Arizona’s Changing Landscape of Behavioral Health
AHCCCS Strategic Plan

Reaching Across Arizona to Provide Comprehensive, Quality Health Care for Those in Need

- **Bend the cost curve while improving the member’s health outcomes**
- **Pursue continuous quality improvement**
- **Reduce fragmentation in healthcare delivery to develop an integrated system of healthcare**
- **Maintain core organizational capacity, infrastructure and workforce.**

Reaching across Arizona to provide comprehensive quality health care for those in need
GAO Medicaid Spending Report

Duals excluded – 2009-2011 (No Expansion)

• 1% of Population = 25% of spend
• 5% = 50% of spend
• 25% = 75% of spend
• Bottom 50% = 8% of spend

NASMHPD Report

Individuals with a serious mental illness live 25 years less than the general population… 32 years less in Arizona
## GAO - Conditions of Members (%)

<table>
<thead>
<tr>
<th>Condition</th>
<th>Asthma</th>
<th>Diabetes</th>
<th>HIV/AIDS</th>
<th>MH</th>
<th>SUD</th>
<th>Delivery</th>
<th>LTC</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asthma</td>
<td>24.5</td>
<td></td>
<td>3.9</td>
<td>65.1</td>
<td>29.1</td>
<td>6.5</td>
<td>7.3</td>
<td>17</td>
</tr>
<tr>
<td>Diabetes</td>
<td>18.5</td>
<td>2.6</td>
<td>52.4</td>
<td>23.9</td>
<td>3.1</td>
<td>12.7</td>
<td>29.7</td>
<td></td>
</tr>
<tr>
<td>HIV/AIDS</td>
<td>17.9</td>
<td>15.6</td>
<td></td>
<td>48.1</td>
<td>39.4</td>
<td>2.1</td>
<td>7.2</td>
<td>29</td>
</tr>
<tr>
<td>MH</td>
<td>17.6</td>
<td>18.7</td>
<td>2.8</td>
<td>26.7</td>
<td>4.0</td>
<td>11.9</td>
<td>42.9</td>
<td></td>
</tr>
<tr>
<td>SUD</td>
<td>20.8</td>
<td>22.6</td>
<td>6.0</td>
<td>70.8</td>
<td>4.5</td>
<td>10.2</td>
<td>15.6</td>
<td></td>
</tr>
<tr>
<td>Delivery</td>
<td>9.3</td>
<td>5.9</td>
<td>0.7</td>
<td>21.3</td>
<td>9.0</td>
<td>0.5</td>
<td>66</td>
<td></td>
</tr>
<tr>
<td>LTC</td>
<td>12.5</td>
<td>28.6</td>
<td>2.8</td>
<td>74.7</td>
<td>24.4</td>
<td>0.6</td>
<td>14.1</td>
<td></td>
</tr>
</tbody>
</table>

Reaching across Arizona to provide comprehensive quality health care for those in need
Economic Impact of Integration (Milliman)

- Costs for chronic medical conditions for those with co-occurring MH/SA are 2 to 3X
- Diabetes PMPM
  - w/o MH/SA - $1,068 - w/ $2,368
- Total Opportunities
  - Medicaid $100 B (Pre-Expansion)
  - Medicare $30 B
  - Commercial $162 B
  - Total Achievable $26-48 B
### Integration

Reaching across Arizona to provide comprehensive quality health care for those in need

<table>
<thead>
<tr>
<th>Population</th>
<th>BH Funding</th>
<th>Acute Funding</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>18,000 Members with SMI</td>
<td>$405 m</td>
<td>$112 M Medicaid + Medicare for 50%</td>
<td>Implemented April 1, 2014</td>
</tr>
<tr>
<td>17,000 CRS</td>
<td>$25 m</td>
<td>$126 m CRS - $59 m Acute</td>
<td>Implemented 10-1-2013</td>
</tr>
<tr>
<td>17,000 Members with SMI – Greater AZ</td>
<td>$419 m</td>
<td>$117 M Medicaid + Medicare for 40%</td>
<td>Planned 10-1-2015</td>
</tr>
<tr>
<td>80,000 Acute Duals</td>
<td>$25 m</td>
<td>$144 Medicaid – + Medicare</td>
<td>Planned 10-1-2015</td>
</tr>
<tr>
<td>28,000 Members with Developmental Disabilities</td>
<td>$34 m</td>
<td>$124 m Medicaid + Medicare for 20%</td>
<td>RFI on Street for 10-1-2016 procurement</td>
</tr>
</tbody>
</table>
AHCCCS Dual Eligible Members Medicare Enrollment October 2014

- Medicare FFS: 39%
- Aligned Same AHCCCS & DSNP: 45%
- MA Plan: 16%

Reaching across Arizona to provide comprehensive quality health care for those in need.
MMIC First Year Results

- Integrated Health Homes
  - 13% Whole Health SMI Clinic
  - 18.4% PCMH
  - 68.6% Virtual Health Home
- MMIC has in place 18 intensive care mgrs – 23 supportive care mgrs
- MMIC has implemented a 16 question health risk assessment
- Began Value Based Purchasing with ACT Teams including ED- Readmissions – Housing - Employment

Reaching across Arizona to provide comprehensive quality health care for those in need
MMI&I Expansion of Evidence Based-Practices

- Expanded ACT Teams to create Medical Assertive Community Treatment Team
- Created Forensic ACT Team to partner with Justice System
- Increased permanent supportive housing from 2,724 (7-14) to 3,686 (3-15)
- Supported Employment Utilization gone from 473 (7-14) to 670 (3-15)
- Peer and Family Support Utilization gone from 2,323 (7-14) to 3,854 (3-15)

Reaching across Arizona to provide comprehensive quality health care for those in need
Reaching across Arizona to provide comprehensive quality health care for those in need
AHCCCS – DBHS Merger

- Staffing
  - Communicated with about 100 DBHS Staff about transitioning to AHCCCS
  - Goal of developing new Organization by 7-1-15

- Other Areas of Focus
  - IT
  - Legal
  - Grants
  - Stakeholder Communication

Reaching across Arizona to provide comprehensive quality health care for those in need
Administrative Merger does NOT

- Change existing and new contracts with RBHAs
- Change how members get services
- Change functionality of Administrative services
- Change or alter previous commitments
- State only and Grants that flow through RBHAs will continue
Integration Vision

- **Administratively** – combine capacity to build stronger policy/contracting capability

- **Payer**
  - Merge funding streams under single accountable organization
  - Build capacity/ expectation for value based payments
  - Support infrastructure for data sharing

- **Provider**
  - Support system based on quality integrated care

Reaching across Arizona to provide comprehensive quality health care for those in need
Integration Vision

- Leverage partnership with Justice System
  - Data interface to suspend-reinstate enrollment
  - IP payment
  - Transition Care coordination strategies
  - Eligibility

- Create new opportunities for Tribal members
American Indian Health Program: Care Coordination Initiative

Staff  Relationships
Data  The Model

Reaching across Arizona to provide comprehensive quality health care for those in need
Addressing the Needs of Rural Communities – Greater Arizona Awards

<table>
<thead>
<tr>
<th>Location</th>
<th>Population</th>
<th>Sq. Miles</th>
<th>Population Density per Square Mile</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maricopa County</td>
<td>4,087,191</td>
<td>9,200</td>
<td>444</td>
</tr>
<tr>
<td>Pima County</td>
<td>1,004,516</td>
<td>9,187</td>
<td>109</td>
</tr>
<tr>
<td>Remainder of Arizona</td>
<td>1,639,777</td>
<td>95,207</td>
<td>17</td>
</tr>
<tr>
<td>Arizona Total</td>
<td>6,731,484</td>
<td>113,594</td>
<td>59</td>
</tr>
</tbody>
</table>

Reaching across Arizona to provide comprehensive quality health care for those in need
Cenpatico Integrated Care

• Crisis Mobile Teams and Stabilization
• Tele-Psychiatry
• Rural ACT Teams
• Consumer Owner and Operated Businesses
• Center for Excellence for Correctional and Re-Entry Healthcare Professionals

Reaching across Arizona to provide comprehensive quality health care for those in need
Health Choice Integrated Care

• Mobile Crisis Teams
• Crisis Facility Expansion
• Respite Care
• Tribal Service Delivery
Plan Readiness

- Network
- Staffing
- Data
- High Risk Member Transition
- Communication – Members – Families – Providers - Stakeholders