Arizona State Office of Rural Health Webinar Series
**Webinar Tips & Notes**

- Mute your phone &/or computer microphone
- Time is reserved at the end for Q&A
- Please fill out the post-webinar survey
- Webinar is being recorded
- Recording will be posted on the SWTRC [http://www.southwesttrc.org](http://www.southwesttrc.org)
AZ State Office of Rural Health
Monthly Webinar Series

Focused on providing technical assistance to rural stakeholders to disseminate research findings, policy updates, best-practices and other rural health issues to statewide rural partners and stakeholders throughout the state.
Today’s presenters

Daniel Derksen, M.D.
Professor & Chair
Community, Environment & Policy Department
Walter H. Pearce Endowed Chair & Director
Arizona Center for Rural Health
Mel and Enid Zuckerman College of Public Health
The University of Arizona Health Sciences

Dean Wright
Prescription Monitoring Program Director
Arizona State Board of Pharmacy
The Prescription Drug Epidemic: Using the Controlled Substances Prescription Monitoring Program (CSPMP) to Reduce Morbidity, Mortality, Misuse and Abuse
Arizona Center for Rural Health

Est. 1981, CRH serves AZ through its mission “to improve the health & wellness of rural populations” by housing the:

1. State Office of Rural Health
2. Rural Hospital Flexibility Program
3. Small Hospital Improvement Program
4. Western Region Public Health Training Center
5. AzCRH Navigator Consortium

http://crh.arizona.edu
Figure 1. Rates of motor vehicle traffic and drug overdose deaths, United States, 1980-2010.

Among those who died from prescription opioid overdose between 1999 and 2013: Most were ages...

25 to 54

- http://www.cdc.gov/drugoverdose/data/overdose.html
Prince's Addiction and an Intervention Too Late
Prince appears to have had a problem with pain pills, one that grew so acute that his friends turned to an addiction doctor just before his death.

By JOHN ELIGON, SERGE F. KOVALESKI and JOE COSCARELLI  MAY 4, 2016
Addressing the Nonmedical Use & Misuse of Prescription Drugs

1999 to 2010 opioid deaths quadrupled

Collateral damage devastates individuals, their families & society

Rx Misuse & Abuse in Arizona

Almost one death per day is due to Rx opioid overdoses

- 272 AZ deaths from prescription opioid pain relievers
- Pain reliever deaths > heroin + cocaine deaths
- 180 Heroin overdoses
- From 2008-2014:
  - Newborns with narcotics in their system rose 235%
  - Babies born with fetal alcohol syndrome increased 50%

ADHS Hospital Discharge Data 2014, AZ Department of Child Safety
**Initiative Strategies**

**Strategy 1** - Reduce illicit acquisition and diversion of prescription drugs.

**Strategy 2** - Promote responsible prescribing and dispensing policies and practices.

**Strategy 3** - Enhance Rx drug practice and policies in law enforcement.

**Strategy 4** - Increase public awareness and patient education about Rx drug misuse and abuse.

**Strategy 5** - Enhance assessment and referral to substance abuse treatment.

Safe and Effective Opioid Prescribing While Managing Acute and Chronic Pain

This course includes a minimum of 11 assessment questions that you must answer correctly in order to receive credit for participation. You are allowed unlimited re-attempts.

This course addresses the use and abuse of opioids in treating chronic pain in adults. You will practice your skills and learn new information by managing the following patients:

**Francisco Cruz**, a 32-year-old teacher with acute back pain. He has been self medicating with acetaminophen and a hydrocodone-acetaminophen combination product.

**Marc Foster**, a 37-year-old disability recipient with long-standing osteoarthritis and chronic pain. He is being followed by a rheumatologist and has been referred to you for opioid management.

**Margo Freese**, a 44-year-old customer services manager with low back pain. She has had several inconclusive imaging studies and is on partial disability at work. She has tried a number of medications and is seeking something to improve her lower back pain.

Before beginning, you may wish to review the course references, as well as various resources, tutorials, and tools, such as screening/assessment forms and patient handouts. These items are accessible on any course page by clicking the links in the blue navigation bar at the top of the course screen.

Your Course Status

*Begin the Course*
Prescribing Guidelines

Arizona Opioid Prescribing Guidelines
A voluntary, consensus set of guidelines that promote best practices for prescribing opioids for acute and chronic pain

November 2014

CDC Guideline for Prescribing Opioids for Chronic Pain — United States, 2016

2. CDC: (http://stacks.cdc.gov/view/cdc/38025) and (http://www.cdc.gov/drugoverdose/prescribing/resources.html)
Association of State and Territorial Health Offices

Resources

• Arizona Prescription Drug Misuse & Abuse Toolkit
  – www.azcjc.gov

• Prescribing Guidelines
  – www.azdhs.gov

• Drug Drop Box Locations
  – www.dumpthefatigueAZ.org

• Substance Abuse Providers/Resources
  – http://substanceabuse.az.gov/

• Online Rx CME (FREE for AZ Prescribers)
  – https://www.vlh.com/azprescribing/
It’s Okay to Have High Hopes
Controlled Substances
Prescription Monitoring Program

Dean Wright, RPh
CSPMP Director
Arizona State Board of Pharmacy
Faculty Disclosure Declaration:

I have no actual or potential conflict of interest in relation to this program or presentation.
Controlled Substances Prescription Monitoring Program

Learning Objectives:

• General information about the AZ Controlled Substance Prescription Monitoring Program (AZ CSPMP)
• Explain how to gain access to the AZ CSPMP
Controlled Substances
Prescription Monitoring Program

- Arizona’s Forty-eighth Legislature passed H.B. 2136 establishing a Controlled Substances Prescription Monitoring Program (CSPMP). The bill was signed by the Governor on July 2, 2007 and became effective on September 19, 2007.

- The new statutes, A.R.S. Title 36, Chapter 28 are available on the Board’s website www.azpharmacy.gov under the “Prescription Monitoring Program” link; then the Resource tab for Statutes. Our proposed rules are also available under the same link.
Status of Prescription Drug Monitoring Programs (PDMPs)

* Click on state abbreviation to view PDMP contacts *

Research is current as of August 28, 2015

[Map showing status of PDMPs across the United States]

- Operational PDMPs (50)
- Enacted PDMP legislation, but program not yet operational (1)
- No PDMP (1)

[Legend for map]

[Note: This map visually represents the status of PDMPs in each state, with different colors indicating operational PDMPs, enacted legislation with pending program implementation, and states with no PDMP.]
Controlled Substances Prescription Monitoring Program

- A.R.S. § 36-2602 requires the ASBP to establish a controlled substances prescription monitoring program that:
  - Includes a computerized central database tracking system to track the prescribing, dispensing, and consumption of Schedule II, III, and IV controlled substances in Arizona,
  - Assists law enforcement in identifying illegal activity related to the prescribing, dispensing, and consumption of Schedule II, III, and IV controlled substances,
  - Provides information to patients, medical practitioners, and pharmacists to help avoid the inappropriate use of Schedule II, III, and IV controlled substances, and
  - Is designed to minimize inconvenience to patients, prescribing medical practitioners and pharmacies while effectuating the collection and storage of information.
Controlled Substances
Prescription Monitoring Program

Purpose of the monitoring program:

- Improve the State’s ability to identify controlled substance abusers or misusers and refer them for treatment
- Identify and stop diversion of prescription controlled substance drugs

Primary function of the Arizona State Board of Pharmacy:

- Provide a central repository of all prescriptions dispensed for Schedule II, III, and IV controlled substances in Arizona
Controlled Substances
Prescription Monitoring Program

A.R.S. § 36-2604 Use and release of confidential information
C. The board may release data collected by the program to the following:
   ▪ 1. A person who is authorized to prescribe or dispense a controlled substance to assist
      that person to provide medical or pharmaceutical care to a patient or to evaluate a
      patient..
   ▪ 2. An individual who requests the individual's own prescription monitoring information
      pursuant to section 12-2293.
   ▪ 3. A professional licensing board established pursuant to title 32, chapter 7, 11, 13, 14,
      15, 16, 17, 18, 21, 25 or 29. Except as required pursuant to subsection B of this section,
      the board shall provide this information only if the requesting board states in writing that
      the information is necessary for an open investigation or complaint.
   ▪ 4. A local, state or federal law enforcement or criminal justice agency. Except as required
      pursuant to subsection B of this section, the board shall provide this information only if
      the requesting agency states in writing that the information is necessary for an open
      investigation or complaint.
   ▪ 5. The Arizona health care cost containment system administration regarding persons
      who are receiving services pursuant to chapter 29 of this title. Except as required
      pursuant to subsection B of this section, the board shall provide this information only if
      the administration states in writing that the information is necessary for an open
      investigation or complaint.
   ▪ 6. A person serving a lawful order of a court of competent jurisdiction.
October 2008: Arizona began collecting data from resident and nonresident pharmacies. The first reports were due on or before Friday October 17, 2008 for the week ending October 11, 2008. Pharmacies were required to report their controlled substance data retroactively to April 1, 2008.

October 2009: Began collecting data for dispensing practitioners.

There are about 1691 resident and nonresident pharmacies reporting data and about 3800 dispensing practitioners reporting data.
Practitioner/Pharmacist/Delegate

Procedures for Requesting Access
CONTROLLED SUBSTANCES PRESCRIPTION MONITORING PROGRAM

LATEST NEWS

Summary
The Controlled Substances Prescription Monitoring Program (CSPMP) is a program developed to promote the public health and welfare by detecting diversion, abuse, and misuse of prescription medications classified as controlled substances under the Arizona Uniform Controlled Substances Act. To learn more about Arizona's Controlled Substances Prescription Monitoring Program history, click here.

CRITICAL CHANGES TO CSPMP ACCESS

The CSPMP changed vendors to Optimum Technologies effective December 21, 2013. Notice of this change was sent via email to all current users. Your original PIN is needed to reset your password in order to gain access to the CSPMP database. Your username (which the previous vendor called Login ID) remains the same. If you do not have your original PIN or are unable to access the system, please email chunter@azpharmacy.gov from the email associated to your account. If your email has changed we'll need your user name and the last four digits of your SSN to verify your registration.

REGISTRATION

Step 1 for Medical Practitioners (not pharmacists - see below)
A R S. § 36-2606 requires each medical practitioner who is licensed under Title 32 and who possesses a DEA license to register with the CSPMP. Each DEA license should have an associated registration. There is NO fee to the practitioner for this registration. This registration includes: MD, DO, DDS, DMD, NP, PA, ND, NQ, and DVM.

Residents may register using the hospital DEA number and appropriate suffix.

Dean Wright
CSPMP Director
Phone: (602) 771-2744
E-mail: dwright@azpharmacy.gov

Cindi Hunter
CSPMP Manager
Phone: (602) 771-2732
E-mail: chunter@azpharmacy.gov

ASBP Mailing Address
P.O. Box 18526 Phoenix, AZ 85006

USER ACCESS

Medical Practitioners, Pharmacists, Boards, Law Enforcement, & AHCCCS

Login to Database
(for authorized users and data uploaders)

MEDICAL PRACTITIONER REGISTRATION

Registration/Renewal
(for medical practitioners only)
REGISTRATION

Step 1 for Medical Practitioners (not pharmacists - see below)

A.R.S. § 36-2606 requires each medical practitioner who is licensed under Title 32 and who possesses a DEA license to register with the CSPMP. Each DEA license should have an associated registration. There is NO fee to the practitioner for this registration. This registration includes: MD, DO, DDS, DMD, DPM, HMD, PA, NP, ND, OD, and DVM.

Residents may register using the hospital DEA number and appropriate suffix.

Register now
Welcome to the Arizona State Board of Pharmacy's (ASBP) online Controlled Substance Prescription Monitoring Program (CSPMP) Registration and Renewal system.

A.R.S. § 36-2606 requires each medical practitioner who is licensed under Title 32 and who possesses a DEA registration to also possess a current controlled substances prescription monitoring program registration issued by the Board. There is no fee to the practitioner for this registration. This registration includes: MD, DO, DDS, DMD, DPM, HMD, PA, NP, ND, OD, and DVM.

To renew your registration please login and click Renew button.

Note: The renewal period is March 1 and May 31. The length of the renewal period (one year or two) is pre-determined by the registration number. The Web site is available for registrations year-round.

IF YOU ARE UNABLE TO RENEW YOUR REGISTRATION ONLINE FOR ANY REASON – YOU WILL HAVE TO RENEW BY MAIL OR IN PERSON.

Please direct all registration questions to the CSPMP Program Director, Dean Wright.
Dean Wright, Prescription Monitoring Program Director
Arizona State Board of Pharmacy
1616 West Adams, Suite 120
Phoenix, Arizona 85007-2835
Phone: (602) 771-2744
Fax: (602) 771-2748
E-mail: dwright@azpharmacy.gov

New Registration
To: [redacted]

Thank you for registering for the Arizona CSPMP Registration and Renewal database. Your CSPMP ID is PMP027827.

Prior to logging into the system you will need to verify your email address by clicking here. The verification code you will need to use is 712290.

Thank you,

Optimum Technology, Inc
Enter CSPMP ID and Verification Code

Welcome to the Arizona State Board of Pharmacy's (ASBP) online Controlled Substance Prescription Monitoring Program (CSPMP) Registration and Renewal system.

A.R.S. § 36-2606 requires each medical practitioner who is licensed under Title 32 and who possesses a DEA registration to also possess a current controlled substances prescription monitoring program registration issued by the Board. There is no fee to the practitioner for this registration. This registration includes, MD, DO, DDS, DMD, DPM, HMD, PA, NP, ND, OD, and DVM.

To renew your registration please login and click Renew button.

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Please direct all registration questions to the CSPMP Program Director, Dean Wright.
Dean Wright, Prescription Monitoring Program Director
Arizona State Board of Pharmacy
1616 West Adams, Suite 120
Phoenix, Arizona 85007-2835
Phone: (602) 771-2744
Fax: (602) 771-2748
E-mail: dwright@azpharmacy.gov
Gaining Access to Patient Data

ACCESSING THE DATA

Step 1 for Pharmacists & Delegates OR Step 2 for Medical Practitioners

The Arizona State Board of Pharmacy Controlled Substances Prescription Monitoring Program (CSPMP) grants system access accounts to practitioners and pharmacists so that they may look up, view, and print controlled substance dispensing information on their specific patients directly via user name and password. Access is granted to individuals only—not to clinics, hospitals, pharmacies, or any other health care facility.

To register for access to the database (medical practitioners must have completed Step 1 Registration):
- Pharmacists click here
- Prescriber Licensed Delegates click here
- Prescriber Unlicensed Delegates click here
- Pharmacist Licensed Delegates click here
- Medical Practitioners click here

RESOURCES
- Emergency Department Practices
- Pharmacist Best Practices
- Rules
- Statutes
- Red Flags video

DATA REQUESTS
- AHCOCS request form
- Law Enforcement request form
- Licensing Board request form
- Patient request form
- Privacy statement

MANUALS
- Manual - Uploaders
- Manual - Users
- Manual - Delegates
New Access USER registration
Access Registration (Step 2)

Once completed your Access Registration will be confirmed and a user name and password will be e-mailed to you, usually within 24-48 business hours.

Except, if you have a nonresident license, you need to print your Access Registration and read and sign the Privacy Statement and have it notarized. Then mail both documents along with a copy of your nonresident State license and your Driver’s License. Once received and process, a user name and password will be emailed to you.
Access Registration (Step 2)

Once completed your Access Registration will be confirmed and a user name and password will be e-mailed to you, usually within 24-48 business hours.

Except, if you have a nonresident license, you need to print your Access Registration and read and sign the Privacy Statement and have it notarized. Then mail both documents along with a copy of your nonresident State license and your Driver's License.
Access Registration (Step 2)

Statutory Authority:

Section 2922 of Arizona Revised Statutes Title 36, Chapter 28, the Arizona Controlled Substances Prescription Monitoring Program Act, requires the Arizona State Board of Pharmacy (ASBP) to establish a computerized central database tracking system to track the prescribing, dispensing, and consumption of Schedule II, III, and IV controlled substances dispensed by a medical practitioner or pharmacy. The purpose of the program is to improve the State's ability to identify controlled substances in an efficient and cost-effective manner that will not impede the appropriate medical utilization of such controlled substances.

Access to Information:

A.R.S. 735-2004 (C) (1) authorizes ASBP to release the data from the Controlled Substances Prescription Monitoring Program (CSPMP) to persons authorized to prescribe or dispense controlled substances for the purpose of providing medical, pharmaceutical care to a patient or to evaluate a patient.

A.R.S. 735-2004 (C) (3), (4), and (5) authorizes ASBP to release data from the CSPMP to a professional licensing board, a local, state, or federal law enforcement agency or criminal justice agency, and the Arizona Health Care Cost Containment System (AHCCCS) Administration, after receiving a written request that states that the information is necessary for an open investigation or complaint.

Unlawful Disclosure:

Any person who is granted access to the information in the CSPMP database and who knowingly discloses that information in a manner inconsistent with a legitimate professional or regulatory purpose, a legitimate law enforcement purpose, the terms of a court order, or as otherwise expressly authorized by A.R.S. Title 36, Chapter 28 is guilty of a Class 6 felony.

I understand that improper access or disclosure of this information is a violation of Arizona law and may result in disciplinary action by my licensing board and/or revocation of database access privileges.

Account Agreement:

By signing this agreement, I hereby agree to follow the security and password policies of the Controlled Substances Prescription Monitoring Program. I agree not to disclose or permit anyone to disclose or protect any information to any unauthorized personnel or party. I agree that I will not share my account information, login name, or password with anyone, even if they are authorized users of this program.

Signature: ____________________ Date: ____________________
Print Name: ____________________

STATE OF ______________

________________________ SS.

County of ______________

Subscribed and sworn or affirmed and acknowledged before me this _____ day of ______________, 2014.

______________________________
Notary Public

My Commission Expires.
Login Screen

Welcome to Arizona's Controlled Substances Prescription Monitoring Program (PMP). Please login to continue.

Username:

Password:
Forgot/Reset Password?

Please use the above link if you have forgotten your password. If you have unresolved issues, please contact the Administrator at:

Phone: 1-866-683-2476
Email: azrxreporting@otech.com

Due to the increase in support call volume it is recommended that you contact us via email at azrxreporting@otech.com if you need help accessing the AZ CSPMP program. Please allow 24-48 business hours for a response from the AZ CSPMP support team. We apologize for the inconvenience.

Please review your 'My Account' section to ensure that this information is accurate. After you login, go to 'My Account' to review and update all necessary information.
New Requests
Patient information entry
View Request Screen
### Request

**User Name:** Dean Wright  
**Response:** Your request has been processed automatically  
**Sent On:** 1/24/2014 9:33:00 AM  
**Attachment:** Patient Rx History Report.pdf

#### Current Response

Dean Wright on Fri 1/24/2014 9:33 AM  
**Attachment:** Patient Rx History Report.pdf

**Your request has been processed automatically.**

#### Patient Details

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>Middle Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wright</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Birth Date:** 07/09/1949  
**Gender:**

#### Contact Details

<table>
<thead>
<tr>
<th>Street</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
</tr>
</thead>
</table>

**Aliases**

<table>
<thead>
<tr>
<th>Alias</th>
<th>Last Name</th>
<th>First Name</th>
<th>Middle Name</th>
</tr>
</thead>
</table>

**Prescription Range**

<table>
<thead>
<tr>
<th>Fulfilled From</th>
<th>Fulfilled To</th>
</tr>
</thead>
</table>

*Note: The screenshot includes a web interface for viewing and managing requests, with specific sections for request details, patient data, and contact information.*
Sample Report

Arizona CSPMP Prescription Drug Monitoring Program
Arizona State Board of Pharmacy, 1616 W. Adams, Suite 120, Phoenix, AZ 85007
Phone: 602-369-8476 Email: azrxreporting@otc.com Fax: 602-282-7076

Patient RX History Report

PRESSELY WRIGHT

This report may contain more than one patient’s prescription information. Please review the “Patients that Match Search Criteria” section below to ensure all prescriptions belong to the requested patient.

Search Criteria: ((Last Name Begins ‘Wright’ AND First Name Contains ‘Pressey’)) AND (D.O.B = 07/09/1949 AND State = ‘AZ’)) AND Request Period = ‘04/01/2013’ To ‘01/24/2014

Patients that match search criteria
Pt ID  Name Address
0641  WRIGHT, PRESSELY 13170 W. ALVARADO CIR GOODYEAR AZ 85338

Prescriptions
Fill Date  Product, Str, Form  Quantity  Days Pt ID  Prescriber Written Rx # N.R. Pharm Pay
07/22/2013  CHEM-TRUST AC 10 MG 50 ML 100 MG 50 ML LIQUID 120.00 2 0641  BRY D93 07/22/2013 420062  N 8525860 01

N.R.: N-New R:Refill
Pay: 1=Private Pay 2=Medicaid 3=Medicare 4=Commercial Ins. 5=Military Ins. and VA 6=Workers Comp 7=Indian Nations 99=Other
Prescribers for prescriptions listed
BRY D93  DAVID BRYMAN 12020 S. WARNER ELLIOTT LOOP, SUITE 104 PHOENIX AZ 85044

Pharmacies that dispensed prescriptions listed
BX902560  XPRESS CARE PHARMACY, 13055 W. MCDOWELL ROAD, BUILDING E, SUITE 103 AVONDALE AZ 85392, PHONE

Disclaimer: The State of Arizona does not warrant the above information to be accurate or complete. This Report is based on the search criteria entered and the data reported by the dispensing pharmacy. For more information about any prescription, please contact the dispensing pharmacy or the prescriber.
Delegates

We can now give access to prescriber and pharmacist delegates. Prescriber may authorize Licensed and Unlicensed Delegates. Pharmacists may authorize Licensed Delegates.

Prescriber Delegates:
- Licensed: Registered Nurse, Licensed Practical Nurse, or Dental Hygienist
- Unlicensed: Medical Records Technician, Medical Assistant, or Office Manager

Pharmacist Delegates:
- Licensed: Pharmacy Intern, Pharmacy Technician, or Pharmacy Technician Trainee
New Registration

Registration Instructions
Welcome to the Arizona CS PMP registration process.

To begin the registration process
1. select the job type that best describes your profession.
2. Click the Next button.
3. Please fill out the information requested.
4. Click the Register button and follow the on screen instructions. If you have any questions please contact the PMP Help desk at Phone: (866) 683-2476 Email: azrxreporting@otech.com

- Please select the Account Type that matches your profession or most accurately describes your use of the Arizona CSPMP.
User Job and Identification

User Job:  Prescriber Licensed Delegate

Supervisor Relationships

Supervisor’s DEA Number:

Add

Security Questions

What is Your Mother’s Maiden Name?

Reason For Registration

Verification Code:  

Can't read this code
Welcome to Arizona’s Controlled Substances Prescription Monitoring Program (PMP). Please login to continue.

Username

Password

Forgot/Reset Password?

Login

Not a member? Register

Please use the above link if you have forgotten your password. If you have unresolved issues, please contact the Administrator at:

Phone: 1-866-683-2476

Email: azrxreporting@otech.com

Please review your 'My Account' section to ensure that this information is accurate. After you login, go to 'My Account' to review and update all necessary information.
### View Request

<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Submitted By</th>
<th>Submitted On</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 12:00:00 AM</td>
<td>Under Review</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 11:35:00 AM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 10:31:00 AM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 10:33:00 AM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 12:00:00 AM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>Smith</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/19/2014 12:00:00 AM</td>
<td>Under Review</td>
</tr>
<tr>
<td>User Name</td>
<td>Response</td>
<td>Sent On</td>
<td>Attachment</td>
<td>Delete</td>
</tr>
<tr>
<td>--------------</td>
<td>---------------------------------------------------</td>
<td>--------------------</td>
<td>-----------------------------------</td>
<td>--------</td>
</tr>
<tr>
<td>Delegate_Fname Delegate_Lname</td>
<td>Your request has been processed automatically</td>
<td>8/22/2014 1:29:00 PM</td>
<td>Patient Rx History Report.PDF</td>
<td></td>
</tr>
</tbody>
</table>

**Current Response**

Delegation_Fname Delegation_Lname on Fri 8/22/2014 1:29 PM

Attachment: Patient Rx History Report.PDF

Your request has been processed automatically

```
Browse... No file selected.
```

**Patient Details**

<table>
<thead>
<tr>
<th>Last Name: EPSTEIN</th>
<th>First Name: DEBORAH</th>
<th>Middle Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Birth Date: 08/16/1960</td>
<td>Gender:</td>
<td></td>
</tr>
</tbody>
</table>

**Contact Details**

<table>
<thead>
<tr>
<th>Street:</th>
<th>City:</th>
<th>State: AZ</th>
<th>Zip:</th>
</tr>
</thead>
</table>

**Aliases**

<table>
<thead>
<tr>
<th>Alias</th>
<th>Last Name</th>
<th>First Name</th>
<th>Middle Name</th>
<th>Date of Birth</th>
<th>Remove</th>
</tr>
</thead>
</table>

**Prescription Range**

- Set default to last 12 months date range
  - Date Filled From: 8/12/2012
  - Date Filled To: 8/22/2014

**Supervisor Location**

<table>
<thead>
<tr>
<th>Location Detail: Jennifer Carlile, Sun Life Family Health Center, North Arizola Road, Casa Grande, AZ, 85122</th>
</tr>
</thead>
</table>

**Request To State(s)** *The interstate request may take longer for response*

**Authorization:** I certify that the information I have entered above is accurate.

Authorization Date: 8/22/2014 1:29:00 PM
Sample Report

Current Response

Delegate_Name: [Name]
Delegate_Lname: [Name]

Response: Your request has been processed automatically

Sent On: 8/22/2014 1:29:00 PM
Attachment: Patient Rx History Report.PDF

Opening Patient Rx History Report.PDF

You have chosen to open:

Patient Rx History Report.PDF
which is: Adobe Acrobat Document
from: https://staging.otech.com

What should Firefox do with this file?

- [ ] Open with: Adobe Reader (default)
- [ ] Save File
- [ ] Do this automatically for files like this from now on.

OK  Cancel

Prescription Range

Set default to last 12 months date range
Date Filled From: 8/12/2012
Date Filled To: 8/22/2014

Supervisor Location

Location Detail: Jennifer Carlyle, Sun Life Family Health Center, North Arizone Road, Casa Grande, AZ, 85122

Request To State(s) *The interstate request may take longer for response

Authorization: I certify that the information I have entered above is accurate.
Authorization Date: 8/22/2014 1:29:00 PM
IPAddress: 69.61.233.196
Arizona State Board of Pharmacy
Controlled Substances Prescription Monitoring Program

- **Database access as of April 1, 2016:**
  - Practitioners: 11719 (44.42%)
  - Pharmacists: 4108 (58.47%)
  - Law Enforcement Investigators: 441
  - Board Investigators: 76
  - Delegates: 1928

- **Practitioners, pharmacists, and law enforcement and board investigators from another state may also request access.**
WHO USES?

Who is using the database?

Practitioners make 59.2% of the queries
Pharmacists make 40.73% of the queries
Law Enforcement make 0.04% of the queries
Healthcare Boards make 0.03% of the queries
## DATABASE USE

### How often is the database being used?

<table>
<thead>
<tr>
<th></th>
<th>Q4 2015</th>
<th>Average per day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Practitioners</td>
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<td>10625</td>
</tr>
<tr>
<td>Pharmacists</td>
<td></td>
<td>8791</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td></td>
<td>3.1</td>
</tr>
<tr>
<td>Healthcare Boards</td>
<td></td>
<td>2.5</td>
</tr>
</tbody>
</table>

### Interstate Queries?

<table>
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<th></th>
<th>Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>Practitioners</td>
<td>4688</td>
</tr>
<tr>
<td>Pharmacists</td>
<td>11475</td>
</tr>
</tbody>
</table>
QUESTIONS?

Arizona State Board of Pharmacy
Web page: www.azpharmacy.gov

Dean Wright, CSPMP Director
Arizona State Board of Pharmacy
1616 W. Adams, Suite 120
P.O. Box 18520
Phoenix, AZ 85005
602-771-2744
Fax: 602-771-2748
dwright@azpharmacy.gov
Thank you
Questions?
**Upcoming Webinar Schedule**

Next webinar is scheduled for May 31st, 2016
12pm MST

Topic: Farmworker Health

Go to [http://telemedicine.Arizona.edu/distant-education/upcoming-workshops](http://telemedicine.Arizona.edu/distant-education/upcoming-workshops)

Registration is now open for the
43rd Annual Arizona Rural Health Conference
July 26-27, 2016
Flagstaff, AZ
More information at: crh.arizona.edu
Call for Presentations

ARIZONA RURAL HEALTH CONFERENCE

The 43rd Annual Arizona Rural Health Conference is accepting proposals for Concurrent and Poster Presentations. The proposals must relate to the conference theme "Rural Partnerships: Working Together to Support Healthy Arizona Communities" and address one of the two tracks:

- Strategies for Improving Population Health and Reaching Underserved Populations
- Rural Health Care Systems

To access the Call for Presentations and Form, visit our website at http://crh.arizona.edu/calendar/RHC2016. The deadline for submission is Friday, May 20, 2016.

The conference brings together a statewide audience and allows for building and strengthening partnerships, discussing ideas and solutions, networking and disseminating information.

Contact: Rebecca Ruiz | 520.626.2243 | rruiz@email.arizona.edu
Upcoming Webinars

The ABCDs of Medicine by David Parra from AARP

May 12th at noon PDT

To register go to http://telemedicine.Arizona.edu/distant-education/upcoming-workshops
Your opinion is valuable to us
Please participate in this brief survey:

https://www.surveymonkey.com/r/AzSORH

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This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, DHHS or the U.S. Government.