# Health First Colorado & Fee for Service Telemedicine

Jess Pekala, JD, MS
Policy Advisor
jessica.pekala@state.co.us

August 19, 2019



### Telemedicine

 A means of providing services through live, interactive audio and video telecommunications equipment

# Covered Services

Health First Colorado physician services benefits may be rendered via telemedicine if the benefit is:

- Within the scope of a provider's practice, and
- Appropriate to be rendered via telemedicine.

#### TELEMEDICINE: Medicaid Billing Scenarios

#### Member at Home

Originating Site



Member Billing: Nothing



Rendering Provider

Billing: Procedure Codes, GT Modifier & Place of Service

#### Member at Medical Facility Without a Provider Present



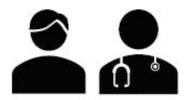
Member Billing: Facility Fee Q3014



Rendering Provider

Billing: Procedure Codes, GT Modifier & Place of Service

#### Member with Primary Care Provider



Member

Billing: Facility Fee Q3014



Rendering Provider/Specialist

Billing: Procedure Codes, GT Modifier & Place of Service



Distant Site

## Requirements

#### Confidentiality

- Encryption adequate to protect confidentiality
- Advise members of their right to privacy

#### **Disclosures**

- Member retains option to refuse services via telemedicine at any time
- All applicable confidentiality protections apply
- Members have access to their medical records



# No Face-to-Face Requirement

• In-person contact between a health provider and a member is not required for services delivered through telemedicine.



# Licensing Issues

Can a provider in a state other than Colorado provide care via telemedicine for a Medicaid member in Colorado?



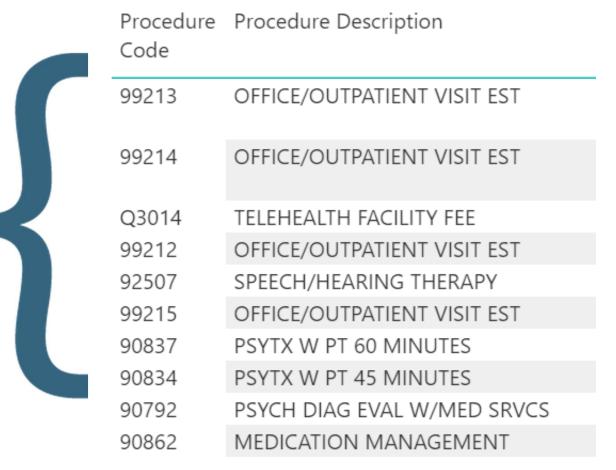
# Licensing Issues

Providers are required to be licensed in the state of Colorado, if the patient is located in Colorado at the time of the telemedicine visit.

Pay attention to professional policies and practice acts.

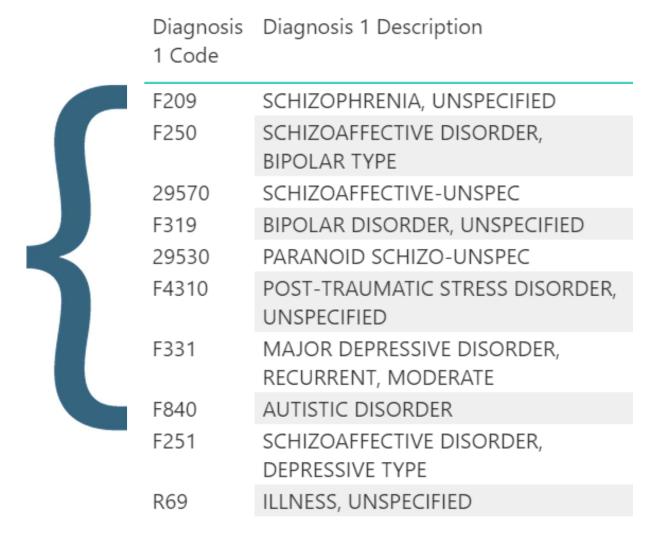


# Common Procedures





# Top Diagnoses





### **HCPF Updates & Policy Changes**

CUSOM Interagency Agreement

Education-Only Services

Colorado Telemedicine Workgroup

