

Health First Colorado & Fee for Service Telemedicine

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Telemedicine

- *A means of providing services through live, interactive audio and video telecommunications equipment*

Covered Services

Health First Colorado physician services benefits may be rendered via telemedicine if the benefit is:

- *Within the scope of a provider's practice, and*
- *Appropriate to be rendered via telemedicine.*

TELEMEDICINE: Medicaid Billing Scenarios

Member at Home

Originating Site



Member
Billing: Nothing



Distant Site



Rendering Provider
Billing: Procedure Codes, GT Modifier & Place of Service

Member at Medical Facility Without a Provider Present



Member
Billing: Facility Fee Q3014



Rendering Provider
Billing: Procedure Codes, GT Modifier & Place of Service

Member with Primary Care Provider



Member
Billing: Facility Fee Q3014



Rendering Provider/Specialist
Billing: Procedure Codes, GT Modifier & Place of Service

Requirements

Confidentiality

- Encryption adequate to protect confidentiality
- Advise members of their right to privacy

Disclosures

- Member retains option to refuse services via telemedicine at any time
- All applicable confidentiality protections apply
- Members have access to their medical records

No Face-to-Face Requirement

- In-person contact between a health provider and a member is not required for services delivered through telemedicine.

Licensing Issues

Can a provider in a state other than Colorado provide care via telemedicine for a Medicaid member in Colorado?

Licensing Issues

Providers are required to be licensed in the state of Colorado, if the patient is located in Colorado at the time of the telemedicine visit.

Pay attention to professional policies and practice acts.

Common Procedures



Procedure Code	Procedure Description
99213	OFFICE/OUTPATIENT VISIT EST
99214	OFFICE/OUTPATIENT VISIT EST
Q3014	TELEHEALTH FACILITY FEE
99212	OFFICE/OUTPATIENT VISIT EST
92507	SPEECH/HEARING THERAPY
99215	OFFICE/OUTPATIENT VISIT EST
90837	PSYTX W PT 60 MINUTES
90834	PSYTX W PT 45 MINUTES
90792	PSYCH DIAG EVAL W/MED SRVCS
90862	MEDICATION MANAGEMENT

Top Diagnoses



Diagnosis 1 Code	Diagnosis 1 Description
F209	SCHIZOPHRENIA, UNSPECIFIED
F250	SCHIZOAFFECTIVE DISORDER, BIPOLAR TYPE
29570	SCHIZOAFFECTIVE-UNSPEC
F319	BIPOlar DISORDER, UNSPECIFIED
29530	PARANOID SCHIZO-UNSPEC
F4310	POST-TRAUMATIC STRESS DISORDER, UNSPECIFIED
F331	MAJOR DEPRESSIVE DISORDER, RECURRENT, MODERATE
F840	AUTISTIC DISORDER
F251	SCHIZOAFFECTIVE DISORDER, DEPRESSIVE TYPE
R69	ILLNESS, UNSPECIFIED

HCPF Updates & Policy Changes

CUSOM Interagency Agreement

Education-Only Services

Colorado Telemedicine Workgroup