

# SUMMIT TELEHEALTH PROGRAM

*Presented by*

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# 2022 AT A GLANCE



It was  
not an  
accident



## Little Bit of Rocky Start

**Susy broke Chris's  
door and took  
maintenance couple  
hours to get him out.**

# SUMMIT TELEHEALTH PROGRAM

## **Successes:**

- Teleneuro/stroke program - received excellent survey grade
- Teleneurology 14% and Telenephrology 20% increase in consults. 47200 Total Consults for 2022.
- Teleneurology/stroke program billings reached \$330,000 with a 92% reimbursement.
- Began successfully billing Medicaid for first time in 4<sup>th</sup> Qrt 2022.
- Tele-ICU – started pilot with vendor and are billing for Pro Fees for the first time since the initiation of program (7 years). Anticipate at a minimum \$250 to \$300 thousand annually
- Closed out our very successful Covid At Home Program. Ready to re-implement if needed.

FISHING  
TIME AT  
HAWLEY  
LAKE  
WITH  
FAMILY



# SUMMIT TELEHEALTH PROGRAM

## **Challenges/Roadblocks:**

- IT Infrastructure not able to handle the Summit-cares “On-Demand” program that was developed and tested by department.
- Technology issues between Vendor provider and Summit systems limited use for specialty pediatric services.
- Lost vendor/provider for Perinatology Level II reads.
- Need modernized Telehealth infrastructure to accommodate new equipment, platforms and modes to care.
- Summit in transition after COVID.

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## **Programs ready for Telehealth Solution:**

- OBS/L&D – need specialty virtual care consults for in-patients. High Priority
- Pain Clinic – needs telehealth options for reaching patients in rural clinics – additional carts.
- Incorporate Telehealth options for the HRSA RCORP SUD/ODU.
- More options for Behavioral Health virtual consults.
- Tele-perinatology – Replace vendor.
- Chronic Care Management fully equipped with telehealth resources.
- On-Demand Telehealth option still needed.

# FALL IN THE WHITE MOUNTAINS





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## **NEW OPPORTUNITIES AVAILABLE THROUGH MEMBERSHIP OF ATP/SWTRC**

### GRANTS:

Webinar with Victoria Fine from Learning Design – Currently working together on USDA DLT Grant on behalf of Summit, Navajo County and Apache County. Telecarts – hospital, clinics, jails, schools to build interconnectivity in rural areas. Apache County and Navajo both received \$11+ million in grants to expand broadband. Opens telehealth avenues to break down barriers to care.

Overseeing the RCORP (Rural Communities Opioid Recovery Program) for SUD (substance use disorder) and OUD (opioid use disorder) patients using Telehealth as a delivery of care through Peer Support Specialists.

# WHAT TO EXPECT IN 2023

