



U.S. Department
of Veterans Affairs

Department of Veterans Affairs Telehealth Presentation

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Connected Care Office



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 ...improves convenience to Veterans by providing access to care from their home or local communities when they need it.

 ...allows Veterans to refill prescriptions, message their care teams and access their personal health record online.

 ...collects new and innovative ideas from VA employees and industry professionals to enhance VA care delivery.

 ...develops mobile solutions, such as the VA App Store and mobile health apps, that offer safe and secure access to patient data while on-the-go.

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Top Priority: Expanding Access

Connected Care is about expanding access for Veterans by using technology to extend the reach of healthcare and empower patients to assume a greater role in managing their own health



Telehealth & Fire Departments: INSTANT Access to Care

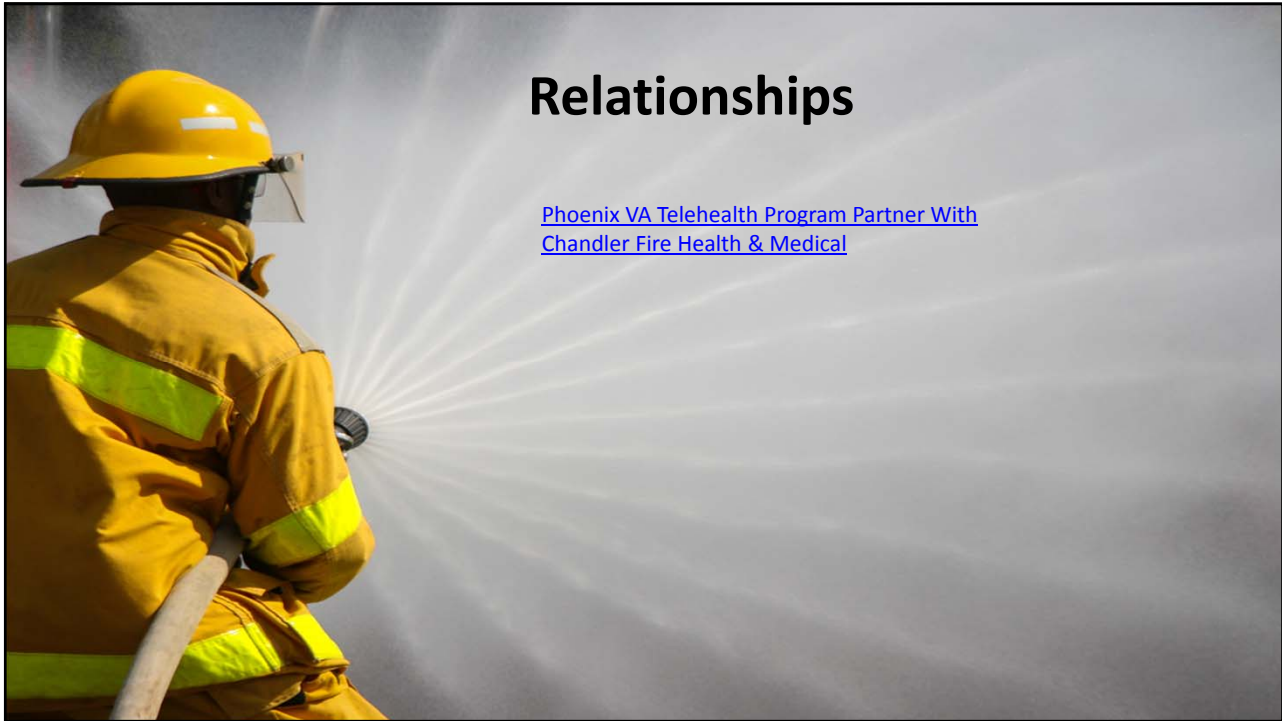


- **Federal government**
- **State government**
- **City government**



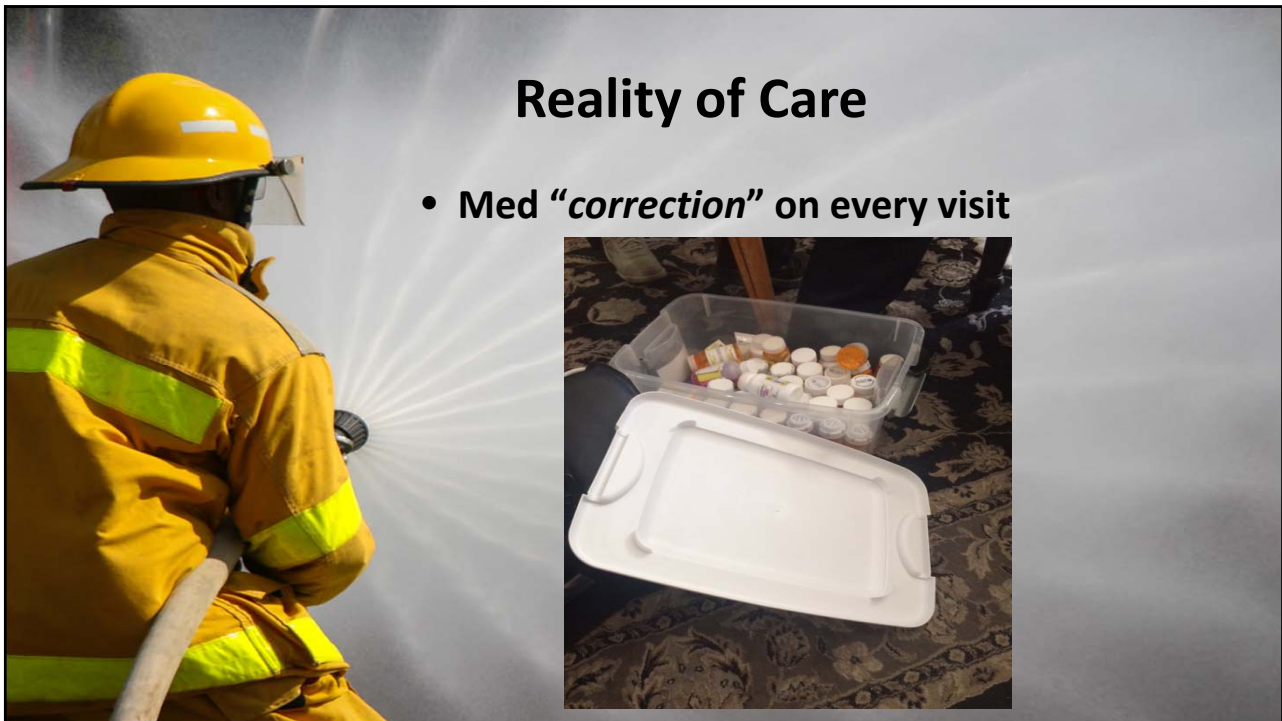
Relationships





Relationships


[Phoenix VA Telehealth Program Partner With Chandler Fire Health & Medical](#)



Reality of Care



- Med *“correction”* on every visit






Project Outcomes

- **WORK COMPLETED!**
 - Lab Services
 - Pharmacy – Medication reconciliation and renewals.
 - Herbal / OTC / Non-VA Meds
 - Consults to other services
 - Radiology / Nuclear Medicine



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Telehealth Support During Hurricane Harvey



VA



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Telehealth Support During Hurricane Harvey



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Telehealth Support During Hurricane Harvey



VA Light Electronic Action Framework (LEAF)

Clinic Volunteer Site
Telehealth Emergency Response

Welcome, Leonie Heyworth! | Sign out

Links | Admin Panel

Volunteer My Time
Start a new request

Change Schedule
Modify Schedule or Withdraw from Volunteer list

Volunteers Pending
Awaiting Supervisor Approval

Readiness Checklist
For Volunteers with Supervisor Approval

Report Builder
Create custom reports

Report for Total Time
Search Volunteers based on total time available

Search All Volunteers
Search Volunteers Approved AND Non-approved

Find a Telehealth Volunteer (Approved by Supervisor)

Search Clinical Specialty: Any Specialty | Date:

Number of Time Slots: | [Reset Filters](#)

Starting Time Available (EST)

Details

Date Available	Time Available (EST)	Duration (Hours)	Specialty	Location	Name	Phone	Email
Showing up to 200 rows. Export Table to view all Time Slots.							

VA Light Electronic Action Framework (LEAF)

Clinic Volunteer Site
Telehealth Emergency Response

Welcome, Leonie Heyworth! | Sign out

Man Page | Links | Admin Panel

Find a Telehealth Volunteer

Search Clinical Specialty: Primary Care Provider | Date:

Number of Slots: 110 | [Reset Filters](#)

Total Time Available (hours)

Details

Date	Start	End	Hours	Total Hours Available	Specialty	Location	Name	Phone	Full Entry
08/05/2017	09:00	13:00	4	16	Primary Care Provider	BOISE, IDAHO	ANNETTE E. GREGGORE	218-556-4633	Link to entry
08/06/2017	09:00	13:00	4						
08/07/2017	09:00	13:00	4						
08/08/2017	09:00	13:00	4						
08/13/2017	08:00	13:00	4	24	Primary Care Provider	Richmond, VA/NC	Ann Stahl, MD	804-675-9000 x2103	Link to entry
08/27/2017	08:00	13:00	4						
10/04/2017	08:00	13:00	4						
10/11/2017	08:00	13:00	4						
10/18/2017	08:00	13:00	4						
10/25/2017	08:00	13:00	4	8	Primary Care Provider	Baltimore, MD	Ann Kroska	410-609-7222	Link to entry
08/07/2017	09:00	11:00	2						
08/08/2017	10:00	13:00	2						
10/05/2017	09:00	11:00	2						
10/12/2017	09:00	11:00	2						

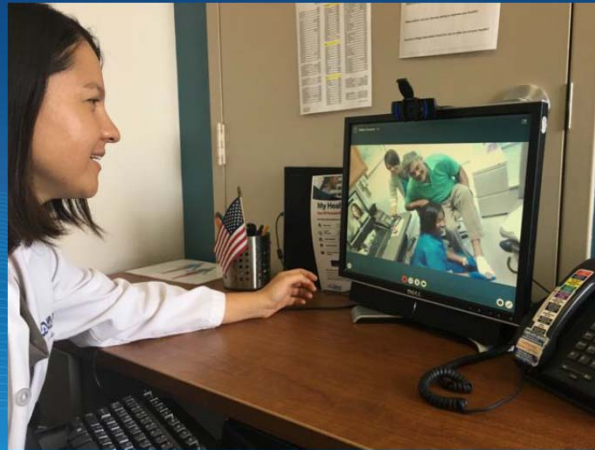
Showing all Volunteers regardless of approval status

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What Else Is Happening Now?




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Question
Of The Day

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Clifford Hallman
Veteran / VA Patient

<https://www.youtube.com/watch?v=2GLmf4xbuSY>

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