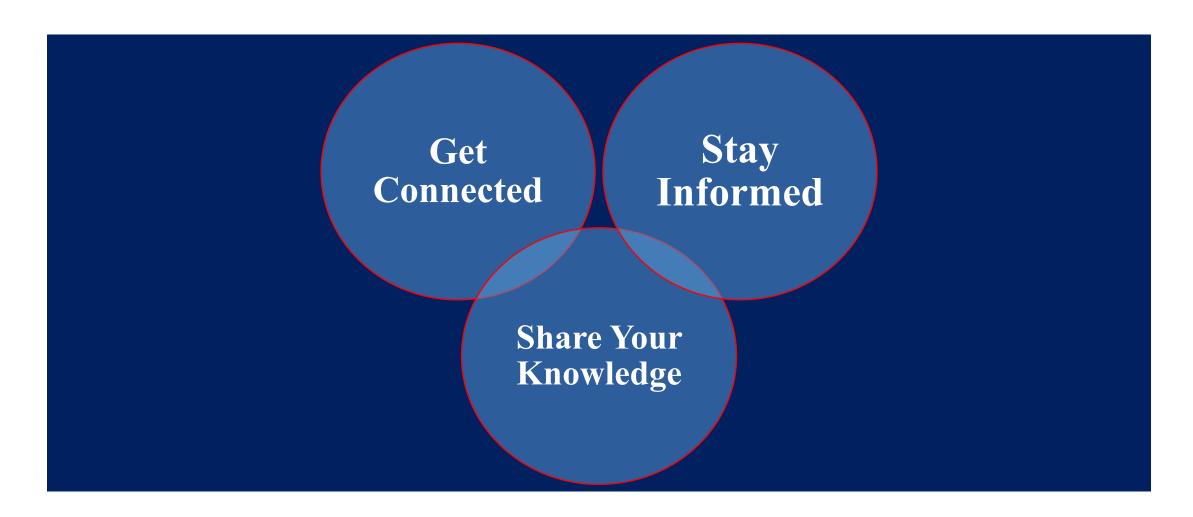




Building Connections & Relationships

Carrie Foote
Associate Director, Administration

AGENDA







ALLIANCES ASSOCIATIONS BOARDS COUNCILS AGENCIES







SELECT ARIZONA CONNECTIONS

Arizona Telemedicine Council

ARIZONA TELEMEDICINE PROGRAM



Next Meeting 7/17 @ 11 am – 1pm

Northern AZ
Telehealth Alliance



Southern AZ Telehealth Alliance

Telehealth Advisory
Committee



Subscribe to Receive Committee Updates













SELECT REGIONAL CONNECTIONS













Colorado

Four Corners Region

Nevada

New Mexico













SELECT NATIONAL CONNECTIONS





















NATIONAL CONSORTIUM of TRC's



Regionals



















































Nationals









Funded by the U.S. Health Resources and Services Administration (HRSA) The National Consortium of Telehealth Resource Centers (NCTRC) consists of 14 Telehealth Resource Centers (TRCs). As a consortium, the TRCs have an unparalleled amount of resources available to help virtual programs across the nation, especially within rural communities. Each TRC is staffed with telehealth experts to who are available to provide guidance and answer questions. As telehealth continues to gain more visibility and recognition in healthcare, the TRCs will remain positioned to provide assistance for all.







CONSORTIUM MEMBERS

California Telehealth Resource Center

Lindsey Haase, Executive Director www.caltrc.org

Great Plains Telehealth Resource & Assistance Center

Jonathan Neufeld, PhD, Program Director www.gptrac.org

Heartland Telehealth Resource Center

Eve-Lynn Nelson, PhD www.heartlandtrc.org

Mid Atlantic Telehealth Resource Center

Kathy Hsu Wibberly, PhD, Director www.matrc.org

Northeast Telehealth Resource Center

Danielle Louder, Program Director www.netrc.org

Northwest Regional Telehealth Resource Center

Matt McCullough, Principal Investigator www.nrtrc.org

Pacific Basin Telehealth Resource Center

Christina Higa, Program Co-Director www.pbtrc.org

South Central Telehealth Resource Center

Hari Eswaran, PhD, Principal Investigator www.learntelehealth.org

Southeast Telehealth Resource Center

Rena Brewer, RN, MA, Principal Investigator www.setrc.us

Southwest Telehealth Resource Center

Elizabeth Krupinski, PhD, Co-Director www.southwesttrc.org

TexLa Telehealth Resource Center

Ariel Santos, MD, Principal Investigator www.texlatrc.org

Upper Midwest Telehealth Resource Center

Cameron Hilt, Program Director www.umtrc.org

Center for Connected Health Policy

Mei Wa Kwong, JD, Executive Director www.cchpca.org

Telehealth Technology Assessment Resource Center

Jordan Berg, Director www.telehealthtechnology.org

Power of Partnerships!





NEWSLETTERS BLOGS EVENT BLASTS WEBINARS RESOURCES CONFERENCES







ARIZONA TELEMEDICINE PROGRAM







NEWSLETTERS

Telemedicine In the News

August 2023

Each month the Arizona Telemedicine Program compiles interesting telemedicine articles, stories, journal articles, and online resources from Arizona, the southwest region, and nationally, making it easier for you to see what is happening in telemedicine and telehealth.

Keep an eye on your inbox for our monthly recap!

Bisbee's Copper Queen Community Hospital receives grant to expand and boost telehealth in the process | 13 News kold.com

"'Telehealth became super important during Covid,' she said. ... That revelation was how she wrote an almost \$10 million grant to help fund a 27-thousand-square-foot surgery and in-patient facility with two operating rooms and two endoscopy rooms. Once that is completed, telehealth services can expand within the current facility on campus. The expansion helps keep patients near their families instead of going to other places like Tucson."

CO Telehealth Utilization Skyrocketed Following PHE Onset | mHealth Intelligence

"Telehealth utilization and spending in Colorado rose during the public health emergency, largely driven by mental health conditions and younger populations."



SWTRC NEWSLETTER - SEPTEMBER 2023

Bringing you up-to-date telehealth information resources on the Southwest region and the USA

Regional Update on federal grants focused on broadband for tribal and minority communities

HEALTH RESOURCES & SERVICES ADMINISTRATION



Announcements from the



Federal Office of Rural Health Policy

Read this online.

September 7, 2023

What's New

New Awards to Address Rural Opioid Overdose. Last week, HRSA announced more than \$80 million in new awards for the Rural Communities Opioid Response Program (RCORP). Now moving into its sixth year, the <u>nine grant programs under RCORP</u> make up the federal response to the opioid crisis that is specific to rural communities, where <u>rates of drug</u> <u>overdose are higher</u>. RCORP funding supports interventions such as distributing the lifesaving overdose reversal drug naloxone, increasing treatment sites, expanding access to behavioral health care, and caring for infants at risk for opioid exposure.

September is Suicide Awareness Month. The latest provisional data from the Centers for Disease Control and Prevention (CDC) showed the highest number of deaths on record in 2022. Rates were highest among American Indian and Alaska Native people, males, and people who live in rural areas. The National Institute of Mental Health (NIMH) provides a digital toolkit (in headline link) with sharable messages for email and social media platforms. And on Tuesday, September 12, NIMH will hold a 90-minute webinar on Suicide in American Farming.



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Your First Stop for Rural Health Information

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Sign-up to receive our weekly newsletter:

email

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Daily and weekly custom alerts also available

Funding Opportunities



Discover the latest funding and opportunities to support rural health. Browse all funding opportunities.

Learn how to develop grant proposals in the Applying for Grants topic guide.

Find Rural Data



The Rural Data Explorer and Chart Gallery provide access to a wide range of data on rural health issues.

Learn how to locate and use data in the Finding Statistics and Data Related to Rural Health topic guide.

Am I Rural?



Use the Am I Rural? Tool to find out if a location is considered rural based on various definitions of rural, including definitions that are used as eligibility criteria for federal programs.

The Rural Monitor

'Planting Seeds of Change': In Rural Counties, Expanding Jail-Based Mental Health Services is a Community Effort

In rural communities, where funding is often limited and mental health resources may be

scarce, ensuring incarcerated people have access to needed care can be a challenge.

Exploring Rural Health Podcast

Check out our latest podcast episode, Rural Recovery Housing with Ernie Fletcher and Erica Walker. New episodes are released the first Tuesday of each month.



News Headlines

- This Team from HHS Has Spent Five Years Taking on the Rural Crisis of Opioid Use Federal News Network
- Ways and Means Committee Seeks Broad Stakeholder Input on Addressing Chronic Disparities in Access to Health Care in Rural and Underserved Communities

Committee on Ways and Means, U.S. House of Representatives

More News »



New in the Online Library

Customizable Updates

- By State
- By Topics (100+)
- By Type
- **Frequency**

Sign-up to receive our weekly newsletter:

email

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Daily and weekly custom alerts also available







Nationwide Home Test to Treat program offers combined COVID-19 and flu test, telehealth, and treatmen



Community Health Workers are vital to Arizona's healthcare equity, workforce and communities



Arizona Telehealth Policy Summit advances dialogue and networking among lawmakers, providers and scholars

AI's impact on healthcare and telemedicine



HHS SAMHSA final rule makes PHE opioidrelated telehealth flexibilities permanent



2024 Medicare telehealth billing and reimbursement updates with Carol Yarbrough















EVENTS BLAST

Local Regional National

UPCOMING EVENTS

April 17, 2024 11:00am - 1:00pm MST (UTC -7*)

Arizona Telemedicine Council

Click here to find out more and to register

April 23, 2024 9:15am - 12:30pm MST (UTC -7*)

Developing a Telemedicine Program

<u>Click here</u> to find out more and to register

April 23, 2024 12:00pm MST (UTC -7*)

Organizational Governance Of AI – AI-Enabled Digital Health Services Series

<u>Click here</u> to find out more and to register

April 24, 2024 12:00pm MST (UTC -7*)
Envenomations, Intoxications And Travel-Related Diseases. More Common Than
You Think! What To Do
Click here to find out more and to register

April 29 - May 1, 2024

2024 Annual Northwest Regional Telehealth Resource Center (NRTRC) Conference

Click here to find out more and to register

May 5 - 7, 2024

ATA Nexus 2024: The Next Chapter for Virtual Care

<u>Click here</u> to find out more and to register

HRSA'S OFFICE for the ADVANCEMENT of TELEHEALTH

Office for the Advancement of Telehealth





September 7, 2023

Having trouble viewing this email? View it as a Web page.



Agenda Released for the National Telehealth Conference

The National Telehealth Conference is less than a week away! Join health care professionals, policymakers, and industry stakeholders from around the country on September 12 to hear about the latest in telehealth. HRSA Administrator Carole Johnson and CMS Deputy Administrator Meena Seshamani, along with telehealth experts, are scheduled to attend.

Register now!

New Patient Resource: Navigating Your Patient Portal

Telehealth visits typically require a patient to securely connect through a patient portal or website. Patients can watch this video to learn how to navigate their patient portal, find common features, and more.



Watch here

Email Address

SUBSCRIBE

e.g. name@example.com





UPCOMING WEBINARS

PREVIOUS WEBINARS



YouTube WEBINARS

Developing a Telemedicine Program (Training) Webinar

Apr 23, 2024 9:15am to 12:30pm MST

Envenomations. SOUTHWEST Intoxications And Travel-Related Diseases. More Common Than You Think! What To Do (Webinar) Apr 24, 2024 12:00pm to 1:00pm MST

Come As You Are?: SOUTHWEST Democratizing Healthcare Through Black Church-Telehealth Initiatives (Webinar) May 23, 2024 12:00pm to 1:00pm MST

Telemedicine Applications and TELEMEDICINE PROCESSION Services (Training) Webinar Jun 4, 2024 9:15am to 12:30pm MST

03/19/2024



State Telehealth Policy Landscape: 2024 Developments Ouinn Sheann & Tara Sklar, ID MPH

Click to view webinar

Attachment Webinar Flyer 3.78 MB

02/21/2024



Envenomations, Intoxications And Bites In The Southwest, More Common Than You Think! What To Do

Geoffrey Smelski PharmD DABT, Norman Beatty MD FACP, & Larry York, PharmD BCIDP BCPS

Click to view webinar

Attachment	Size
₩ebinar Flyer	3.19 MB
Beatty Presentation Slides	8.1 MB
Smelski Presentation Slides	13.34 MB

02/13/2024



Prescribing in Telemedicine: Charting the Course Beyond the PHE Era Beju Shah, PharmD, MBA

Click to view webinar

Attachment	Size	
Webinar Flyer	2.35 MB	
Presentation Slides	1.95 MB	



State Telehealth Policy Landscape: 2024 Developments

tate Telehealth Policy Landscape: 2024 Developments

Ballion Streight of Riplant Africa

25 views • 4 weeks ago



Related Diseases, More Common Than You...

5 views • 3 weeks ago





Rethinking Energy Balance Applying Science to Practice

11 views • 1 month ago

American Indian Youth Summer Medical Wellness Camp

4 views • 1 month ago















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Online Education: Video Library



Click here to take our quick survey and get a user name and password (on the last page of your survey) to access the videos below. Then click on the title to start the video. If you already have your username and password, click here to login.

Telemedicine and Telehealth Overview

The history, progression and current uses of Telemedicine and Telehealth.

Clinical Applications Overview

Clinical services (real-time and store-forward) that have been amenable to telemedicine consultation and how these services can help underserved areas.

Definition of telecardiology services, requirements to provide this service, and current applications.

Teledermatology

Definition of teledermatology services, requirements to provide this service, and current applications.

Telenursing

How telenursing can help close the nursing shortage gap. Case studies are presented and outcome results are discussed.

Telepathology

Definition of telepathology services, requirements to provide this service, and current applications.

Telepsychiatry

Definition of telepsychiatry services, requirements to provide this service, and current

Teleradiology

Definition of teleradiology services, requirements to provide this service, and current applications.

Teletrauma

Definition of teletrauma services, requirements to provide this service, and current

Distance Education

The role of tele-education in continuing medical education for various healthcare professionals and the necessary components to set up such a program.

Evaluation

The importance of evaluation in telemedicine/telehealth and how it relates to acquiring and organizing data about the program that can be used to obtain funding for increased sustainability.

Sources of funding for telemedicine/telehealth programs, the business model developed and used by the Arizona Telemedicine Program, and paths towards sustainability and business planning.

Facility Design

Go through the steps required to set up a telemedicine/telehealth facility, including placement of the equipment, lighting, wall color, etc.

Video and Data Communication

Basic introduction to networking and data communications. Description of the Internet, local area networks, Ethernet, wireless communications and communication modes (e.g., Internet, satellite, wireless), including the advantages and disadvantages of each as they relate to telemedicine/telehealth.

Telemedicine/Telehealth Network

Basics of how a telemedicine/telehealth network is set up and the roles of various pieces of equipment: CODECs, MCUs, computer applications (e.g., videoconferencing, Skype), video bridges, gatekeepers, and communication protocols (e.g., H.239).

Culture, Etiquette & Technology

The impact of technology on social interaction and the universal rules of good manners and technology.





NCTRC WEBINAR SERIES

- Basic telehealth knowledge in implementation and best practices.
- Learn from experienced peers, providing a sound foundation when setting up their own telehealth program.
- Accessibility to telehealth experts throughout the nation.



Upcoming Webinars		
DATE	TIME	TOPIC & LINKS
05/16/24	11 A.M. to 12 P.M. PT	Virtual Support Systems: The Impact of Telehealth on SUD/OUD Prevention, Treatment, and Recovery *Hosted by UMTRC REGISTRATION
04/18/24	11 A.M. to 12 P.M. PT	Al in Healthcare – Hope, Hype, Promise, Peril *Hosted by CTRC REGISTRATION
Past Web	oinars	
DATE	TIME	TOPIC & LINKS
03/21/24	11 A.M. to 12 P.M. PT	Vermont Emergency Telepsychiatry Network: Lessons Learned from 2 years of Progress *Hosted by NETRC RECORDING POWERPOINT





ATP/SWTRC RESOURCES

Southwest Telehealth Resource Center

SERVICE PROVIDER DIRECTORY









REGIONAL BILLING GUIDES

12/30/2022, 3/31/2023, 6/30/2023

Virtual Visit & Reimbursement Guide Arizona

Original: 03/01/2022 Updated: 06/30/2022, 9/30/2022,

Brought to you by:



Partnered with:



SWTRC RESOURCE OFFERINGS

- Accessibility
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- · Business & Finance
- COVID-19
- · Digital Health Navigators
- Fact Sheets
- · For Healthcare Providers
- · For Patients
- · Form Templates
- · Funding Opportunities
- General
- Health Equity
- Library Telehealth Resources
- National Telehealth Access Points (TAP) Map
- Newsletters
- Podcasts
- · Policy & Sustainability
- Quality Improvement and Quality Assurance
- Regional Legislative Tracker
- Standards & Guidelines
- State Specific
- Telemedicine & Telehealth Service Provider Directory
- Telemedicine Information
- Tools & Tips





FIND TELEHEALTH PROJECT









Telehealth Provider and Access Point Project Update

Purpose:

A public resource that provides patients with the ability to identify local medical providers offering services through telehealth.

Update:

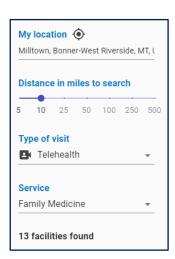
- Current phase
 - 5th month / completing quality checks will be completed by July 31st
- Data collected Arizona 1051 out of 1074, 98% / Nevada 532 out of 583, 91%
- Arizona Hospital Association will be promoting Find Telehealth among AZ hospitals

https://findtelehealth.nrtrc.org/map





FIND TELEHEALTH MAP FUNCTIONALITY





Providence Womens Care and Family Wellness

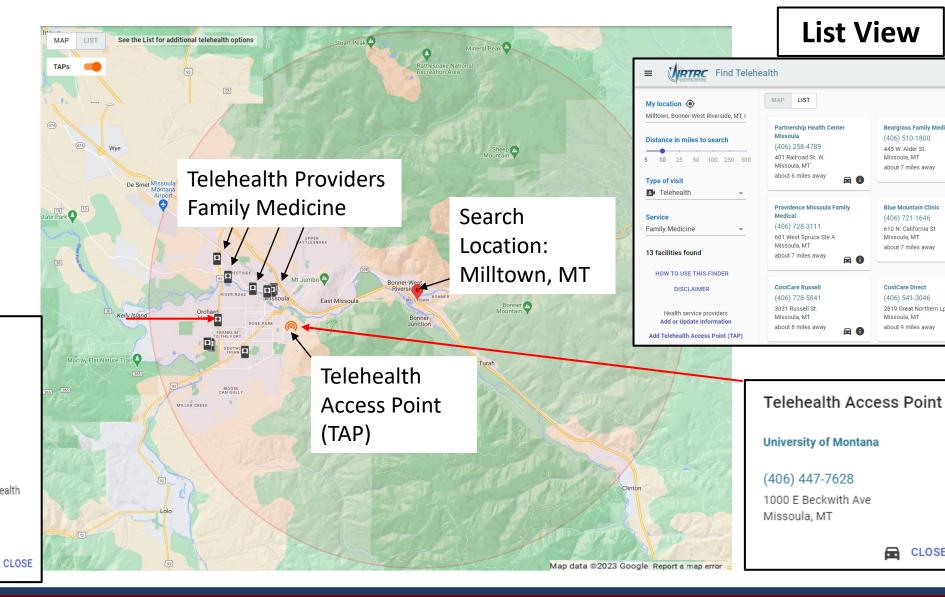
Health System Affiliate

(406) 327-3057

1211 S. Reserve St. Ste. 101 Missoula, MT

In-Person Services: Allergy and Immunology, Behavioral Health, Chronic Disease Management, Family Medicine, Women's Health

Telehealth Services: Family Medicine, Women's Health















□ CLOSE

List View

Beargrass Family Medicine (406) 510-1800

445 W. Alder St.

about 7 miles away

Blue Mountain Clinic

(406) 721-1646

610 N. California St

about 7 miles away

(406) 541-3046

about 9 miles away

Missoula, MT

2819 Great Northern Lp. Ste. 100

Missoula, MT

Missoula, MT

FACT SHEETS

- HIPAA & Telehealth A
 Stepwise Guide to Compliance
- How Patients Can Engage Teleheatlh
- Telehealth 101 The Basics
- Virtual Healthcare What Should I Know?
- What is Telehealth? Context for Framing your Perspective





LUADA A LOS PACIENTES DONDEY CUANDO LA NECESITAN

Actualizado a septiembre de 2017

¿Espera...

- darles más acceso a los pacientes?
- ► aumentar el **Mercado** para los proveedores?
- ▶ reducir costos?
- ▶ mejorar los **resultados** médicos?
- mejorar la satisfacción de los pacientes?
- ▶ mejorar la satisfacción de los proveedores?

ELEHEALTH ESOURCE CENTERS

Béésh Nitsíkeesí Biníkáá' Góne' Ak'i Adéest'í'íí 101 t'ááláhídi neeznádiin dóó bi'aan t'áálá'í

láhídi láálá'í asdzohíí

daasdzohíí

·ÉÉSH NITSÍKEESÍ BINÍKÁÁ' GÓNE' AK'I ADÉEST'Í ÍÍ ÉÍ **HÁADISHÍÍ DÓÓ HAHGO HWIDÍ NÓOL' JI**

Díísh jíidi Béésh Nitsíkeesí binahji' t'óó ahayóigó bee k'íhoodool:

T'áá háádééshíí' nidi diné bits'íís bik'i da'déest'íí' dóó bíni baa áko

Azec' ííł'íní éí diné yił naalkidgo ałhizhníl' į́ígo ałch'i' hane' dóó ałch'i' yáti' go bee aa áháyá

Ha'áshí[dínóol'i[lfigi biniiyé bii' adéest'í[i'í dóó bee eda'alne'e dóó t'áá ííshjání áální[t

Eda'alyaaígií éí nááná ła' azee' ádeel'íní bich'i' náás kódadoolnííł dóó binahji' ajít'él bił béédahodooziił dóó haah ádoolnííł

Ak'i dadéez'í'íí naalkid alhil hane' dóc hodinél'í éí diné yínideiniltin

Diné t'áá ákwíí jí yaa naagháhíí éí hait' éego bits'íís bá yá'át'ééhíí yik'i dadéez'íí

Diné éí bee ádahodoonílíí yee yiká' nídaalwo'go áko t'áá bí yá'át'éehgo bits'íís yaa áhályáado

Díí Daats'í Biká Hojooba' Íínínízin...

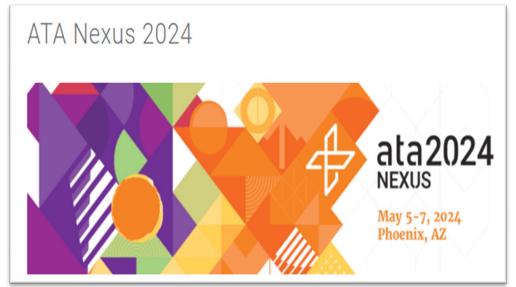
- ► Haash yit'éego diné díí hózhó yich'¡' Cho'ool'íido?
- Haash yit'éego lahdéé' bee aa áháyáníí diné yich'i' cho'ool'íido?
- ▶ Baah Ílínii yaa kódooniił?
- Haash yit'éego hózhó ats'íístah yá'áhoot'éehdo?
- ► Haash yit'éego diné baa áháyání bił vá'át'éehdo?
- ► Haash yit'éego aah **á'ál'íníí bil yá'át'éehdo**?





UPCOMING CONFERENCES





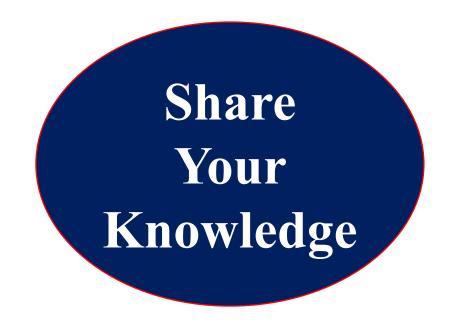








GUEST AUTHORSHIP ATA'S SIG'S WEBINARS SOCIAL MEDIA







GUEST AUTHORSHIP

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Providers

Technology

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mHealth



Writing for the Southwest Telehealth Resource Center Blog

We're always looking for guest authors to share their experiences and perspectives related to telemedicine and telehealth.

Who Can Contribute

We welcome guest posts from healthcare executives and professionals, community members, patients, faculty, students and anyone else who has a telemedicine story to share.







ATP/SWTRC WEBINARS

A platform for knowledge-sharing!

Educational webinars

CME webinars



What you do:

At least 3 weeks prior to the webinar:

- Incorporate telemedicine/telehealth
- Provide educational, <u>not</u> commercial information
- Title of presentation
- 3 objectives, headshot, biography
- Short description of webinar

What we do:

- Create a marketing flier
- Promote webinar through our network, social media, & Events Blast
- Host the live webinar
- On-demand webinar archive
- CME accreditation (as applicable)





ATA'S SPECIAL INTEREST GROUPS

JOIN THE CONVERSATION WITH ATA'S SIG'S



Acute and Critical Care

3RD WEDNESDAYS, 12 PM EDT 192 MEMBERS LAST ACTIVITY: SEPTEMBER 6, 2023

The purpose of the Acute Care and TeleICU SIG is to enable the education and collaborative interaction of its members, t...

LOGIN TO JOIN



Async Telehealth

3RD TUESDAYS, 1 PM EDT 202 MEMBERS LAST ACTIVITY: AUGUST 15, 2023

Asynchronous telehealth allows patients and providers to communicate and exchange important health information...

LOGIN TO JOIN



Digital Transformation

3RD THURSDAYS, 2 PM EDT 235 MEMBERS LAST ACTIVITY: AUGUST 14, 2023

The ATA Digital Transformation SIG provides an opportunity for ATA members to network, collaborate, and exchange...

LOGIN TO JOIN





Global Health Collaborative

1ST THURSDAYS, 1 PM EDT 79 MEMBERS LAST ACTIVITY: JULY 12, 2023

The International SIG serves as a forum to collaborate on initiatives, build relationships, and address healthcare...

LOGIN TO JOIN



Government Relations

2ND WEDNESDAYS, 2 PM EDT 363 MEMBERS LAST ACTIVITY: SEPTEMBER 7, 2023

The ATA Government Relations SIG is a collaborative network resource highlighting successful government relations telehealt...

LOGIN TO JOIN



Healthy Aging Collaborative

3RD MONDAYS, 4 PM EDT 60 MEMBERS LAST ACTIVITY: AUGUST 17, 2023

There is much to learn and many challenges to healthy aging but there are also many unique organizations and...

LOGIN TO JOIN





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- @arizonatelemedicineprogram
- @UAZATP
- @SWTRC1
- Arizona Telemedicine Program



#telemedicine
#telehealth
#PowerOfRural













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Kim Shea, PhD, RN, CHPN



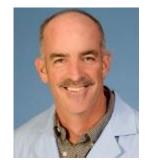
Tara Sklar, JD MPH



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Karen Rogge-Miller, BS



Pete Yonsetto, BS









QUESTIONS

carriefoote@telemedicine.arizona.edu



https://telemedicine.arizona.edu/contact

https://southwesttrc.org/contact