital Deal with the Pandemic

By Nancy Rowe on Jul 01, 2020

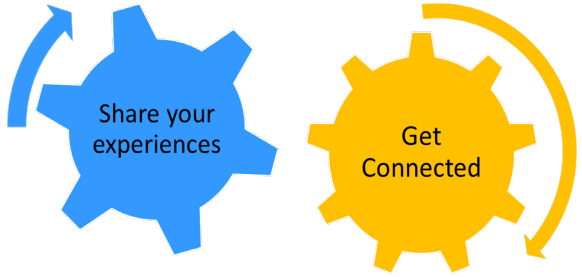
In May, the Navajo Nation surpassed New York and New Jersey for the highest per-capita infection rate of COVID-19 in the US. In an area where 30 to 40 percent of residents don't have running water and families live together in multigenerational homes, containing the spread has been difficult. In addition,

ARIZONA TELEMEDICINE PROGRAM

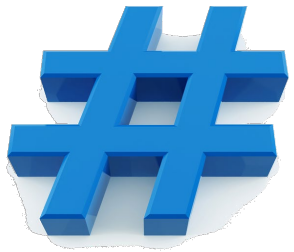
SOUTHWEST TELEHEALTH RESOURCE CENTER TRC

Top ten viewed Blogs

1. The Risks of Multi-State Licensure for Telemedicine Providers (16)
2. Telehealth Reimbursement: What You Don't Know Could Hurt You! (15.8)
3. Telemedicine and HIPAA (15.3)
4. Heading Into 2019 - Hopes & Expectations for Telehealth (15.1)
5. Good News from Washington: Congress and CMS are Embracing Telehealth (14.9)
6. UA's Rural Health Professions Program: Teaching Students How to Practice Medicine Outside the Big Cities (14.7)
7. Rural Telehealth Certificate Program (14.6)
8. Seniors Stepping into the World Wide Web (14.5)
9. UA CON Telehealth Training Program Receives Wide Recognition and Approval for Graduate Certificate in Rural Telehealth (14.4)
10. Telemedicine Brings Better Outcomes for Patients with Strokes and Chronic Disease (14.4)



- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program



#telemedicine
#telehealth

#PowerOfRural

INFO

National Consortium of Telehealth Resource Centers

NATIONAL CONSORTIUM OF TELEHEALTH RESOURCE CENTERS

Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.

Regionals

CTRC

gpTRAC

HTRC

MATRC

NETRC

NRTRC

PBTRC

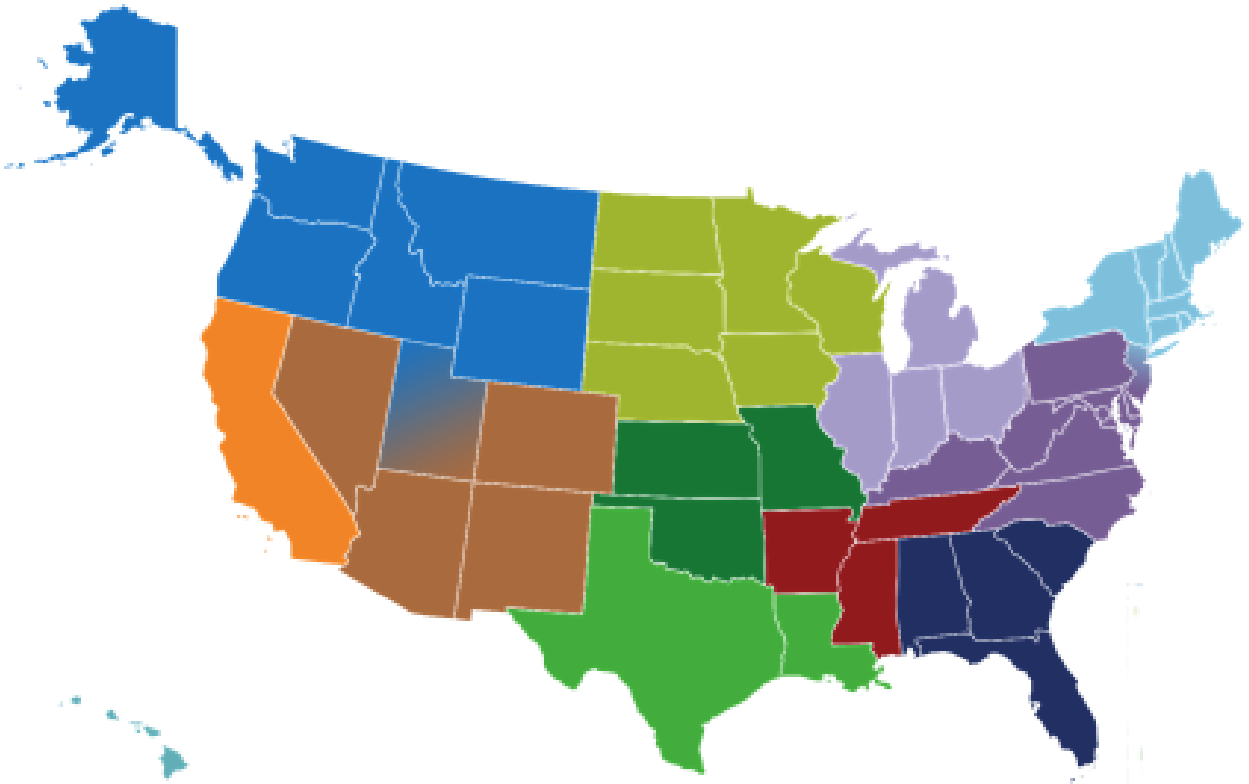
SCTRC

SETRC

SWTRC

TexLa

UMTRC



Nationals

CCHP

TTAC

https://telehealthresourcecenter.org/

Arizona Telemedicine Program

Southwest Telehealth Resource Center TRC

Consortium Members

California Telehealth Resource Center
Lindsey Haase, Executive Director
www.caltrc.org

Great Plains Telehealth Resource & Assistance Center
Jonathan Neufeld, PhD, Program Director
www.gptrac.org

Heartland Telehealth Resource Center
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www.heartlandtrc.org

Mid Atlantic Telehealth Resource Center
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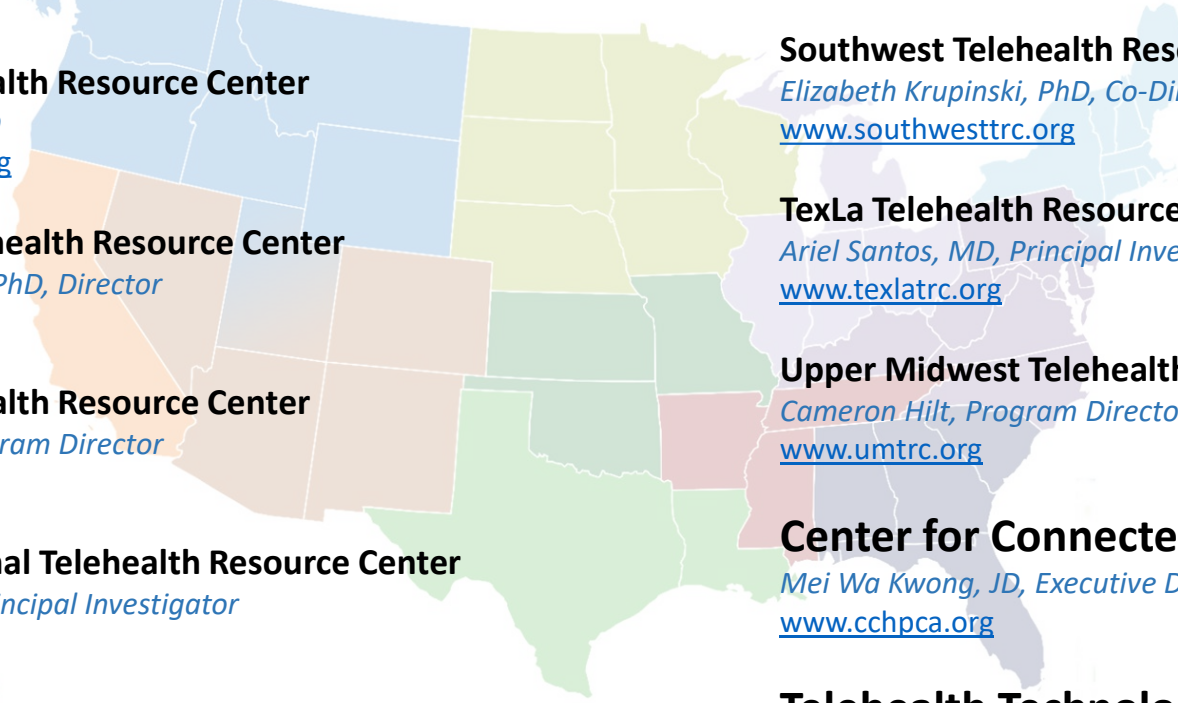
www.matrc.org

Northeast Telehealth Resource Center
Danielle Louder, Program Director
www.netrc.org

Northwest Regional Telehealth Resource Center
Matt McCullough, Principal Investigator
www.nrtrc.org

Pacific Basin Telehealth Resource Center
Christina Higa, Program Co-Director
www.pbtrc.org



South Central Telehealth Resource Center
Hari Eswaran, PhD, Principal Investigator
www.learntelehealth.org

Southeast Telehealth Resource Center
Rena Brewer, RN, MA, Principal Investigator
www.setrc.us

Southwest Telehealth Resource Center
Elizabeth Krupinski, PhD, Co-Director
www.southwesttrc.org

TexLa Telehealth Resource Center
Ariel Santos, MD, Principal Investigator
www.texlatrc.org

Upper Midwest Telehealth Resource Center
Cameron Hilt, Program Director
www.umtrc.org

Center for Connected Health Policy
Mei Wa Kwong, JD, Executive Director
www.cchpca.org

Telehealth Technology Assessment Resource Center
Jordan Berg, Director
www.telehealthtechnology.org

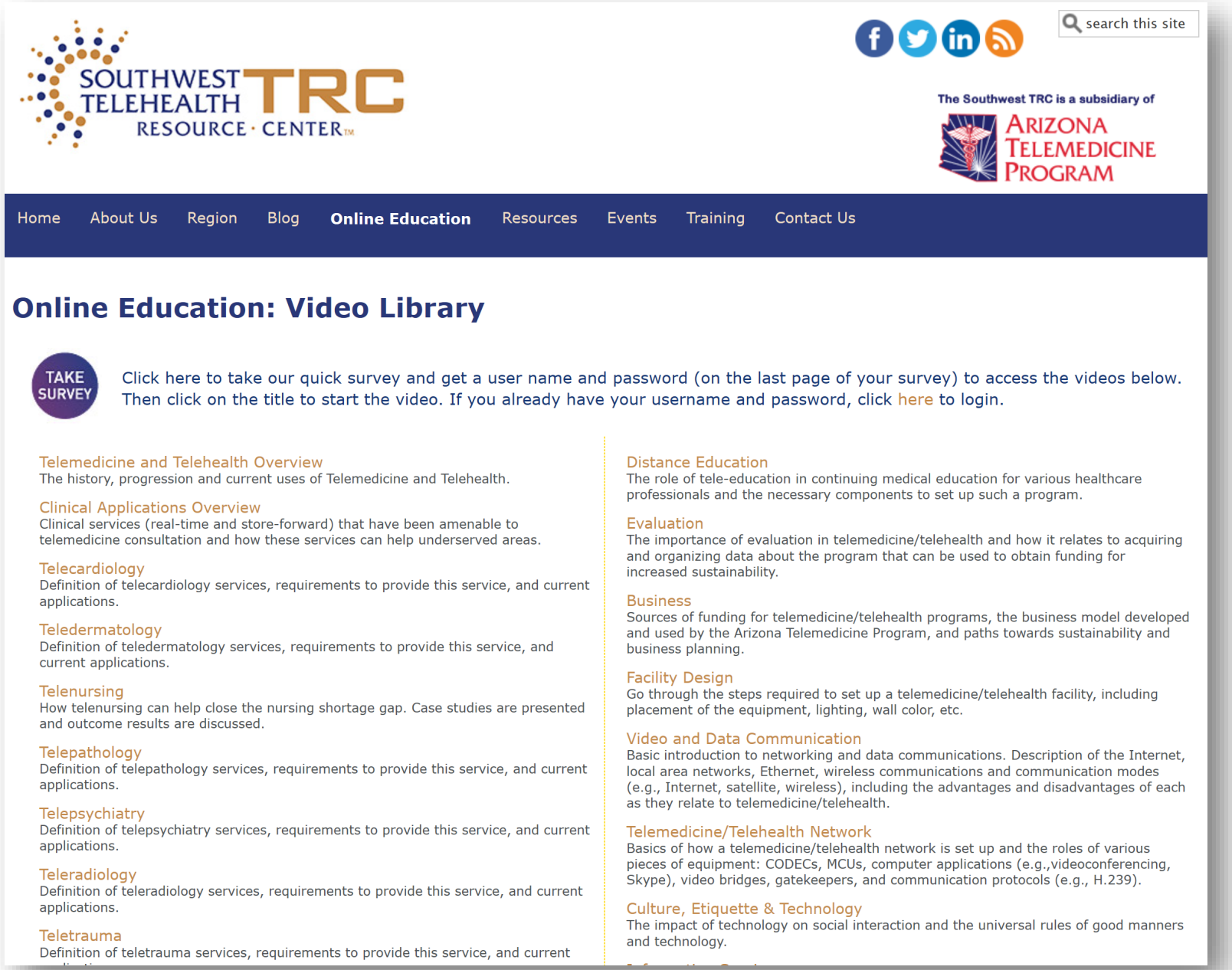
Power of Partnerships!

Fact Sheets

- HIPAA & Telehealth – A Stepwise Guide to Compliance
- How Patients Can Engage Teleheatlh
- Telehealth 101 The Basics
- Virtual Healthcare – What Should I Know?
- What is Telehealth? Context for Framing your Perspective

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TELEHEALTH RESOURCE CENTER TRC



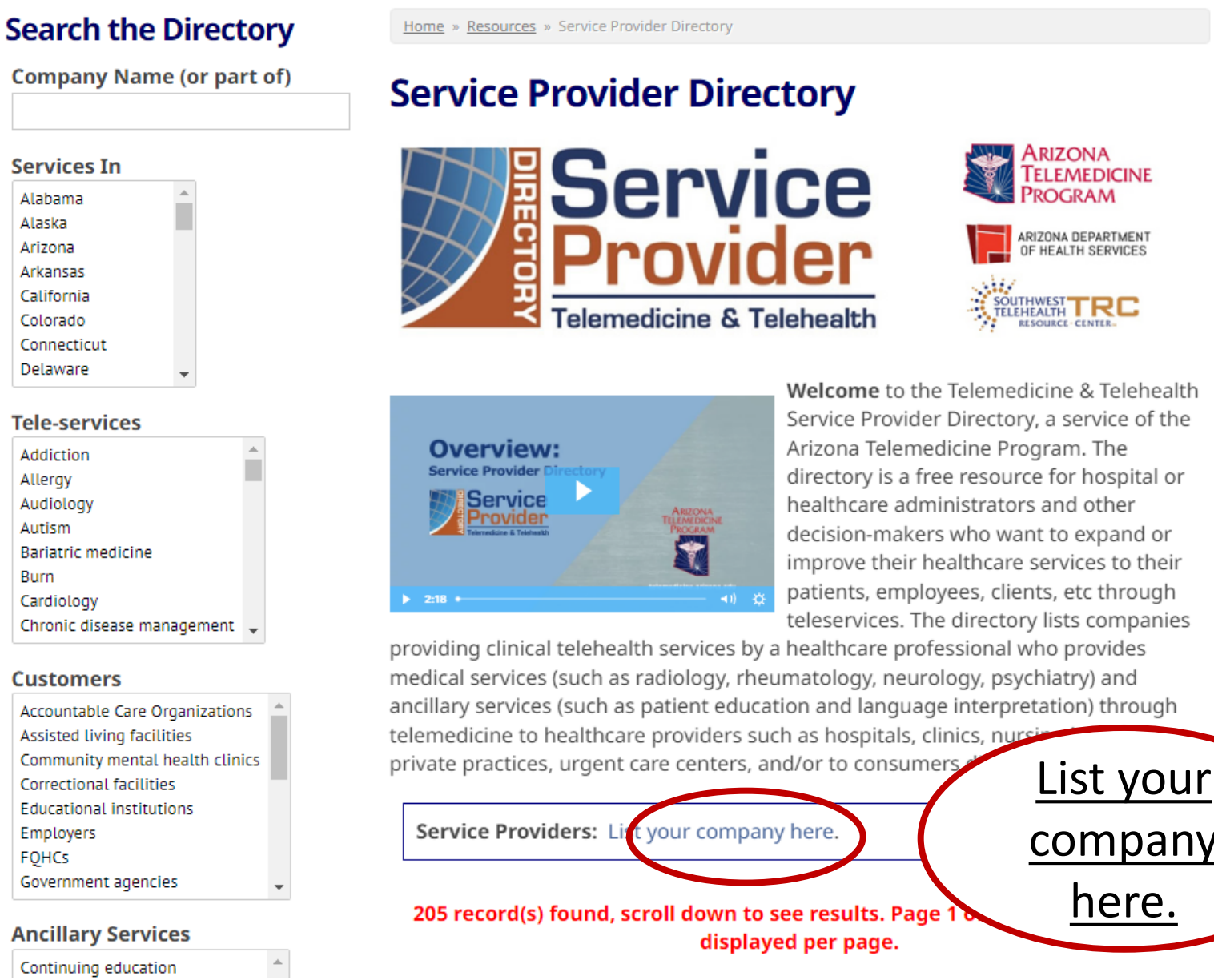
ARIZONA TELEMEDICINE PROGRAM

https://southwesttrc.org/online_education

SOUTHWEST TELEHEALTH TRC RESOURCE · CENTER

Service Provider Directory

205 Healthcare Organizations Listed
73 Tele-services Listed
8 Ancillary Services
On average 2,500 hits on the SPD



Search

- Neurology
- Arizona
- FQHCs

12 out of the 205 offer this service

Search the Directory

Company Name (or part of)

Services In

Alabama
Alaska
Arizona
Arkansas
California
Colorado
Connecticut
Delaware

Tele-services

Maternal care
Menopause care
Mental/Behavioral health
Microbiology
Mobile health (mHealth)
Neonatology
Nephrology
Neurology

Customers

Accountable Care Organizations
Assisted living facilities
Community mental health clinics
Correctional facilities
Educational institutions
Employers
FQHCs
Government agencies

Ancillary Services

Continuing education

Home » Resources » Service Provider Directory

Service Provider Directory

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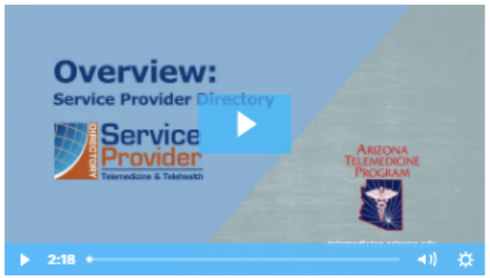
ARIZONA DEPARTMENT OF HEALTH SERVICES
SOUTHWEST TELEHEALTH RESOURCE CENTER TRC



Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a free resource for hospital or healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc through teleservices. The directory lists companies providing clinical telehealth services by a healthcare professional who provides medical services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices, urgent care centers, and/or to consumers directly.

Service Providers: List your company here.

12 record(s) found, scroll down to see results. Page 1 of 1 page(s); up to 20 displayed per page.

TABLE OF CONTENTS

Virtual_Visit_Types

- Telehealth
- Evisit
- Virtual_Check_Ins
- Telephone

Payor_Matrix

Payor_Guidelines

- Aetna
- BCBS_Of_Arizona
- Cigna
- Medica
- Medicare
- Arizona_Medicaid
- United_Healthcare

Cost_Sharing_Waivers

Telehealth_Guidelines_By_Facility_Type

- Rural_Health_Clinics/FQHC
- Hospital_Outpatient
- Physical_Occupational_Speech_Therapy

HIPAA_Compliant_Software

References_and_Resources

- State specific Telehealth Billings Manual (AZ, NM, CO, NV)
- Update quarterly
- Partnering with

ruralMED REVENUE CYCLE RESOURCES

Disclaimer: Although the data found here has been produ
expressed or implied is made regarding accuracy, adequ

https://southwesttrc.org/resources/billingguides

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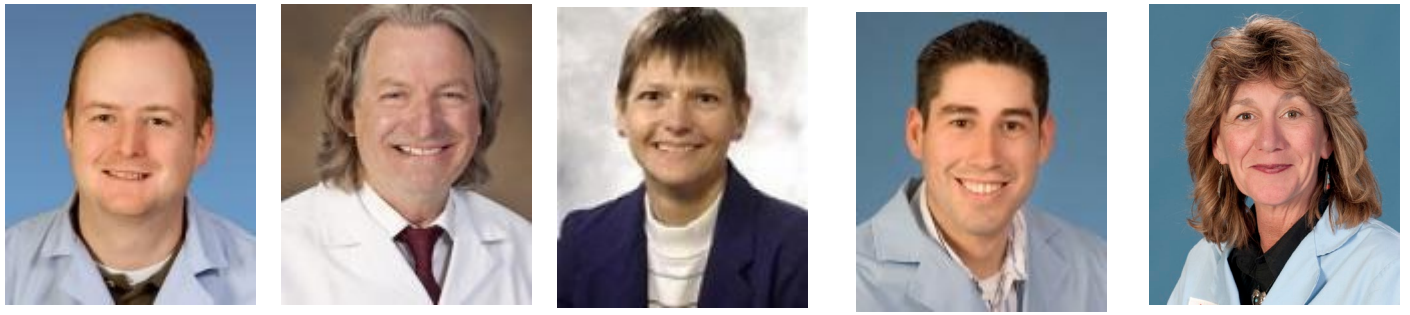
People are our number 1 resource



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Thank you!
Questions

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https://telemedicine.arizona.edu/contact

https://southwesttrc.org/contact

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