

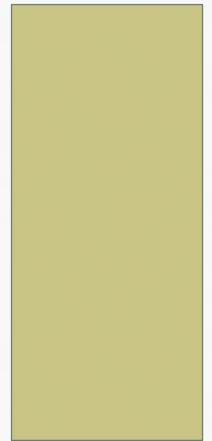


NORTH COUNTRY

HealthCare
creating healthier communities

ECHO IN NORTHERN ARIZONA

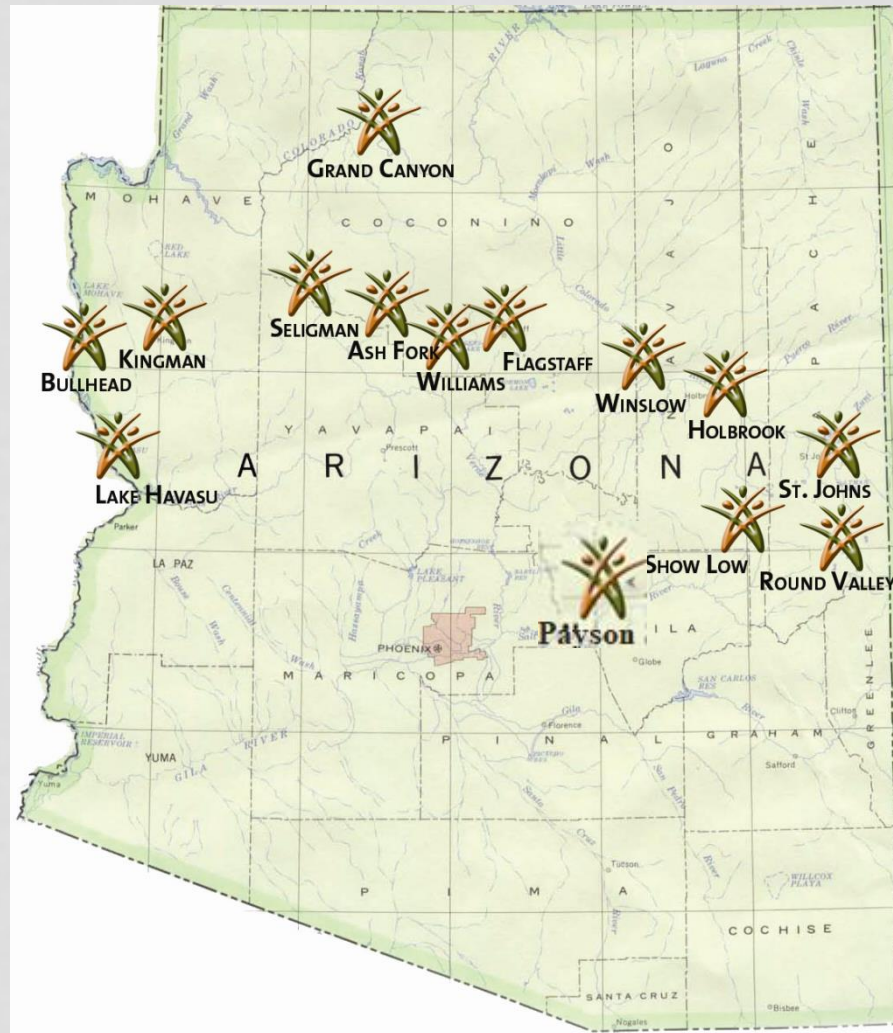
TELEMEDICINE TRAINING CONFERENCE
NOVEMBER 3 2017



NORTH COUNTRY HEALTHCARE ACCESS POINTS

23 Access Points

- Flagstaff- 5 Clinics
- Ash Fork
- Seligman
- Grand Canyon
- Winslow
- Holbrook
- St. Johns
- Round Valley
- Kingman
- Lake Havasu City
- Show Low
- The Guidance Center
- Virtual Clinic
- Bullhead City
- Williams
- Payson



HEPATITIS C

- In 2011 over 950 patients in our network had a hepatitis c diagnosis with limited access to care
- Hepatology specialists Richard Manch, MD and Ann Moore, NP began seeing our patients via telehealth
- Over 100 patients received care

BREAK IN ACCESS TO CARE

- Manch/Moore moved locations from Banner to St Joseph's Hospital
- Initiating Project ECHO launch in rural Arizona for Hepatitis C

THINGS TO CONSIDER

- Recruiting interested providers
- Providers time admin vs clinic
 - Admin:
 - potential for provider burnout
 - Potential for inconsistent participation
 - Clinic:
 - Decrease access to care and provider productivity
 - One hour per week for each provider



Kingman, Lake Havasu, and Payson
not pictured.

ECHO

- May 2012 North Country providers started treating Hepatitis c patients using the ECHO model
- To date over 500 patients have been treated
- Providers are able to bill at a higher level
- Money stays in our communities
- Participants receive CME
- Pharmacy reimbursement for HCV medication goes back to our communities-outreach

PHARMACY \$'S GIVING BACK

- Community HCV rapid testing
- 1 hour one-on-one medication education
- Monthly Diabetes Education Classes, both English and Spanish
- General outreach fund

OUTCOMES

- Patients across Northern Arizona have access to care for liver disease and specialty care
- Providers are empowered
- Our community members are healthier and living longer
- Over 95% of Hepatitis C patients obtain SVR; cured

PARTICIPATION & RESULTS

- 14 providers representing 11 NCHC clinics- MD/DO, NP, PA, Pharm D
- 198 Telementoring sessions held
- 28 (avg) attendees per session
- Over 100 mini-lectures on HCV & liver disease
- Screening awareness increased 2288 HCV diagnosis throughout network
- 746 patients enrolled
- Over 500 completed treatment with SVR (cure)

MICAH FINCH, FNP, ST JOHNS



“I love the participation with ECHO. I have learned so much and it is a HUGE advantage being able to consult with some of the greatest specialists in their field. Especially, because we don't have them here locally.”

SEAN L'UILLIER, FNP, KINGMAN



“It means having access to specialty care where it would not otherwise be available. Our patients receive great benefits without having to travel or go without.”

ELAINE ACCOMANDO, PA,
ASH FORK/FLAGSTAFF



“My experience with the Echo Hep C project has been a wonderful addition to my practice as now I am able to treat and cure pt's with Hep C and save lives in doing so/ curing a disease that was once not curable and it affects approx. 5 million Americans.”

LISA BLASKO, FNP, WINSLOW



“Excellent educational information as well as resource for treating and management of hepatitis c patients.”

ANN MOORE, NP, ST JOSEPH'S HOSPITAL



“Witnessing rural primary care providers becoming experts in the care of not only Hepatitis C, but liver disease in general through their ECHO participation has been amazing! Hundreds of patients who would not otherwise have had the opportunity to have their HCV treated now have been cured without ever leaving their communities in search of specialty care. ECHO has been life changing--for both patients and providers.”

THANK YOU

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