

ARIZONA  
TELEMEDICINE  
PROGRAM



Janet Major, BS

Associate Director for Innovation  
& Digital Health

Arizona Telemedicine Program  
Southwest Telehealth Resource Center



Home About Us Region Blog Online Education **Resources**

Home About Us Region Blog Online Education Resources Events Training Contact Us

### Events

Navigating Telehealth Legislative and Policy Changes Beyond The Public Health Emergency Apr 12, 2023 12:00pm to 1:00pm MST



Arizona Telemedicine Council Apr 19, 2023 11:00am to 1:00pm MST



Stories of Extreme Heat Apr 20, 2023 12:00pm to 1:00pm MST



Changing The Paradigm: Who Tells Our Story Shapes Our Destiny Apr 25, 2023 1:00pm to 2:30pm MST



Developing a Telemedicine Program (Webinar) May 1, 2023 9:00am to 2:00pm MST



## Welcome to the Southwest TRC!

### Find Telehealth Project

Service Provider Directory

Events

On-Line Library

Resources



## Resources

- Billing Guides
- Business & Finance
- **COVID-19**
- [Digital Health Navigators](#)
- Fact Sheets
- For Healthcare Providers
- Form Templates
- Funding Opportunities
- General
- Newsletters
- Podcasts
- Policy & Sustainability
- Quality Improvement and Quality Assurance

[westtrc.org/resources/dhns](https://westtrc.org/resources/dhns) & Guidelines



### Events

Arizona Telehealth Alliances (NATA/SATA) Sep 7, 2023 2:00pm to 4:00pm MST



Developing a Telemedicine Program (Webinar) Sep 18, 2023 9:00am to 2:00pm MST



Providers Clinical Support System (PCSS): An Overview Sep 21, 2023 12:00pm to 1:00pm MST



Perinatal Mood & Anxiety Disorders Sep 28, 2023 12:00pm to 1:00pm MST



Telehealth & The Future of Professional Regulation Oct 11, 2023 12:00pm to 1:00pm MST



Arizona Telemedicine Council Oct 18, 2023 11:00am to 1:00pm MST





Telemedicine Applications (Webinar) Nov 6, 2023 9:00am to 2:00pm MST



[Register / View All Events](#)

## Welcome to the Southwest TRC!

### Find Telehealth Project

<a href="#">Service Provider Directory</a>	<a href="#">Events</a>	<a href="#">On-Line Library</a>	<a href="#">Resources</a>
<a href="#">Telehealth.HHS.gov</a>		<a href="#">Find Telehealth</a>	
<a href="#">Billing Guides</a>		<a href="#">Contact Us</a>	

SWTRC is a proud member of:



[View the NCTRC 2022 Annual Report and 2020 White Paper](#)

### SWTRC Blogs

A centralized telehealth approach helps HealthONE serve nine hospitals in two states



SWTRC hosts Nevada healthcare professionals virtually and in-person in unique conference that took place in Carson City, Reno and Las Vegas



New Mexico telehealth partnership allows newborns in critical care to stay close to home



[All Blogs](#)

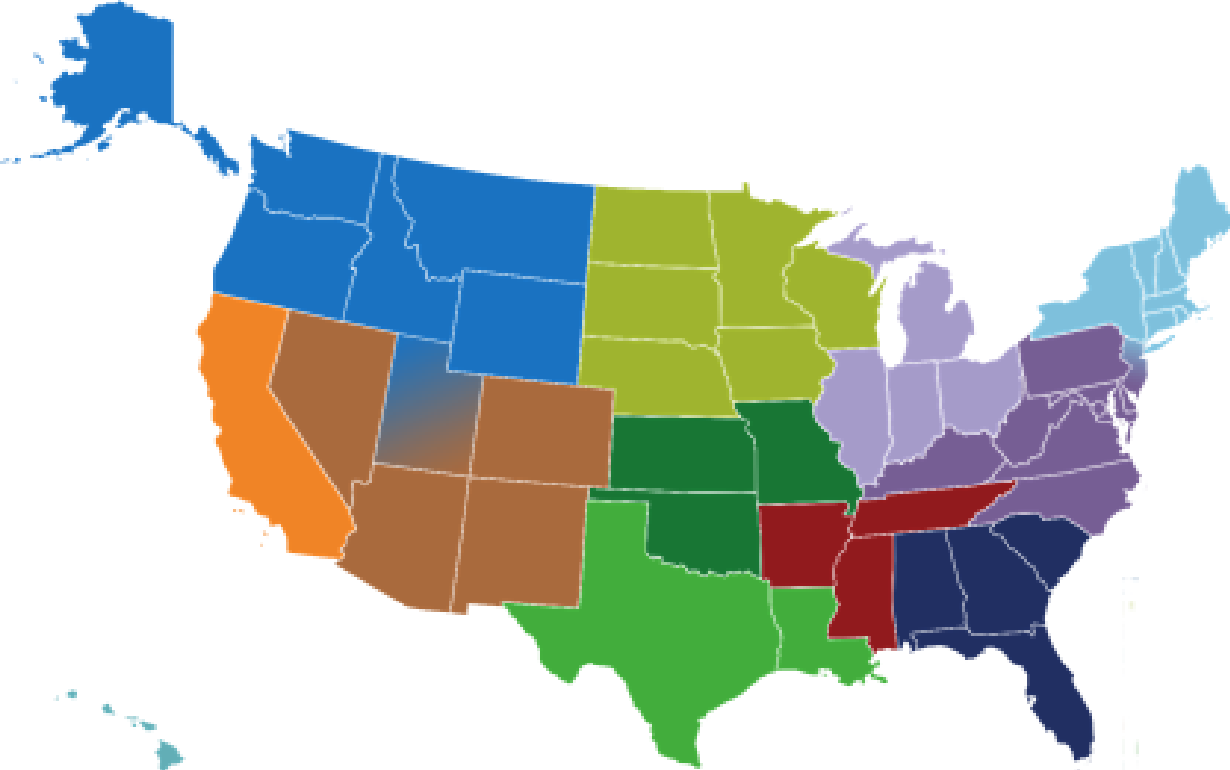
# National Consortium of Telehealth Resource Centers



Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.

## Regionals

- |              |  |               |  |
|--------------|--|---------------|--|
| <b>CTR</b>   |  | <b>gpTRAC</b> |  |
| <b>HTRC</b>  |  | <b>MATRC</b>  |  |
| <b>NETRC</b> |  | <b>NRTRC</b>  |  |
| <b>PBTRC</b> |  | <b>SCTRC</b>  |  |
| <b>SETRC</b> |  | <b>SWTRC</b>  |  |
| <b>TexLa</b> |  | <b>UMTRC</b>  |  |



## Nationals

- |             |  |             |  |
|-------------|--|-------------|--|
| <b>CCHP</b> |  | <b>TTAC</b> |  |
|-------------|--|-------------|--|

# Consortium Members

## California Telehealth Resource Center

*Lindsey Haase, Executive Director*  
[www.caltrc.org](http://www.caltrc.org)

## Great Plains Telehealth Resource & Assistance Center

*Jonathan Neufeld, PhD, Program Director*  
[www.gptrac.org](http://www.gptrac.org)

## Heartland Telehealth Resource Center

*Eve-Lynn Nelson, PhD*  
[www.heartlandtrc.org](http://www.heartlandtrc.org)

## Mid Atlantic Telehealth Resource Center

*Kathy Hsu Wibberly, PhD, Director*  
[www.matrc.org](http://www.matrc.org)

## Northeast Telehealth Resource Center

*Danielle Louder, Program Director*  
[www.netrc.org](http://www.netrc.org)

## Northwest Regional Telehealth Resource Center

*Matt McCullough, Principal Investigator*  
[www.nrtrc.org](http://www.nrtrc.org)

## Pacific Basin Telehealth Resource Center

*Christina Higa, Program Co-Director*  
[www.pbtrc.org](http://www.pbtrc.org)

## South Central Telehealth Resource Center

*Hari Eswaran, PhD, Principal Investigator*  
[www.learntelehealth.org](http://www.learntelehealth.org)

## Southeast Telehealth Resource Center

*Rena Brewer, RN, MA, Principal Investigator*  
[www.setrc.us](http://www.setrc.us)

## Southwest Telehealth Resource Center

*Elizabeth Krupinski, PhD, Co-Director*  
[www.southwesttrc.org](http://www.southwesttrc.org)

## TexLa Telehealth Resource Center

*Ariel Santos, MD, Principal Investigator*  
[www.texlatrc.org](http://www.texlatrc.org)

## Upper Midwest Telehealth Resource Center

*Cameron Hilt, Program Director*  
[www.umtrc.org](http://www.umtrc.org)

## Center for Connected Health Policy

*Mei Wa Kwong, JD, Executive Director*  
[www.cchpca.org](http://www.cchpca.org)

## Telehealth Technology Assessment Resource Center

*Jordan Berg, Director*  
[www.telehealthtechnology.org](http://www.telehealthtechnology.org)

**Power  
of  
Partnerships!**

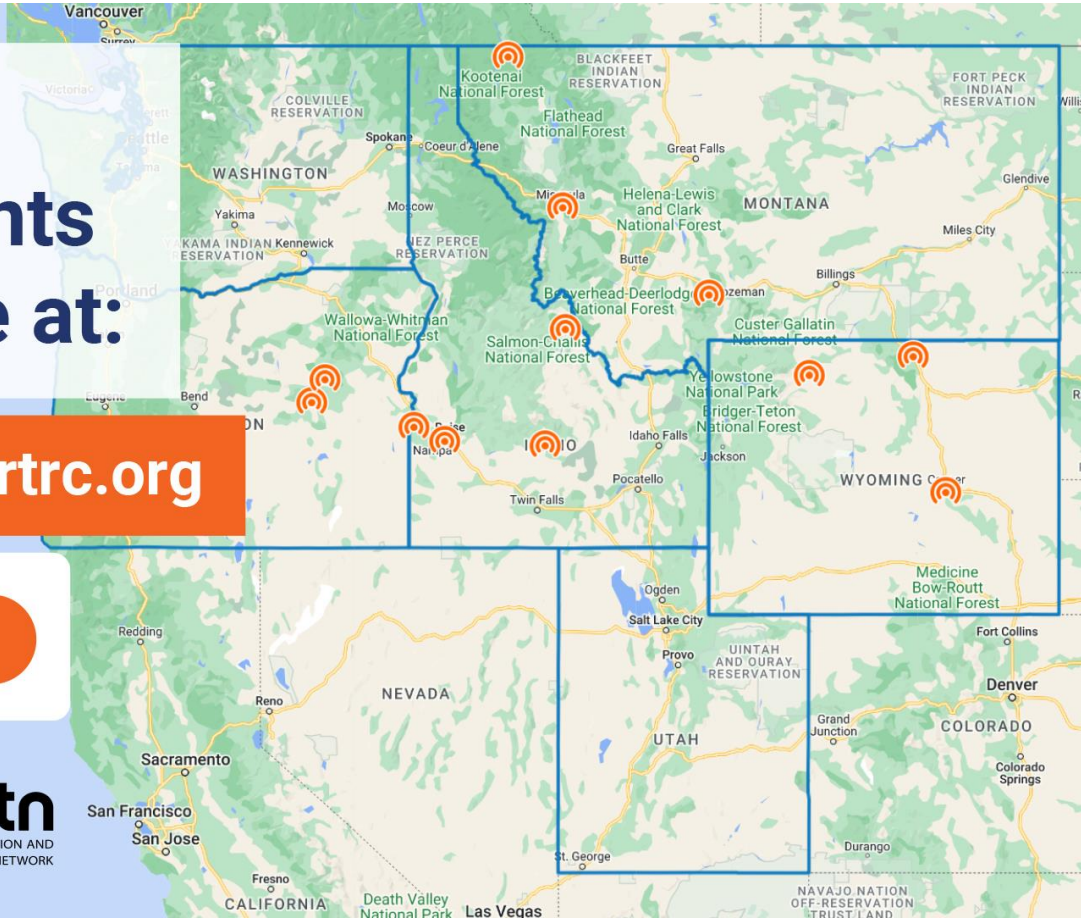
# Navigating the Telehealth Neighborhood: A Guide to Telehealth Access for Digital Navigators - NRTRC (instructure.com)



# Telehealth Access Points are now live at:

[findtelehealth.nrtrc.org](https://findtelehealth.nrtrc.org)

TAPs



Looking for a telehealth appointment in: Alaska, Idaho, Montana, Oregon, Utah, Washington, or Wyoming?

Look no further. Use the the NRTRC Find Telehealth Tool.



**Filters available:**

- Address, city and state, zip code
- Search radius in miles
- Visit type by telehealth, in-person or both
- Type of healthcare service

**Icons on map:**

- Telehealth services
- In-person services
- Both telehealth and in-person services
- Public facing Telehealth Access Point (TAP)

**My location**  
Salt Lake City, UT, USA

**Distance in miles to search**  
5 10 25 50 100 250 500

**Type of visit**  
Telehealth

**Service**  
Family Medicine

**359 facilities found**


HOW TO USE THIS FINDER  
DISCLAIMER

**TAPs button displays Telehealth Access Points**

To use the Find Telehealth Tool visit:  
**findtelehealth.nrtrc.org**

**Note:** If you know of a TAP in your area that is not on this map, please submit location information using the form found here: [wimtracking.com/taps](http://wimtracking.com/taps)  
Or if you know of a provider or facility not on this map, submit the information here: [wimtracking.com/telehealth](http://wimtracking.com/telehealth)



**My location** 


Bend, OR, USA

---

**Distance in miles to search**

5 10 25 50 100 250 500

**Type of visit**

 Telehealth

---

**Service**

Family Medicine

---

**14 facilities found**

[HOW TO USE THIS FINDER](#)

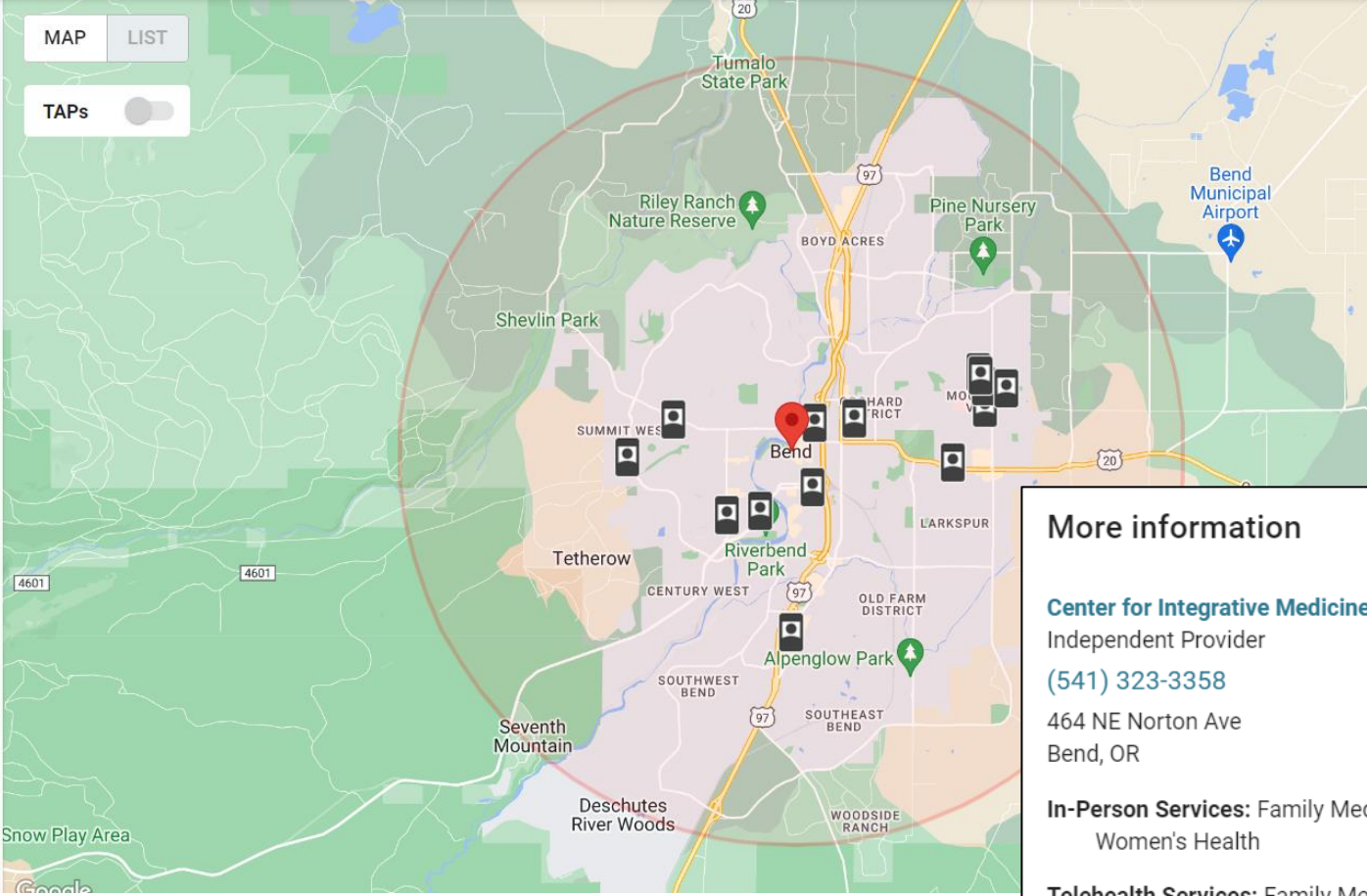
[DISCLAIMER](#)

Health service providers  
[Add or Update Information](#)

[Add Telehealth Access Point \(TAP\)](#)

MAP
LIST

TAPs



**More information**

**Center for Integrative Medicine**  
 Independent Provider  
 (541) 323-3358  
 464 NE Norton Ave  
 Bend, OR

**In-Person Services:** Family Medicine, Internal Medicine, Pediatrics, Women's Health

**Telehealth Services:** Family Medicine, Internal Medicine, Pediatrics, Women's Health

# Service Provider Directory

205 Healthcare Organizations Listed  
73 Tele-services Listed  
8 Ancillary Services  
On average 2,500 hits on the SPD

## Search the Directory

Company Name (or part of)

### Services In

Alabama  
Alaska  
Arizona  
Arkansas  
California  
Colorado  
Connecticut  
Delaware

### Tele-services

Addiction  
Allergy  
Audiology  
Autism  
Bariatric medicine  
Burn  
Cardiology  
Chronic disease management

### Customers

Accountable Care Organizations  
Assisted living facilities  
Community mental health clinics  
Correctional facilities  
Educational institutions  
Employers  
FQHCs  
Government agencies

### Ancillary Services

Continuing education

Home » Resources » Service Provider Directory

## Service Provider Directory



Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a free resource for hospital or healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc through teleservices. The directory lists companies

providing clinical telehealth services by a healthcare professional who provides medical services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices, urgent care centers, and/or to consumers.

Service Providers: List your company here.

205 record(s) found, scroll down to see results. Page 1 of 1 displayed per page.

List your company here.

## Search

- Neurology
- Arizona
- FQHCs

12 out of the 205 offer this service

## Search the Directory

Company Name (or part of)

### Services In

- Alabama
- Alaska
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware

### Tele-services

- Long-term care
- Maternal care
- Menopause care
- Mental/Behavioral health
- Microbiology
- Mobile health (mHealth)
- Neonatology
- Nephrology
- Neurology

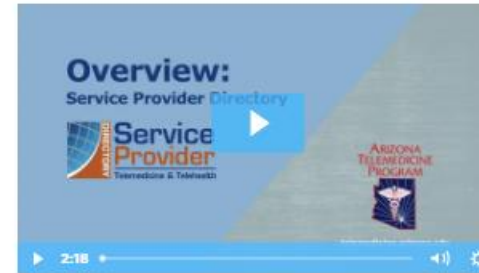
### Customers

- Accountable Care Organizations
- Assisted living facilities
- Community mental health clinics
- Correctional facilities
- Educational institutions
- Employers
- FQHCs
- Government agencies

### Ancillary Services

- Continuing education

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**Service Providers:** List your company here.

12 record(s) found, scroll down to see results. Page 1 of 1 page(s); up to 20 displayed per page.

# Telegenetics in FQHC's = list of 6 for Colorado

## Search the Directory

Company Name (or part of)

### Services In

- Alabama
- Alaska
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware

### Teleservices

- Epilepsy
- Family medicine
- Gastroenterology
- Genetic counseling
- Geriatrics
- Gynecology
- Hematology
- Hepatology

### Customers

- Accountable Care Organizations
- Assisted living facilities
- Community mental health clinics
- Correctional facilities
- Educational institutions
- Employers
- Federally Qualified Health Centers
- Government agencies

Home » Resources » Service Provider Directory

## Service Provider Directory



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**Service Providers:** List your company here.

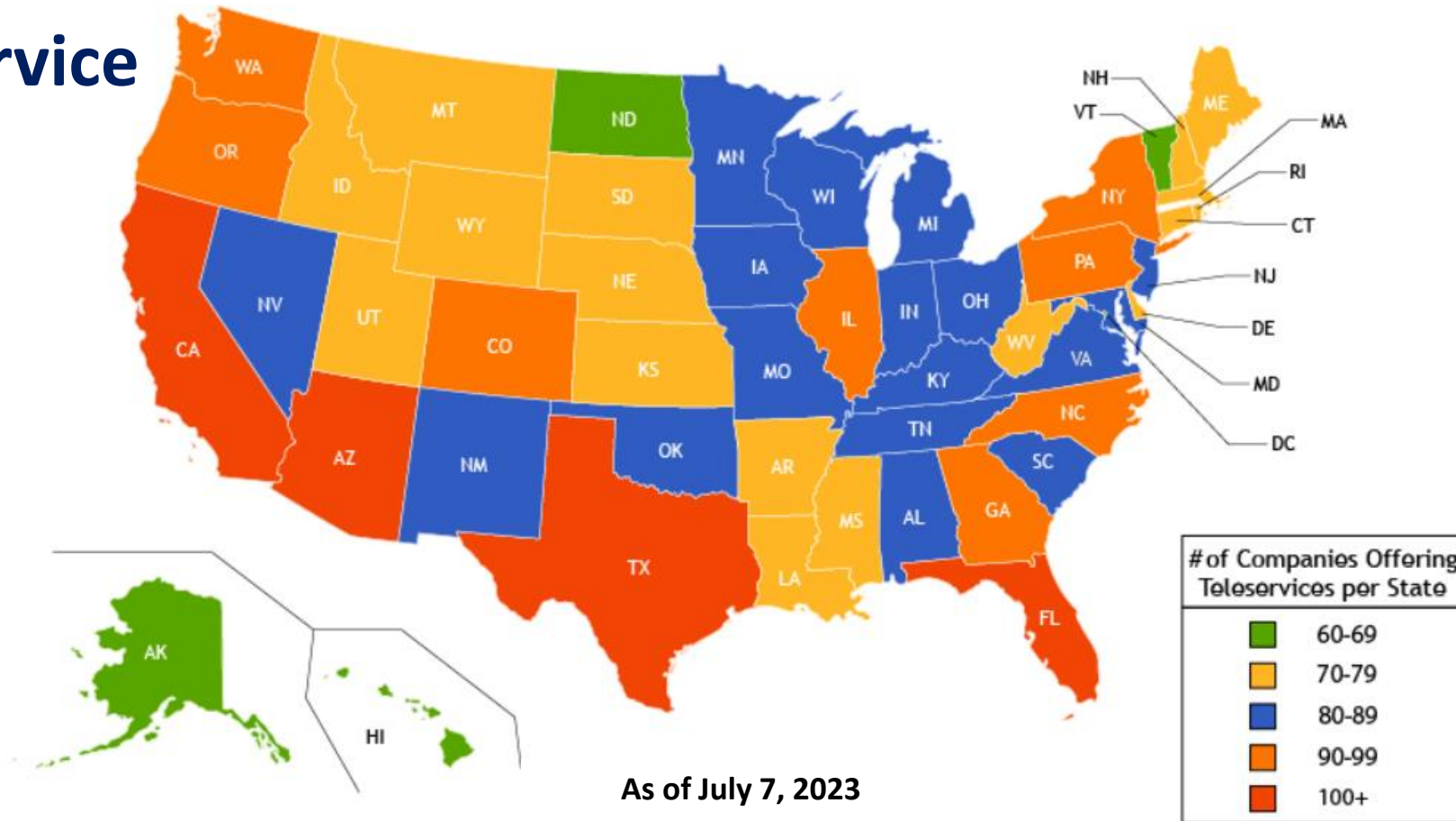
If you have any questions, contact Nancy C.O. Hart about the Service Provider

# ADVANCING TELEHEALTH PARTNERSHIPS



Number of Companies Offering Tele-services Per State

216 Tele-service  
Provider  
Company  
Listings



# Fact Sheets

- HIPAA & Telehealth – A Stepwise Guide to Compliance
- How Patients Can Engage Telehealth
- Telehealth 101 The Basics
- Virtual Healthcare – What Should I Know?
- What is Telehealth? Context for Framing your Perspective



**La tecnología actual se está aprovechando para:**

- Supervisar a distancia el estado de salud y el comportamiento de los pacientes.
- Reunirse cara a cara con los pacientes usando videoconferencias para hablar y dar tratamiento.
- Obtener imágenes para hacer diagnósticos usando miras y cámaras especializadas.
- Capturar, guardar y luego enviar imágenes.

**¿Espera...**

- darles más **acceso** a los pacientes?
- aumentar el **mercado** para los proveedores?
- **reducir costos?**

Actualizado a septiembre de 2017



**Díish jíidi Béesh Nitsíkeesí binahjí' t'óó ahayóógó bee k'íhoodool:**

- T'áá háadéeshjí' nidi diné bits'íis bik'i da' déest'í'í dóo bini baa áko hwiindzin
- Azee' íil'ini éi diné yil naalkidgo alhizhnil'íigo alch'í' hane' dóo alch'í' yáti' go bee aa áháyá
- Ha'áshí'í dínóol'í'ígí biniyé' bii' adéest'í'í dóo bee eda'alne'e dóo t'áá íshjání áálnjí'
- Eda'alyaagí'í éi náaná la' aze' ádeel'ini bich'í' náas kódadoolníil dóo binahjí' ajit' éhíi bil béedahodoozil dóo hah' ádoolníil
- Ak'í dadéez'í'í naalkid alhí hane' dóo hodiné'í' éi diné yinideinítin
- Diné t'áá ákwí'í j' yaa naagháhi' éi hait' éego bits'íis bá ya'át' éehí' yik'í dadéez'í'í
- Diné éi bee ádahodoozil yee yiká' nidaalwo'go áko t'áá bi' ya'át' éehgo bits'íis yaa áháyágo

**Díí Daats'í Biká Hojooba' Íninízin...**

- Haash yit'éego diné díí hózhó yich'í' **Cho'ool'í'ído?**
- Haash yit'éego **lahdée' bee aa áháyání** diné yich'í' cho'ool'í'ído?
- **Bąh' íliní' yaa kódooníil'?**
- Haash **yit'éego** hózhó ats'íistah yá'áhoot' éehdo?
- Haash yit'éego **diné baa áháyání bil yá'át' éehdo?**
- Haash yit'éego aah **á'ál'íní' bil yá'át' éehdo?**

**Ha'át'íish Baa Nitsáhákees Dooleel Díí Naaltsos Bá Íl'íidogo**

**Ha'át'íish Baa Nitsáhákees Dooleel Díí Íl'íigo Baa Hodzódlíi dooleel'ígí**

Díí aah áda'al'íní' éi díí bik'ehgo binaaltsos bá íli ádeil'ini bibee nahaz'áanii yich'í' cho'ool'í'í dooleel. Nidi, díí éi bee nahaz'á bidéet'í'í:

- Díí dikwíidée' binaaltsos da'íliidoogo doo bá nant'a da do. Aze' Neikáhi Binaaltsos éi dikwíidée' badahasdzo bá ílii'leh. Dikwíidée'

Ya'íishjáshtsoh biyi, naaki dimíil' dóo bi'aan t'áálá'í yihah yéedáá', Centers for Medicare doo Medicaid Services' bil nahaz'áádée' díí aze' ál'í bil nahaz'á (diné nábidinél'í'íhdi) éi báa hodzódlíigo dóo náaná lahdi aze'í'í.

**Factores que se deben considerar sobre las credenciales**

En julio de 2001, la decisión final de los Centros de Servicios de Medicare y Medicaid sobre la emisión de credenciales y privilegios estableció un proceso para que los hospitales del lugar de origen (ubicación del paciente) confiaran en las decisiones sobre credenciales y privilegios del hospital en el lugar distante (ubicación del especialista).



<https://www.library.pima.gov/news/introducing-health-connect-at-two-libraries/>



**health connect**  
PIMA COUNTY PUBLIC LIBRARY

*Now offering Telehealth Rooms!*

Telehealth Rooms provide a quiet, private space for you to connect with your health care provider.

Rooms include important health tools

- \* Multi-camera laptop
- \* Blood pressure cuffs
- \* Thermometers
- \* Scales
- \* Digital stethoscopes
- \* Pulse Rate Oximeters

Set up a telemedicine visit with your medical provider. Call (520) 594-5235 to book a room for the time of your visit. Arrive 15 minutes before your appointment to sign waivers and get set up at the health station. Then you are all set to proceed with your telehealth visit!

Call (520) 594-5235 | Visit [library.pima.gov](http://library.pima.gov)

**Caviglia Arivaca**  
PIMA COUNTY PUBLIC LIBRARY  
17050 W. Arivaca Rd.  
Arivaca AZ 85601

TELEHEALTH ROOM AVAILABLE  
Monday–Friday, 9 am–5 pm

Call to book a Telehealth Room  
**(520) 594-5235**

This program is made possible by the Arizona State Library, Archives, and Public Records, a division of the Secretary of State, with federal funds from the Institute of Museum and Library Services.

# News: American Heart Association launches telehealth certification to improve quality of care

<https://www.news-medical.net/news/20230705/American-Heart-Association-launches-telehealth-certification-to-improve-quality-of-care.aspx>



“*The explosion of telehealth use demonstrates a need for telehealth-centric learning to improve the standard of care. The American Heart Association's individual telehealth certification is a way for health care professionals to ensure they are providing the highest standard of care in this evolving delivery system.*”

*Andrew Watson, M.D., volunteer chair of the American Heart Association's Telehealth Certification Development Workgroup, an American Heart Association Center for Telehealth Expert Panel member and a practicing surgeon at the University of Pittsburgh Medical Center*



# ARIZONA TELEMEDICINE PROGRAM



## Telehealth Pilots or Programs Exist in These States



# Health Kiosk - Pima County

**PIMA COUNTY**

Recreation | Health | Development | Business | Community | Environment | Government

Pima County » Government » Human Resources » Employee Wellness Programs » Health Kiosk

## Health Kiosk

With many people unaware of their health status and skipping doctor visits , the Health Kiosk is an easy, convenient way for employees to become more aware of their health status - which can inspire action toward disease prevention.

**Easy to use. Self-serve. Convenient. Confidential.**

Use the Health Kiosk to quickly and accurately measure your vital statistics to help you better manage your personal health. Tests include:

- Blood pressure
- Total body weight & body mass index (BMI)
- Heart rate
- Vision (color blindness)
- Hydration

It takes about five to eight minutes to test everything or you can choose which ones you need.

**Employee Wellness**  
150 W. Congress St.  
Tucson, AZ 85701

Phone: (520) 724-2792  
Fax: (520) 724-8150

Department Home  
Department News  
Department Directory  
Send Feedback  
Forms

Emergency Broadband Benefit (EBB) is now live. For more information, [click here](#).



<https://connect-arizona.com>

<https://connect-arizona.com/digital-equity/adin>

# Digital Navigators

How can we help you? Get free one-on-one internet and tech help.

[Click Here](#)



[HOME](#)

[DIGITAL NAVIGATORS](#)

[EN ESPAÑOL](#)

Copyright © 2023 Connect Arizona

PROVIDING ACCESS  
*Preserving Arizona*  
Arizona State Library,  
Archives and Public Records



**ARIZONA**  
COMMERCE AUTHORITY



INSTITUTE of  
Museum and Library  
SERVICES



**AZBSN** Arizona Broadband  
Stakeholder Network

Arizona Telecommunications and Information Council & Greater Arizona eLearning Association

Connect Arizona is supported by the Arizona State Library, Archives & Public Records, a division of the Secretary of State, with federal funds from the Institute of Museum and Library Services.

No new notifications (Do not disturb)

# Experience Center | ASU Enterprise Technology <https://tech.asu.edu/services/ec>



## ASU Enterprise Technology



Services

Initiatives

Tools

IT Governance & Policy

Events

Stories

Culture & Strategy

# Experience Center

The ASU Experience Center is open 24/7 and 365 days a year to help you!



<http://vitalysthealth.org/>



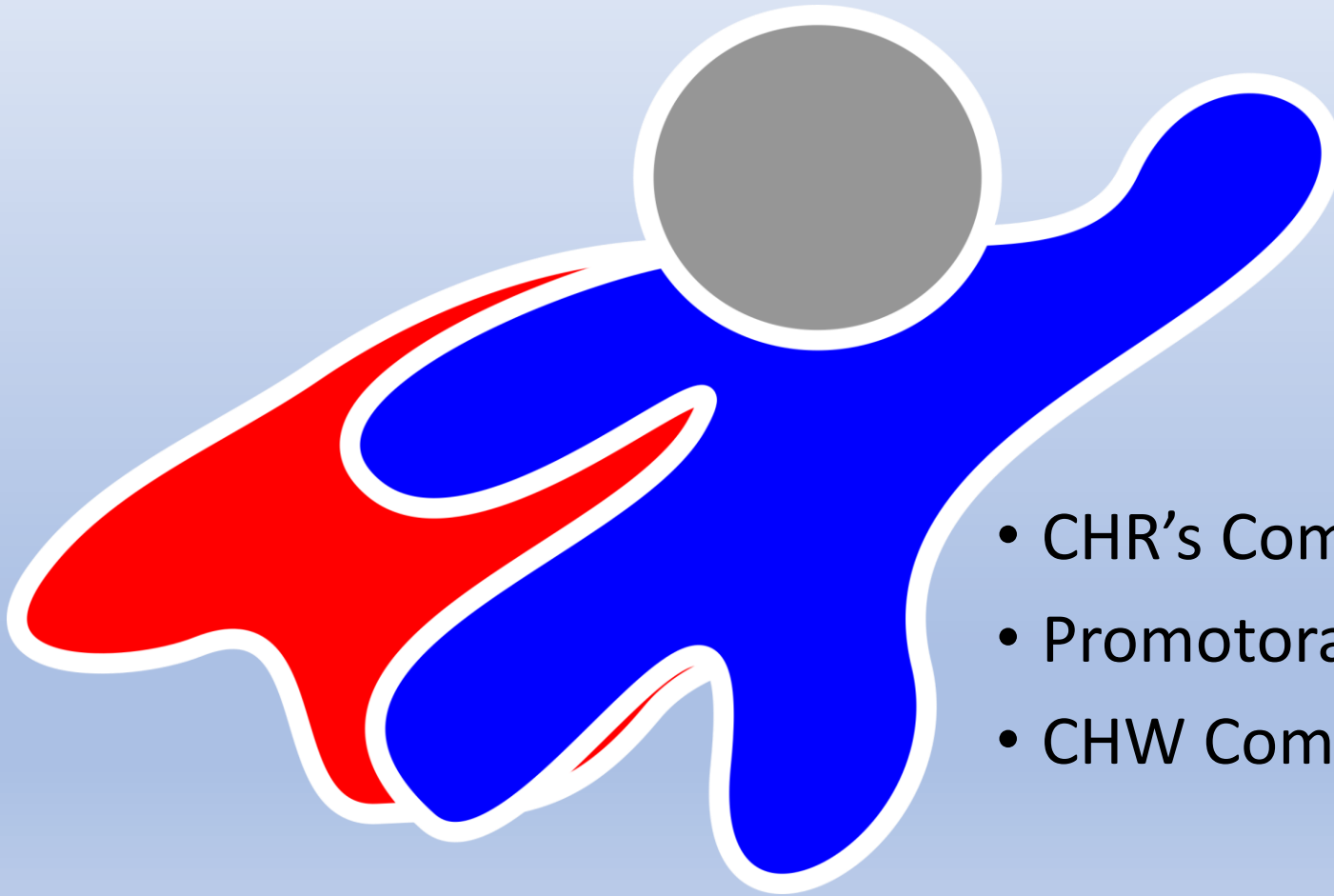
ABOUT ▾ GOALS ▾ NEWS PODCAST PUBLICATIONS GRANTS



Improving well-being in Arizona by addressing root causes and broader issues that affect health.




# Digital *Health* Navigators



- CHR's Community Health Representatives
- Promotoras
- CHW Community Health Workers

U.S. Department of Health and Human Services

 **Indian Health Service**  
The Federal Health Program for American Indians and Alaska Natives

Search IHS

[A to Z Index](#) [Employee Resources](#) [Feedback](#)

The Indian Health Service is working closely with our tribal partners to coordinate a comprehensive public health response to both [COVID-19](#) and [mpox](#).

[About IHS](#) [Locations](#) [for Patients](#) [for Providers](#) [Community Health](#) [Careers@IHS](#) [Newsroom](#)

Community Health Representative

**Community Health Representative**

About Us

Program Management and Guidance

CHR Education and Training Services

Tools and Webinars

Resources

Covid-19 Resources

Funding


Area CHR Representatives

Contact Us

## Community Health Representative



The Community Health Representative (CHR) Program is a unique concept for providing health care, health promotion, and disease prevention services. CHRs have demonstrated how they assist and connect with the community, and their work has become essential to the spectrum of Tribal community-oriented primary health care services. CHRs are great advocates, in part, because they come from the communities they serve and have tribal cultural competence. Their dedicated work has assisted many to meet their healthcare needs. The health promotion and disease prevention efforts that CHRs provide have also helped people from the community improve and maintain their health. By providing health education and reducing hospital readmissions, CHRs have contributed to lowering mortality rates. The demand for CHRs continues to grow.

**STAY CONNECTED** 

Join our [CHR LISTSERV list](#) to stay informed.





Department > Division of Public Health Service > Community Health Representative Program

Saturday, October 1, 2022

## COMMUNITY HEALTH REPRESENTATIVE PROGRAM



- Health and nutrition education
- Health screening
- After-care and follow-up visits
- Care planning
- Referral visits
- Direct observation of medical treatment

### Mission Statement

Established in 1968, the CHR and Outreach Program's goal is to improve the general health status of the Navajo people through direct home health care, community health care and health education in coordination with tribal and IHS programs. The program serves approximately 210,000 Navajo individuals both on and around Navajo Nation. The Outreach program continues to provide related services to control sexually transmitted diseases and tuberculosis on the Navajo Nation and surrounding areas.

- STD case finding and epi-surveillance
- Partner notification and referrals
- STD/HIV client services and counseling
- Public STD prevention and education
- Screening/investigation of TB cases and skin testing
- Evaluation of environment and development of babies

# Promotoras



## Community health workers

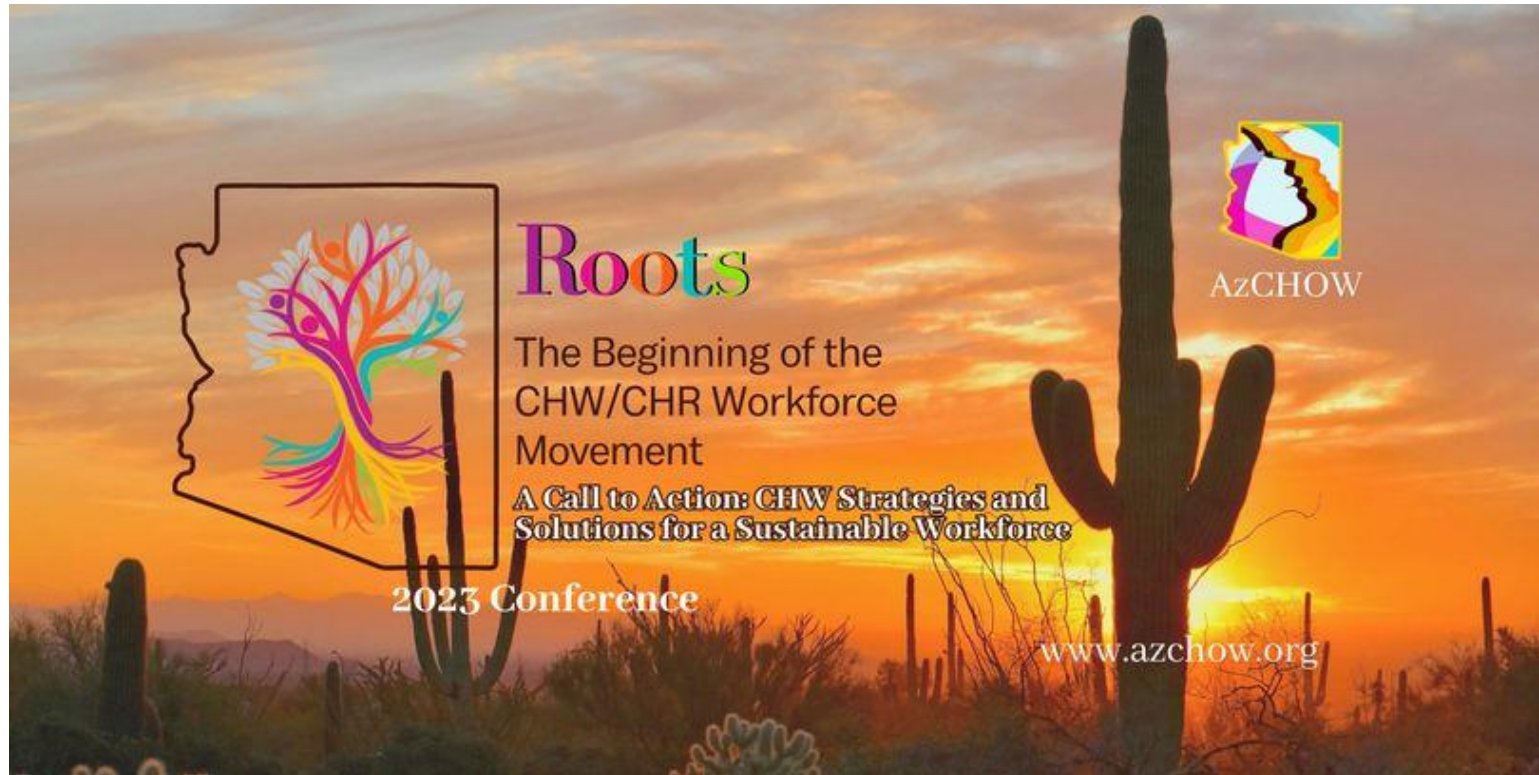
Promotores de salud, also known as promotoras, is the Spanish term for “**community health workers**”. The Hispanic community recognizes promotores de salud as lay health workers who work in Spanish-speaking communities. ) is a communication campaign supported by the CDC Foundation, CDC and several other partners.

Community Health Workers (Promotores) | Minority Health | CDC

[www.cdc.gov/minorityhealth/promotores/index.html](http://www.cdc.gov/minorityhealth/promotores/index.html)

# AzCHOW Arizona Community Health Workers Association (azchow.org)

Wednesday June 21 & Thursday June 22, 2023



# Train the Trainers/End Users

AHCCCS Reimbursable Service Codes for certified CHW/CHR's include:

- 98960 education and training provided for an individual patient in 30-minute increments
- 98961 for a group of two to four patients
- 98962 for a group of five to eight patients

<https://azahcccs.gov/CHW>

Great goal: create a  
Digital Navigator Directory

# [ADIN - Arizona Digital Inclusion Network](https://adin.info/)

<https://adin.info/>  
Arizona Coalition

Arizona Digital Inclusion Network


ADIN ▾ DIGITAL NAVIGATOR RESOURCES ▾ CONTACT US


## ADIN


### Mission

Arizona Digital Inclusion Network (ADIN) is a growing, evolving coalition of organizations and individuals from across the state. We are affiliated with the National Digital Inclusion Alliance (NDIA) and working to advance digital equity in Arizona. We amplify, support and provide networking opportunities for community leaders interested in advancing digital inclusion within their communities.

### Members

 Arizona Telemedicine Program

 Southwest Telehealth Resource Center

 Common Sense

Header Image by Leslie Ann Epperson Copyright 2023, hosted by PBDD.org Ribosome by GalussoThemes.com Powered by WordPress



# WITH DIGITAL EQUITY, WE ALL WIN

National Digital Inclusion Alliance advances digital equity by supporting community programs and equipping policymakers to act.

**NDIA Announces 18 Rural & Tribal National Digital Navigator Corps Grantees!**

[Check It Out](#)



# ADIN: Arizona Digital Inclusion Network

## NDIA's Four Pillars of Work



**Practitioner Support**



**Policy**



**Awareness**



**Data & Research**









\$10 million of support from Google.org to develop the NDIA Digital Nav Model

National  
**Digital Navigator**  
corps

18 Sites  
7 Tribal-Led Projects

<https://digitalconnect.org/>

**BRING YOUR OWN DEVICE**

**WAYS TO REGISTER (FREE REGISTRATION):**

- Online at [bit.ly/DST\\_2023](https://bit.ly/DST_2023)
- Call (520) 610 - 6689
- Or scan the QR code

REGISTRATION LINK:



**DATES:**

<b>20 APR</b>	D7 Multipurpose Building 9AM - 12PM *Lunch provided
<b>18 MAY</b>	D3 Multipurpose Building 9AM - 12PM *Lunch provided
<b>15 JUN</b>	D2 Multipurpose Building 9AM - 12PM *Lunch provided
<b>20 JULY</b>	D5 Multipurpose Building 9AM - 12PM *Lunch provided

**DIGITAL SKILLS TRAINING**

**We can help with:**

- Learning useful tips and tricks
- Online accounts, e-mail, work, online safety
- Better understanding the digital environment
- Device operations (laptop, tablet, or smartphone)

**DIGITAL CONNECT**  
an initiative of Gila River Telecommunications Inc.

FOR QUESTIONS, CALL (520) 610-6689 OR VISIT [WWW.DIGITALCONNECT.ORG](http://WWW.DIGITALCONNECT.ORG)



Tyler Smith, Digital Navigator  
[digitalconnect.org](http://digitalconnect.org) an initiative of  
Gila River Telecommunications, Inc



Telehealth Package + Medical Tent, Tables & Chairs

# Telehealth in Libraries Package

- laptop with and HD camera, echo cancellation ,microphone and ZOOM
- digital stethoscope
- digital scale
- blood pressure cuff
- pulse oximeter
- anti-microbial tents to provide space for training and screening
- Tables & chairs
- Box to-go!

# Quarterly National Webinar

The image is a screenshot of a Zoom webinar. The main content is a slide with the following text:

## We're Returning in July

- Coordinated by NNLM
- National webinars open to anyone
- Opportunity for Q-and-A
- Working on approaches to support returning members

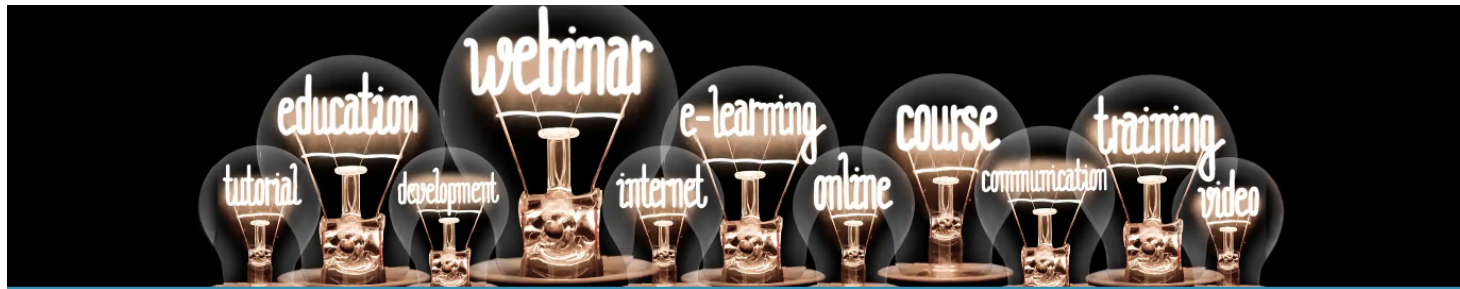
You will get an invitation by email, or keep an eye on <https://www.nlm.gov/training/schedule>

At the bottom of the slide, there is a small text credit: "Northwest humor, 'Hairy Back Soon!' After Crumb, 'Yeti, Abominable Snowman, U District, Seattle, Washington, USA' by Wonderlane is licensed under CC BY 2.0." Below this is the NIH logo and the text "National Library of Medicine, Network of the National Library of Medicine".

On the right side of the slide, there is a vertical illustration of a hairy, brown creature (a yeti or abominable snowman) standing in a forest. The text "HAIRY BACK SOON!" is written in large, stylized, yellow and orange letters above the creature. Below the creature, it says "AFTER CRUMB".

On the right side of the Zoom window, there is a small video feed of a man with glasses and a blue shirt. Below the video feed, there is a small chat window that says "From Sharon (Co State Library) to Everyone" and "Colorado - Getting started".

At the bottom of the Zoom window, there is a toolbar with various icons for video, chat, and other functions.



[Home](#) / [Training](#) / [Telehealth 101: What libraries need to know \(July 10-August 7, 2023\)](#)

## Telehealth 101: What libraries need to know (July 10-August 7, 2023)

[LOGIN TO REGISTER](#)

Libraries in locations across the United States are beginning to offer their patrons access to telehealth services as a strategy for addressing inequities in digital access to healthcare. This class introduces telehealth, why it's important, and how it enables people to have greater access to quality healthcare. Explore how different libraries provided patrons in their communities with access to telehealth services. This class will address privacy and ethical concerns, and review the technology and infrastructure needed to launch a successful telehealth program in your library. The class will consist of three one-hour modules. Each module will focus on one of the course objectives, which are:

- Recognize the different approaches/models to providing telehealth access within libraries.
- Describe resources available to the library for Telehealth technology and the role of the library in support of digital skills training for telehealth.
- Address potential ethical and legal concerns in offering telehealth access within libraries.

By registering for this class, you are agreeing to the [NNLM Code of Conduct](#)

### Objectives:

By working through 3, 1 hour modules of interactive content and completing a pre-post test, learners will be able to:

1. Recognize the different approaches/models to providing telehealth access within libraries.
2. Discuss considerations such as privacy and policy for offering telehealth access within libraries.
3. Identify infrastructure-related resources available to the library for providing telehealth services.
4. Describe the role of the library in support of digital skills training for telehealth.

### Class Details

**Date(s):** July 10, 2023 - August 7, 2023

**Platform:** Moodle

**CE Credits:** 3.00

**CE Categories:** CHIS Level 2

**Class Experience Level:** Beginner

This is a National NNLM class.

**Learn more about this class and find other upcoming instances:**

[Telehealth 101: What libraries need to know](#)

[LOGIN TO REGISTER](#)

[CREATE AN NNLM USER ACCOUNT](#)

### Class Contacts

**Instructor:** [Darlene Kaskie](#), [Faith Steele](#), [Liz Morris](#), [Katie Pierce Farrier](#), [George Strawley](#)

**Technical Assistance:** [Molly Knapp](#)

# Telehealth 101: What Libraries Need to Know

Overview of telehealth as it applies to libraries

Scheduled facilitated  
Moodle course



Three one hour  
modules



CHIS credit available



National Library of Medicine  
Network of the National Library of Medicine

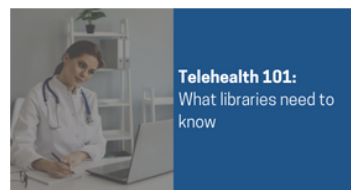


# Telehealth 101: What libraries need to know (July 10 - August 7, 2023)

[Dashboard](#) / [Courses](#) / [NNLM Training](#) / [Scheduled Courses](#) / [Telehealth 101 July - Aug](#) / [Enroll me in this course](#) / [Enrollment options](#)

## Enrollment options

### 🔖 Telehealth 101: What libraries need to know (July 10 - August 7, 2023)



Teacher: Darlene Kaskie  
Teacher: Liz Morris  
Teacher: Katie Pierce-Farrier  
Teacher: Faith Steele

Explore how different libraries provided patrons in their communities with access to telehealth services. This class will address privacy and ethical concerns, and review the technology and infrastructure needed to launch a successful telehealth program in your library.

*Telehealth 101* is a 3-hour scheduled Moodle course worth 3 MLA Continuing Education credits. It qualifies for MLA Consumer Health Information Specialization level 2 competencies 7 and 8.

This course is asynchronous, there are no set hours to be online each week.

For more information about this course and to register, see the course description page. [🔗](#)

*Registered students can enroll starting Saturday, July 8, 2023.*

# ACP Enrollment Specialist

Certification <https://www.educationsuperhighway.org/learnacp/>



About ▾

Our Work ▾

Resources ▾

Blog

Login

GetACP.org

AFFORDABLE CONNECTIVITY  
PROGRAM **CERTIFICATION.**

LearnACP >

# My favorite FCC Handout

TEN MILLION HOUSEHOLDS CONNECTED

## 10 WAYS TO SPREAD THE WORD



**01 HELP YOUR COMMUNITY ENROLL**

Sign up as an enrollment partner today at [fcc.gov/ACP](http://fcc.gov/ACP).

**02 SPREAD THE WORD**

Are you organizing school packet pick-ups or a local food drive? Download and print ACP flyers to include in pick-up materials: [fcc.gov/acp-toolkit](http://fcc.gov/acp-toolkit).



**03 REQUEST PRINTED MATERIALS**

Printed versions of FCC ACP Outreach Toolkit materials are available. Send an email to [ACPInfo@fcc.gov](mailto:ACPInfo@fcc.gov) and provide details on what you need.



**04 CONNECT WITH LOCAL INSTITUTIONS**

Ensure schools, libraries, health clinics, and community centers know about the ACP and have info to help eligible students and patrons enroll.



**05 INVOLVE YOUR LOCAL GOVERNMENT**

Does your local employment assistance or social services office have ACP information? Put Outreach Toolkit materials in helping hands.



**06 SHARE ACP INFO ON YOUR WEBSITES AND SOCIAL MEDIA**

The FCC has ready-to-post graphics, videos, and PSAs available for you to share with your network in the ACP Outreach Toolkit.



**07 REQUEST A SPEAKER FOR AN EVENT**

Have a local event coming up? Want to train your members to serve as ACP ambassadors? Send a speaker request to [ACPSpeakers@fcc.gov](mailto:ACPSpeakers@fcc.gov).

**08 HELP CONNECT THE UNCONNECTED**

Download and print application forms, worksheets and instructions in English or Spanish at [ACPBenefit.org](http://ACPBenefit.org).



**09 FIND LOCAL PROVIDERS**

Browse listings by state or territory at [fcc.gov/acp-providers-by-state](http://fcc.gov/acp-providers-by-state).

**10 LET EVERYONE KNOW**

Spread the word about ACP on community bulletin boards, both online and around town!



AFFORDABLE CONNECTIVITY PROGRAM  
[fcc.gov/acp](http://fcc.gov/acp)

# Rural Health Information Hub

The screenshot shows the homepage of the Rural Health Information Hub (RHIhub). At the top left is the RHIhub logo with the tagline "Rural Health Information Hub". To the right are links for "Updates & Alerts", "About RHIhub", and "Contact Us", along with social media icons for Facebook, LinkedIn, Twitter, and YouTube. A search bar is located below these links. A navigation menu contains: "Online Library", "Topics & States", "Rural Data Visualizations", "Case Studies & Conversations", and "Tools for Success". Below the menu is a banner with the text "Your First Stop for Rural Health Information" and a map of the United States. The main content area is divided into several sections: "Get Rural Updates & Alerts" with a keyboard icon and a "Subscribe" button; "Find Rural Data" with a map icon and text about the "Rural Data Explorer" and "Chart Gallery"; "Funding Opportunities" with a dollar sign icon and text about "Browse all funding opportunities"; "Am I Rural?" with a map icon and text about the "Am I Rural? Tool"; "Coronavirus Disease 2019 (COVID-19)" with a virus icon and text about "Rural Response to COVID-19"; "Exploring Rural Health Podcast" with a podcast icon and text about "Insights on Educating the Rural Nursing Workforce with Jan Probst"; and "The RURAL MONITOR" with a person reading icon and text about "A New Era of Health Literacy? Expanded Definitions, Digital Influences, and Rural Inequities".

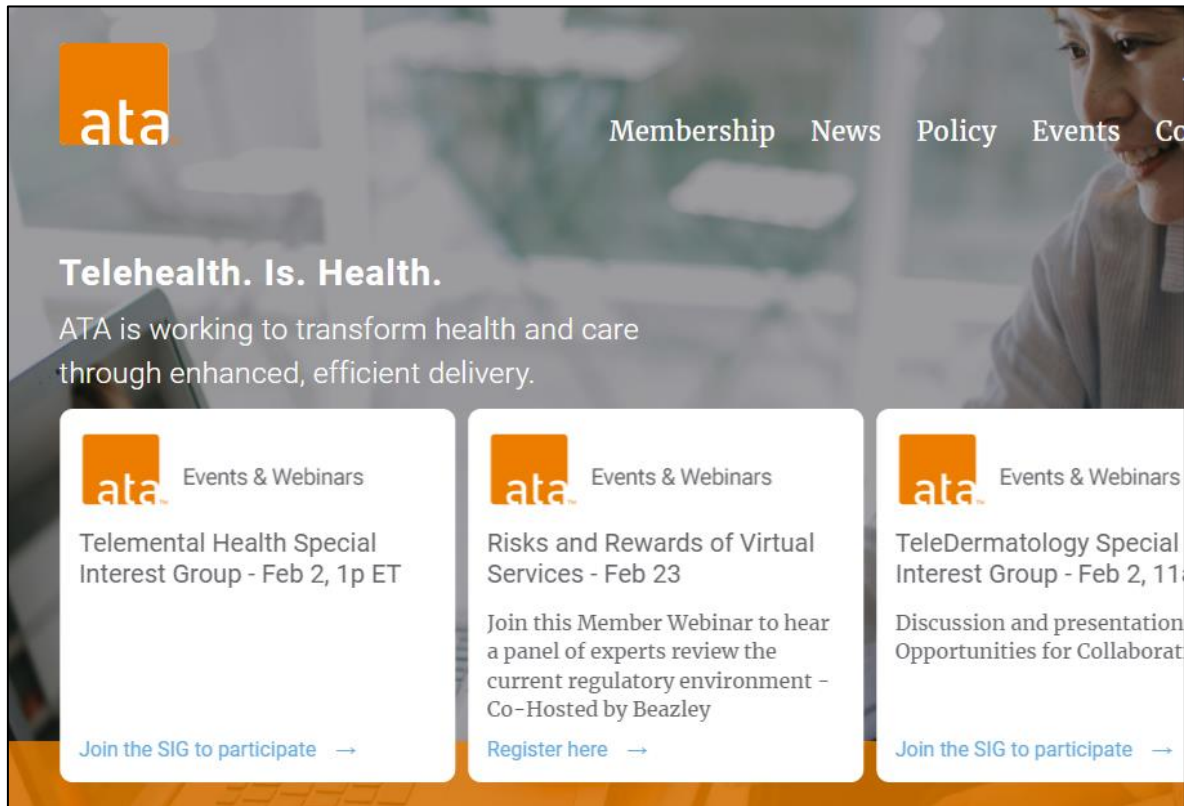
## Customized Updates

- By State
- By Topics
- By Type
- Frequency

<https://www.ruralhealthinfo.org/>

# American Telemedicine Association

## Special Interest Groups



The screenshot shows the American Telemedicine Association (ATA) website. At the top left is the ATA logo. A navigation menu includes links for Membership, News, Policy, Events, and Co. Below the navigation is a main heading "Telehealth. Is. Health." followed by a sub-heading "ATA is working to transform health and care through enhanced, efficient delivery." Below this are three event cards, each featuring the ATA logo and the text "Events & Webinars".

- Card 1:** "Telemental Health Special Interest Group - Feb 2, 1p ET". Description: "Join this Member Webinar to hear a panel of experts review the current regulatory environment - Co-Hosted by Beazley". Link: "Join the SIG to participate →".
- Card 2:** "Risks and Rewards of Virtual Services - Feb 23". Description: "Join this Member Webinar to hear a panel of experts review the current regulatory environment - Co-Hosted by Beazley". Link: "Register here →".
- Card 3:** "TeleDermatology Special Interest Group - Feb 2, 11". Description: "Discussion and presentation Opportunities for Collaborat". Link: "Join the SIG to participate →".

- Async Telehealth
- Decentralized Clinical Trails
- Digital Transformation
- Government Relations
- Healthy Aging
- Home Telehealth
- Home Testing
- Interdisciplinary Clinicians
- International
- Interstate
- Ocular
- Pediatric
- Remote Patient Monitoring
- Teledermatology
- Telehealth Technology
- TeleICU & Acute Care
- Telemental Health
- TeleRehabilitation

<https://www.americantelemed.org/>



# Webinars

Home Blog About Us ▾ Distance Education ▾ Applications & Network ▾ Resources ▾

Home » Distance Education » Previous Webinars and Workshops

## Previous Webinars and Workshops

Search Webinar Title  
Contains any word ▾

Presenter(s)  Items per page 40 ▾

**2022**

By Year
2022
2021
2020
2019
2018
2017

- Recorded & Archived
- Searchable
- Slide Decks Available

<https://med.unr.edu/echo>



# Project ECHO

Office of Statewide Initiatives

Get Started

Programs 

Calendar

Library

CME Transcript

Disclosures

Contact Us



## Project ECHO Nevada

Connecting university-based faculty specialists to primary care providers in rural and under-served areas.

<https://med.unr.edu/rural-health>



# UNM ECHO

<https://hsc.unm.edu/echo/>



## Physical Address

1650 University Blvd, NE  
Albuquerque, NM 87131



## Mailing Address

1 University of New Mexico  
MSC07 4245  
Albuquerque, NM 87131



## Call

505-750-3246



Email Us

## Quick Links

**Who We Are**

**What We Do**

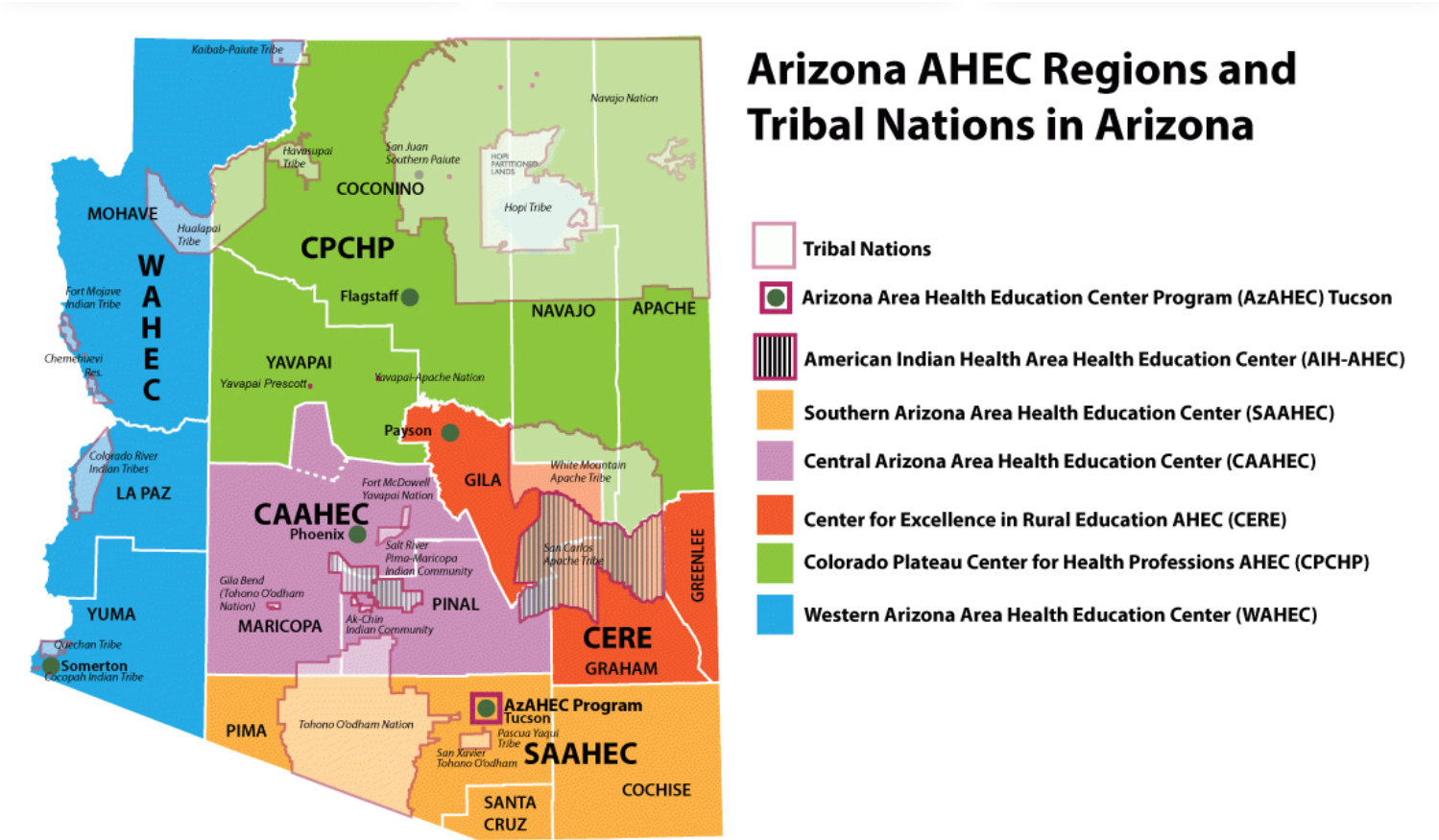
**Our Work in NM**

**Where We Work**

**Partner Portal**

# Arizona AHEC's

<https://azahec.arizona.edu/ahec-regional-centers>



# 22 Federally Recognized Tribes in Arizona | Arizona Department of Education (azed.gov) <https://www.azed.gov/oie/22-federally-recognized-tribes-arizona>



# CERE Center for Excellence in Rural Education

<https://www.kgun9.com/news/local-news/u-arizona-adds-new-rural-clinic-to-health-sciences-program-network>

Daniel Derksen, M.D.  
Associate Vice President for Health  
Equity, Outreach & Interprofessional  
Activities  
Office of the Senior Vice President for  
Health Sciences  
The University of Arizona  
Senior Advisor and PI, Arizona Area  
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Professor of Public Health, Medicine &  
Nursing

[dderksen@arizona.edu](mailto:dderksen@arizona.edu)



# Advancing Health Equity, Addressing Disparities (AHEAD AZ) | Center For Rural Health (arizona.edu) <https://crh.arizona.edu/programs/ahead-az>

## Advancing Health Equity, Addressing Disparities (AHEAD AZ)



SUBMIT RESOURCE, TRAINING, OR TECHNICAL ASSISTANCE REQUEST

CURRENT COVID-19 DATA/INFORMATION

Advancing Health Equity, Addressing Disparities (AHEAD AZ) is a UArizona Center for Rural Health program funded through the AZ Department of Health Services (ADHS) – Centers for Disease Control and Prevention (CDC) National Initiative to address COVID-19 health disparities among populations at high risk for COVID-19 morbidity and mortality.

In collaboration with community partners across the state, the work of AHEAD AZ aims to promote community resilience focusing on the following areas:

- Community education and engagement
- Public health and healthcare workforce well-being and resilience, support, training, and education
- COVID-19 vaccination and recovery

# AHEAD AZ Library Grant Awardees

- Navajo Nation Library
- Douglas Public Library
- Page Public Library
- PalsMobile
- Coconino County Libraries (Forest Lakes, Tuba City, Grand Canyon, Fredonia and Williams)
- Globe Public Library
- Hayden Public Library
- Miami Memorial Library
- Duncan Public Library
- Show Low Public Library
- Winslow Public Library
- Florence Community Library
- Camp Verde Community Library
- Cottonwood Public Library



<https://www.azcommerce.com/broadband/contact-us/>

## ARIZONA STATE BROADBAND DIRECTOR

The State Broadband Director facilitates the enhancement of broadband connectivity to Arizona's rural regions, streamlines regulatory hurdles and works with communities to maximize federal resources.

Sandip, Bhowmick

State Broadband Director

602-806-1776

sandipb@azcommerce.com

ARIZONA  
TELEMEDICINE  
PROGRAM



BEAD Funding by State  
[https://www.internetforal  
l.gov/funding-recipients](https://www.internetforal<br/>l.gov/funding-recipients)

AZ 993,112,231.37

NM 675,362,311.86

NV 416,666,229.74

UT 317,399,741.54

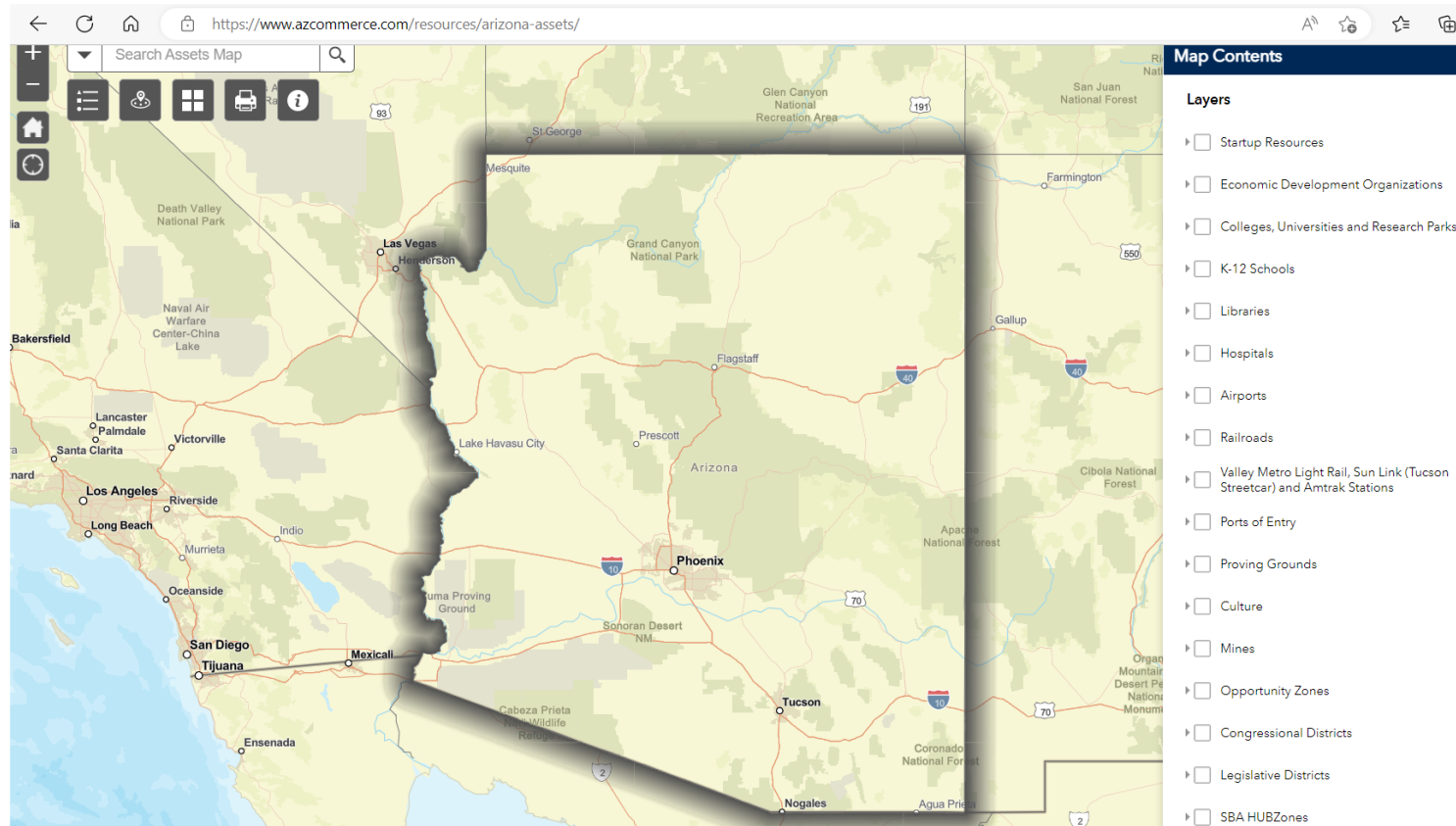
CO 826,522,650.41

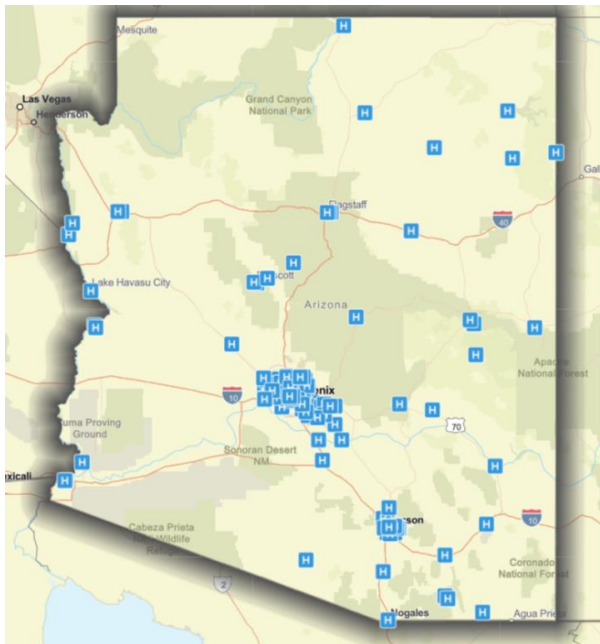




<https://www.azcommerce.com/>

<https://www.azcommerce.com/resources/arizona-assets/>





## Arizona Assets Map

Arizona counties and communities support a diverse economy and quality of life. The Arizona Assets map is an interactive tool that identifies infrastructure, land ownership, educational resources, community profiles and more. [Click here if viewing the map on a mobile device.](#)

To filter results, use the search bar in the top left of the map to narrow your search by city or zip. In addition, the toolbar allows users to search locations within a radius, view the legend, change the basemap and print or view information about the map.



In the top right of the map is an icon which allows users to turn layers, or categories, on and off.



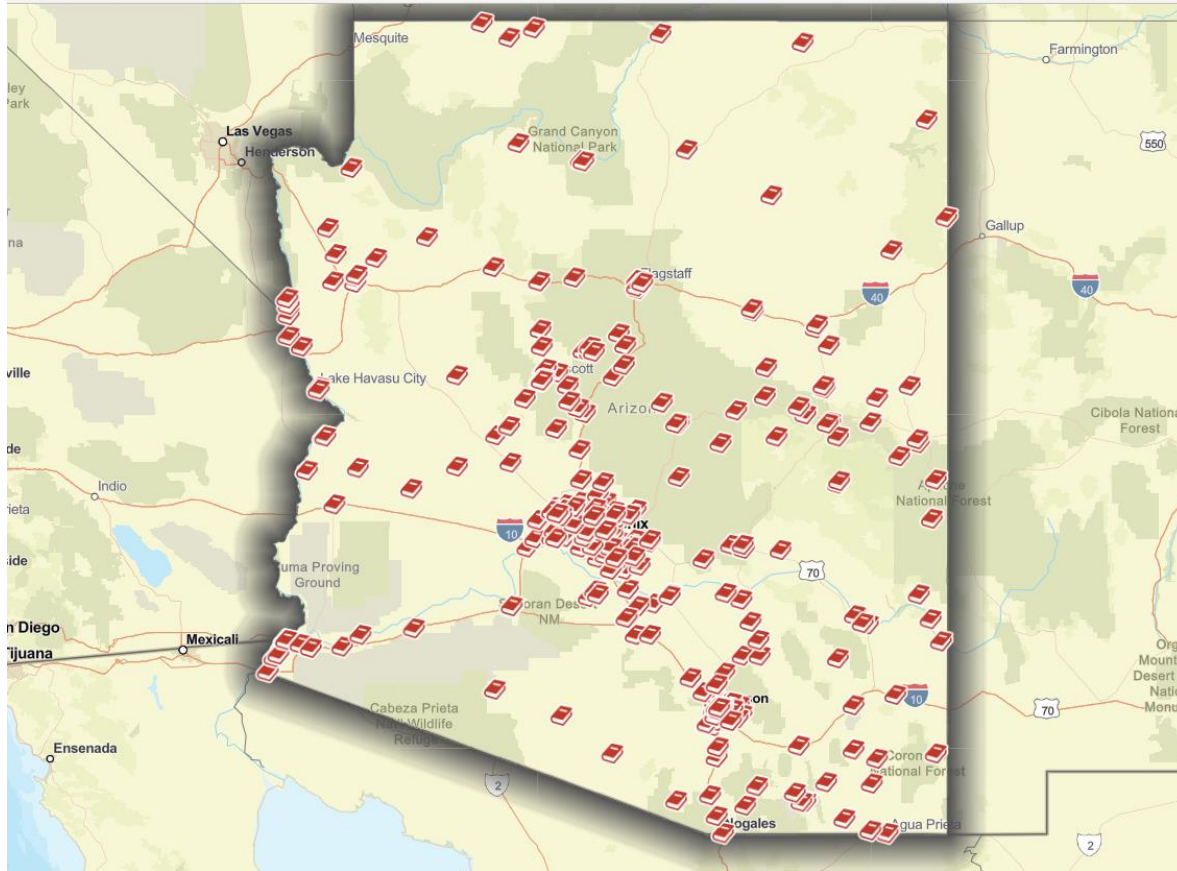
To learn more about the categories click on the icons within the map.

*Note: All locations are approximate due to data limitations*

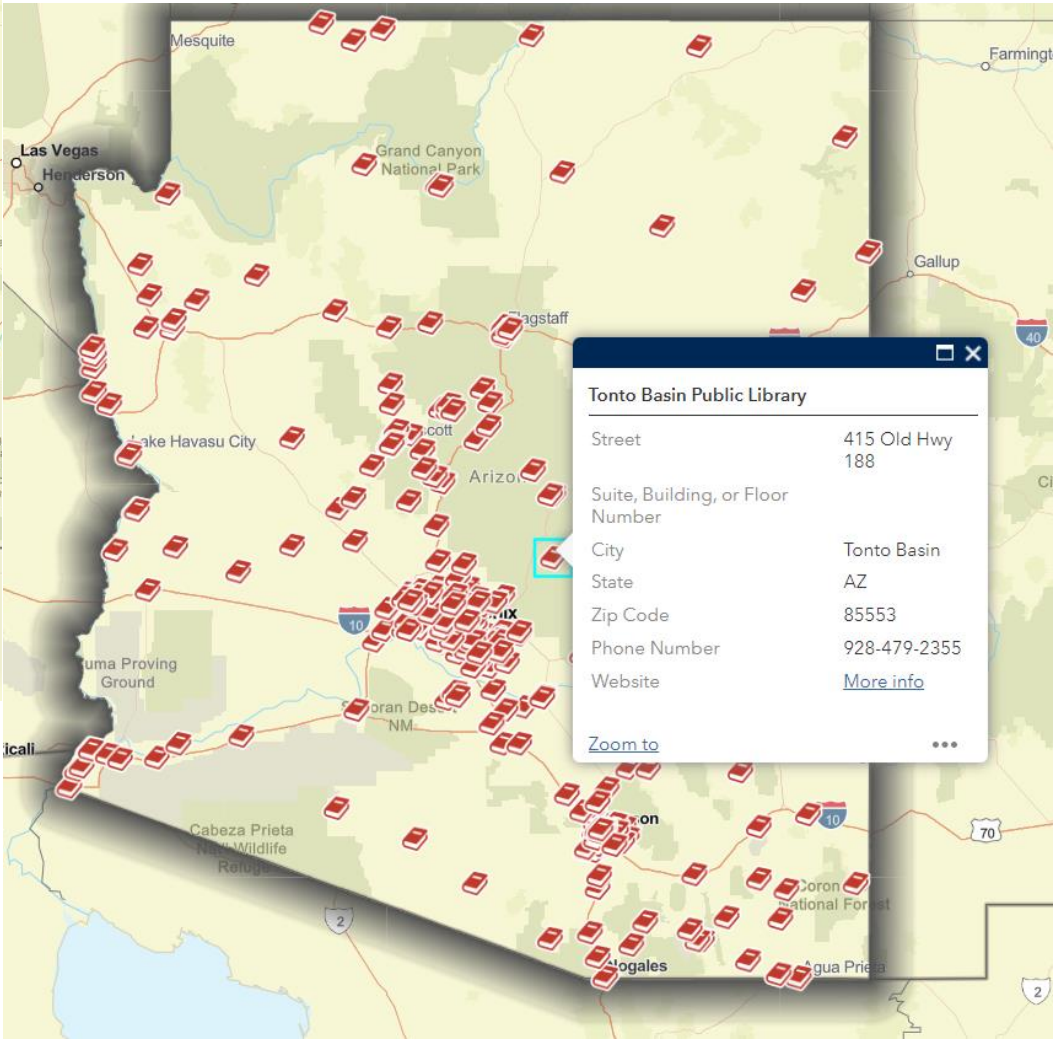
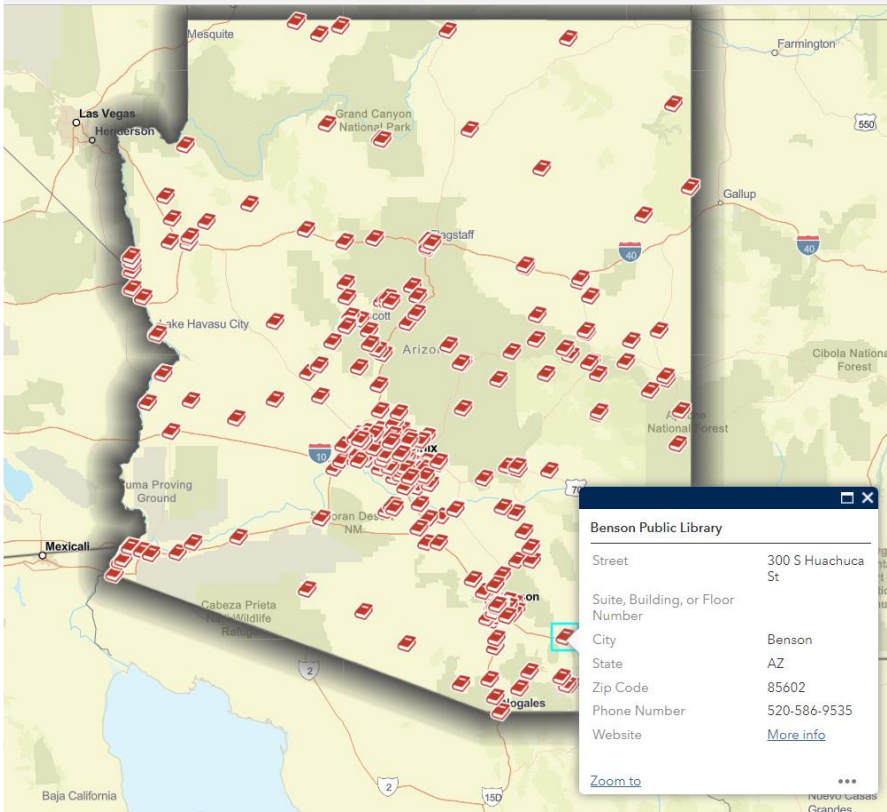
*Sources: Arizona Commerce Authority, Arizona Department of Education, Arizona Department of Health Services, Arizona Office of Economic Opportunity, Arizona Office of Tourism, Arizona Public Service, Arizona State Land Department, Arizona State Library, Arizona State Mine Inspector's Office, Arizona State Parks and Trails, Economic Modeling Specialists Inc., Environmental Systems Research Institute, Federal Aviation Administration, Maricopa Association of Governments, National Center for Education Statistics, U.S. Census Bureau, U.S. Customs and Border Protection, U.S. Department of The Interior, U.S. Department of the Treasury.*

OK

<https://www.azcommerce.com/resources/arizona-assets/>



- Startup resources
- Economic Development Organizations
- Colleges, Universities and Research Parks
- K-12 Schools
- Libraries
- Hospitals
- Airports
- Railroads
- Valley Metro Light Rail, Sun Link (Tucson Streetcar) and Amtrak Stations
- Ports of Entry
- Proving Grounds
- Culture
- Mines
- Opportunity Zones
- Congressional Districts
- Legislative Districts
- SBA HUBZones



# ABDG List <https://www.azcommerce.com/news-events/news/2022/7/arizona-commerce-authority-announces-100-million-in-broadband-grants/>

## Rural Awardees

- Apache County: Southern Apache County Regional Broadband Project
- Cochise County: City of Douglas and Cochise Community College
- Cochise County: Fiber Investment for West Willcox Rural Community
- Coconino County: Coconino County Project 4
- Graham County: City of Safford improved access to broadband internet
- La Paz County: La Paz County – Altice
- Mohave County: Wecom AZ-EXTEND
- Mohave County: Mohave County Middle Mile Project
- Navajo County: Navajo County-WANRack
- Navajo County: Heber-Overgaard
- Pinal County: Kearny AZ FTTH/FTTB initial deployment
- Santa Cruz County: Patagonia Regional Broadband Project
- Yuma County: Yuma County Broadband Project
- Yuma County: City of San Luis Last Mile Project

## Urban Awardees

- Maricopa County: Fiber-to-the-Premise in Gila Bend, AZ
- Maricopa County: Surprise City Center and Heritage District
- Maricopa County/Yavapai County: Wickenburg
- Pima County: Expanded Broadband Access in Ajo, Arizona
- Pima County: Public Private Partnership for Three Points and Sycamore Springs
- Pima County: TOUA Pima County Sites

## BEAD FIVE-YEAR ACTION PLAN

Arizona's vision is to provide dependable and affordable high-speed internet services to every community and access to the necessary digital skills, so every resident can fully participate in a digital world. **The BEAD Five-Year Action Plan serves as a guide to achieving the following:**

1. Provide universal connectivity to unserved and underserved areas and ensure high speed internet access is available to every household, business, anchor institution, Tribal Nations and community in Arizona.
2. Promote digital equity and inclusion through increased digital skills and access to devices for all Arizona residents including Tribal Nations and their members.
3. Create a 21st century workforce so Arizonans and Tribal Nations can succeed in the rapidly evolving job market where the state creates, grows and attracts high wage businesses to increase economic development.
4. Coordinate broadband infrastructure investments with investments in healthcare, education, public safety, workforce and economic development statewide and on tribal lands.
5. Promote broadband service pricing that is affordable to all Arizonans including Tribal Nations and their members.

[VIEW THE BEAD FIVE-YEAR ACTION PLAN](#)

Feedback to the BEAD Five-Year Action Plan? Complete the form below.

<https://broadbandusa.ntia.doc.gov/public-notice-posting-state-and-territory-bead-and-digital-equity-plansproposals>

<https://www.azcommerce.com/broadband/arizona-broadband-equity-access-deployment-program/>

Partners	Description of Current or Planned Role in Broadband Deployment and Adoption
Arizona Department of Public Safety	<ul style="list-style-type: none"> <li>Assists coordination with public safety broadband and telecommunication networks</li> </ul>
Arizona Telemedicine Program	<ul style="list-style-type: none"> <li>Fosters the use of broadband for telemedicine</li> </ul>
Arizona Board of Regents (ABOR), State Universities, Community Colleges and LEAs	<ul style="list-style-type: none"> <li>Promotes digital learning and skills</li> <li>Supports broadband demand</li> <li>Serves as anchor tenants for internet exchange points and other backhaul assets</li> </ul>
Libraries / Arizona Library Association	<ul style="list-style-type: none"> <li>Publicly available resource specializing in providing access to knowledge and information with a grassroots presence throughout the state</li> <li>Provides internet access to area residents</li> <li>Supports digital equity activities</li> </ul>

Organization	Free Internet	Device Access	Digital Literacy Training	Tech / Navigator	Workforce Development	Addressing Affordability
Arizona Technology Access Program	✓	✓	✓	✓	✓	✓
Arizona Technology Council		✓	✓	✓	✓	
Arizona Technology in Education Assoc.		✓	✓	✓	✓	
AT&T	✓	✓	✓			✓
Arizona Telecom & Information Council		✓			✓	✓
Arizona Telemedicine Program		✓	✓	✓	✓	
Arizona Western College			✓		✓	
ASU Local	✓		✓	✓	✓	
AZStRUT		✓				✓



# COVID-19 Digital Access Task Force

- State Broadband Director
- AZ Corporation Commission
- UAZ CTO
- Executive Director Sun Corridor Network
- VP Online Ed @PCC
- E Rate Administrator for Public Libraries
- Chair ATIC
- AZ Public Safety Program Mgr
- Executive Director AZ Technology in Education Association
- Executive Director Western AZ Economic Development District
- Internet Service Providers
- ATP/SWTRC

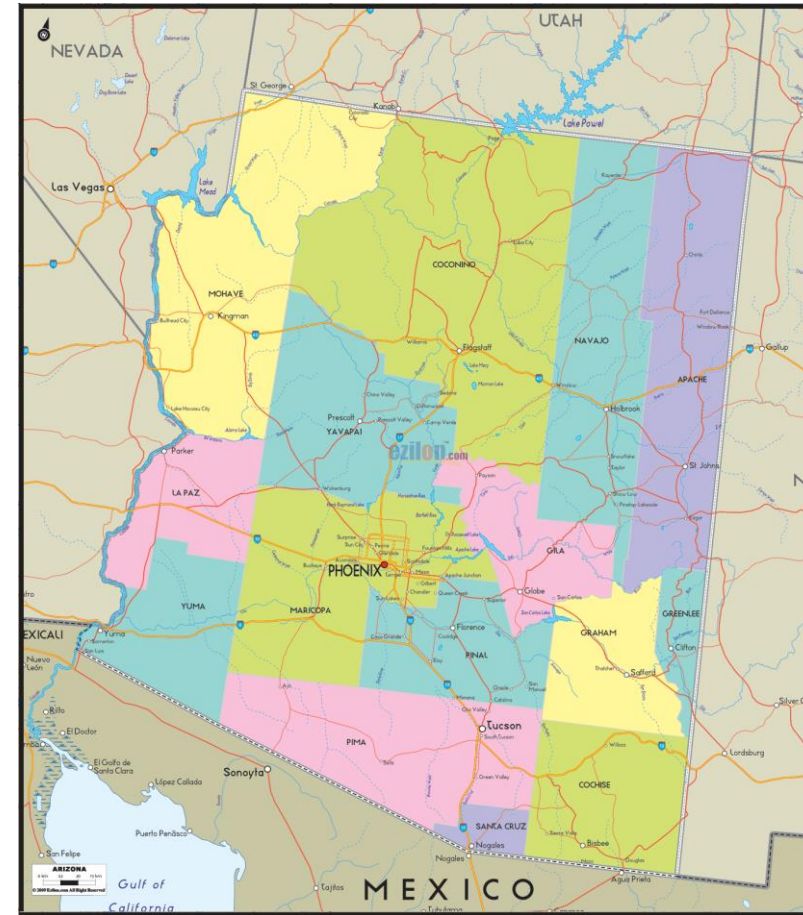
# Rural US Distance Learning and Telehealth Grants (RUS DLT)

- <https://www.rd.usda.gov/programs-services/telecommunications-programs/distance-learning-telemedicine-grants>
- Fact Sheet has great info – waiting for new dates/deadlines
- 15% Match
- Consortiums/technology/telecom
- Federally recognized Tribes
- Grants.gov
- Check out the past recipients:  
<https://ruraldevelopment.maps.arcgis.com/apps/webappviewer/index.html?id=15a73830555645ae93d2fa773ed8e971>
-

# AZ Public/Private Partnership



Grant \$





CHR Summit VII: Stronger Together:  
Growing in Professionalism and Enhancing the  
Community Health Representative Workforce  
November 7 – 11, 2023 Tucson, AZ

<https://aacihc.az.gov/events/chr-annual-summit-vii>

# NDIA Home - National Digital Inclusion Alliance

## Net Inclusion 2024

Philadelphia Feb. 13-15  Powered by NDIA



Net Inclusion 2024

 **NORTHWEST REGIONAL TELEHEALTH RESOURCE CENTER**  
*Patients and doctors first stop for telehealth questions, training, resources, news, events and more!*

Contact Us | (833) 747-0643

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NRTRC 2024 Conference  
The **NEXT GENERATION**  
of **TELEHEALTH**  
*from Reactionary to Visionary*

April 29 - May 1, 2024  
Seattle, Washington

**NRTRC ANNUAL CONFERENCE**

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<https://nrtrc.org/conference/>

ATA Nexus 2024

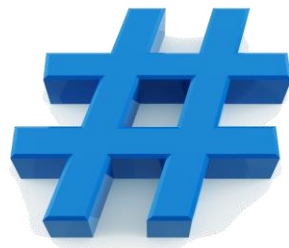


May 5 – 7, 2024

<https://www.americantelemed.org/>



- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program



#telemedicine  
#telehealth  
#PowerOfRural





# SELECT ARIZONA CONNECTIONS

## Arizona Telemedicine Council

ARIZONA  
TELEMEDICINE  
PROGRAM



Next Meeting  
10/18 @ 11 am – 1pm

## Northern AZ Telehealth Alliance



## Southern AZ Telehealth Alliance

Next Meeting  
12/7 @ 2pm – 4pm

## Telehealth Advisory Committee



Subscribe to Receive Committee Updates



AZPHA  
Arizona Public Health Association



THE UNIVERSITY OF ARIZONA  
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH  
Center for Rural Health

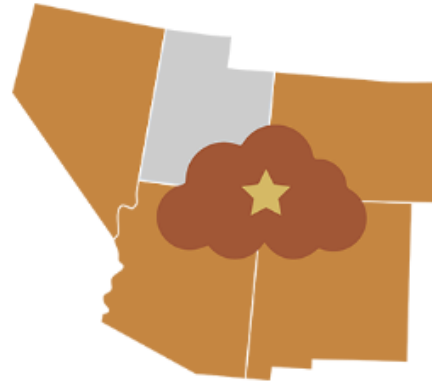


ARIZONA DEPARTMENT OF HEALTH SERVICES  
*Health and Wellness for All Arizonans*



Arizona  
Rural Health  
Association

# SELECT REGIONAL CONNECTIONS



## Colorado



## New Mexico



## Nevada



# SELECT NATIONAL CONNECTIONS



ARIZONA  
TELEMEDICINE  
PROGRAM



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<https://telemedicine.arizona.edu/contact>

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