

ARIZONA  
TELEMEDICINE  
PROGRAM



# Resources for Telehealth Services

**Janet Major, B.S.**

**Associate Director for Education & Facilities**

**Arizona Telemedicine Program**

**Southwest Telehealth Resource Center**

**Distance Learning Outreach**

**University of Arizona Health Sciences Center**

**Board Member – Telehealth USDLA**

**Technology**  
**+**  
**Telecommunications**  
**=**  
**Telehealth/Telemedicine**



## Telehealth Technology Resources

Arizona Telemedicine Program	<a href="http://www.telemedicine.arizona.edu">www.telemedicine.arizona.edu</a>
Telemedicine & Telehealth Service Directory	<a href="http://telemedicine.arizona.edu/servicedirectory">http://telemedicine.arizona.edu/servicedirectory</a>
Southwest Telehealth Resource Center	<a href="http://www.southwesttrc.org">www.southwesttrc.org</a>
National Telehealth Resource Centers	<a href="http://www.telehealthresourcecenter.org">www.telehealthresourcecenter.org</a>
ATA American Telemedicine Association	<a href="http://www.americantelemed.org">www.americantelemed.org</a>
USDLA United States Distance Learning Association	<a href="http://www.usdla.org">www.usdla.org</a>
University of New Mexico Center for Telehealth	<a href="http://hsc.unm.edu/community/telehealth/">http://hsc.unm.edu/community/telehealth/</a>
Project ECHO	<a href="http://echo.unm.edu/">http://echo.unm.edu/</a>
ATP Project ECHO	<a href="http://telemedicine.arizona.edu/echo/">http://telemedicine.arizona.edu/echo/</a>
UNR Project ECHO	<a href="https://med.unr.edu/echo">https://med.unr.edu/echo</a>
CO ECHO	<a href="https://echocolorado.org/">https://echocolorado.org/</a>
TTAC Telehealth Technology Assessment Resource Center	<a href="http://www.telehealthtechnology.org">www.telehealthtechnology.org</a>

# www.telemedicine.arizona.edu/webinar



The Arizona Telemedicine Program, the Southwest Telehealth Resource Center and the mHealth, Technology & Distance Learning Special Interest Group of the American Telemedicine Association invite you to a **free** webinar to review the telemedicine and telehealth technology recently exhibited at the American Telemedicine Association's 23rd Annual Telemedicine Meeting & Trade Show: ATA 2018

## Webinar

Thursday, August 9, 2018 ~ 12:00pm Arizona Time  
(12pm PDT; 12pm Arizona; 1pm MDT; 2pm CDT; 3pm EDT)

### “ATA 2018 Exhibit Hall Technology Review”

#### Learning Objectives:

1. Review some of the current trends observed at the annual signature event for telemedicine technology.
2. Take a virtual tour of the ATA 2018 Exhibit Hall & Showcase at the Chicago Convention Center.
3. Learn who and where you can go to get access to the best resources in telemedicine and telehealth technology.



Janet Major, B.S.  
Associate Director  
for Telemedicine  
Education & Facilities



Janet Major is the Associate Director of Facilities for the Arizona Telemedicine Program (ATP). She earned her B.S. Degree in Telecommunications from Northern Arizona University with her major emphasis in producing and directing. She has worked at the University of Arizona for 30 years and was initially the primary manager of videoconferencing services at the Arizona Health Sciences Center. She has since been employed by ATP for 20 years. As Associate Director of Telemedicine Education & Facilities, her current responsibilities include the design, development and installation of the teleconferencing and telemedicine peripheral equipment used for telemedicine services. She also provides training to healthcare professionals in the effective use of teleconferencing for both clinical and educational applications. Ms. Major has served as Co-Chair as well as Chair for the mHealth, Technology & Distance Learning Special Interest Group of the American Telemedicine Association as well as for the board of USDLA, the United States Distance Learning Association, representing the telehealth constituency and ATC, the Arizona Telecommunications and Information Council where she is currently working with fellow telecommunications experts to implement a broadband plan to eliminate telecommunications disparity in rural and urban Arizona.

For more information and registration instructions please visit our website:  
<http://www.telemedicine.arizona.edu/webinar>

# TeleCon 1997

**TeleCon XVII**  
THE SEVENTEENTH ANNUAL TELECONFERENCING USERS CONFERENCE AND TRADE SHOW  
**The New World of Conferencing:  
The Integration of Telephony, LANs and IP Networks**  
November 5, 6 and 7, 1997  
Anaheim Convention Center • Anaheim, California

VIDEOCONFERENCING • TELEMEDICINE • DISTANCE LEARNING • DATACONFERENCING

**TeleCon XVII**, the world's largest conference and trade show on teleconferencing, videoconferencing and their application in collaboration, distance learning and telemedicine.  
For information or to register, in the U.S. and Canada call **1-800-829-3400**.  
International call +1-510-606-5150. Online registration: [www.usdla.org/telecon.html](http://www.usdla.org/telecon.html)

Produced by: Allstate Business Telecommunications

Sponsored by: USDLA (United States Distance Learning Association), CSU CALIFORNIA STATE UNIVERSITY, ADLT (Association of Distance Learning Teachers), ATA (American Telemedicine Association), CTI (California Telecommunications Institute)

**FREE EXHIBIT PASS ENCLOSED**





Technology for Telehealth:  
No longer the tail wagging the dog!

# IPads

## UA Nursing Professor Receives Telemedicine Grant to Study Tablet Use by Home Hospice Patients to Communicate with On-Call Nurses

Arizona Telemedicine Program Equipment Grant to provide technology for real-time visualization between the nurse and the patient and their caregiver.

It's the middle of the night. An elderly man in end-stage heart failure receiving at-home hospice awakes gasping for breath. His caregiver immediately phones the on-call nurse, but the drive could take her 30 minutes or more. The caregiver is too afraid to take action on her own, so she anxiously awaits the nurse. As the minutes tick by, the man becomes increasingly distressed and the caregiver grows more upset.

Shortness of breath (also known as dyspnea) is a common challenge faced by caregivers and patients in home hospice, and the leading cause of admissions to the emergency room for hospice patients.

Interested in shortening the time it takes to alleviate patient symptoms and caregiver anxiety, Kimberly Shea, PhD, RN, assistant professor at the [University of Arizona College of Nursing](#), conceived of using tablet technology with real-time visualization for patients and caregivers to communicate with on-call hospice nurses in urgent situations.

To support testing her idea, Dr. Shea recently was awarded a grant from the [Arizona Telemedicine Program](#) as part of its **Innovation Awards** for her project: "Real-Time Visualization for Reducing Symptom Severity in End-of-Life Care." The grant supports purchase of five iPad-minis with retina display.

"Previous studies evaluating tablet use in at-home hospice have been focused on overall quality of life and anxiety," said Dr. Shea, who has 15 years of experience as a home health/hospice nurse. "What makes my study different is I'm evaluating tablet use in urgent situations. Patient and/or caregiver anxiety can often lead to unnecessary emergency room admissions."

Each tablet will be equipped with real-time meeting software that allows the on-call nurse to immediately visualize important factors, such as a patient's positioning (lying down, sitting up) or breathing patterns and medications available. Accordingly, more individualized guidance can be given to the caregiver for intervening appropriately prior to nurse arrival.



<http://telemedicine.arizona.edu/blog/telehealth-valuable-addition-hands-comfort-care>

### **Telehealth is a Valuable Addition to Hands-On 'Comfort Care'**

By Kimberly Shea, Ph.D., RN on Oct 15, 2015



*Dr. Shea consults with a remote hospice patient via telemedicine.*

I am an assistant professor at the University of Arizona, College of Nursing, a full-time position that includes research in my chosen field of health care systems and informatics, in which I have a PhD.

I also work one day a week as a hospice nurse, providing palliative care, which is focused on comfort and quality of life for patients nearing the end of life.



http://americantelemed.org/home

The screenshot shows the homepage of the American Telemedicine Association. The logo is on the left. The navigation bar includes links for Home, About, Events & Education, News & Media, Membership, Partner, Policy, and The Source. A red arrow points to 'The Source'. The 'Events & Education' dropdown menu is open, showing 'Upcoming Events', 'Learning Center', 'EDGE 2018', and 'ATA19'. A search bar is located in the top right corner.

# SIG's

- Telemental Health
- Home Telehealth & Remote Monitoring
- Pediatric Telehealth
- Business & Finance
- mHealth, Technology & Distance Learning
- Telerehabilitation
- ATA Institutional Council
- Telehealth Nursing

- ATA Member Group Leaders
- Human Factors
- International
- ATA Industry Council
- Teledermatology
- Pacific Islands Chapter (PICATA)
- Interstate Telehealth
- Latin American & Caribbean Chapter (ATALACC)
- TeleICU
- Ocular

- Canadian Discussion Group
- President's Circle & Institutional
- ATA-DR Guidelines Writing Committee
- ATA Student Council
- State Forums
- Open Forum

# The Source \*for ATA Members

Join as many SIG's as you would like

Be sure to join the mHealth, Technology & DL SIG



[Return to ATA Homepage](#) | [Community Tutorial](#) | [Community Guidelines](#)



[Home](#) | [Directory](#) | [Member Groups](#) ▾ | [Events](#) ▾ | [State Forums](#) | [Libraries](#) ▾ | [Get Engaged](#) ▾ | [Resources](#) ▾

## mHealth, Technology, and Distance Learning SIG

[JOIN COMMUNITY](#)

[Community Home](#) | [Discussion](#) 0 | [Library](#) 0 | [Events](#) 0 | [Members](#) 4

**Latest Discussion Posts**

**Latest Shared Files**

# Stethoscope Recording & PDF on SIG webpage

## Latest Shared Files ADD



**August 2018 Distance Learning/Telehealth Calendar of ...**

By: [Janet Major](#) 5 days ago

August 2018 Distance Learning/Telehealth Calendar of Events ...



**Check out the LIBRARY in The Source for the handout ...**

By: [Janet Major](#) 23 days ago



**PDF resource from Jordan Berg**

By: [Janet Major](#) 24 days ago

# mHealth, Technology & Distance Learning Special Interest Group of the ATA

aka: mH, T & DL SIG/ATA

Chair                      Alex Chiu, MD

Co-Chair                Jonathan Savage, MD

Past Chairs: David Maughan, Janet Major, Pramod Gaur  
Mike Holcomb, Stewart Ferguson



## mHealth, Technology, and Distance Learning SIG

[Post New Message](#)

Jul 13, 2018

[Check out the LIBRARY in The Source for the handout and Video Link from our Teck Talk about Stethoscopesps](#) 

1. [Please join us next month for a technology...](#)  Janet Major

[Reply to Group](#)

[Reply to Sender](#)

1. [Check out the LIBRARY in The Source for the handout and Video Link from our Teck Talk about Stethoscopesps](#)



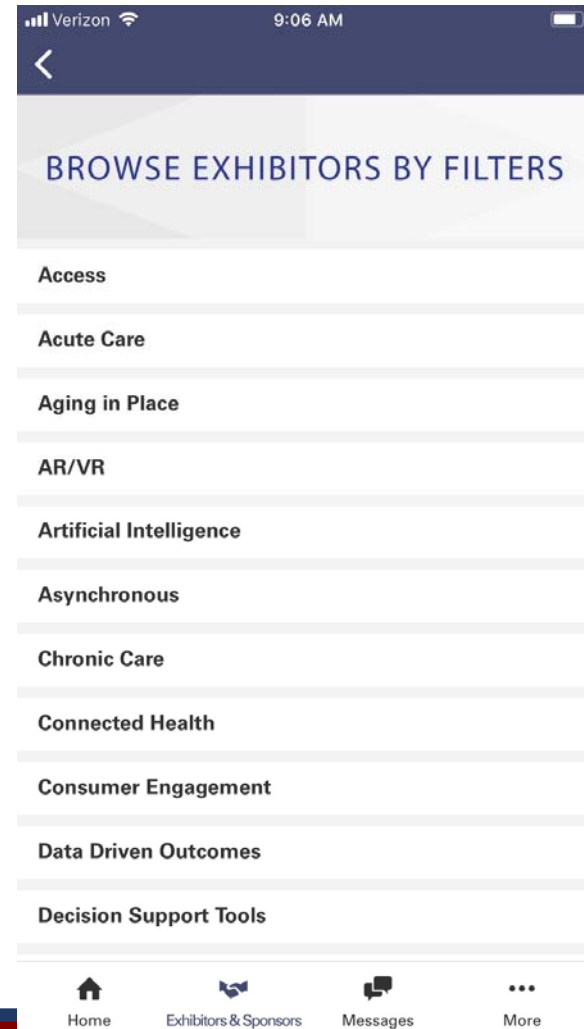
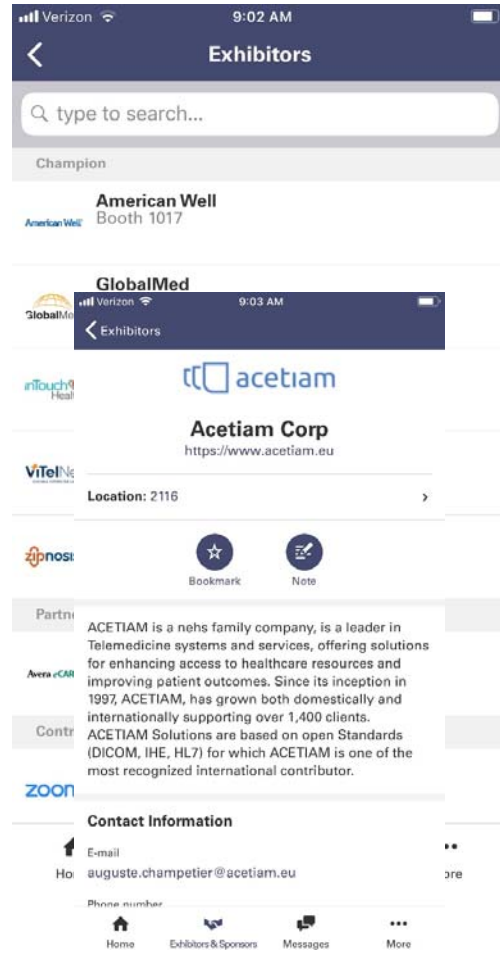
Jul 13, 2018 5:41 PM |  [view attached](#)

[Janet Major](#)

Please join us next month for a technology review and virtual tour of the ATA 2018 Exhibit Hall!  
Details are attached and on our SIG calendar - see you there!

-----  
Janet Major





http://www.telehealthresourcecenter.org/

The screenshot shows the homepage of the Telehealth Resource Centers website. At the top, there is a navigation bar with a search box and a menu containing: Home, Operations Tools, Reimbursement, Legal & Regulatory, Marketing, Training, Program Development, and Webinars. The main content area is divided into three sections:

- National TRC Webinar Series:** Features the text "TWITR: Telemedicine, Wellness, Intervention, Triage and Referral Project" and a "Register for Webinar" button.
- Education and Training:** Includes the text "From webinars to training events, TRC offers what you need" and three buttons: "Upcoming webinars", "Past webinars", and "Calendar of events".
- About Us:** States "Two national and twelve regional resource centers are here to serve you." and includes a "Find your TRC" button.

On the right side of the "About Us" section, there is a map of the United States titled "Who Is Your TRC?" with different states color-coded to represent various TRC regions.



Open Forum Special Interest Groups Regional Chapters Councils

Communities



## Telemental Health

The Telemental Health Special Interest Group includes administrators, clinicians, and information technology professionals. Our goal is to enhance and support the use of technology in the delivery of mental health services.

Our mission is to promote dialogue between mental health practitioners, to improve the understanding and use of telehealth applications in the delivery of mental health services, and to provide guidance to the ATA Board of Directors regarding telemental health.

### Leadership



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Orbit Health Telepsychiatry



ROBERT CAUDILL, MD  
IMMEDIATE PAST CHAIR  
Associate Professor  
U of L Health Care Outpatient Center  
Louisville, KY

# ATA Telemental Health

## ATA Board of Director's Liaisons

- Jay H Shore, MD, MPH, Associate Professor, University of Colorado at Denver American Indian and Alaska Native Programs; 303-724-1465, [jay.shore@ucdenver.edu](mailto:jay.shore@ucdenver.edu)
- Dr. Peter Yellowlees MD, MBBS, FRANZCP, Director of Informatics, UC Davis Academic Information Systems; 916-833-1874, [peter.yellowlees@ucdmc.ucdavis.edu](mailto:peter.yellowlees@ucdmc.ucdavis.edu)

## SIG & Inter-Organizational Collaboration Committee

- Lisa J. Roberts, PhD, Business Manager, Viterion TeleHealthcare, A Business of Bayer HealthCare, Clinical & National Sales Manager; 425-417-8209, [Lisa.Roberts@Bayer.com](mailto:Lisa.Roberts@Bayer.com)
- Terry Rabinowitz, MD, FAPA, FAPM, Associate Professor of Psychiatry & Family Medicine; Director Telepsychiatry, University of Vermont / Fletcher Allen Health Care; 802-847-2112, [terry.rabinowitz@vtmednet.org](mailto:terry.rabinowitz@vtmednet.org)

## Education & Peer Review

- Dr. Peter Yellowlees MD, MBBS, FRANZCP, Director of Informatics, UC Davis Academic Information Systems; 916-833-1874, [peter.yellowlees@ucdmc.ucdavis.edu](mailto:peter.yellowlees@ucdmc.ucdavis.edu)
- Eve-Lynn Nelson, Telemedicine Coordinator, University of Kansas Medical Center, Center of Telemedicine & TeleHealth; 913-588-2081, [enelson2@kumc.edu](mailto:enelson2@kumc.edu)

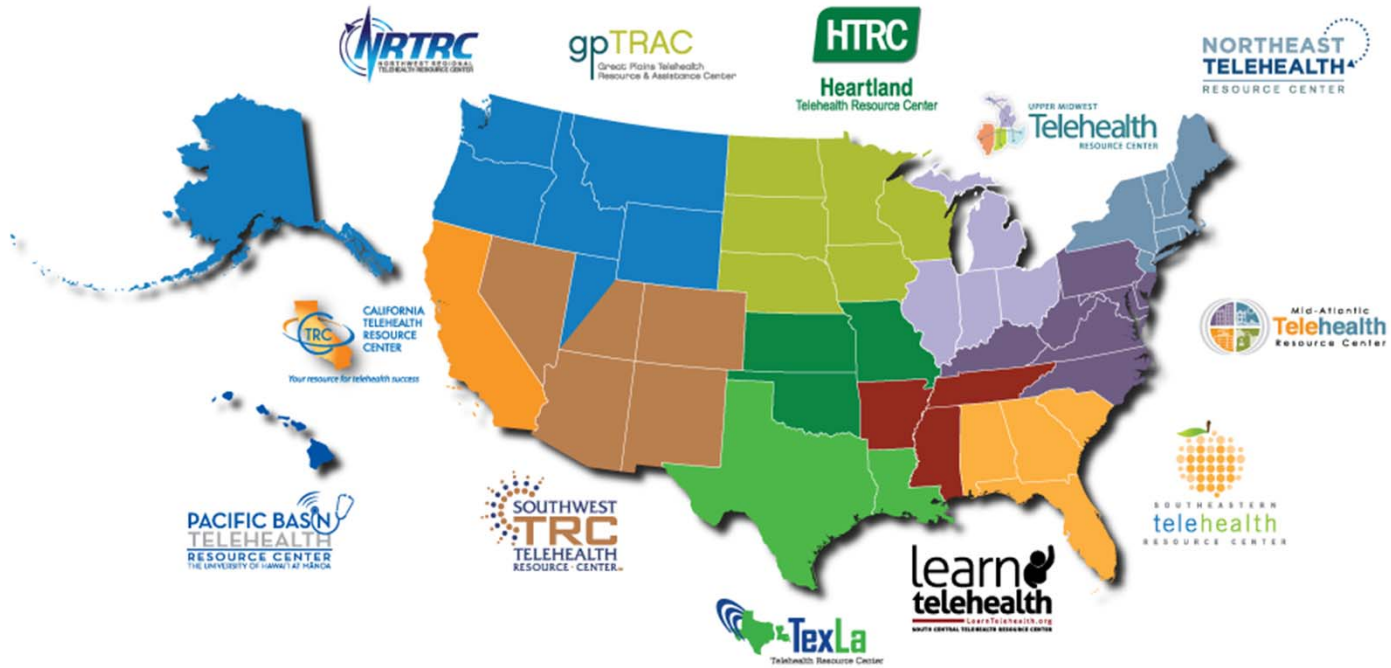
## Coding & Reimbursement

- Gene Augusterfer, LCSW, President, Global Mental Health Network; 703-848-1898, [efa@gmhnet.com](mailto:efa@gmhnet.com)

## Student Issues

- Eve-Lynn Nelson, Telemedicine Coordinator, University of Kansas Medical Center, Center of [Telemedicine](#) & TeleHealth; 913-588-2081, [enelson2@kumc.edu](mailto:enelson2@kumc.edu)
- Elizabeth Brooks, MS, CNATT Administrative Director, University of Colorado at Denver and Health

# TelehealthResourceCenters.org



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## 12 Regional Resource Centers



### TexLa Telehealth Resource Center

Serving Texas and Louisiana  
 Phone: 877-391-0487  
 Direct: 806-743-4440



### Mid-Atlantic Telehealth Resource Center

Serving Virginia, West Virginia, Kentucky, Maryland, Delaware, North Carolina, Pennsylvania, Washington DC, and New Jersey [shared]  
 Phone: 855-MATRC4U (628.7248)  
 Direct: 434-906-4960



### Upper Midwest Telehealth Resource Center

Serving Indiana, Illinois, Michigan and Ohio  
 Phone: 855-283-3734



### Southeastern Telehealth Resource Center

Serving Georgia, South Carolina, Alabama, and Florida  
 Phone: 1-888-738-7210



### Pacific Basin Telehealth Resource Center

Serving Hawaii and Pacific Basin  
 Phone: 808-956-2897



### Heartland Telehealth Resource Center

Serving Kansas, Missouri and Oklahoma  
 Phone: 877-643-HTRC (4872)



### South Central Telehealth Resource Center

Serving Arkansas, Mississippi and Tennessee  
 Phone: 855-664-3450



### Southwest Telehealth Resource Center

Serving Arizona, Colorado, New Mexico, Nevada and Utah  
 Phone: 877-535-6166  
 Direct: 404-712-3868



### Northwest Regional Telehealth Resource Center

Serving Washington, Oregon, Idaho, Montana, Utah, Wyoming and Alaska  
 Phone: 888-662-5601



### Great Plains Telehealth Resource & Assistance Center

Serving North Dakota, South Dakota, Minnesota, Iowa, Wisconsin and Nebraska  
 Phone: 888-239-7092



### California Telehealth Resource Center

Serving California  
 Phone: 877-590-8144



### NorthEast Telehealth Resource Center

Serving New England (Connecticut, Maine, Massachusetts, New Hampshire, New Jersey [shared], New York, Rhode Island, and Vermont)  
 Phone: 800-379-2021

## National Resource Centers



### National Telehealth Policy Resource Center

Serving all Telehealth Resource Centers and All States

Phone: 877-707-7172  
Direct: 916-285-1860

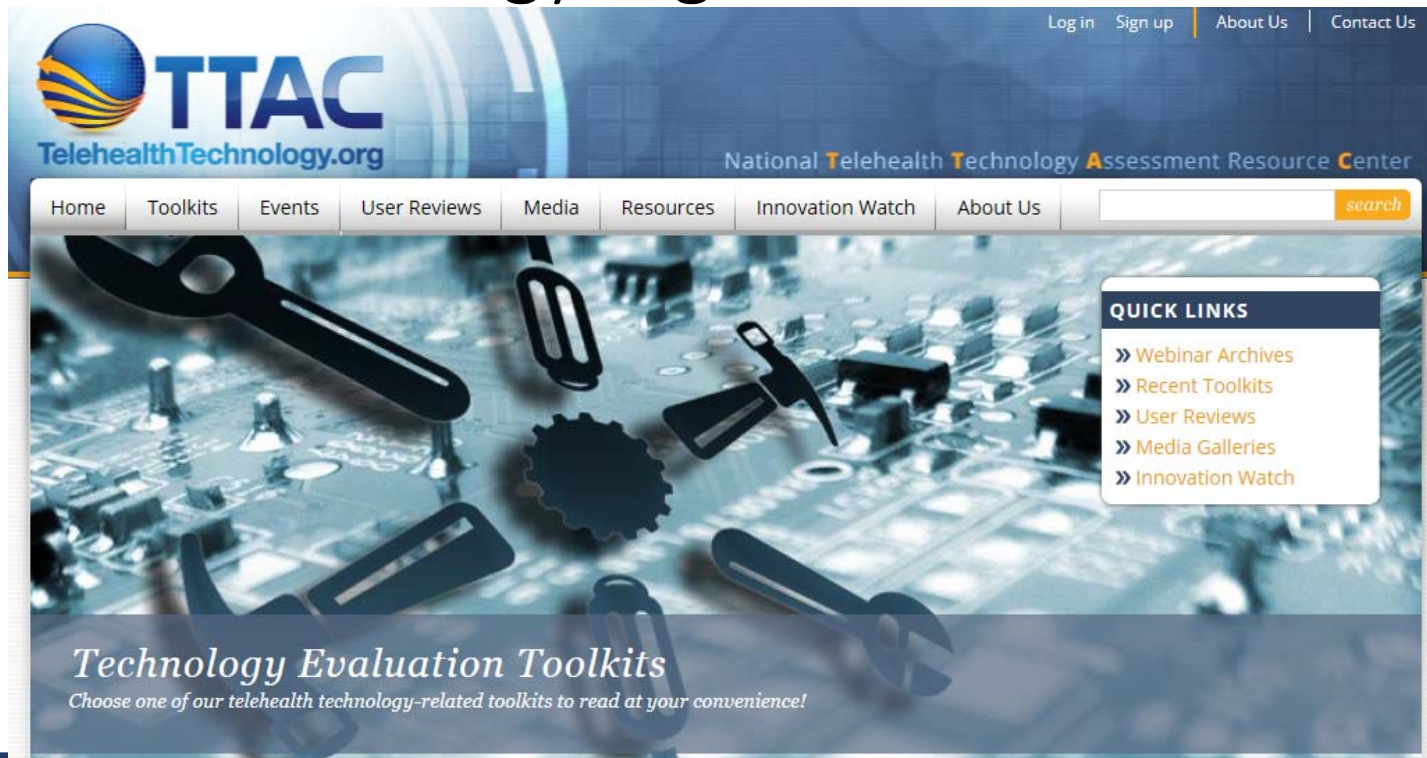


### National Telehealth Technology Assessment Resource Center

Serving All Telehealth Resource Centers and All States

Phone: 877-885-5672  
Direct: 907-729-4703

# TTAC National Telehealth Technology Assessment Center telehealthtechnology.org



Log in | Sign up | About Us | Contact Us

**TTAC**  
TelehealthTechnology.org

National Telehealth Technology Assessment Resource Center

Home | Toolkits | Events | User Reviews | Media | Resources | Innovation Watch | About Us

search

**QUICK LINKS**

- » Webinar Archives
- » Recent Toolkits
- » User Reviews
- » Media Galleries
- » Innovation Watch

*Technology Evaluation Toolkits*  
Choose one of our telehealth technology-related toolkits to read at your convenience!



# LogiTech

The screenshot displays a collection of Logitech webcams. At the top, there is a navigation bar with several links: Logitech USB Webcam Drivers, Logitech Webcam Install without Disk, Logitech Webcam Installation Program, Install Logitech Webcam Drivers, Logitech Webcam Drivers, Logitech Webcam Quickcam Software, Old Logitech Webcam, Logitech Webcam Software, Logitech Webcam Pro 9000, Logitech Webcam Drivers Auto Detect, Logitech Webcam Pro 9000 Setup, and Logitech Webcam Installer No CD. Below this, a grid of product listings is shown, each with a product image, a price, and a retailer name. The products include models like the Logitech 4K Pro Webcam, C920 Pro Webcam, C922 Pro Webcam, C920 HD Pro Webcam, C615 1080P HD Webcam, 960000694 C2 Webcam, 960000733 C5 Webcam, HD Webcam C910, and HD Pro Webcam C930. Prices range from \$37.99 to \$159.99. Retailers listed include Best Buy, Kohl's, Full Compass Systems, WebrestaurantStore, OfficeWorld.com, and Office Depot. A date stamp at the bottom right of the screenshot reads 'Tuesday, April 17, 2018'.

# Echo Cancellation Microphones

## Jabra Speak Series

Conference calls made simple; collaboration made easy.

### Speak 810

★★★★☆ (200)



From \$599.00

- ✓ Meeting with up to 15 people
- ✓ Great for calls
- ✓ Stationary (USB & 3.5mm jack)
- ✓ Kensington Lock adaptor

### Speak 710

★★★★★ (115)



From \$299.00

- ✓ Meeting with up to 6 people
- ✓ Great for calls and music
- ✓ Portable (Wireless & USB)
- ✓ Up to 15 hours charge

### Speak 510

★★★★☆ (2499)



From \$149.00

- ✓ Meeting with up to 4 people
- ✓ Great for calls
- ✓ Portable (Wireless & USB)
- ✓ Up to 15 hours charge

### Speak 410

★★★★☆ (1199)



From \$129.99

- ✓ Meeting with up to 4 people
- ✓ Great for calls
- ✓ Stationary (USB)
- ✓ LED Indicators

# Headphones

- Jabra
- Plantronics
- JBL
- Great for private conversations!

# Video + Audio in one device

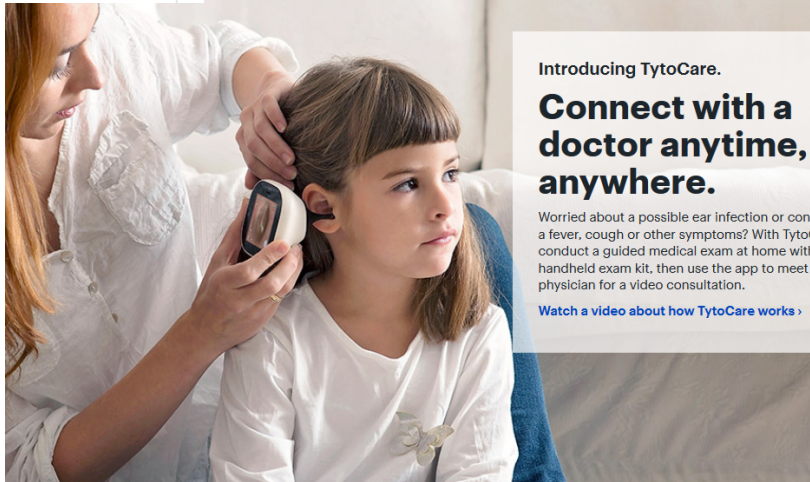
LogiTech CC3000e

Turn any meeting room into a face-to-face  
**video-enabled collaboration room.**



The Logitech ConferenceCam CC3000e

**BEST BUY**



Introducing TytoCare.  
**Connect with a doctor anytime, anywhere.**

Worried about a possible ear infection or cold, a fever, cough or other symptoms? With TytoCare, you can conduct a guided medical exam at home with the handheld exam kit, then use the app to meet with your physician for a video consultation.

[Watch a video about how TytoCare works >](#)



**TytoCare - TytoHome Medical Exam**

★★★★★ 4.7 (21)

**\$249.99**

Save \$50 Was \$299.99

[Add to Cart](#)



# ARIZONA TELEMEDICINE PROGRAM



# www.southwesttrc.org

The screenshot shows the homepage of the Southwest TRC website. At the top, a purple banner reads "YOUR CONNECTION TO TELEHEALTH IN THE SOUTHWEST". Below this is a navigation menu with links for Home, About Us, People, Resources, Online Education, Events, Partners, Links, Help Desk, and Blog. The main content area is divided into three columns. The left column, titled "SWTRC Services", lists various offerings such as Full-Day Training Program, Online Learning Modules, and Technical Assistance. The middle column, titled "Welcome to the Southwest TRC!", features an "Upcoming Events" section with four event listings, each accompanied by a small icon. The right column contains several promotional boxes, including "CONTACT US", "SWTRC BLOG", "Service Provider", "TEN YEAR REPORT", and "TELEHEALTH RESOURCE CENTERS". A search bar and a "Login" button are located at the bottom left of the page.

# ATP Training

<https://telemedicine.arizona.edu/training>

## Arizona Telemedicine Training Program





# TRACK 1: Developing a Telemedicine Program

September 9, 2019

## Course Content:

This conference gives a broad overview of a variety of telemedicine topics, including:

- Clinical services
- Telecommunications and infrastructure development/operations
- Distance education
- Evaluation
- Business aspects
- Equipment demonstration virtual tour

## TRACK 2: Telemedicine Applications

### 2020 Dates Coming Soon

#### Course Content:

This conference covers advanced telemedicine topics through an in-depth look at real-world clinical applications of telemedicine and telehealth.

#### Who should attend?

This course is excellent for individuals or groups who have some telehealth experience and are interested in expanding their services. It is also a great course for those new to telehealth who are interested in gaining a deeper understanding of this growing industry.

\*Accredited by the ATA since May 2009



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Ohduq lqj #D vvr fldwlr q

[www.usdla.org](http://www.usdla.org)

# Resources Southwesttrc.org

YOUR CONNECTION TO TELEHEALTH IN THE SOUTHWEST

SOUTHWEST  
**TRC**  
TELEHEALTH  
RESOURCE CENTER™

Home About Us People Resources Online Education Events Partners Links Help Desk Blog

Welcome to the S

Upcoming Events

- Arizona Telemedicine Program
- Arizona Telemedicine Program
- Arizona Telemedicine Program

Business & Finance

- Form Templates
- General
- Policy & Sustainability
- Standards & Guidelines
- Telemedicine & Telehealth Service Provider Directory
- Telemedicine Information
- Tools & Tips

CONTACT US

SWTRC BLOG

Service Provider

TEN YEAR REPORT

# Clinical Case Presentation

**SOUTHWEST TRC TELEHEALTH RESOURCE CENTER**

Home About Us People Resources Online Education Events Partners Links Help Desk Blog

## Our History, Our Mission

The Southwest Telehealth Resource Center (SWTRC) is a federal grant (#G221T16262) to advance telehealth services throughout the Southwest. It is one of the largest telehealth programs in the United States, each serving a distinct geographic region: hospitals, clinics, public health offices, and other providers in the broader Southwest region.

The SWTRC assists start-up telehealth programs and serves as a resource for existing programs regarding changes in technology and other issues affecting telehealth in the Southwest region.

Telemedicine has been shown empirically to improve access to quality medical care for many patients living in rural and medically underserved areas. The SWTRC draws expertise from the internationally recognized [Arizona Telemedicine Program](#), which has been providing telemedicine services throughout the state of Arizona since 1996.

This website has been made possible by grant G22RH24279 from the Office for the Advancement of Telehealth, Federal Office of Rural Health Policy, Health Resources and Services Administration, DHHS

**SWTRC Services**

- Full-Day Training Program
- Online Learning Modules
- Help Desk
- Technical Assistance
- Tools & Templates
- Program Development
- Business Models
- Evaluation
- Best Practices
- Clinical Operations
- Sustainability
- Equipment Recommendations
- Program Operations

Search

**Key Contacts**

**Elizabeth A. Krupinski, PhD**  
Program Director  
520.626.4496  
[Email](#)

**Kristine A. Erps**  
Administrative Director  
520.626.2493  
Toll Free: 1.877.535.6166  
[Email](#)

Arabic  
English  
French  
Mandarin  
Navajo  
Spanish

Find us on Facebook

SWTRC BLOG

Arizona Telemedicine Program

Service Provider

ARIZONA  
TELEMEDICINE  
PROGRAM



SOUTHWEST  
TRC  
TELEHEALTH  
RESOURCE CENTER

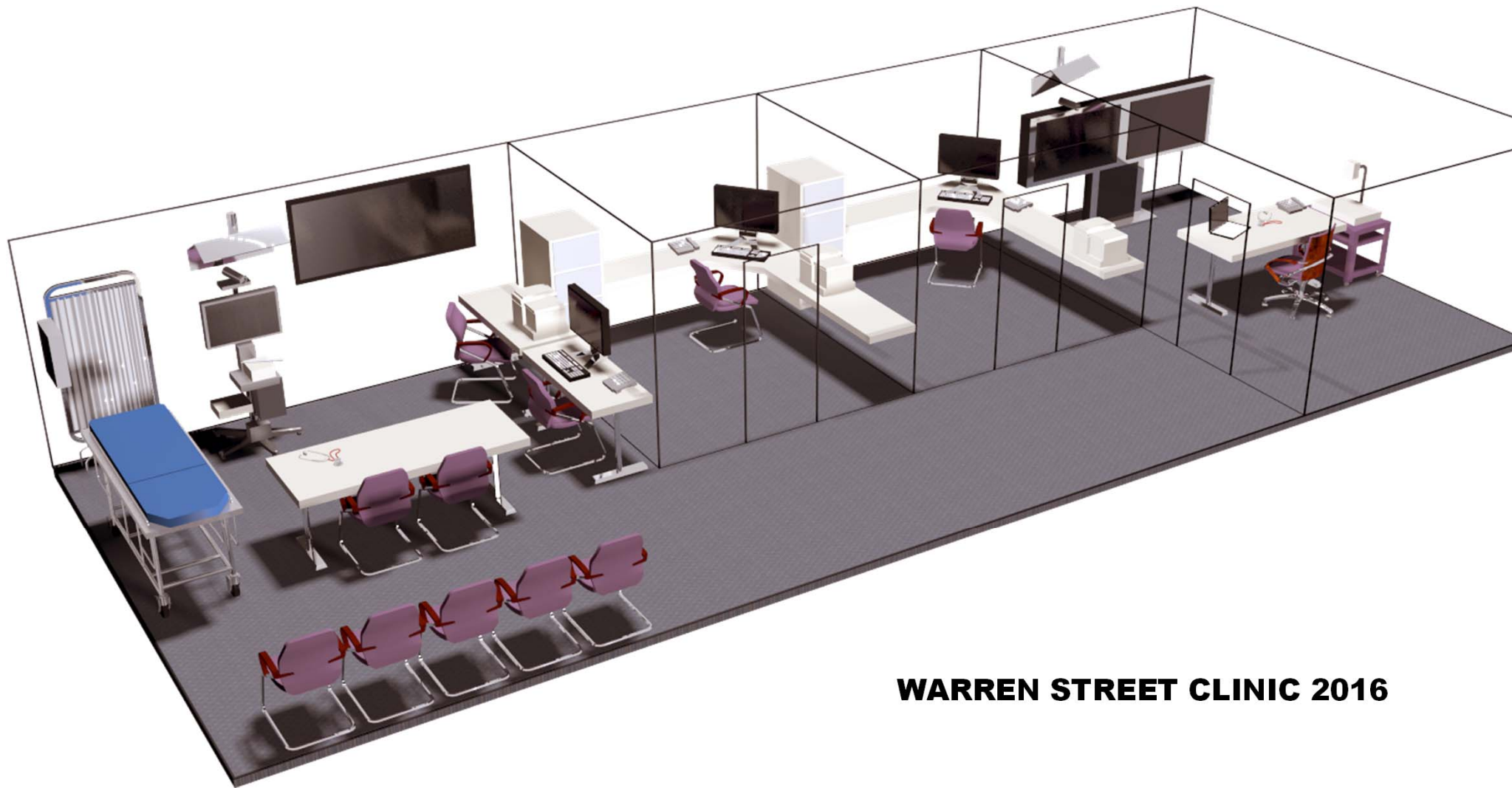
## The Telemedicine Referral Case Process

Phyllis Webster,  
Program Coordinator, Sr.  
Arizona Telemedicine Program

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Case Management

Go through the steps required to set up, carry out and complete a clinical telemedicine referral.



**WARREN STREET CLINIC 2016**

<https://telemedicine.arizona.edu/servicedirectory>



## DIRECTORY OVERVIEW

**Welcome** to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a resource for hospital and healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc. The directory lists companies providing medical specialty services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices and urgent care centers.

**Service Providers:** [List your company here.](#)

**Search the Directory**



Services In	Tele-services	Customers	Ancillary Services
Alabama	Pharmacy	Accountable Care Organizations	Continuing education
Alaska	Physical therapy	Assisted living facilities	Continuing medical education
Arizona	Podiatry	Community mental health clinics	Distance education
Arkansas	Preventive care	Correctional facilities	Health call center
California	Primary care	Educational institutions	Language interpretation services
<b>Colorado</b>	<b>Psychiatry</b>	Employers	Patient education
Connecticut	Psychology	<b>FQHCs</b>	Patient engagement
Delaware	Pulmonary medicine	Government agencies	Support groups

**Items per page**  
 20

**19 record(s) found, scroll down to see results. Page 1 of 1 page(s); up to 20 displayed per page.**

## Directory Listings

Scroll to view company dashboard listings in alphabetical order.

**Click on company name or logo to see more detailed information.**

### American Telepsychiatrists

<http://www.americantelepsychiatrists.com>  
 916-320-4422  
 United States



# How to Find a Telegenetics Counselor



Welcome to the Telemedicine & Telehealth Service Provider Directory, a service of the Arizona Telemedicine Program. The directory is a resource for hospital and healthcare administrators and other decision-makers who want to expand or improve their healthcare services to their patients, employees, clients, etc. The directory lists companies providing medical specialty services (such as radiology, rheumatology, neurology, psychiatry) and ancillary services (such as patient education and language interpretation) through telemedicine to healthcare providers such as hospitals, clinics, nursing homes, private practices and urgent care centers.

Service Providers: [List your company here.](#)

## Search the Directory

Company Name (or part of)

Services In	Tele-services	Customers	Ancillary Services
Alabama	Endocrinology	Accountable Care Organizations	Continuing education
Alaska	Epilepsy	Assisted living facilities	Continuing medical education
Arizona	Emergency medicine	Community mental health clinics	Distance education
Arkansas	Gastroenterology	Correctional facilities	Health call center
California	Genetics/genetic counseling	Educational institutions	Language interpretation services
Colorado	Geriatrics	Employers	Patient education
Connecticut	Gynecology	FQHCs	Patient engagement
Delaware	Hematology	Government agencies	Support groups

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<https://nccrcg.org/>



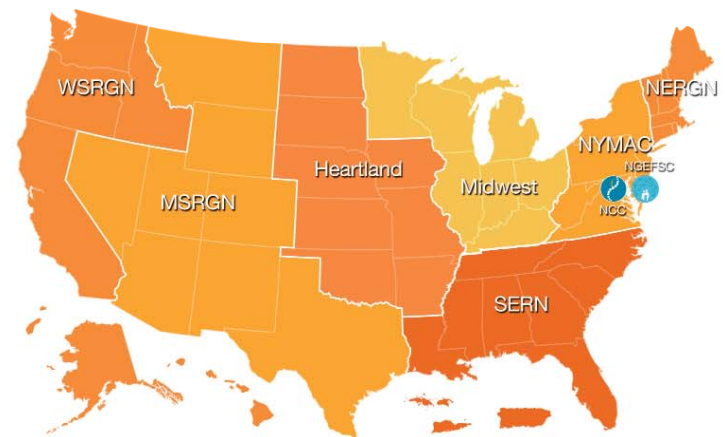
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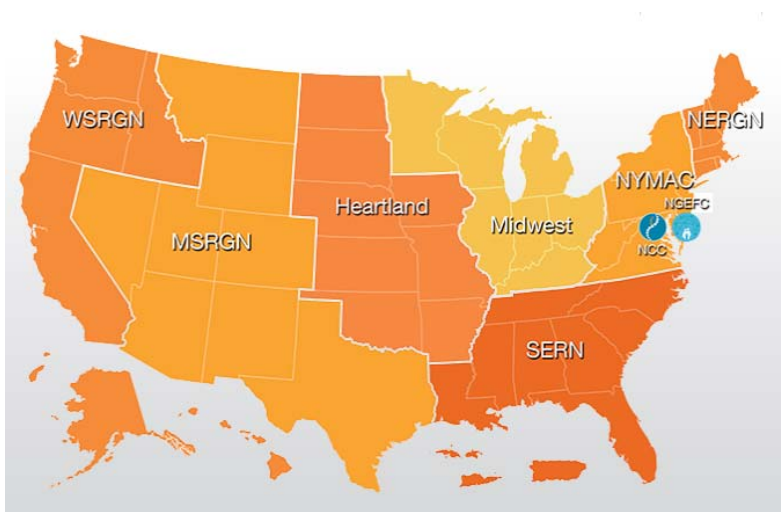
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# National Coordinating Center for the Regional Genetics Network



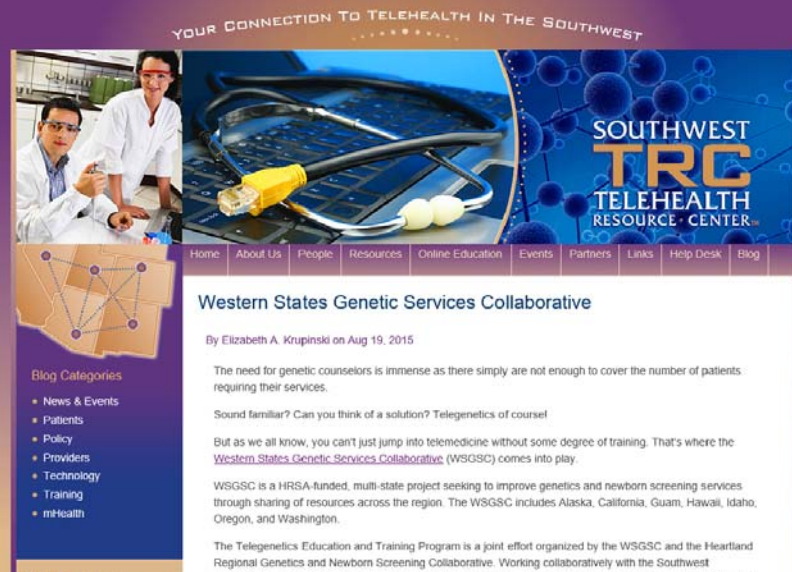


HRSA MCHB 1 -UH7MC30774-03

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September 22 – 23, 2014



YOUR CONNECTION TO TELEHEALTH IN THE SOUTHWEST

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### Western States Genetic Services Collaborative

By Elizabeth A. Krupinski on Aug 19, 2015

The need for genetic counselors is immense as there simply are not enough to cover the number of patients requiring their services.

Sound familiar? Can you think of a solution? Telegenetics of course!

But as we all know, you can't just jump into telemedicine without some degree of training. That's where the [Western States Genetic Services Collaborative](#) (WSGSC) comes into play.

WSGSC is a HRSA-funded, multi-state project seeking to improve genetics and newborn screening services through sharing of resources across the region. The WSGSC includes Alaska, California, Guam, Hawaii, Idaho, Oregon, and Washington.

The Telegenetics Education and Training Program is a joint effort organized by the WSGSC and the Heartland Regional Genetics and Newborn Screening Collaborative. Working collaboratively with the Southwest



# Hands-on!



# The Story of Elle & Eli Coli







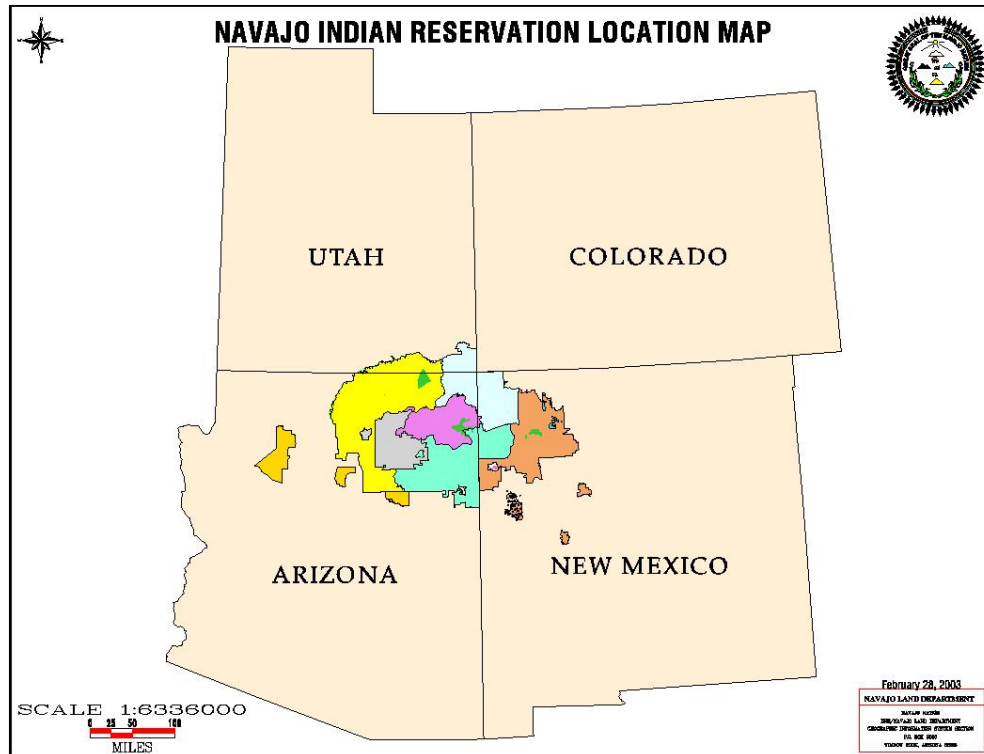


Patient

Provider

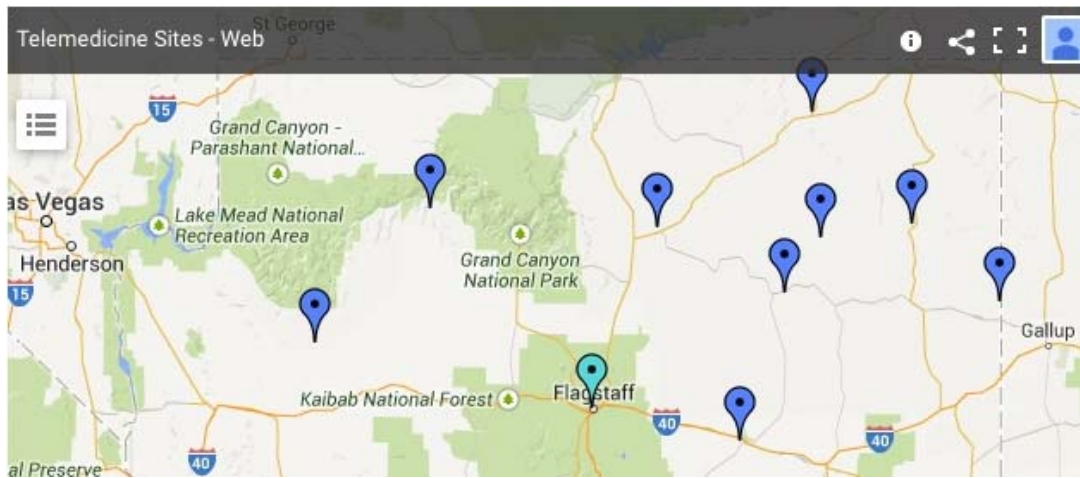
Interpreter





# Flagstaff Medical Center

<https://nahealth.com/telemedicine>



## Care Beyond Walls and Wires: In-home monitoring

Using remote monitoring tools, this program is designed to improve the quality of life for people with chronic health conditions, helping patients and families get the care they need without leaving home.

With daily access to information including blood pressure, weight and symptoms of illness, care teams and patients can co-manage treatment plans. It's also possible to detect changes in a patient's health status early on and intervene at the right time to avoid unnecessary travel and hospital care.

# “Care Beyond Walls and Wires”: In-Home Monitoring YouTube Videos @www.youtube.com

- <https://www.youtube.com/watch?v=qHXGRDtdjuc>  
Four Corners - Navajo Area
- <https://www.youtube.com/watch?v=4wvQbK EPM>  
Winslow, AZ

# Steward Health Choice

<https://www.stewardhealthchoiceaz.com/>



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**CRISIS HELP** | 24/7 Nurse Advice Line: 1-855-354-9006 | Call Us: 1.800.322.8670 (TTY:711) |    

## Steward Community Connection

Let us help you find social service programs in your area. Our Steward Community Connection tool makes it easy to search for free or low cost programs. There are food pantries, housing and support groups near your home. As a member of Steward Health Choice, you can sign in to our Member Portal for easy access.



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**CRISIS HELP**

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Learn about your health plan coverage and your rights as a Steward Health Care Network Arizona member.

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- Provider Education
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[www.stewardhealthcare.com/providers/member-cho/](http://www.stewardhealthcare.com/providers/member-cho/)

# NFAR <https://www.nfar.org/>

**CASAT**  
Center for the Application of Substance Abuse Technologies  
University of Nevada, Reno

About CASAT ▾ Academics ▾ CASAT Training Grants & Contracts Resources ▾

partnership between the University's College of Education and the Washoe County School District. The unique collaboration with the LRC has enabled the NPRC to use technology to expand its services and serve more diverse populations in both urban and rural regions of Nevada.

continue their careers in behavioral health. Completion of the CHC Program will increase students' marketability to employers and infuse the behavioral health workforce with new talent.

work practitioners throughout Nevada.

Nevada's Recovery & Prevention Community  
**NRAP**  
University of Nevada, Reno

**Nevada's Recovery & Prevention Program**

NRAP is a Collegiate Recovery Program first created with start up funds from the generous contributions of the Staci Mathewson Foundation on the University of Nevada's Reno campus in Fall of 2011. Since its beginning, NRAP has grown from a few students meeting up to run impromptu 12 step meetings on the lawn of the university to a program with 3 locations (UNR, TMCC and UNLV) and now possesses a large student base.

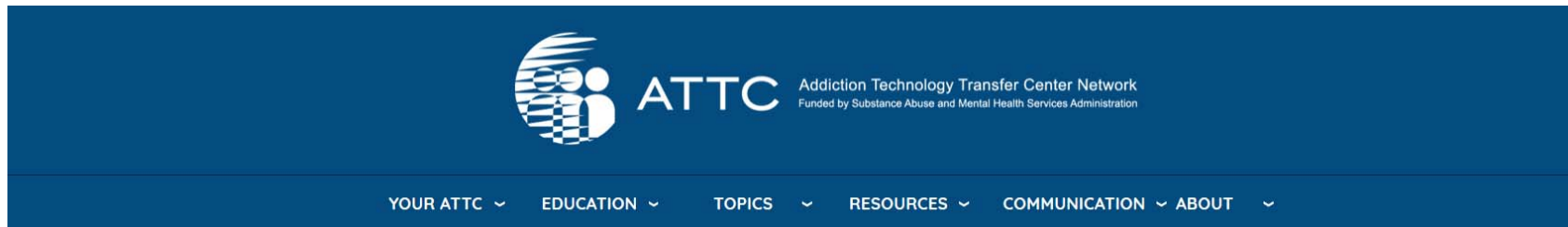
National Frontier and Rural  
**ATTC**

**National Frontier & Rural ATTC**

NFAR serves as the national subject expert and key resource to promote the awareness and implementation of Telehealth Technologies in Substance use treatment.



<https://attcnetwork.org/frontierrural>



# TAKING ACTION TO ADDRESS Opioid Misuse

Learn More

# Rural Health Associations



<https://echo.unm.edu/>

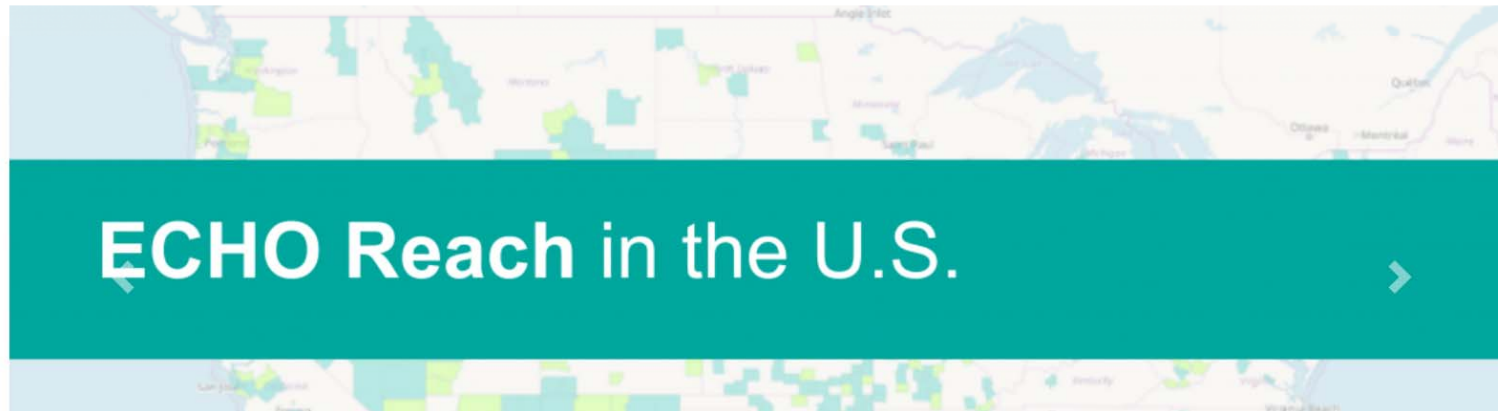


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# ECHO= Extension for Community Healthcare Outcomes



## ECHO Hubs & Superhubs: United States



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**+**  
**Telecommunications**  
**=**  
**Telehealth/Telemedicine**



# Telehealth Networking

© 2017 Arizona Telemedicine Program

# ARIZONA TELEMEDICINE PROGRAM



Thank You, Merci, Gracias y CIAO!  
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