



Office of the Interim Director

1501 N. Campbell Ave
P.O. Box 245105
Tucson, AZ 85724

Office: 520-626-4496
Fax: 520-626-4774
Toll Free: 877-535-6166

**Arizona Telemedicine Council Meeting
October 18, 2023, 11AM-1PM**

Speaker Bios:

Dr. Chad Nelson is the Chair of the Division of Hospital Internal Medicine at Mayo Clinic in Arizona. His division includes over 55 physician hospitalists and 29 advanced practice providers. He was instrumental in leading his division's preparation and response to the COVID pandemic over the last 3 years.

Dr. Nelson is the site Medical Director for the Mayo Clinic Arizona Advanced Care at Home program. In this role he participated in the planning, implementation, and now day-to-day operation of the Mayo Clinic Arizona Advanced Care at Home program.

Dr. Nelson is an Arizona native. He graduated from the University of Arizona with a BA in Russian. He graduated from medical school at St. Louis University and completed his training at Mayo Clinic Arizona where he finished his Internal Medicine Residency in 2013. Following residency Dr. Nelson joined as a member of the staff at Mayo Clinic Arizona in the division of Hospital Internal Medicine.

Jaleen Johnson is the Program Manager of the Northwest Regional Telehealth Resource Center (NRTRC). In her position, she provides technical assistance in developing telehealth networks and applications throughout the region of Alaska, Idaho, Montana, Oregon, Utah, Washington, and Wyoming.

Jaleen served as the Telestroke Program Coordinator and Neurosciences Outreach Administrative Coordinator for six years at University of Utah Health before moving to UETN and NRTRC in July of 2020. Jaleen has participated in many research efforts and has presented on telehealth at several conferences across the country. She has also contributed to several published works in peer-reviewed medical journals including the Journal of Telemedicine and Telecare. In 2022, Jaleen participated in the 8th cohort of the NTEN Digital Inclusion Fellowship in which she facilitated a digital inclusion and health literacy project focused on the region. She now holds a certification as a Digital Equity Professional.

Nicole Umayam is a Federal Program Officer for the National Telecommunications and Information Administration, supporting the State of Arizona in broadband and digital equity programs from the Bipartisan Infrastructure Bill. Previously, she worked as the digital inclusion library consultant for the Arizona State Library, Archives and Public Records and as a project archivist for various language and cultural preservation efforts.

Stephen Klotz, MD, is Professor of Medicine and Community and Family Medicine, University of Arizona. He is Medical Director for the Arizona Telemedicine Program. He is former Chief of the Division of Infectious Diseases and currently divides his time between HIV care, basic research and clinical telemedicine. His interests in research are disseminated candidiasis, Chagas disease, HIV and frailty. He has conducted an HIV/Infectious Diseases Telemedicine Clinic monthly since 2006 to the Department of Corrections in Arizona and to residents of Tucson and surrounding areas with HIV since 2020.

Michael Holcomb, BS is the interim director for the Arizona Telemedicine Program and is also ATP's associate director for information technology. He has 26 years of experience working with telemedicine and telehealth technologies and has 21 years of experience serving on the Arizona Telemedicine Program Executive Team. He has served as a technology expert for the Southwest Telehealth Resource Center since 2009 and served as the chair of the Technology Special Interest group of the American Telemedicine Association from 2012-2014. As interim director for the ATP he is responsible for all of ATP's programs, operations, grants, agreements, and facilities. He has co-authored numerous papers about telehealth topics in peer-reviewed journals along with meeting presentation abstracts and posters and multiple book chapters. Following the loss of ATP's founding director, Dr. Ronald S. Weinstein in December of 2021, Michael was selected to serve as site principal investigator on the NIH rural ostomy self-management training telehealth grant that ATP has partnered with the University of Pennsylvania on since 2019. Subsequently, following the retirement of Kris Erps Stewart, ATP's former associate director of administration, who served as ATP's interim director from December 2021 to June 2023, he was appointed as interim director of the ATP by College of Medicine Tucson Dean Michael M I Abecassis, MD, and selected to serve as the principal investigator for the ATP's Southwest Telehealth Resource Center grant from the United States Health Resources and Services Administration Office for Advancement of Telehealth, and to serve as a co-investigator on the University of Arizona Center for Rural Health's Arizona Health Improvement Plan grant from the Arizona Department of Health Services.

Carrie Foote serves as the Associate Director of Administration for the Arizona Telemedicine Program and the Program Administrator for the Southwest Telehealth Resource Center. Her journey into working with rural communities in Southern Arizona began in March 2020. Her main mission was to lead the transition of a regional non-profit mental health agency from traditional in-person services to telehealth services across six geographically dispersed rural areas. Her efforts played a crucial role in bridging the digital gap, ensuring that underserved communities had equal access to essential mental health and substance use services. Ms. Foote's extensive healthcare operations background is highlighted by her prior roles as Chief Operating Officer and Chief Compliance Officer. This background gives her a deep understanding of regulatory compliance, the

complexities of managing day-to-day healthcare operations, and the importance of providing seamless patient experiences.