ARIZONA TELEMEDICINE PROGRAM

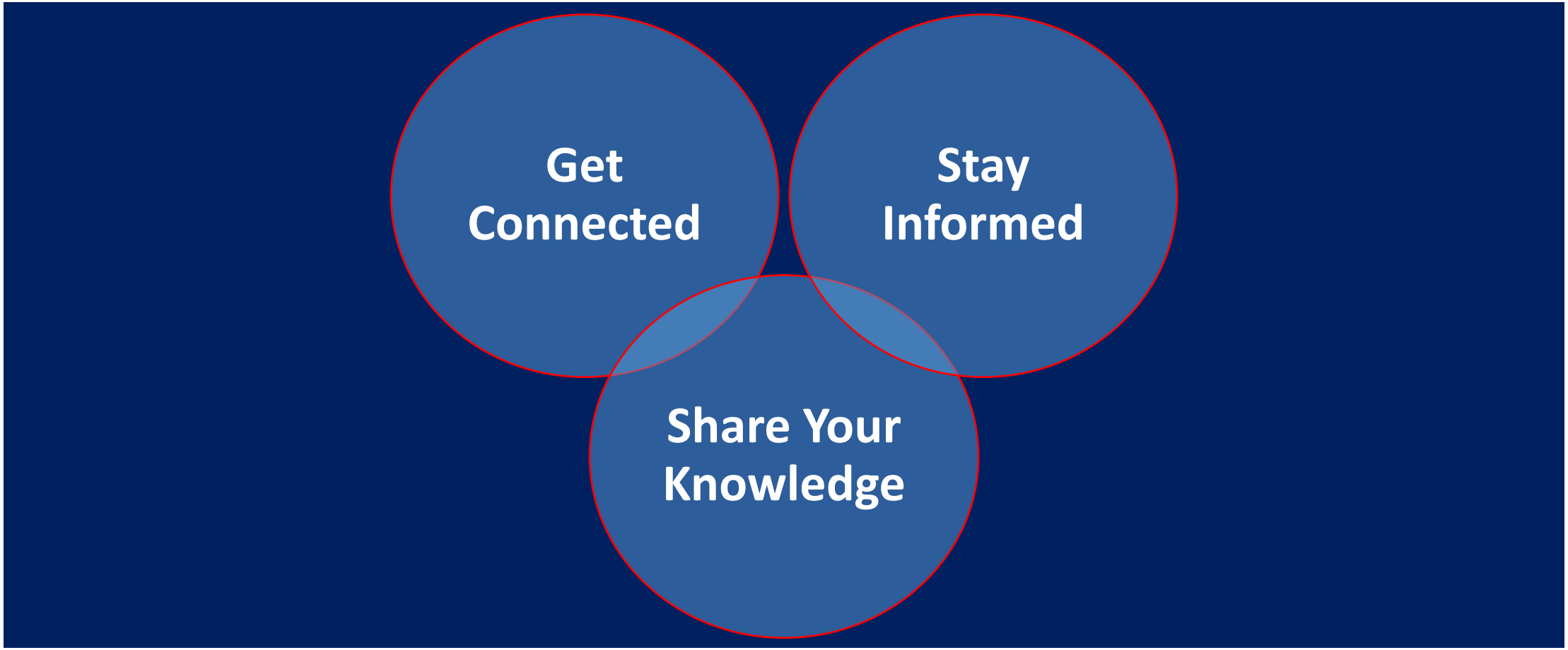
SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

Resources for Telehealth: Building Connections & Relationships

Carrie Foote

Associate Director, Administration

AGENDA



ALLIANCES
ASSOCIATIONS
COUNCILS
AGENCIES

Get Connected

SELECT ARIZONA CONNECTIONS

Arizona Telemedicine Council

ARIZONA TELEMEDICINE PROGRAM

Next Meeting
10/18 @ 11 am – 1pm

Northern AZ Telehealth Alliance

NATA
SATA

Southern AZ Telehealth Alliance

Next Meeting
12/7 @ 2pm – 4pm

Telehealth Advisory Committee

AHCCCS
Arizona Health Care Cost Containment System

Subscribe to Receive Committee Updates

AZPHA
Arizona Public Health Association

THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

ARIZONA DEPARTMENT OF HEALTH SERVICES
Health and Wellness for All Arizonans

Arizona Rural Health Association

SELECT REGIONAL CONNECTIONS

Colorado

Four Corners Region

Nevada

New Mexico

Colorado

University of Colorado Anschutz Medical Campus

New Mexico

NMTHA

Nevada

NEVADA PRIMARY CARE ASSOCIATION

NEVADA HEALTH CENTERS

University of Nevada, Reno School of Medicine
Office of Statewide Initiatives

SELECT NATIONAL CONNECTIONS

NATIONAL CONSORTIUM of TRC's

NATIONAL CONSORTIUM OF TELEHEALTH RESOURCE CENTERS

Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.

Regionals

CTRC

gpTRAC

HTRC

MATRC

NETRC

NRTRC

PBTRC

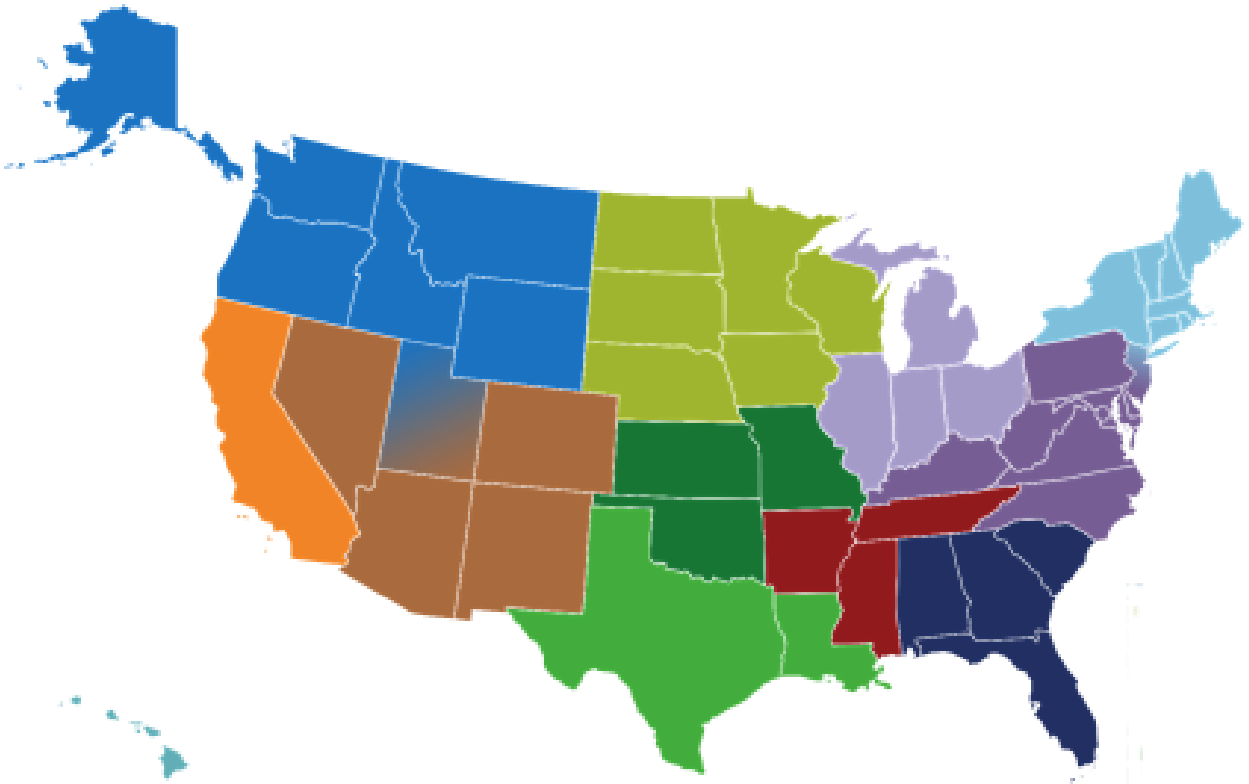
SCTRC

SETRC

SWTRC

TexLa

UMTRC



Nationals

CCHP

TTAC

CONSORTIUM MEMBERS

California Telehealth Resource Center
Lindsey Haase, Executive Director
www.caltrc.org

Great Plains Telehealth Resource & Assistance Center
Jonathan Neufeld, PhD, Program Director
www.gptrac.org

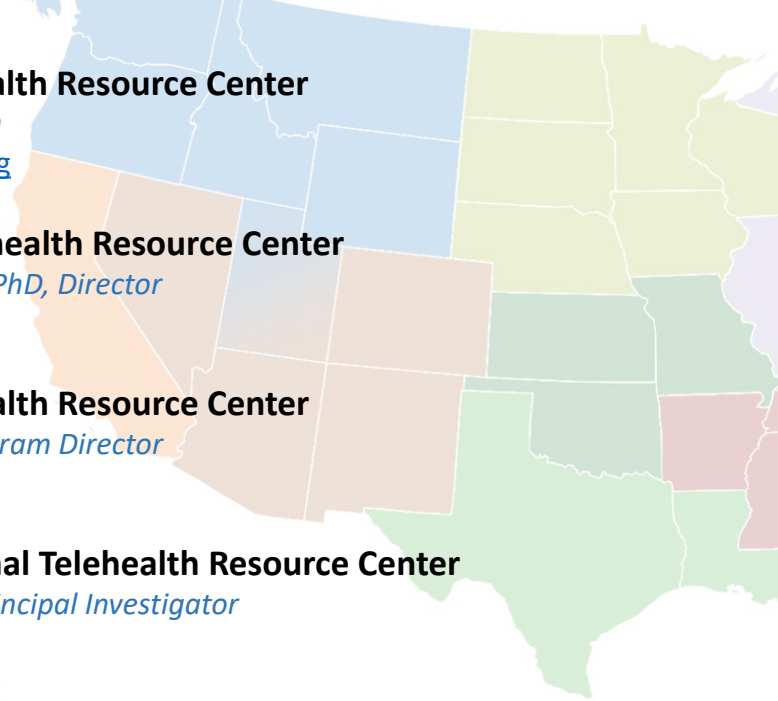
Heartland Telehealth Resource Center
Eve-Lynn Nelson, PhD
www.heartlandtrc.org

Mid Atlantic Telehealth Resource Center
Kathy Hsu Wibberly, PhD, Director
www.matrc.org

Northeast Telehealth Resource Center
Danielle Louder, Program Director
www.netrc.org

Northwest Regional Telehealth Resource Center
Matt McCullough, Principal Investigator
www.nrtrc.org

Pacific Basin Telehealth Resource Center
Christina Higa, Program Co-Director
www.pbtrc.org



South Central Telehealth Resource Center
Hari Eswaran, PhD, Principal Investigator
www.learntelehealth.org

Southeast Telehealth Resource Center
Rena Brewer, RN, MA, Principal Investigator
www.setrc.us

Southwest Telehealth Resource Center
Elizabeth Krupinski, PhD, Co-Director
www.southwesttrc.org

TexLa Telehealth Resource Center
Ariel Santos, MD, Principal Investigator
www.texlatrc.org

Upper Midwest Telehealth Resource Center
Cameron Hilt, Program Director
www.umtrc.org

Center for Connected Health Policy
Mei Wa Kwong, JD, Executive Director
www.cchpca.org

Telehealth Technology Assessment Resource Center
Jordan Berg, Director
www.telehealthtechnology.org

Power of Partnerships!

NEWSLETTERS

BLOGS

EVENT BLASTS

WEBINARS

RESOURCES

CONFERENCES

NEWSLETTERS

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

ARIZONA TELEMEDICINE PROGRAM

Telemedicine In the News

August 2023

Each month the Arizona Telemedicine Program compiles interesting telemedicine articles, stories, journal articles, and online resources from Arizona, the southwest region, and nationally, making it easier for you to see what is happening in telemedicine and telehealth.

Keep an eye on your inbox for our monthly recap!

Bisbee's Copper Queen Community Hospital receives grant to expand and boost telehealth in the process | 13 News kold.com

"'Telehealth became super important during Covid,' she said. … That revelation was how she wrote an almost $10 million grant to help fund a 27-thousand-square-foot surgery and in-patient facility with two operating rooms and two endoscopy rooms. Once that is completed, telehealth services can expand within the current facility on campus. The expansion helps keep patients near their families instead of going to other places like Tucson."

CO Telehealth Utilization Skyrocketed Following PHE Onset | mHealth Intelligence

"Telehealth utilization and spending in Colorado rose during the public health emergency, largely driven by mental health conditions and younger populations."

SOUTHWEST TELEHEALTH TRC RESOURCE · CENTER™

SWTRC NEWSLETTER - SEPTEMBER 2023

Bringing you up-to-date telehealth information resources on the Southwest region and the USA

Regional Update on federal grants focused on broadband for tribal and minority communities

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HEALTH RESOURCES & SERVICES ADMINISTRATION

U.S. Department of Health & Human Services
HRSA
Federal Office of Rural Health Policy

Announcements from the
Federal Office of Rural Health Policy

Read this online.

September 7, 2023

What's New

New Awards to Address Rural Opioid Overdose. Last week, HRSA announced more than $80 million in new awards for the Rural Communities Opioid Response Program (RCORP). Now moving into its sixth year, the nine grant programs under RCORP make up the federal response to the opioid crisis that is specific to rural communities, where rates of drug overdose are higher. RCORP funding supports interventions such as distributing the lifesaving overdose reversal drug naloxone, increasing treatment sites, expanding access to behavioral health care, and caring for infants at risk for opioid exposure.

September is Suicide Awareness Month. The latest provisional data from the Centers for Disease Control and Prevention (CDC) showed the highest number of deaths on record in 2022. Rates were highest among American Indian and Alaska Native people, males, and people who live in rural areas. The National Institute of Mental Health (NIMH) provides a digital toolkit (in headline link) with sharable messages for email and social media platforms. And on **Tuesday, September 12, NIMH will hold a 90-minute webinar on Suicide in American Farming.**

RURAL HEALTH INFORMATION HUB

RHIhub
Rural Health Information Hub

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Search | Search

Online Library | Topics & States | Rural Data Visualizations | Case Studies & Conversations | Tools for Success

Your First Stop for Rural Health Information

Get Rural Updates & Alerts

Sign-up to receive our weekly newsletter:

email | Subscribe

Daily and weekly custom alerts also available

Find Rural Data

The Rural Data Explorer and Chart Gallery provide access to a wide range of data on rural health issues.

Learn how to locate and use data in the Finding Statistics and Data Related to Rural Health topic guide.

Funding Opportunities

Discover the latest funding and opportunities to support rural health. Browse all funding opportunities.

Learn how to develop grant proposals in the Applying for Grants topic guide.

Am I Rural?

Use the Am I Rural? Tool to find out if a location is considered rural based on various definitions of rural, including definitions that are used as eligibility criteria for federal programs.

The Rural Monitor

'Planting Seeds of Change': In Rural Counties, Expanding Jail-Based Mental Health Services is a Community Effort

In rural communities, where funding is often limited and mental health resources may be scarce, ensuring incarcerated people have access to needed care can be a challenge.

Exploring Rural Health Podcast

Check out our latest podcast episode, Rural Recovery Housing with Ernie Fletcher and Erica Walker. New episodes are released the first Tuesday of each month.

EXPLORING RURAL HEALTH
RHIhub

News Headlines

- This Team from HHS Has Spent Five Years Taking on the Rural Crisis of Opioid Use
  Federal News Network
- Ways and Means Committee Seeks Broad Stakeholder Input on Addressing Chronic Disparities in Access to Health Care in Rural and Underserved Communities
  Committee on Ways and Means, U.S. House of Representatives

More News »

New in the Online Library

Customize Updates

- By State
- By Topics (100+)
- By Type
- Frequency

Sign-up to receive our weekly newsletter:

email | Subscribe

Daily and weekly custom alerts also available

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

ATP BLOGS

Tucson wellness organization's innovative telehealth programs expand access to integrative health

Arizona Telemedicine Program and Southwest Telehealth Resource Center recognized as 'Trendsetter in Distance Learning'

Spotlight: Holly Figueroa on serving tribal nations and rural Arizona

SWTRC BLOGS

A centralized telehealth approach helps HealthONE serve nine hospitals in two states

SWTRC hosts Nevada healthcare professionals virtually and in-person in unique conference that took place in Carson City, Reno and Las Vegas

New Mexico telehealth partnership allows newborns in critical care to stay close to home

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

EVENTS BLAST

Local
Regional
National

Upcoming Events

September 7, 2023 2:00 - 4:00pm MST (UTC -7*)
Arizona Telehealth Alliances (NATA/SATA)
Click here to find out more and to register

September 12, 2023
HRSA National Telehealth Conference
Click here to find out more and to register

September 18, 2023, 9:00am - 2:00pm MST (UTC -7*)
Training: Developing a Telemedicine Program (CME)
Click here to find out more and to register

September 18 - 21, 2023
MetaECHO® 2023 Global Conference
Click here to find out more and to register

September 21, 2023 8:00am MST (UTC -7*)
Arizona Health Equity Conference
Click here to find out more and to register

September 21, 2023 12:00pm MST (UTC -7*)
Providers Clinical Support System (PCSS): An Overview
Click here to find out more and to register

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HRSA'S OFFICE for the ADVANCEMENT of TELEHEALTH

Office for the Advancement of Telehealth

HRSA Health Resources & Services Administration

Announcements

September 7, 2023

Having trouble viewing this email? View it as a Web page.

Agenda Released for the National Telehealth Conference

The National Telehealth Conference is less than a week away! Join health care professionals, policymakers, and industry stakeholders from around the country on September 12 to hear about the latest in telehealth. HRSA Administrator Carole Johnson and CMS Deputy Administrator Meena Seshamani, along with telehealth experts, are scheduled to attend.

Register now!

New Patient Resource: Navigating Your Patient Portal

Telehealth visits typically require a patient to securely connect through a patient portal or website. Patients can watch this video to learn how to navigate their patient portal, find common features, and more.

Watch here

Subscribe to updates from HRSA

Email Address

e.g. name@example.com

SUBSCRIBE

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

UPCOMING WEBINARS & WORKSHOPS

Providers Clinical Support System (PCSS): An Overview

September 21, 2023 - 1:00pm

Seth Acton

Downloadable Resources

Attachment	Size
Webinar Flyer	237.39 KB

Register

Perinatal Mood & Anxiety Disorders

September 28, 2023 - 12:00pm

Dr. Leigh Lewis (she/her)

Downloadable Resources

Attachment	Size
Webinar Flyer	583.33 KB

Register

Telehealth & The Future of Professional Regulation

October 11, 2023 - 12:00pm

Kristen M. Madison, JD, PhD

Downloadable Resources

Attachment	Size
Webinar Flyer	1.53 MB

Register

ON-DEMAND WEBINAR ARCHIVE

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Home » Distance Education » Previous Webinars and Workshops

Previous Webinars and Workshops

Search Webinar Title

Contains any word

Presenter(s)

Items per page 40

Reset Search | Apply

2023

07/18/2023

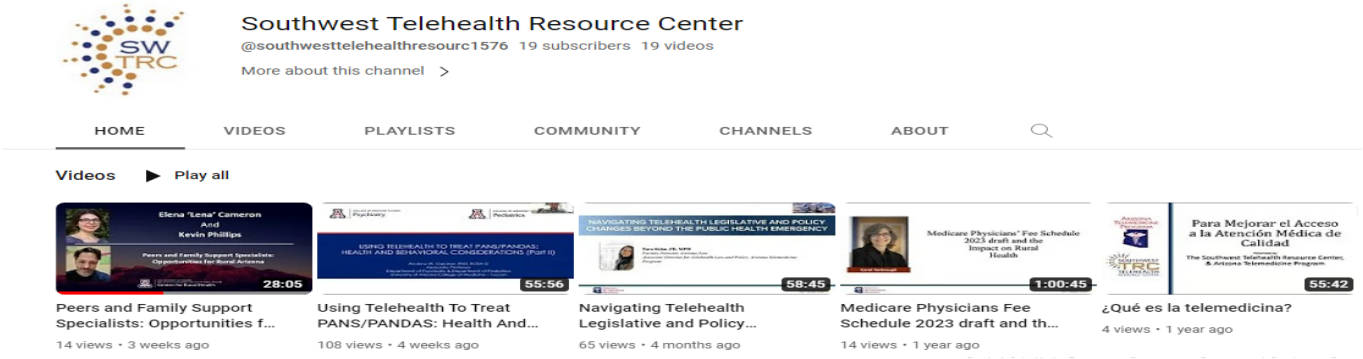
Using Telehealth To Treat PANS/PANDAS: Health And Behavioral Considerations (Part I)
Sydney Rice, MD, MSc

Click to view webinar

Attachment	Size
Webinar Flyer	1.3 MB
Presentation Slides	8.31 MB

By Year

2023
2022
2021
2020
2019
2018
2017
2016
2015
2014
2013
2012
2011



NCTRC WEBINAR SERIES

- Basic telehealth knowledge in implementation and best practices.
- Learn from experienced peers, providing a sound foundation when setting up their own telehealth program.
- Accessibility to telehealth experts throughout the nation.

NATIONAL CONSORTIUM OF TELEHEALTH RESOURCE CENTERS

Upcoming Webinars

DATE	TIME	TOPIC & LINKS
10/19/23	11 A.M. to 12 P.M. PT	The Southern Regional Disaster Response System (SRDRS) – A Comprehensive Overview **Hosted by SETRC* REGISTRATION
09/21/23	11 A.M. to 12 P.M. PT	Virtually Forgotten: Rural West Texas Telehealth Challenges and Opportunities **Hosted by TexLa TRC* REGISTRATION

Online Education: Video Library

Online Education

Arabic

English

French

Mandarin

Navajo

Spanish

TAKE SURVEY

Click here to take our quick survey and get a user name and password (on the last page of your survey) to access the videos below. Then click on the title to start the video. If you already have your username and password, click here to login.

Telemedicine and Telehealth Overview
The history, progression and current uses of Telemedicine and Telehealth.

Clinical Applications Overview
Clinical services (real-time and store-forward) that have been amenable to telemedicine consultation and how these services can help underserved areas.

Telecardiology
Definition of telecardiology services, requirements to provide this service, and current applications.

Teledermatology
Definition of teledermatology services, requirements to provide this service, and current applications.

Telenursing
How telenursing can help close the nursing shortage gap. Case studies are presented and outcome results are discussed.

Telepathology
Definition of telepathology services, requirements to provide this service, and current applications.

Telepsychiatry
Definition of telepsychiatry services, requirements to provide this service, and current applications.

Teleradiology
Definition of teleradiology services, requirements to provide this service, and current applications.

Teletrauma
Definition of teletrauma services, requirements to provide this service, and current

Distance Education
The role of tele-education in continuing medical education for various healthcare professionals and the necessary components to set up such a program.

Evaluation
The importance of evaluation in telemedicine/telehealth and how it relates to acquiring and organizing data about the program that can be used to obtain funding for increased sustainability.

Business
Sources of funding for telemedicine/telehealth programs, the business model developed and used by the Arizona Telemedicine Program, and paths towards sustainability and business planning.

Facility Design
Go through the steps required to set up a telemedicine/telehealth facility, including placement of the equipment, lighting, wall color, etc.

Video and Data Communication
Basic introduction to networking and data communications. Description of the Internet, local area networks, Ethernet, wireless communications and communication modes (e.g., Internet, satellite, wireless), including the advantages and disadvantages of each as they relate to telemedicine/telehealth.

Telemedicine/Telehealth Network
Basics of how a telemedicine/telehealth network is set up and the roles of various pieces of equipment: CODECs, MCUs, computer applications (e.g.,videoconferencing, Skype), video bridges, gatekeepers, and communication protocols (e.g., H.239).

Culture, Etiquette & Technology
The impact of technology on social interaction and the universal rules of good manners and technology.

ATP/SWTRC RESOURCES

- Accessibility
- Billing Guides
- Business & Finance
- COVID-19
- Digital Health Navigators
- Fact Sheets
- For Healthcare Providers
- Form Templates
- Funding Opportunities
- General
- Library Telehealth Resources
- National Telehealth Access Points (TAP) Map
- Newsletters
- Podcasts
- Policy & Sustainability
- Quality Improvement and Quality Assurance
- Standards & Guidelines
- State Specific
- Telemedicine & Telehealth Service Provider Directory
- Telemedicine Information
- Tools & Tips

Virtual Visit & Reimbursement Guide
Nevada

Brought to you by:

SOUTHWEST TELEHEALTH RESOURCE CENTER TRC

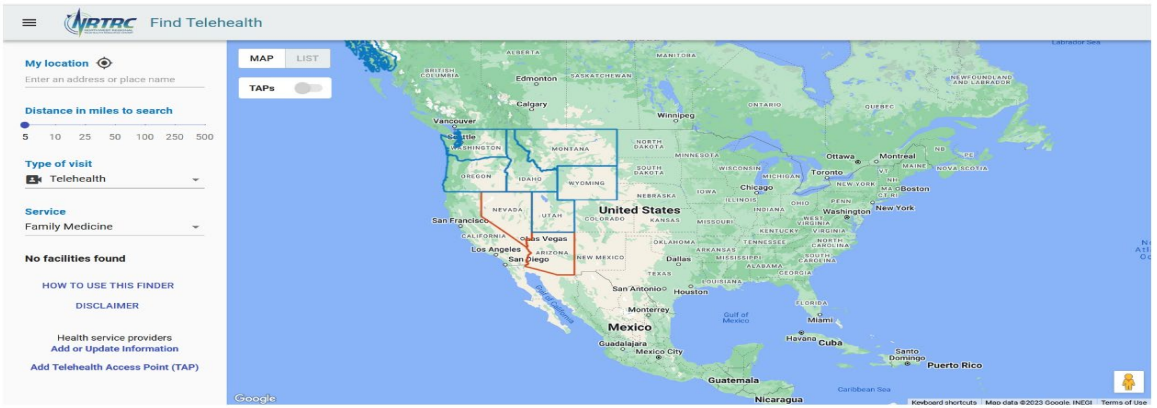
Partnered with:

ruralMED REVENUE CYCLE RESOURCES

Standards & Guidelines

- Access: HOSPITAL TELEHEALTH TOOLKIT: A Best Practice Guide to Implement Virtual Care
- AAD Position Statement on Teldermatology
- ACR Practice Guidelines for Radiology (including teleradiology)
- ACR-SIIM Practice Guideline for Electronic Medical Information Privacy & Security
- AMA Quick Guide to Telemedicine Practice
- ATA Standards & Guidelines Home Page
- ATA Telehealth Practice Recommendations for Diabetic Retinopathy
- ATA Blueprint for Telerehabilitation Guidelines
- ATA Clinical Guidelines for Telepathology
- ATA Core Standards for Telemedicine Operations

National Telehealth Access Points (TAP) Map



ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TELEHEALTH RESOURCE CENTER TRC

FIND TELEHEALTH PROJECT

Telehealth Provider and Access Point Project Update

Purpose:

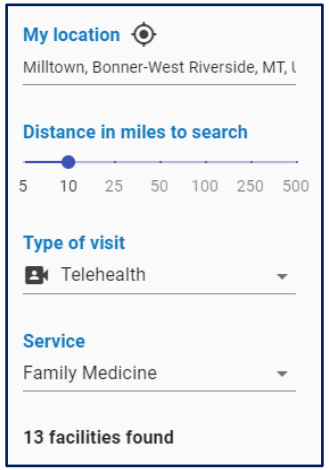
A public resource that provides patients with the ability to identify local medical providers offering services through telehealth.

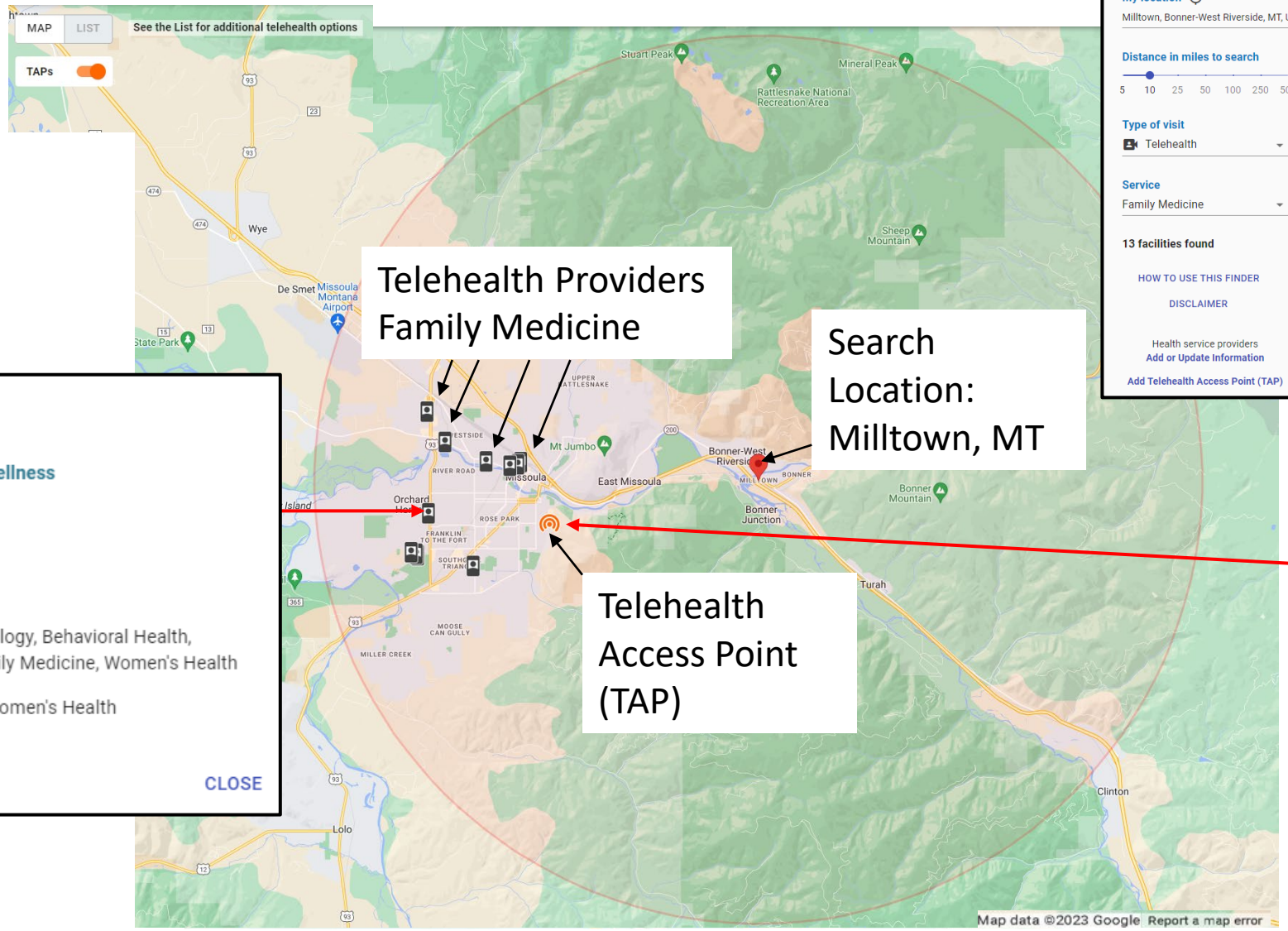
Update:

- Current phase
  - 5th month / completing quality checks – will be completed by **July 31st**
- Data collected – Arizona 1051 out of 1074, 98% / Nevada 532 out of 583, 91%
- Arizona Hospital Association will be promoting Find Telehealth among AZ hospitals

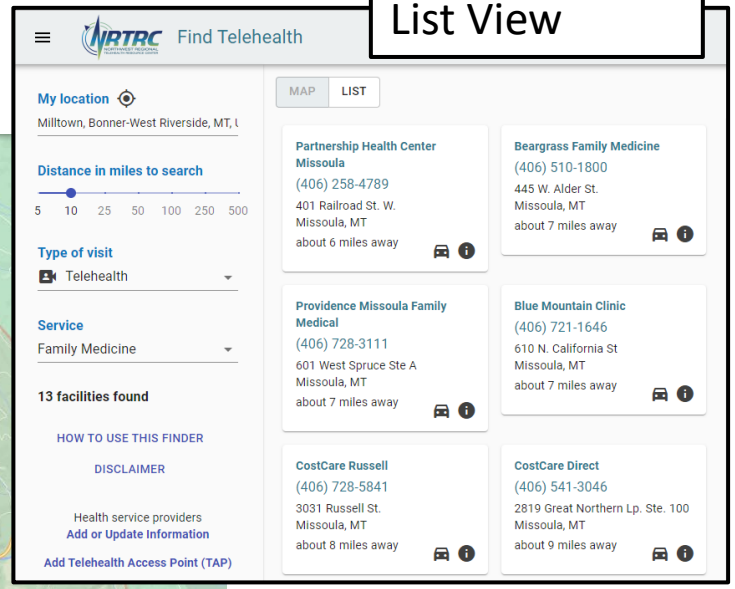
https://findtelehealth.nrtrc.org/map

FIND TELEHEALTH MAP FUNCTIONALITY





List View



More information

Providence Womens Care and Family Wellness
Health System Affiliate
(406) 327-3057
1211 S. Reserve St. Ste. 101
Missoula, MT

In-Person Services: Allergy and Immunology, Behavioral Health, Chronic Disease Management, Family Medicine, Women's Health

Telehealth Services: Family Medicine, Women's Health

CLOSE

Telehealth Access Point

University of Montana

(406) 447-7628
1000 E Beckwith Ave
Missoula, MT

CLOSE

Arizona and Nevada Available Soon!

FACT SHEETS

- HIPAA & Telehealth – A Stepwise Guide to Compliance
- How Patients Can Engage Teleheatlh
- Telehealth 101 The Basics
- Virtual Healthcare – What Should I Know?
- What is Telehealth? Context for Framing your Perspective

UPCOMING CONFERENCES

10/5-10/6
CO Rural Health Conference

COLORADO RURAL HEALTH CENTER

10/24
ATP Telehealth Policy Summit

ARIZONA TELEMEDICINE PROGRAM

11/12-11/15
Annual Meeting & Expo

APHA
AMERICAN PUBLIC HEALTH ASSOCIATION
For science. For action. For health.

12/3-12/4
Global Connections for Sustainable Telehealth

ISfTeH | International Society for Telemedicine & eHealth
Your Global Partner in Digital Health

12/5-12/7
Digital Health Summit

CTeL

5/5-5/7
ATA Nexus 2024

ata™

GUEST AUTHORSHIP
ATA'S SIG'S
WEBINARS
SOCIAL MEDIA

Share Your Knowledge

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Guest Author Information

Blog Categories

- News & Events
- Patients
- Policy
- Providers
- Technology
- Training
- mHealth

Writing for the Southwest Telehealth Resource Center Blog

We're always looking for guest authors to share their experiences and perspectives related to telemedicine and telehealth.

Who Can Contribute

We welcome guest posts from healthcare executives and professionals, community members, patients, faculty, students and anyone else who has a telemedicine story to share.

ATP/SWTRC WEBINARS

A platform for knowledge-sharing!

Educational webinars

CME webinars

What you do:

- Incorporate telemedicine/telehealth
- Provide educational, not commercial information
- Title of presentation
- 3 objectives, headshot, biography
- Short description of webinar

What we do:

- Create a marketing flier
- Promote webinar through our network, social media, & Events Blast
- Host the live webinar
- On-demand webinar archive
- CME accreditation (as applicable)

ATA's SPECIAL INTEREST GROUPS

JOIN THE CONVERSATION WITH ATA'S SIG'S

Acute and Critical Care

3RD WEDNESDAYS, 12 PM EDT
192 MEMBERS
LAST ACTIVITY: SEPTEMBER 6, 2023

The purpose of the Acute Care and TeleICU SIG is to enable the education and collaborative interaction of its members, t...

LOGIN TO JOIN

Async Telehealth

3RD TUESDAYS, 1 PM EDT
202 MEMBERS
LAST ACTIVITY: AUGUST 15, 2023

Asynchronous telehealth allows patients and providers to communicate and exchange important health information...

LOGIN TO JOIN

Digital Transformation

3RD THURSDAYS, 2 PM EDT
235 MEMBERS
LAST ACTIVITY: AUGUST 14, 2023

The ATA Digital Transformation SIG provides an opportunity for ATA members to network, collaborate, and exchange...

LOGIN TO JOIN

Global Health Collaborative

1ST THURSDAYS, 1 PM EDT
79 MEMBERS
LAST ACTIVITY: JULY 12, 2023

The International SIG serves as a forum to collaborate on initiatives, build relationships, and address healthcare...

LOGIN TO JOIN

Government Relations

2ND WEDNESDAYS, 2 PM EDT
363 MEMBERS
LAST ACTIVITY: SEPTEMBER 7, 2023

The ATA Government Relations SIG is a collaborative network resource highlighting successful government relations telehealt...

LOGIN TO JOIN

Healthy Aging Collaborative

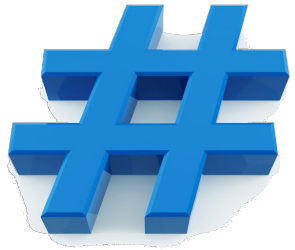
3RD MONDAYS, 4 PM EDT
60 MEMBERS
LAST ACTIVITY: AUGUST 17, 2023

There is much to learn and many challenges to healthy aging but there are also many unique organizations and...

LOGIN TO JOIN

SOCIAL MEDIA

- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program



#telemedicine
#telehealth
#PowerOfRural

ATP / SWTRC STAFF

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Melanie Esher, MAdm

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Mari Herreras

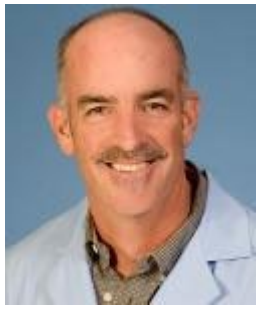
Janet Major

Chris Martin

Karen Rogge-Miller

Kim Shea, PhD, RN, CHPN

Tara Sklar, JD MPH



Pete Yonsetto

ARIZONA TELEMEDICINE PROGRAM

SOUTHWEST TRC TELEHEALTH RESOURCE · CENTER™

QUESTIONS

carriefoote@telemedicine.arizona.edu

https://telemedicine.arizona.edu/contact

https://southwesttrc.org/contact

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