Building Successful Telemedicine Programs

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Telemedicine

The **Institute of Medicine** defines telemedicine as **"the use of electronic information and communications technologies to provide and support health care when distance separates the participants."**

Western Governor's Association Telemedicine Action Report 1995

"Western Governors are committed to improving access to and quality of health care for people living in the rural west."

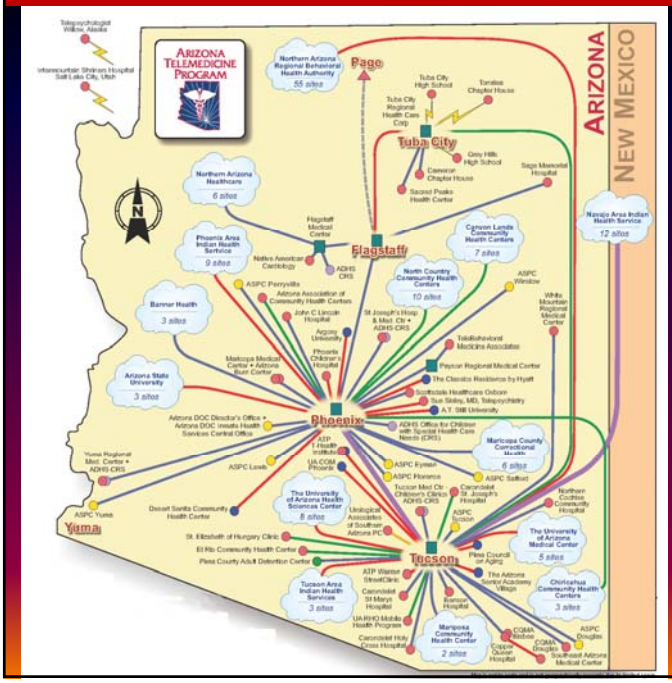
Western Governor's Association Telemedicine Action Report 1995 - Barriers

- Infrastructure Planning & Development
- Telecommunications Regulation
- Reimbursement for Telemedicine Services
- Licensure & Credentialing
- Medical Malpractice Liability
- Confidentiality

Arizona Telemedicine Program

1996

Arizona Telemedicine Network



Arizona Telemedicine Program

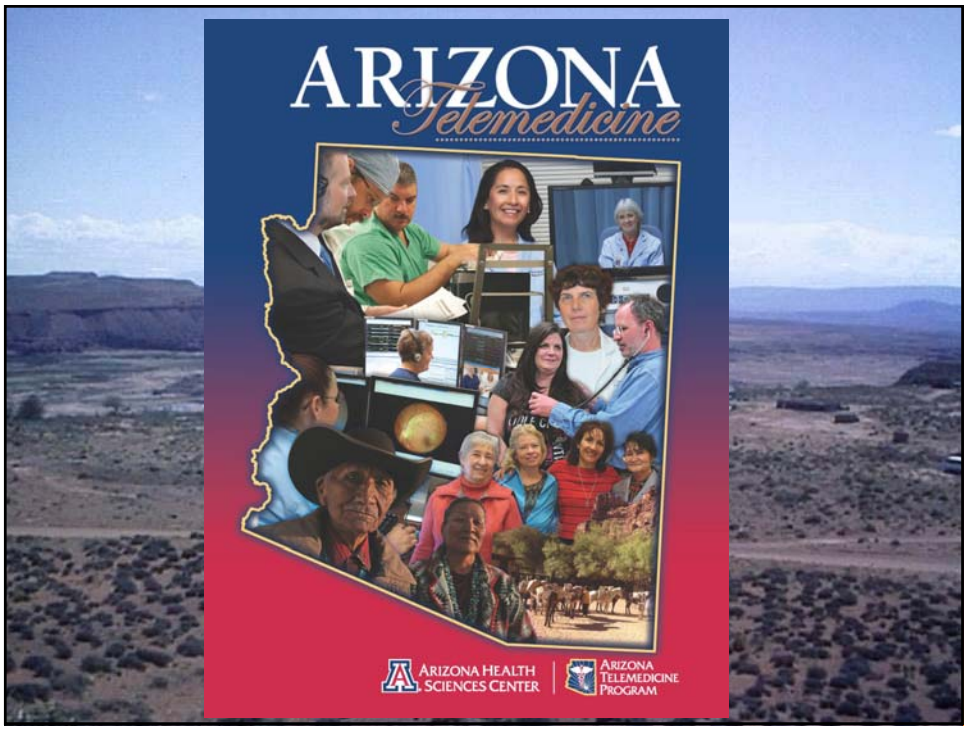
160+ Sites

- Urban & rural hospitals
- Native American healthcare
- Prisons & jails
- Community health centers
- Schools
- Distance learning affiliates
- International Sites

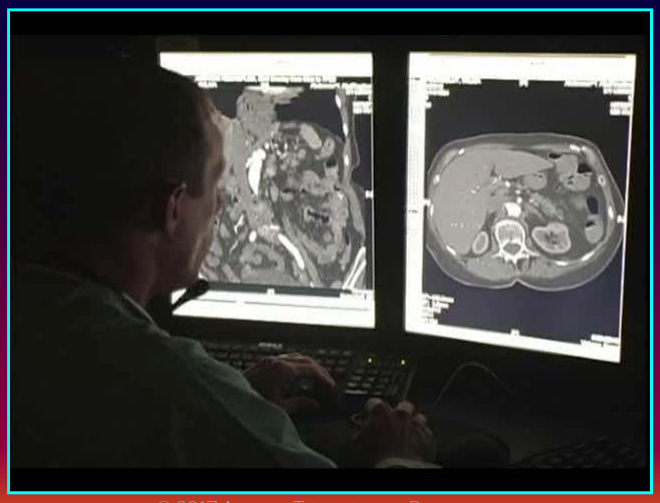
Telemedicine Services

Telemedicine
Subspecialty Consultations

Anesthesiology
Cardiology
Dental
Dermatology
Endocrinology
Fam. & Comm. Med.
Gastroenterology
Genetics
Geriatrics
Hematology/Oncology
Hepatology
Infectious Disease
Integrative Medicine
Internal Medicine
Molecular Diagnostics
Nephrology
Neurology
Neurosurgery
Ob/Gyn
Ophthalmology
Orthopedics
Otorhinolaryngology
Pain Clinic
Pathology
Peds. Cardiology
Peds. Dermatology
Peds. Endocrinology
Peds. Gastroenterology
Peds. Hem/Onc
Peds. Infec. Disease
Peds. Nephrology
Peds. Neurology
Peds. Ophthalmology
Peds. Oral Surgery
Peds. Orthopedics
Peds. Psychiatry
Peds. Pulmonology
Peds. Rheumatology
Peds. Urology
Psychiatry
Radiology
Reprod/Infertility
Rheumatology
Sports Medicine
Surgery
Surgical Oncology
Transplantation
Toxicology
Urology
Vascular
Wound Management



Teleradiology



Telepsychiatry

Tele-Urgent Care

- **Teletrauma -**

  University of Arizona Health Network (multiple communities)

Telestroke

Mayo Clinic Telestroke Network (11 rural communities)

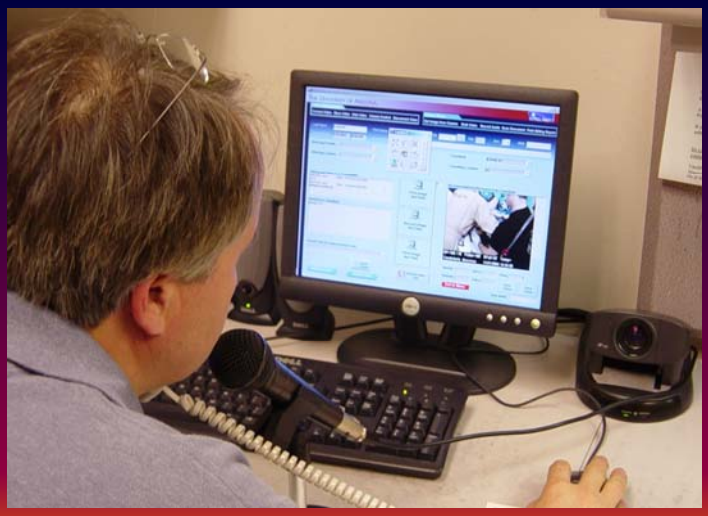
- **Teleburn**

  Arizona Burn Center (Maricopa Medical Center – 12 Sites)

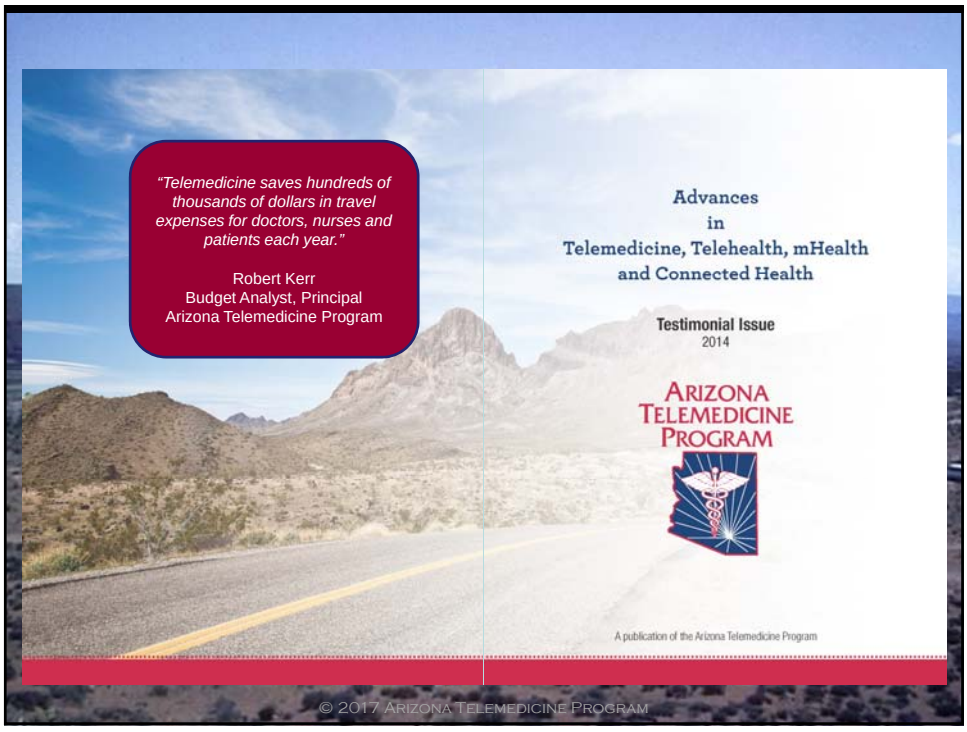
- **eICU (electronic Intensive Care Units)**

  Banner Health eICU Network (7 Banner hospitals)

Teletrauma




Stroke
is the third leading cause of death in the United States and the leading cause of adult disability.
Approximately 795,000 strokes occur each year, and delays in diagnosis contribute to the mortality and disability associated with stroke.
TeleStroke
supports community hospitals by providing:
• 24-hour on-call stroke specialist
• Emergency department acute stroke consultation
• Bedside follow-up (depending on site needs)
• Stroke follow-up appointments (depending on site needs)
WHEN STROKE BEGINS, EVERY SECOND COUNTS
Keep stroke patients close to home.
HOW TELESTROKE WORKS
COMMUNITY HOSPITAL
TELESTROKE DOCTOR


"Telemedicine saves hundreds of thousands of dollars in travel expenses for doctors, nurses and patients each year."
Robert Kerr
Budget Analyst, Principal
Arizona Telemedicine Program
Advances
in
Telemedicine, Telehealth, mHealth
and Connected Health
Testimonial Issue
2014
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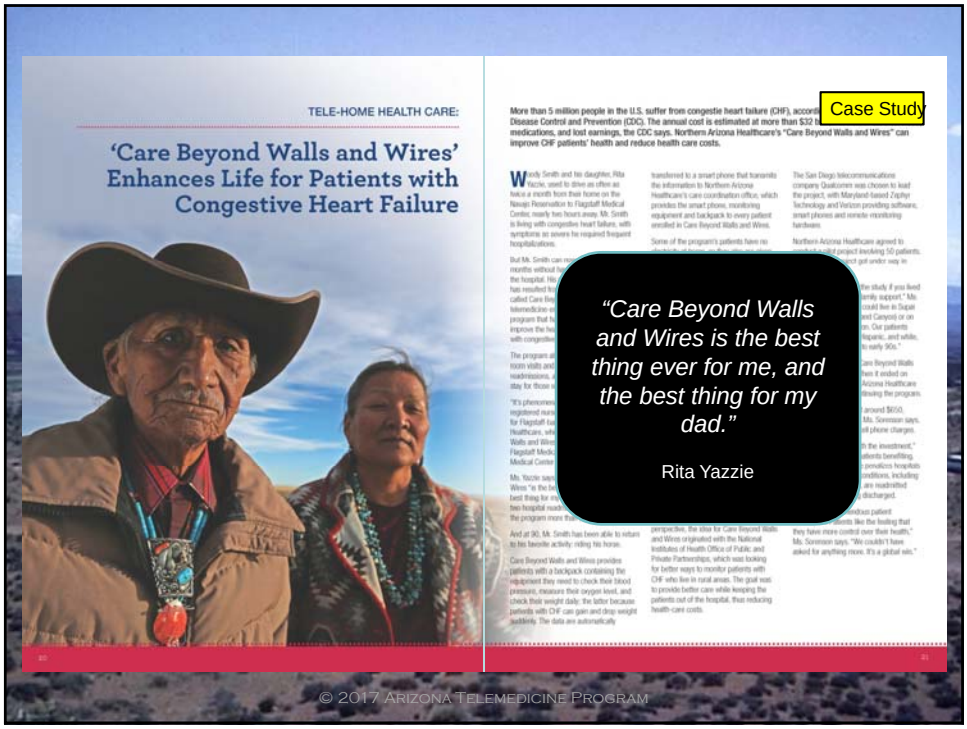
TELE-HOME HEALTH CARE:
'Care Beyond Walls and Wires' Enhances Life for Patients with Congestive Heart Failure
Case Study
"Care Beyond Walls and Wires is the best thing ever for me, and the best thing for my dad."
Rita Yazzie
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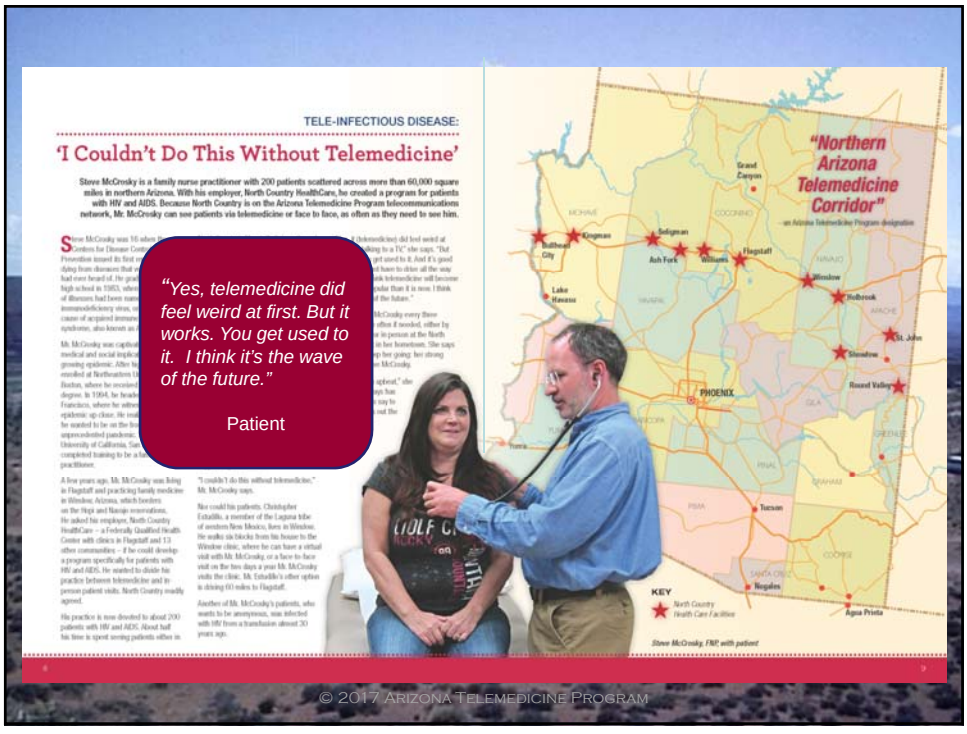
TELE-INFECTIOUS DISEASE:
'I Couldn't Do This Without Telemedicine'
"Yes, telemedicine did feel weird at first. But it works. You get used to it. I think it's the wave of the future."
Patient
"Northern Arizona Telemedicine Corridor"
PHOENIX
Tucson
Flagstaff
Kingman
Nogales
KEY
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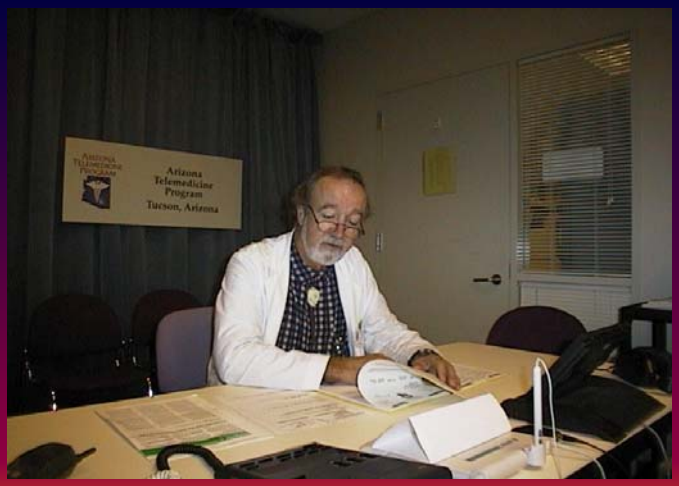
Teledermatology

Teleophthalmology

Infectious Disease



Telemedicine Services

Telepresence

Preparedness

Rep. Giffords Shot in Tucson, Saturday, January 8, 2011

Gifford Incident

Saturday, January 8, 2011

- Tucson Shooting of Rep. Gabrielle Gifford
- 6 Dead
- 12 Wounded
- Level I Trauma Center at University Medical Center in Tucson

Pre-Transfer Clinical Video Conferencing

University of Arizona and University of Texas


Telepresence
Telemedicine Program
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Chronic Disease Management

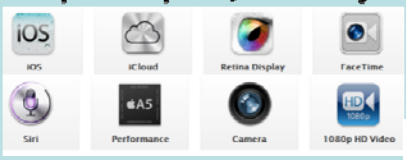
Diabetes Classes to Amado via POTS (phone lines)

Sopori Elementary School
Amado

St. Elizabeth of Hungary Clinic
Tucson

Diabetes Monitoring

- 8 Megapixel Camera (60% more pixels than previous iPhone)
- New advanced optic lens to enhance shape and light
- Face detection
- 1080p Video Recording
- IOS5
- SIRI voice activation
- Dual core chip – more power, less battery usage

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– Other Common Problems
– Types of Trauma
– Assessment
– Treatment
– Self Help and Coping
– Family and Friends
– Specific to Women
– Return from War
– PTSD and Communities
– PTSD Research
– Mobile Apps
– Videos
– Web Links
PROFESSIONAL
ABOUT US
PTSD Awareness Month
Public SECTION
Information on Trauma and PTSD
Veterans, General Public & Family
Mobile App: PTSD Coach
PTSD Coach mobile app wins FCC award for helping people use technology to manage PTSD symptoms.
The PTSD Coach app can help you learn about and manage symptoms that commonly occur after trauma. Features include:
Reliable information on PTSD and treatments that work.
Tools for screening and tracking your symptoms.
Convenient, easy-to-use skills to help you handle stress symptoms.
Direct links to support and help.
Always with you when you need it.
Download the mobile app
Free PTSD Coach download from:
iTunes (iOS)* and Google Play (Android)*
PTSD COACH
SHARE THIS PAGE
Search PTSD Site
Choose Section
Public
Enter Term and Search
SEARCH
Advanced Search
Where to Get Help for PTSD
LEARN FROM VETERANS HOW PTSD TREATMENT CAN TURN YOUR LIFE AROUND
ABOUT FACE


3:46 PM
PTSD Coach
Home
Learn
Assess
Manage
Find Support
Learn
Self Assessment
Manage Symptoms
Find Support
Setup

Strategic Planning

Sustainability Issues

- "Meaningful use"
- Reimbursement
- Credentialing
- Interstate medical licensure
- Telecommunications costs
- Equipment obsolescence

2015 Telehealth Issues & Opportunities

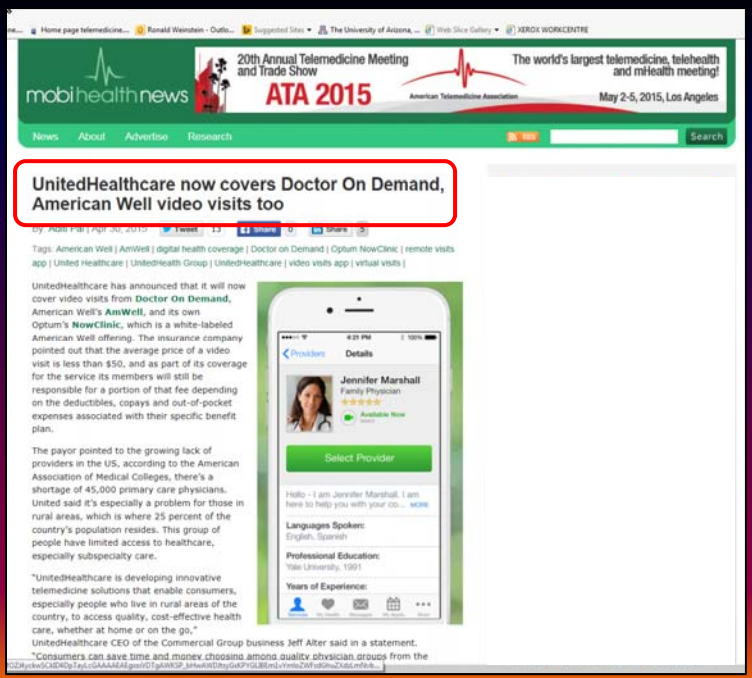
New drivers creating need for virtual care models (ACO, PPACA, etc.)

Physicians shortages – and increased numbers of patients entering the system

Consumer demands for more convenient health care services (mHealth)

Large scale commercialization of telemedicine services

- New Waves of Corporate Players
- **CVS Health - Minute Clinics**
- **Walgreens - Walk-in-clinics**
- **United Healthcare –*PCP Networks***



Phoenix, June 2016 – Service Provider Showcase

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Thank you
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